

# Neeraj Sharma

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## Summary

- 3 years of hands-on experience in Business Intelligence, reporting, and data analytics.
- Delivered 5+ end-to-end BI projects across HR, Finance, and Operations.
- Led a 4-member team to implement automation and process improvements.
- Proficient in Power BI, SQL, Excel, and ETL for dashboard and report development.
- Collaborated with global teams and clients for cross-functional analytics.
- Experienced in data cleaning, transformation, and visualization.
- Built scalable and secure dashboards using Power BI Service and Admin roles.
- Created BRDs, supported Agile sprints, and conducted UAT sessions.
- Collaborate with different teams, HR, Production, Finance and Accounting, Sales, and Marketing.

## Technical Skills:

<b>Analytical Tools</b>	Power BI (Desktop, Service, Report Server), Tableau, Google Data Studio (optional), Advanced Excel, Cloud(Learning), Azure Data Factory(Learning).
<b>Databases</b>	MS SQL Server, MySQL, Oracle (basic), Data Warehouse Concepts, Excel Data Models
<b>Business Tools</b>	Azure DevOps, JIRA, SharePoint, BMC Remedy, Confluence
<b>Languages</b>	SQL (T-SQL, MySQL), DAX (Power BI measures), Python (Pandas, NumPy – beginner to intermediate), Shell scripting or basic Bash (optional for automation tasks)

## Technical Core Competencies:

- Analysis, Diagnostic Analytics, Predictive Analytics, Business Analytics, AI Tool Exposure
- Data Modeling, Data Reporting, Data Visualization, Graph Creation, Data Mining, ETL, Data Flow
- Data Transformation, Data Cleansing, RCA, Logical Analysis, Data Migration, Troubleshooting
- Project Management, Agile Methods, Scrum Planning, User Story Creation, Project Problem Solving

## Professional Experience:

### OneStack Solution Pvt. Ltd.

Oct 2023 to Present

#### Role: Senior Operations Analyst (Assistant Manager)

- Managed a 4-member team focused on process optimization and automation.
- Utilized SQL, Power BI, and Python to develop data solutions and insights.
- Built interactive dashboards to support business performance tracking.
- Conducted A/B testing and led cross-functional data analysis for strategic decisions.
- Created BI Reports for HR Payroll Report, Attendance KPI, and Team Attrition.
- Implemented risk controls and performed cost analysis to support compliance and efficiency.
- Ensured data quality and governance across reports and tools.
- Delivered training sessions on tools and processes to internal stakeholders.
- Identified and executed automation opportunities to improve operational workflows.
- Developed/deployed a software update that reduced system errors and improved application performance.
- Create Data Modeling in the database and Power BI
- Design and develop BI reports, and Work on the Power BI Service as Admin.
- Share the dashboard with the management, clients, and users as per their roles and responsibilities.

## Achievements:

- Successfully converted proof-of-concept dashboards into full-scale automated solutions using Power BI, helping leadership make faster decisions.
- Reduced 30-35% manual work effort and improved performance

**Environment:** Power BI, Tableau, SAP, Data Warehouse, ETL, Dataset, SQL Server, SharePoint, Excel, CSV files.

**Indus Towers Pvt. Ltd.**

**Apr 2022 to Mar 2023**

**Role: Associate Data Engineer**

- Started career in technical support and infrastructure, building a strong technical foundation.
- Developed core skills in SQL, Power BI, Oracle BI, and Advanced Excel.
- Supported system monitoring, application deployment, and issue resolution.
- Handled client queries using BMC Remedy and ESH Help Desk tools.
- Worked with cross-functional teams to troubleshoot and maintain system stability.
- Built a foundation in databases, data pipelines, and automation.
- Developed reports at Power BI Desktop and Tableau.

**Environment:** Power BI, ETL, Tableau, SQL Server, SharePoint, PDF files, Excel, CSV files.

**Education:**

- MCA - Computer Science, Chandigarh University – (Pursuing)
- BCA - Computer Science, Poornima University, Jaipur – 2021
- 12th (PCM), S.A.B Inter College, Agra-2018
- 10th from S.P.D Inter College, Agra-2016

**Area of Interest:**

- Business Analyst, Senior Business Analyst, Data Analyst, Lead Data Analyst, Power BI Developer, Power BI Admin, Power BI Lead, Tableau Developer, BI Developer, Analytics Consultant, Operations Analyst

**Strengths:**

- Strong communication, interpersonal, learning, and organizing skills matched with the ability to manage stress, time, and people effectively.
- Ability to learn new things and gain more knowledge. Quick learner and open to work in a flexible time zone.

**Declaration:**

- I hereby certify that the above information is true and correct to the best of my knowledge and belief.

**Place- Gurugram**

**Date –**

**(Signature)**