

## Assignment No.: 06

**Title:** Use Business intelligence and analytics tools to recommend the combination of share purchases and sales for maximizing the profit.

**Aim:** Use Business intelligence and analytics tools to recommend the combination of share purchases and sales for maximizing the profit. Use Business intelligence and analytics tools to recommend the combination of share purchases and sales for maximizing the profit.

### Objectives:

- To study the Business intelligence.
- To study the analytics tools.

### Theory:

Go to the Fact Orders sheet of the Northwind Traders data workbook. Individually select all values in the columns OrderDate, RequiredDate and ShippedDate and paste them in one single column in a new sheet. The below 2

snapshots will assist you in doing the same.

OrderID	CustomerSK	EmployeeSK	OrderDate	RequiredDate	ShippedDate	ShipperSK	Freight	ShipName	ShipAddress
1940	10999	42	6	4/3/1998 0:00	5/1/1998 0:00	4/10/1998 0:00	2	96.35 Ottilies K�seladen	Mehrheimerstr. 369
1941	10999	42	6	4/3/1998 0:00	5/1/1998 0:00	4/10/1998 0:00	2	96.35 Ottilies K�seladen	Mehrheimerstr. 369
1942	11000	79	2	4/6/1998 0:00	5/4/1998 0:00	4/14/1998 0:00	3	55.12 Rattlesnake Canyon Grocery	2817 Milton Dr.
1943	11000	79	2	4/6/1998 0:00	5/4/1998 0:00	4/14/1998 0:00	3	55.12 Rattlesnake Canyon Grocery	2817 Milton Dr.
1944	11000	79	2	4/6/1998 0:00	5/4/1998 0:00	4/14/1998 0:00	3	55.12 Rattlesnake Canyon Grocery	2817 Milton Dr.
1945	11001	38	2	4/6/1998 0:00	5/4/1998 0:00	4/14/1998 0:00	2	197.3 Folk och f� HB	�kergatan 24
1946	11001	38	2	4/6/1998 0:00	5/4/1998 0:00	4/14/1998 0:00	2	197.3 Folk och f� HB	�kergatan 24
1947	11001	38	2	4/6/1998 0:00	5/4/1998 0:00	4/14/1998 0:00	2	197.3 Folk och f� HB	�kergatan 24
1948	11001	38	2	4/6/1998 0:00	5/4/1998 0:00	4/14/1998 0:00	2	197.3 Folk och f� HB	�kergatan 24
1949	11002	83	4	4/6/1998 0:00	5/4/1998 0:00	4/16/1998 0:00	1	141.16 Save-a-lot Markets	187 Suffolk Ln.
1950	11002	83	4	4/6/1998 0:00	5/4/1998 0:00	4/16/1998 0:00	1	141.16 Save-a-lot Markets	187 Suffolk Ln.
1951	11002	83	4	4/6/1998 0:00	5/4/1998 0:00	4/16/1998 0:00	1	141.16 Save-a-lot Markets	187 Suffolk Ln.
1952	11002	83	4	4/6/1998 0:00	5/4/1998 0:00	4/16/1998 0:00	1	141.16 Save-a-lot Markets	187 Suffolk Ln.
1953	11003	29	3	4/6/1998 0:00	5/4/1998 0:00	4/8/1998 0:00	3	14.91 The Cracker Box	55 Grizzly Peak Rd.
1954	11003	29	3	4/6/1998 0:00	5/4/1998 0:00	4/8/1998 0:00	3	14.91 The Cracker Box	55 Grizzly Peak Rd.
1955	11003	29	3	4/6/1998 0:00	5/4/1998 0:00	4/8/1998 0:00	3	14.91 The Cracker Box	55 Grizzly Peak Rd.
1956	11004	71	3	4/7/1998 0:00	5/5/1998 0:00	4/20/1998 0:00	1	44.84 Maison Dewey	Rue Joseph-Bens 532
1957	11004	71	3	4/7/1998 0:00	5/5/1998 0:00	4/20/1998 0:00	1	44.84 Maison Dewey	Rue Joseph-Bens 532
1958	11005	31	2	4/7/1998 0:00	5/5/1998 0:00	4/10/1998 0:00	1	0.75 Wilman Kala	Keskuskatu 45
1959	11005	31	2	4/7/1998 0:00	5/5/1998 0:00	4/10/1998 0:00	1	0.75 Wilman Kala	Keskuskatu 45
1960	11006	19	3	4/7/1998 0:00	5/5/1998 0:00	4/15/1998 0:00	2	25.19 Great Lakes Food Market	2732 Baker Blvd.
1961	11006	19	3	4/7/1998 0:00	5/5/1998 0:00	4/15/1998 0:00	2	25.19 Great Lakes Food Market	2732 Baker Blvd.
1962	11007	77	8	4/8/1998 0:00	5/6/1998 0:00	4/13/1998 0:00	2	202.24 Princesa Isabel Vinhos	Estrada da sa�de n. 58
1963	11007	77	8	4/8/1998 0:00	5/6/1998 0:00	4/13/1998 0:00	2	202.24 Princesa Isabel Vinhos	Estrada da sa�de n. 58
1964	11007	77	8	4/8/1998 0:00	5/6/1998 0:00	4/13/1998 0:00	2	202.24 Princesa Isabel Vinhos	Estrada da sa�de n. 58

Figure 1: Output

Once all the dates are copied, select the data tab, select the Remove Duplicates option and click OK twice. Use the Month and Year Excel functions to fetch the corresponding month numbers and years from the dates. Make sure all the dates have the respective month numbers and years in the adjacent columns as shown below in the 2 snapshots.

