

TEST PLAN FOR 'Open Shop'

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TEST PLAN FOR 'Open Shop'

Objectives: To create a comprehensive test plan for the WooCommerce Checkout Process on WordPress, we will cover the following areas:

Environment:

- **OS:** Windows 11
- **Browser:** Google Chrome v105
- **Device:** Desktop
- **Tools:** Wordpress, Xampp.

Steps to Reproduce:

1. Open the browser and download XAMPP & Wordpress.
2. Install xampp and extract wordpress , Now copy wordpress extracted folder and paste on Xampp>htdocs folder. Rename the word press folder, and create a database from localhost/phpMyAdmin with similar name of wordpress Folder.
3. Opre another tab and go for localhost/wordpress/wp-admin (here I am using wordpress as database & folder name) and complete setup.
4. Add Theme & plugins. Install WooCommerce plugin & others for creating e commerce site.
5. Check checkout option for both registered users and guests (without login). payment method selection, and applying coupon codes.
6. Generate test cases.

Expected Result:

- The user should be successfully logged in.
- Both user and guest can purchase products, also they can use valid coupon codes.

Actual Result:

- The guest could not make purchase.
- Payment option is not functional.

Priority:

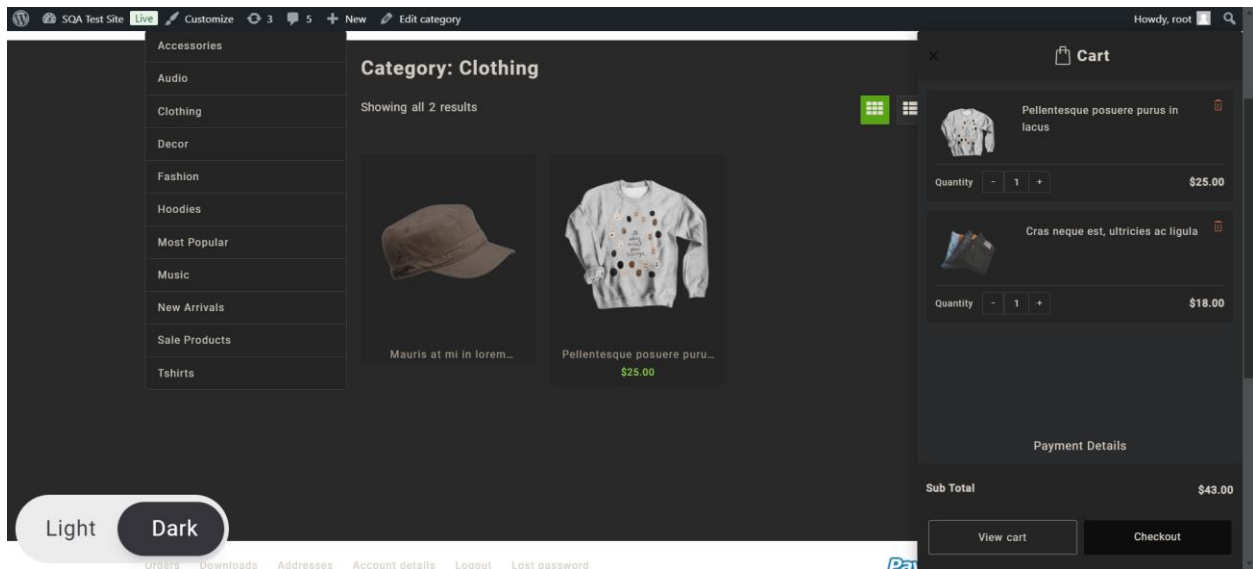
- **High** – Payment options should be functional.
- **Low** -- This issue needs to be addressed immediately to restore guest user access.

