

**INVITATION FOR EXPRESSION OF INTEREST (EOI)
FOR TRANSITION OF MCA21 E-GOVERNANCE PROJECT**

Date: 19 February, 2016

The Gem & Jewellery Export Promotion Council is a company sponsored by the Ministry of Commerce, Government of India (GoI) and incorporated in the year 1966. It was one of several Export Promotion Councils (EPCs) launched by the Indian Government, to boost the country's export thrust, when India's post-Independence economy began making forays in the international markets. Since 1998, GJEPC has been granted autonomous status.

GJEPC is the apex body of the Gems & Jewellery industry and today it represents almost 6,000 exporters in the sector. With headquarters in Mumbai, the GJEPC has Regional Offices in New Delhi, Kolkata, Chennai, Surat and Jaipur, all of which are major centers for the industry. It thus has a wide reach and is able to have a closer interaction with members to serve them in a direct and more meaningful manner.

GJEPC invites Expression of Interest from interested IT Service Providers for providing the Annual Maintenance Contract (AMC) for its IT equipment's enclosed herewith as **Annexure- A**, for an expected period of about one years, w.e.f. 1st April, 2016. The Service Providers will also be responsible for enhancing the services / functionality of the IT equipment's. For overview of the existing system, scope, pre-qualification criteria, bidding terms and conditions and suggested response formats, you may please contact at the below mentioned contact details. Interested Service Providers may furnish their Expression of Interest with all the necessary documents in a sealed cover along with the covering letter duly signed by an authorized signatory on or before 29th February, 2016 by 16:00 hours at the following address:

Executive Director
GJEPC
Office No. AW 1010, First Floor, Tower A,
G-Block, Bharat Diamond Bourse,
Next to ICICI Bank, Opp: NABARD,
Bandra-Kurla Complex,
Bandra (East), Mumbai – 400 051
Maharashtra, India
Tel: + 91 22 42263625.
Email: mahesh@gjepcindia.com.

This Expression of Interest (Eoi) is issued by GJEPC, intended to short-list potential bidders. GJEPC's decision with regard to the short-listing of bidders through this Eoi shall be final and GJEPC reserves the right to reject any or all the bids without assigning any reason.

Annexure -A :

AMC of Equipment's for year 2016-17

Sr. No.	Location	Name of Server	Model	S/N	Cost
1	BKC- Mumbai	Citrix	IBM X3650	99P1079	
2	BKC- Mumbai	File	IBM X3650	99R5764	
3	BKC- Mumbai	ERP	IBM X3650	99N2143	
4	BKC- Mumbai	ACCO	IBM X3200	99A5933	
5	Trade Centre- Mumbai	CADFS	IBM X3250 M4	06HCNC8	
6	BKC- Mumbai	DB Server	IBM X3650 M3	06DVC71	
		Total	Exclusive of Taxes		
	Location	Name of Equipment	Description	S/N	Cost
1	BKC- Mumbai	Access Point	HP WIRELESS ACCESS POINT	SG050LKW20	
2	BKC- Mumbai	Citrix Gateway	Citrix Access Gateway SSL VPN Appliance	Na	
3	BKC- Mumbai	KVM	KVM Switch 8 Port	DDC2B	
4	BKC- Mumbai	LTO	IBM LTO Gen 3 400/800	6876807	
5	BKC- Mumbai	Router	CISCO2821-V/K9: Cisco 2821 Voice Bundle,PVDM2-32,SP Serv,64F/256D	NA	
6	Jaipur	Router	CISCO2821-V/K9: Cisco 2821 Voice Bundle,PVDM2-32,SP Serv,64F/256D	10SEP2009	
7	Delhi	Router	CISCO2821-V/K9: Cisco 2821 Voice Bundle,PVDM2-32,SP Serv,64F/256D	NA	
8	BKC- Mumbai	Router	CISCO 2800 SERIES ROUTER NOT IN USE	FHK1233F0GE	
9	BKC- Mumbai	Storage	Thecus NAS N7700 (10 TB)	NA	
10	BKC- Mumbai	Storage	Thecus NAS N7700 (10 TB)	NA	
11	BKC- Mumbai	Switch	HP PROCURVE SWITCH - 48 PORT	CN048XJ0C1	
12	BKC- Mumbai	Switch	HP PROCURVE SWITCH - 48 PORT	CN048XJ01R	
13	BKC- Mumbai	Switch	HP PROCURVE SWITCH - 24 PORT	CN724ZP191	
14	BKC- Mumbai	Switch	CISCO 48 PORT SWITCH	DNI155201FJ	
15	BKC- Mumbai	Switch	CISCO 48 PORT SWITCH	DNI160502SK	
16	BKC- Mumbai	UPS	APC 6KVA ON-LINE UPS	SRC6000UXI	
17	BKC- Mumbai	UPS	APC 6KVA ON-LINE UPS	SRC6000UXI	
18	BKC- Mumbai	Firewall	Cyberoam 50i G with 3 years Subscription		
19	Trade Centre -Mumbai	Firewall	Cyberoam 50i G with 3 years Subscription		
		Total	Exclusive of Taxes		

Conditions:

1. AMC Will be Comprehensive for year 2016-17
2. Company Should have minimum 10 AMC clients
3. Network Security Monitoring and maintenance
4. Company should have expertise in Server OS level support, Networking, Router Configuration etc. and will provide support during AMC period.
5. Should provide spare systems in case of failure of Server or any other critical component in Network.
6. Preventive maintenance should carry (quarterly)
7. Firewall policy Setting and review
8. System hardening
9. Server back to back warranty from concern vendors

Terms:

1. Quarterly payment
2. Response time for server and Network issues within One Hours