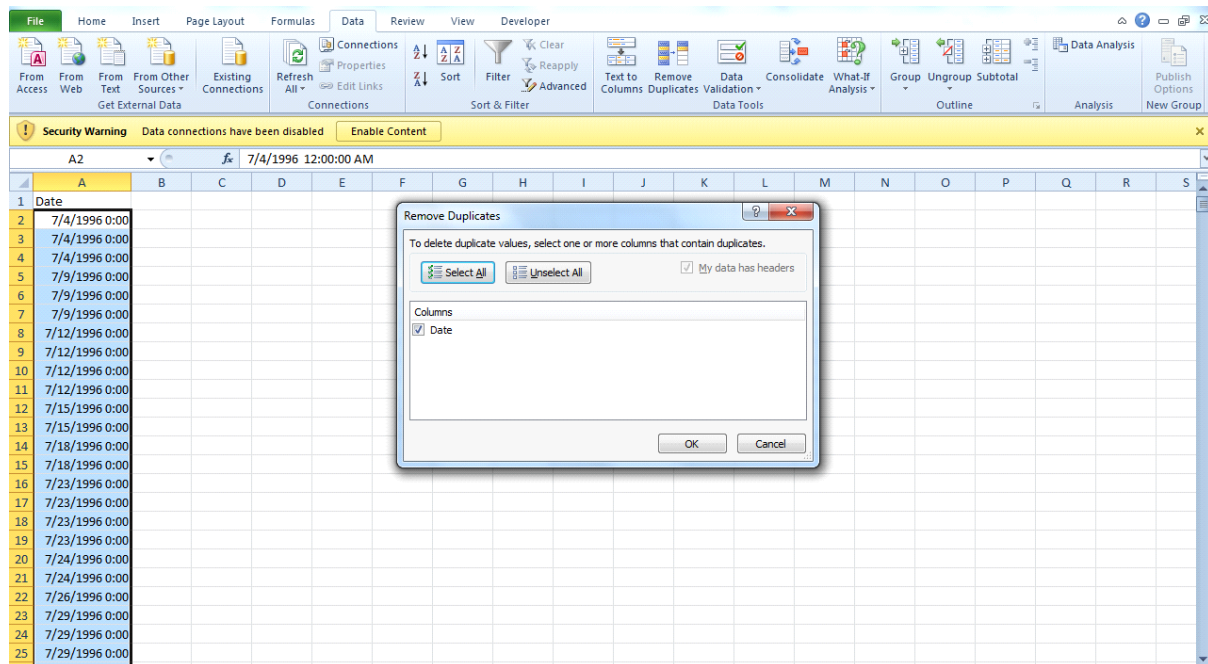


Figure 2:Output

	B2				
	A	B	C	D	E
1	Date				
2	7/4/1996 0:00	7			
3	7/9/1996 0:00	7			
4	7/12/1996 0:00	7			
5	7/15/1996 0:00	7			
6	7/18/1996 0:00	7			
7	7/23/1996 0:00	7			
8	7/24/1996 0:00	7			
9	7/26/1996 0:00	7			
10	7/29/1996 0:00	7			
11	8/1/1996 0:00	8			
12	8/7/1996 0:00	8			
13	8/12/1996 0:00	8			
14	8/13/1996 0:00	8			
15	8/15/1996 0:00	8			
16	8/16/1996 0:00	8			
17	8/19/1996 0:00	8			
18	8/21/1996 0:00	8			
19	8/27/1996 0:00	8			
20	8/30/1996 0:00	8			
21	9/2/1996 0:00	9			
22	9/4/1996 0:00	9			
23	9/5/1996 0:00	9			
24	9/10/1996 0:00	9			
25	9/13/1996 0:00	9			

Figure 3: Output

C2		fx =YEAR(A2)		
	A	B	C	D
1	Date	Month Number	Year	
2	7/4/1996 0:00	7	1996	
3	7/9/1996 0:00	7	1996	
4	7/12/1996 0:00	7	1996	
5	7/15/1996 0:00	7	1996	
6	7/18/1996 0:00	7	1996	
7	7/23/1996 0:00	7	1996	
8	7/24/1996 0:00	7	1996	
9	7/26/1996 0:00	7	1996	
10	7/29/1996 0:00	7	1996	
11	8/1/1996 0:00	8	1996	
12	8/7/1996 0:00	8	1996	
13	8/12/1996 0:00	8	1996	
14	8/13/1996 0:00	8	1996	
15	8/15/1996 0:00	8	1996	
16	8/16/1996 0:00	8	1996	
17	8/19/1996 0:00	8	1996	
18	8/21/1996 0:00	8	1996	
19	8/27/1996 0:00	8	1996	
20	8/30/1996 0:00	8	1996	
21	9/2/1996 0:00	9	1996	
22	9/4/1996 0:00	9	1996	
23	9/5/1996 0:00	9	1996	
24	9/10/1996 0:00	9	1996	
25	9/13/1996 0:00	9	1996	

Figure 4: Output

Create a dataset in a new excel sheet as shown below:

1	Month Number of year	Month Name	Calendar Quarter
2	1	January	Quarter 1
3	2	February	Quarter 1
4	3	March	Quarter 1
5	4	April	Quarter 2
6	5	May	Quarter 2
7	6	June	Quarter 2
8	7	July	Quarter 3
9	8	August	Quarter 3
10	9	September	Quarter 3
11	10	October	Quarter 4
12	11	November	Quarter 4
13	12	December	Quarter 4
14			

Figure 5: Output

Select the entire dataset and name it as Time in the Name Box as shown below. Do not forget to hit Enter once name is typed in the name box.

