

Ref. No. GJEPC/DGFT /2016-17/ 00004

20th April, 2016

To,

All the Members of the Council

Sub: Clarification on Trade Facilitation Measures

Dear Members,

This is in continuation to the communication from the Council dated 2nd February, 2016. In this regards, please be informed that this Council has received a communication from the office of the DGFT regarding the above mentioned subject.

You may note that the DGFT has informed that no person will be denied to meet officers in DGFT office if he or she desires. If the concerned officer is not present then the person can meet the senior most officer available in the office.

In continuation to the same, it is mentioned that there will be an open house for applicants between 2.30 PM and 3.30 PM on every Wednesday in all regional offices in a designated meeting room/ place.

You are requested to refer the attached communication (Trade Notice) received from DGFT office for your kind reference.

Members are requested kindly to take note of the same and may download the circular from our website www.gjepc.org

Thanking you,

With best regards,

SABYASACHI RAY
EXECUTIVE DIRECTOR

The Gem & Jewellery Export Promotion Council

रत्न तथा आभूषण नियंत्रित संवर्धन परिषद

मुख्य कार्यालय: टॉवर-अे, अडब्ल्यू-1010, जी.ब्लॉक, भारत डायमंड बोर्स, बान्द्रा-कुर्ला कॉम्प्लैक्स, बान्द्रा (पूर्व), मुंबई - 400 051. (भारत)

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CIN : U99100MH1966GAP013486

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Government of India
Ministry of Commerce & Industry
Department of Commerce
Directorate General of Foreign Trade
Udyog Bhawan : New Delhi.

Dated : 31st March, 2016

Trade Notice No. 22/ 2015

To

All Regional Authorities
All Exporters/Importers
All Export Promotion Councils

Subject : Clarifications on Trade Facilitation Measures

Reference is invited to Trade Notices No. 12/2015 dated 13.01.2016 and No. 14/2015 dated 19.01.2016 wherein the endeavour of DGFT to move towards an IT enabled paperless and personal contact free environment to achieve the objectives of maintaining efficiency, absolute integrity and transparency in the functioning of all the offices of the Directorate in a more comprehensive and complete manner, was stressed.

2. A number of steps were listed in para 1 (i) to (vi) of the aforesaid Trade Notice dated 19.01.2016 in this regard. The main thrust behind enlisting/prescribing these steps/measures being to enable and encourage members of trade to communicate with DGFT offices through email etc. with the assurance that their concerns would be effectively addressed without them having to waste time and resources in physically pursuing their matters and being assured of a response in a prescribed time frame. It was never the intention, as should be clear from a simple reading of the notice, that applicants would be persona non grata in DGFT offices. The notice clearly envisaged a facility for documentary submissions at the reception desk and personal meetings with senior officers to have concerns addressed if applicants still felt the need to do so. In light of reports of the unconstructive interpretation of the notice made in some quarters, it is reiterated that no person is to be denied an opportunity to meet with an officer in any DGFT office if he or she so desires. If the head of the office or an officer of Joint DGFT rank or above is not available at that time, he or she may meet the senior most officer available in the office. An institutionalized interaction arrangement is also proposed to be instituted, as described below.

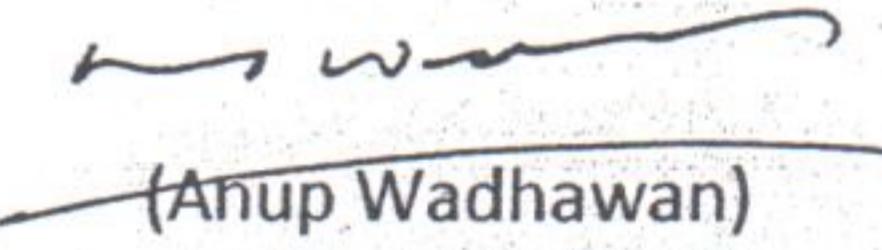
रत्न तथा आभूषण नियात संबर्धन परिषद
For The Gem & Jewellery Export Promotion Council

18 APR 2016

मुंबई / Mumbai-51
आवाक क्रमांक / Inward No.
18.4.16

Chk
in (all panels)
Vohra
sent it + all
members
18.4.16

3. It is also clarified that the above arrangements introduced vide TN dated 19.01.2015 will not interfere with or in any way curtail, including in aspects like requirements related to appearance, personal hearing etc., proceedings initiated under the provisions of the FT (D&R) Act.
4. Further, it has been decided that there will be an open house for applicants between 2.30 PM and 3.30 PM on every Wednesday in all RA offices in a designated meeting room / place. The duration may be extended as required. During this period concerns / pending issues of applicants raised by them will be addressed by the officers / staff concerned who will make themselves accessible in the meeting room. If the officer / staff member concerned is not available on a particular day, the designated link officers / staff member shall address the concerns / issues. To the extent possible the head of the office will preside over the open house.
5. Regional Authorities may implement these arrangements on priority and abide by the spirit of the two TNs dated 13.01.2016 and 19.01.2016, rather than their literal wording, and ensure that official business in the offices is conducted in an upright, fair and transparent manner.


(Anup Wadhawan)
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(Issued from F. No. 4/1/2016/Vig./97)