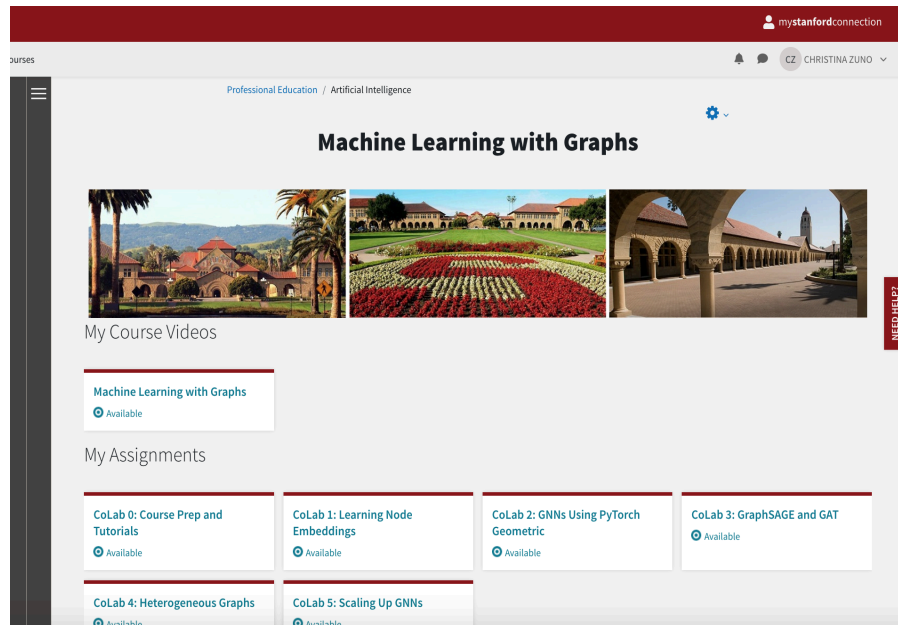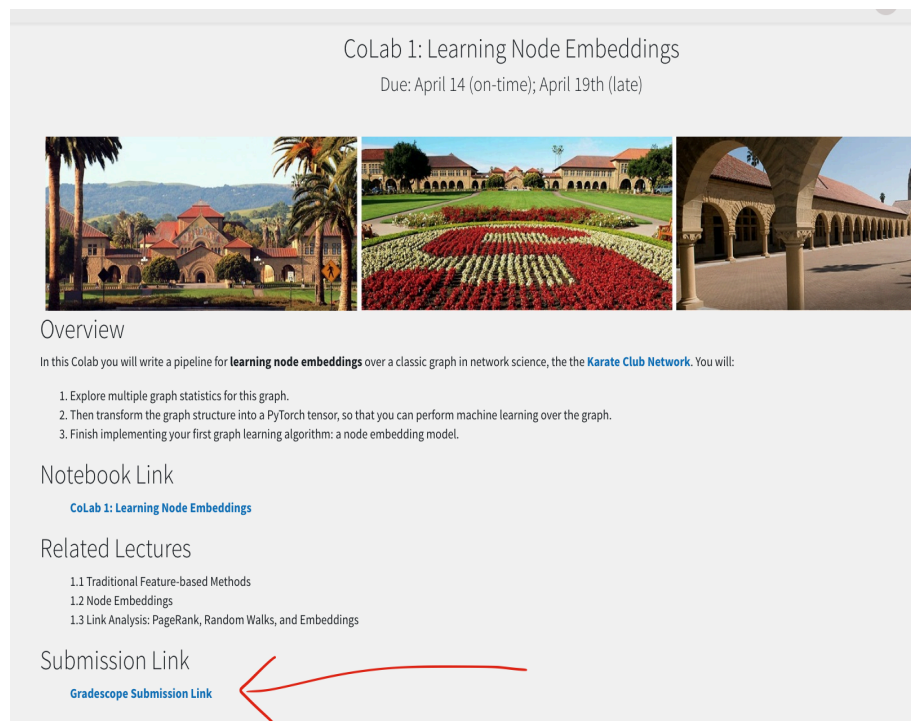Stanford | ONLINE

General Course FAQs - AI Professional Program

- **I didn't receive an invite to Slack/Github but I took courses with you in the past**
  If you have been a part of our courses in the past, the system might recognize your account and bypass the initial invitation stage. To see if you already have access to the platforms, please use the links provided in the course introduction email to confirm.

- **Are there any books/materials I can use to prepare for the course?**
  We've put together some resources to help you brush up on the prerequisites before the first day. You can find them here

- **Why are there no assignments in the Github Repo?**
  You will gain access to the assignments on the first day of the course.

- **I'm getting a GitHub 404 when I click the handout link in the online portal?**
  To access the course handouts, you must A.) have accepted the invite to the Github Team AND B.) be logged into Github when you access the link with an account associated to the email you used to register for the course.
  If you're clicking the link in the online portal and hitting this error, double-check that both A and B are true, especially B.

- **How do I submit assignments through the course portal?**
  Please sign into the portal via mystanfordconnection using the same credentials used to enroll in the course and follow the instructions below:
  - Click on the course link
  - You will then see a page similar to this:

- ○ Click on the desired assignment
- ○ Scroll to the bottom of the page and find the section titled "Submission link" as shown here:

- ○ Click on the "Gradescope Submission link" and you will be directed to the submission page where you will be able to choose and submit your assignment. Note: There is no sign in process required when you access gradescope via this method because the

platform is embedded, and your account is immediately recognized once you sign into the Stanford Portal.

- **Why can't I access the assignment submission link on Gradescope? (seeing blank)**
  Due the way Gradescope plugs in, you have to allow cookies/third party on your browser to work so we recommend people allow it for our site only. [See the attached video for Chrome](). (Sometimes you'll need to clear the cache also before re-entering). Our dev team has asked Gradescope to re-configure, but we've had no luck yet.

- **Can I submit a regrade request?**
  Students will have one week to submit regrade requests on Gradescope for assignments starting from the late deadline.

- **I'm taking a course with written assignments. When will written questions be graded?**
  Written questions will be manually graded by CFs, with a target date of one week following the due date.

- **What is the best way to create study groups?**

  You can utilize slack to connect with other learners, course facilitators, and course developers. Additionally, we will be sharing a note regarding Student Networking where learners can opt-in and be part of a private Student Networking/Study group channel. Only members who opt in will be able to be part of it.

- **Can I get my certificate earlier than the issue date?**
  Unfortunately we are unable to offer access to certificates any earlier than the date listed in the End of Course email.