Time		Month Number of year	
1	Month Number of year	Month Name	Calendar Quarter
2	1	January	Quarter 1
3	2	February	Quarter 1
4	3	March	Quarter 1
5	4	April	Quarter 2
6	5	May	Quarter 2
7	6	June	Quarter 2
8	7	July	Quarter 3
9	8	August	Quarter 3
10	9	September	Quarter 3
11	10	October	Quarter 4
12	11	November	Quarter 4
13	12	December	Quarter 4
14			
15			

Figure 6: Output

In the sheet where we have the Date, Month Number and Year, add a new column ? ?Month Name? and type the vlookup formula as shown below;

1	Date	Month Number	Year	Month Name	Calendar Quarter					
2	7/4/1996 0:00	7	1996	=VLOOKUP(						
3	7/9/1996 0:00	7	1996	J( VLOOKUP(lookup_value, table_array, col_index_num, [range_lookup])						
4	7/12/1996 0:00	7	1996	July	Quarter 3					
5	7/15/1996 0:00	7	1996	July	Quarter 3					

Figure 7: Output

Follow the same procedure for Calendar Quarter and use the formula=`vlookup(B2,Time,3,False)`.

**Organizing and Analyzing the Data** When we have a large amount of data, we want to organize it, analyze it, get summary information and then graph it. We need analytical tools for this, and the PivotTable and PivotChart tools in Microsoft Excel are some of the most popular tools. The data does not need to be in one workbook. We may analyze data from multiple workbooks without too much trouble.

**Basics of PivotTables** Pivot Tables allow us to consolidate huge amounts of data with similar fields and analyze the consolidated data or just make a summary of the consolidated data. The PivotTable in Excel gives us a simple way to create a PivotTable for our data. Please note that the data should have at least 1 field in common, or else the consolidation will not work and any spelling error in the data will produce incorrect PivotTables. PivotTables in Excel are synonymous to Cubes in other analytical tools. **Basics of Charts** are used to graphically represent data. The PivotChart tool in Excel provides a simple way to create a PivotTable and an accompanying chart. Remember, a chart is only as good as the data or the summary table (PivotTable). If we try to cram too many fields into a chart, we will end up with a non-informative chart. We must always try and keep it simple and informative. Let us see some scenarios which explore the different ways of analyzing the Northwind data.

**Scenario 1:** Graph the percentage sales over time to see the trends.

Here is the answer:

Sum of Quantity		Column Labels							
Row Labels	Beverages	Condiments	Confections	Dairy Products	Grains/Cereals	Meat/Poultry	Produce	Seafood	Grand Total
Calendar 1996	20.85%	11.69%	15.00%	18.78%	6.30%	8.88%	5.02%	13.49%	100.00%
Calendar 1997	15.80%	11.02%	15.90%	18.23%	10.18%	8.68%	5.76%	14.43%	100.00%
Calendar 1998	21.15%	9.05%	14.96%	17.17%	7.76%	7.45%	5.76%	16.70%	100.00%
Grand Total	18.38%	10.45%	15.45%	17.95%	8.78%	8.29%	5.65%	15.07%	100.00%

Figure 8: Output

### Creating a PivotTable and PivotChart

1. Open the Northwind Traders data.xlsx workbook.
2. Go to the Insert tab on the ribbon.
3. Look for the Tables group, and select PivotTable. Choose PivotChart

from the drop-down options.

4. You should now see the Create PivotTable with PivotChart dialog box.

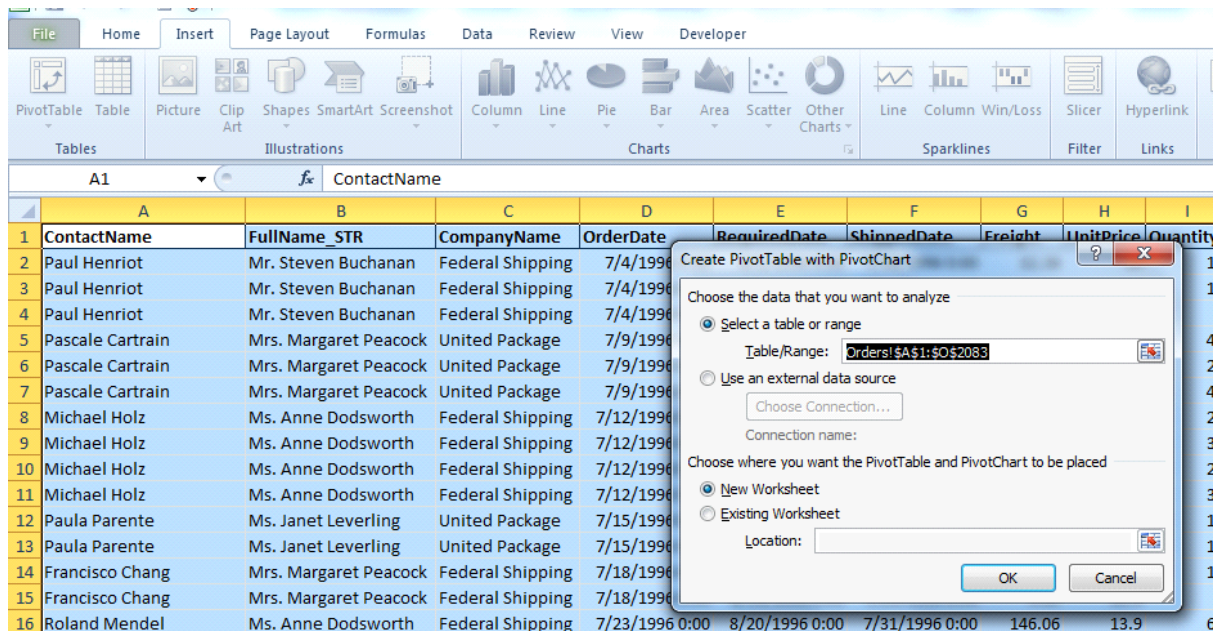


Figure 9: Output

5. There are a couple of things you will need to define in order to create your PivotTable. First, you need to tell Excel where to get the data from. In the Choose the data you want to analyze section of the dialog box, you will define where Excel is going to get the data for the PivotTable from.