Additional Information:

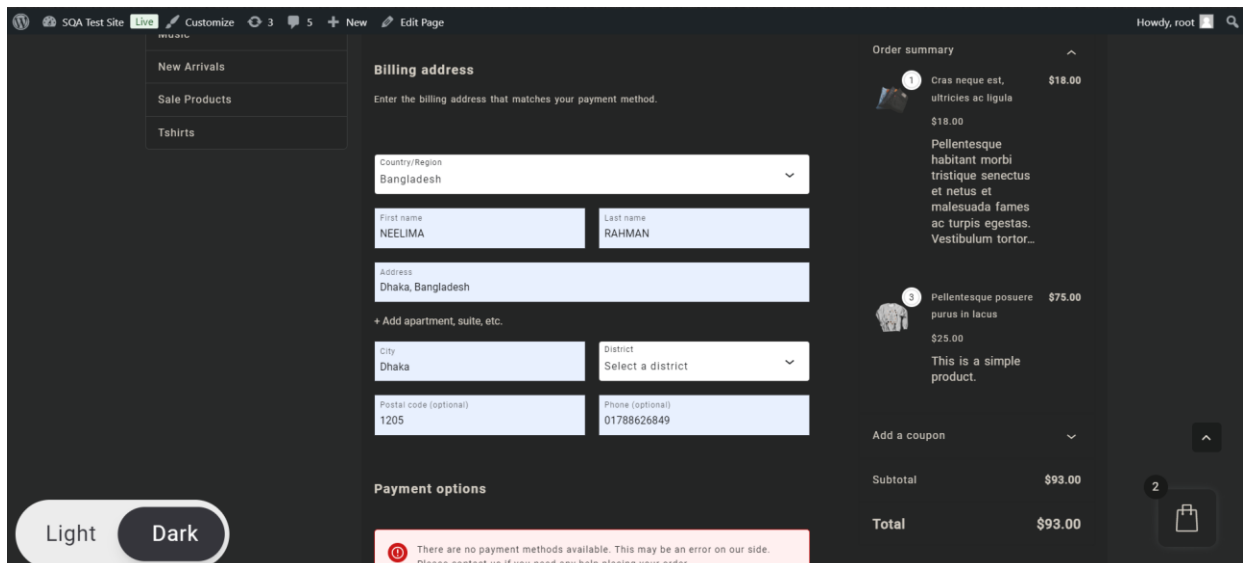
- Issue persists across multiple browsers (tested on Firefox and Edge as well).
- User credentials have been verified, and the issue does not appear to be caused by mistyped information.

Detail with Screenshots.

1. ADD TO CART



2. Registered checkout



3. Added coupon for discount

This screenshot shows the WooCommerce checkout page with a dark theme. The 'Billing address' section is filled out with details for Bangladesh. A coupon code 'wppool' has been applied, resulting in a \$10.00 discount. The subtotal is \$93.00, and the total is \$83.00. A message at the bottom states that no payment methods are available.

Billing address
Enter the billing address that matches your payment method.

Country/Region: Bangladesh

First name: NEELIMA, Last name: RAHMAN

Address: Dhaka, Bangladesh

+ Add apartment, suite, etc.

City: Dhaka, District: Select a district

Postal code (optional): 1205, Phone (optional): 01788626849

Payment options

There are no payment methods available. This may be an error on our side. Please contact us if you need any help placing your order.

Cart Summary:

Product	Price
tristique senectus et netus et malesuada fames ac turpis egestas. Vestibulum tortor...	\$75.00
Pellentesque posuere purus in lacus	\$25.00
Subtotal	\$93.00
Discount	-\$10.00
Total	\$83.00

4. Guest login.

This screenshot shows the WooCommerce checkout page with a dark theme. The 'Billing address' section is filled out with details for the United States. A coupon code 'wppool' has been applied, resulting in a \$10.00 discount. The subtotal is \$93.00, and the total is \$83.00. A message at the bottom states that no payment methods are available.

Billing address
Enter the billing address that matches your payment method.

Country/Region: United States (US)

First name: Mr., Last name: X

Address: CALIFORNIA

+ Add apartment, suite, etc.

City: CALIFORNIA, State: California

ZIP Code: 11111, Phone (optional): +919692671597

Payment options

There are no payment methods available. This may be an error on our side. Please contact us if you need any help placing your order.

Cart Summary:

Product	Price
malesuada fames ac turpis egestas. Vestibulum tortor...	\$75.00
Pellentesque posuere purus in lacus	\$25.00
Subtotal	\$93.00
Discount	-\$10.00
Total	\$83.00

To evaluate the functionality and user experience of the checkout process in WooCommerce, specifically focusing on guest checkout, registered user checkout, payment method selection, and coupon code application.