Error Description:   
R4110\_Customer not allowed to transact

# Error code:

R4110

Root Cause:  
IDVV status is set to N

# Permanent Solution:

• IDVV status needs to be set to Y for Galactic id.

• TEM has access to RTRA QA\UAT DB.

• QA : 10.45.249.121 UAT : 10.45.24.131

• Query needs to be executed to set IDVV status to Y.(IDVV query)

• Queries are updated in confluence page.

https://wujira.atlassian.net/wiki/spaces/WSS/pages/144933506/16+RTRA+Queries