Since the data for this example is within the workbook, we will choose Select a table or range.

(a) Under Table/Range, Excel might be smart enough to automatically select the proper range of data from the worksheet.

(b) If it does not, click on the little button on the right of the range box. Select the range of data. In the example, we have data in cells A1 to O2083. This means that we have selected fifteen columns (A through O) and 2083 rows.

6. In the Choose where you want the PivotTable and PivotChart to be placed section of the dialog box, you can choose to either create the PivotTable and the accompanying PivotChart on a new worksheet in the Excel workbook, or you can place both on the current worksheet. For this exercise, we will choose to create a new worksheet for the PivotTable and PivotChart. To do this, select New Worksheet, and click OK. You should now be taken to the new worksheet.

1. While on the new worksheet, you should see four new tabs on the ribbon:

(a) Design, Layout, Format, and Analyze.



(b) You should also see the PivotTable Field List and the PivotChartFilter Pane (if you don't see the panes, click on the Analyze tab in the ribbon, and, in the Show/Hide group, make sure that at least Field List is selected).

2. You now need to set up the PivotTable so that you can get the data summary you desire. The new tabs, as well as the two panes, will be used to help format your PivotTable and PivotChart to do the necessary analysis. For this exercise, let's see the total number of products sold by category in each year. In the PivotTable Field List, select Quantity, Year and CategoryName to add to the PivotTable report. Place the CategoryName in the Legend field, Year in the Axis Field and Quantity in the Value field. You should see the PivotTable and PivotChart update appropriately. Select the chart type as Stacked List to get the chart as shown below

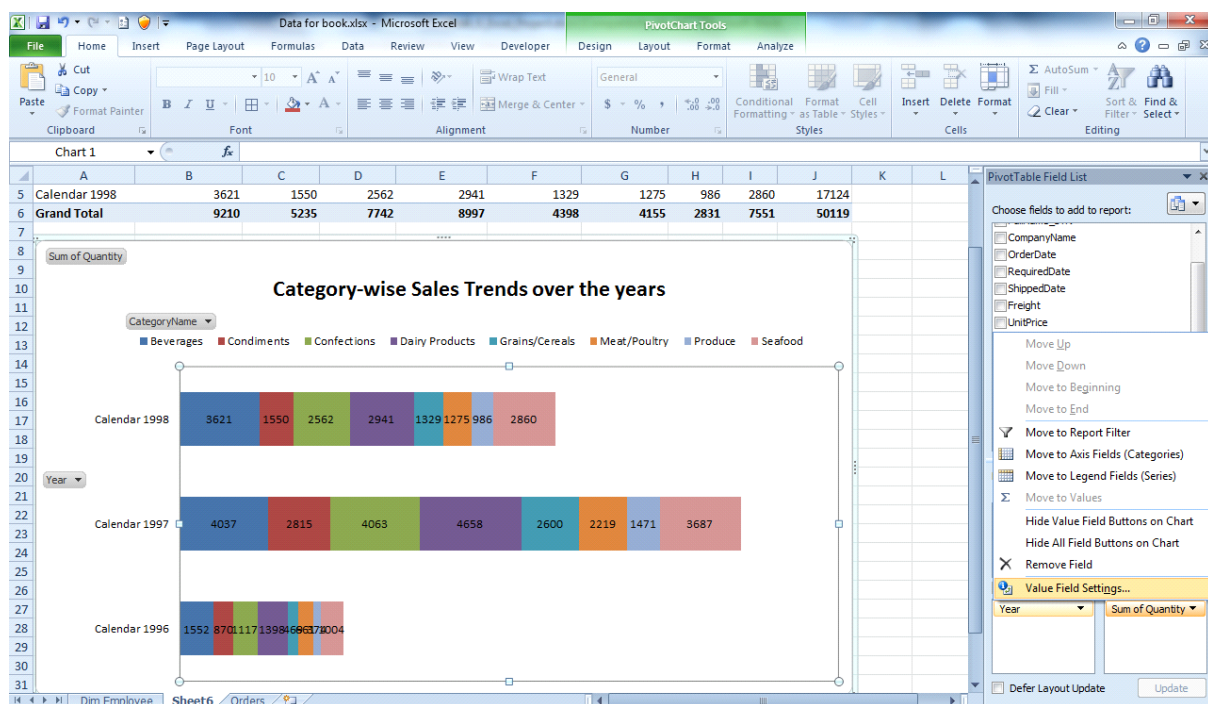


Figure 10: Output

You can use different functions on the field placed under Values. For example, if you wanted to see average quantity for each category, you would click on Sum of Quantity and choose Value Field Settings. In the Value Field Settings dialog box, choose the 'Show Values As' tab and select the % of Row Total function to apply to Sum of Quantity (see the screenshot below). A number of the functions are available here to use in your PivotTable.

Scenario 2: Pivot the data to see total sales by quarter and category. Are there any highs? Are there any lows that need to be addressed? Here is the solution:

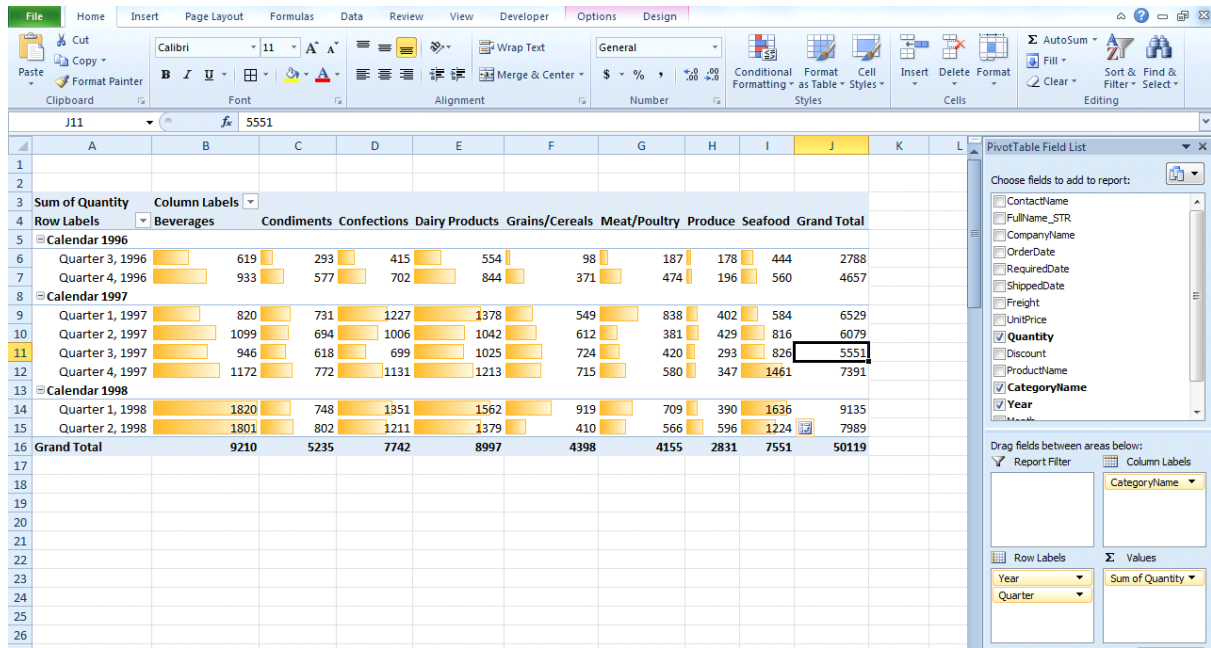


Figure 11: Output

Here is how we do it:

1. Select the the entire table in the Orders worksheet.
2. Go to the Insert menu, select PivotTable.

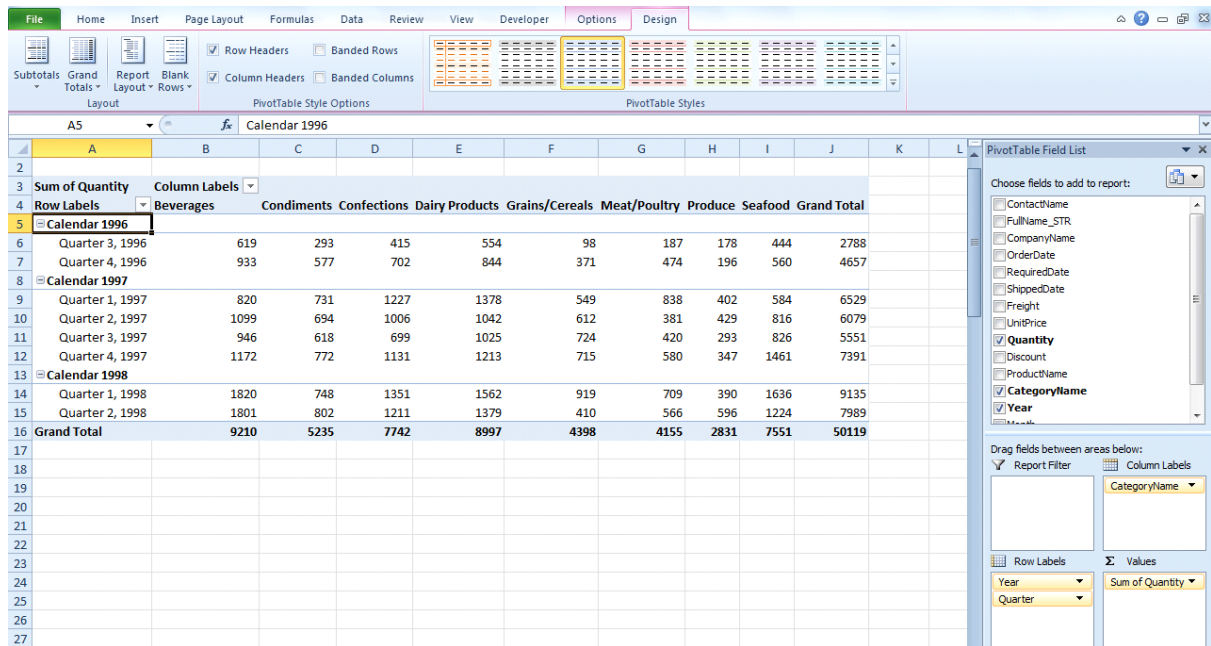
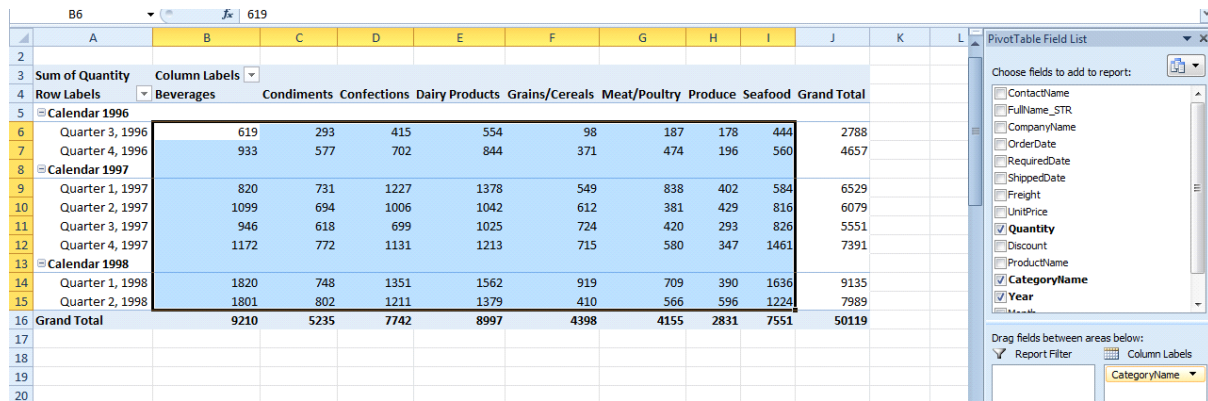


Figure 12: Output



3. Select the columns as highlighted in the circle below (make sure Quantity is represented as Sum of Quantity. Else use the previously used ValueField Settings option to sum it).

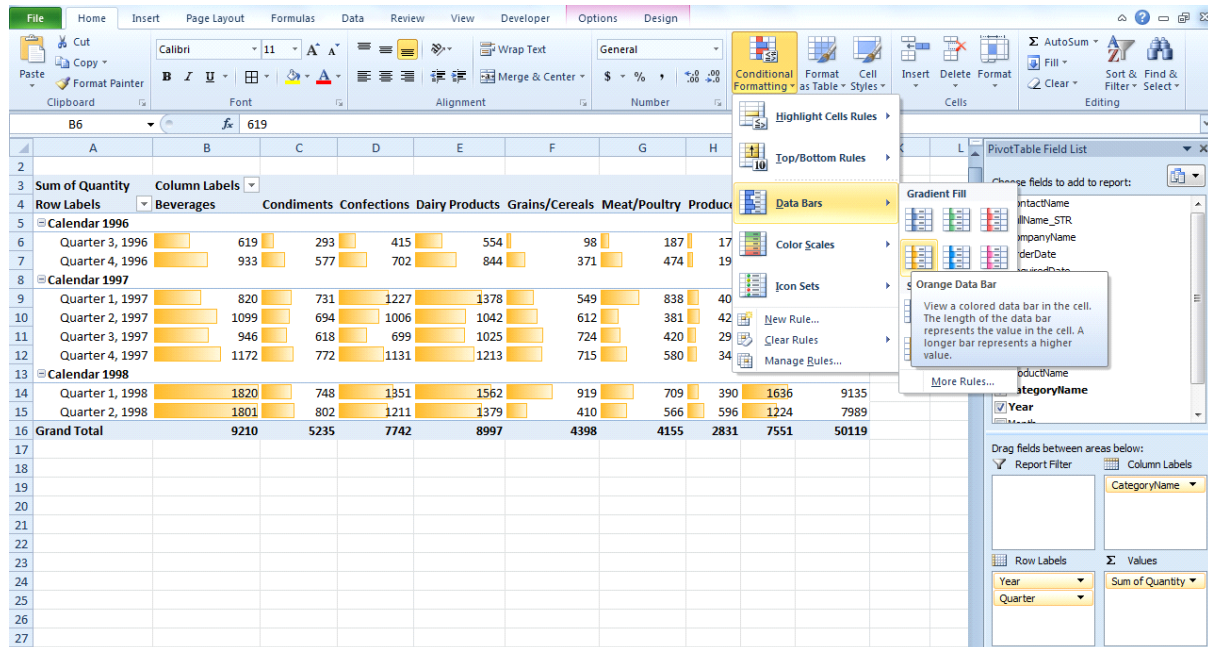
4. Select the data as shown in the screenshot below



		Beverages	Condiments	Confections	Dairy Products	Grains/Cereals	Meat/Poultry	Produce	Seafood	Grand Total
Calendar 1996										
Quarter 3, 1996		619	293	415	554	98	187	178	444	2788
Quarter 4, 1996		933	577	702	844	371	474	196	560	4657
Calendar 1997										
Quarter 1, 1997		820	731	1227	1378	549	838	402	584	6529
Quarter 2, 1997		1099	694	1006	1042	612	381	429	816	6079
Quarter 3, 1997		946	618	699	1025	724	420	293	826	5551
Quarter 4, 1997		1172	772	1131	1213	715	580	347	1461	7391
Calendar 1998										
Quarter 1, 1998		1820	748	1351	1562	919	709	390	1636	9135
Quarter 2, 1998		1801	802	1211	1379	410	566	596	1224	7989
Grand Total		9210	5235	7742	8997	4398	4155	2831	7551	50119

Figure 13: Output

5. Apply the conditional formatting as shown below. (Make sure you are in the Home menu to view the Conditional Formatting tab)



		Beverages	Condiments	Confections	Dairy Products	Grains/Cereals	Meat/Poultry	Produce	Seafood	Grand Total
Calendar 1996										
Quarter 3, 1996		619	293	415	554	98	187	178	444	2788
Quarter 4, 1996		933	577	702	844	371	474	196	560	4657
Calendar 1997										
Quarter 1, 1997		820	731	1227	1378	549	838	402	584	6529
Quarter 2, 1997		1099	694	1006	1042	612	381	429	816	6079
Quarter 3, 1997		946	618	699	1025	724	420	293	826	5551
Quarter 4, 1997		1172	772	1131	1213	715	580	347	1461	7391
Calendar 1998										
Quarter 1, 1998		1820	748	1351	1562	919	709	390	1636	9135
Quarter 2, 1998		1801	802	1211	1379	410	566	596	1224	7989
Grand Total		9210	5235	7742	8997	4398	4155	2831	7551	50119

Figure 14: Output

By applying conditional formatting we are able to achieve better visualisation of data. It can be observed that the 2nd quarter of 1998 had the highest total sales and also the beverages category had the highest total sales for all years, closely followed by dairy products.

Scenario 3: How are quarterly sales totals by salesperson? Subtotal the data. Here is the answer:

	Column Labels	Beverages	Condiments	Confections	Dairy Products	Grains/Cereals	Meat/Poultry	Produce	Seafood	Grand Total
Quarter 3, 1996										
Dr. Andrew Fuller		62		12		4	50	20		148
Mr. Michael Suyama		35	24	6	115			51	45	276
Mr. Robert King			30			9				39
Mr. Steven Buchanan		15			97	10	21	21		164
Mrs. Margaret Peacock		116	51	129	176	52	25	35	83	667
Ms. Anne Dodsworth		48		95	30			36	85	294
Ms. Janet Leverling		75	52	58	105	21	15		84	410
Ms. Laura Callahan		120	66	95	19	2	40	15	65	422
Ms. Nancy Davolio		148	70	20	12		36		82	368
Quarter 3, 1996 Total		619	293	415	554	98	187	178	444	2788
Quarter 4, 1996		933	577	702	844	371	474	196	560	4657
Calendar 1996 Total		1552	870	1117	1398	469	661	374	1004	7445
Calendar 1997		4037	2815	4063	4658	2600	2219	1471	3687	25550
Calendar 1998		3621	1550	2562	2941	1329	1275	986	2860	17124
Grand Total		9210	5235	7742	8997	4398	4155	2831	7551	50119

Figure 15: Output

Here is how it is done:

Just drag and drop Full Name STR (Name of the salesperson) to the Row Label. Then, in the PivotTable tools, select the Design menu, in the Design menu select the Subtotals tab and then select the option-Show all Subtotals at Bottom of Group as shown below.

	Column Labels	Beverages	Condiments	Confections	Dairy Products	Grains/Cereals	Meat/Poultry	Produce	Seafood	Grand Total
Quarter 3, 1996										
Dr. Andrew Fuller		62		12		4	50	20		148
Mr. Michael Suyama		35	24	6	115			51	45	276
Mr. Robert King			30			9				39
Mr. Steven Buchanan		15			97	10	21	21		164
Mrs. Margaret Peacock		116	51	129	176	52	25	35	83	667
Ms. Anne Dodsworth		48		95	30			36	85	294
Ms. Janet Leverling		75	52	58	105	21	15		84	410
Ms. Laura Callahan		120	66	95	19	2	40	15	65	422
Ms. Nancy Davolio		148	70	20	12		36		82	368
Quarter 4, 1996		933	577	702	844	371	474	196	560	4657
Calendar 1997		4037	2815	4063	4658	2600	2219	1471	3687	25550
Calendar 1998		3621	1550	2562	2941	1329	1275	986	2860	17124
Grand Total		9210	5235	7742	8997	4398	4155	2831	7551	50119

Figure 16: Output

Scenario 4: Is there any increase in sales when the products are sold at a discounted rate? Here is the answer: In the Pivot Table, drag the Year and

	Total Sum of Quantity	Total Count of ContactName	Total Sum of UnitPrice
0	27955	1279	\$ 33,739.26
Group1			
0.050000001	4978	177	\$ 5,498.27
0.100000001	4364	172	\$ 4,314.68
0.150000006	4252	148	\$ 3,399.17
0.200000003	4295	157	\$ 3,716.51
0.25	4275	149	\$ 4,254.23
Group1 Total	22164	803	\$ 21,182.86
Grand Total	50119	2082	\$ 54,922.12

Figure 17: Output

the Quarter as Column Labels, Discount as the Row Labels and Quantity and Unit Price as Values. To see how many customers bought something at different discount rates drag the ContactName to Values. You will see the ContactName automatically changing to Count of ContactName. The screenshot is shown below for reference.

	Calendar 1996			Calendar 1997			Calendar 1998		
Row Labels	Sum of Quantity	Count of ContactName	Sum of UnitPrice	Sum of Quantity	Count of ContactName	Sum of UnitPrice	Sum of Quantity	Count of ContactName	Sum of UnitPrice
0	4045	207	4537	14338	622	15697.13	9572		
0.050000001	877	31	1000	2333	84	2183.02	1768		
0.100000001	618	25	587.5	2487	106	2714.63	1259		
0.150000006	672	22	439	2192	75	1832.96	1388		
0.200000003	812	27	709.8	2208	82	1992.64	1275		
0.25	421	14	328	1992	74	1855.98	1862		
Grand Total	7445	326	7601.3	25550	1043	26276.36	17124		

Figure 18: Output

Except for 0, ctrl select the row label and right click. You will see an option called Group in the menu that appears. Select that option as shown below. Once it is selected, you will be able to see the performance of products with and without discounts.

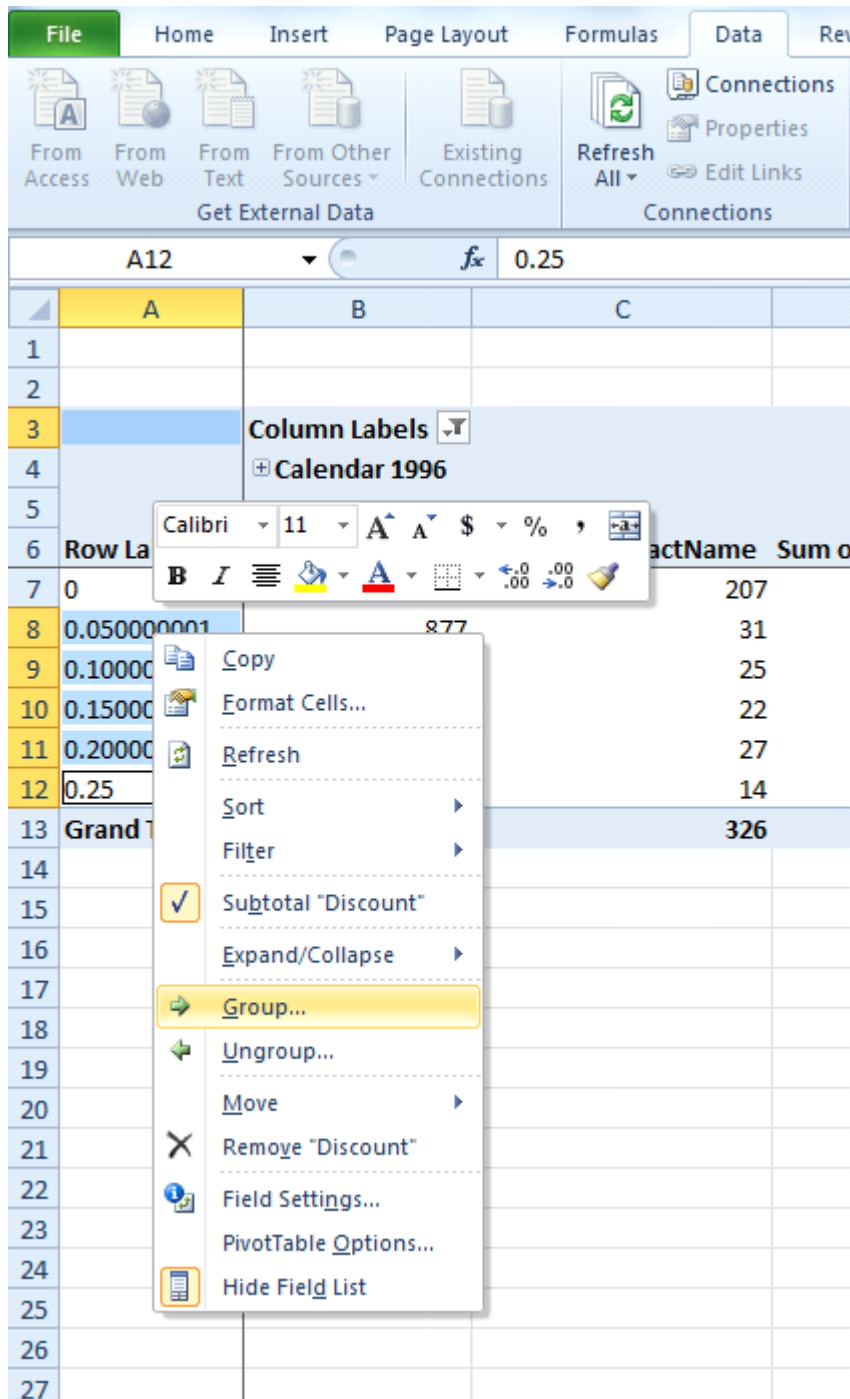


Figure 19: Output

Scenario 5: Report the sales by category and the corresponding freightcharges. Filtering should be enabled in the Year and Quarter columns, and theselected Year and Quarter need to be visible.We will take a slightly different approach to

solve this scenario. Please take alook at the below screenshot. To see the individual Years and Quarters, theconcept of slicers is used.

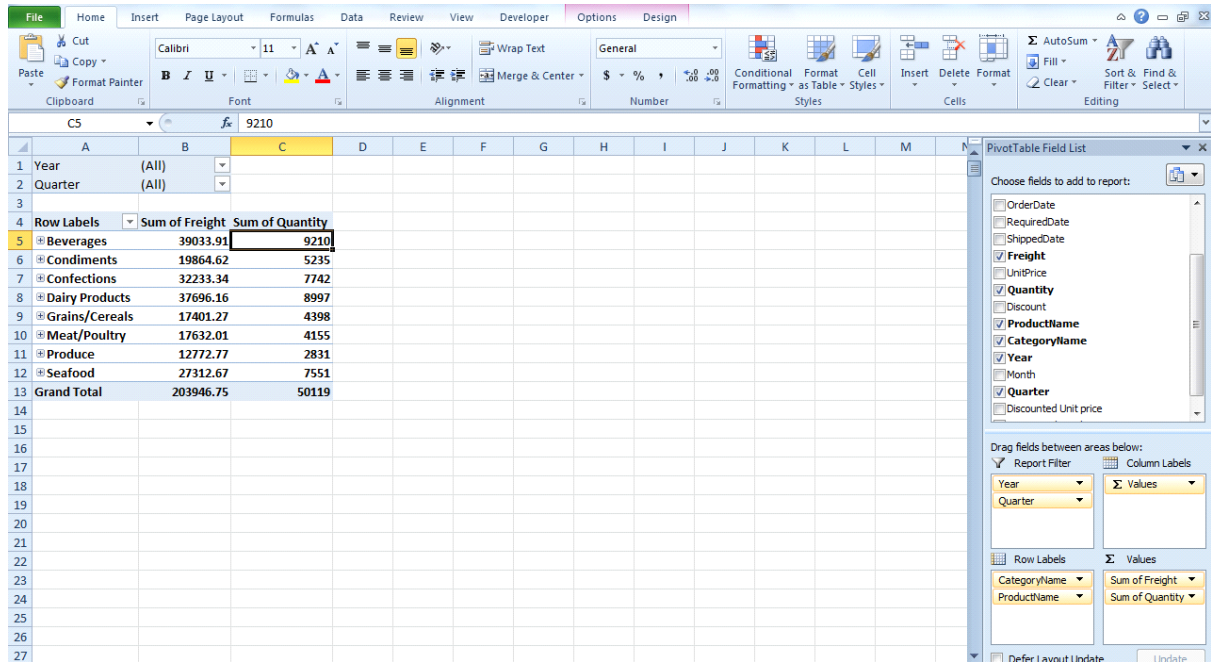


Figure 20: Output

Let's see how it is done: Click on the Options menu which gets highlighted under PivotTable Options. Click on the Insert Slicer. You will get to see the Insert Slicers window as shown. Select the Year and Quarter and click OK.

Scenario 6: Sort the Sales data in terms of Year, Quarter and Month.



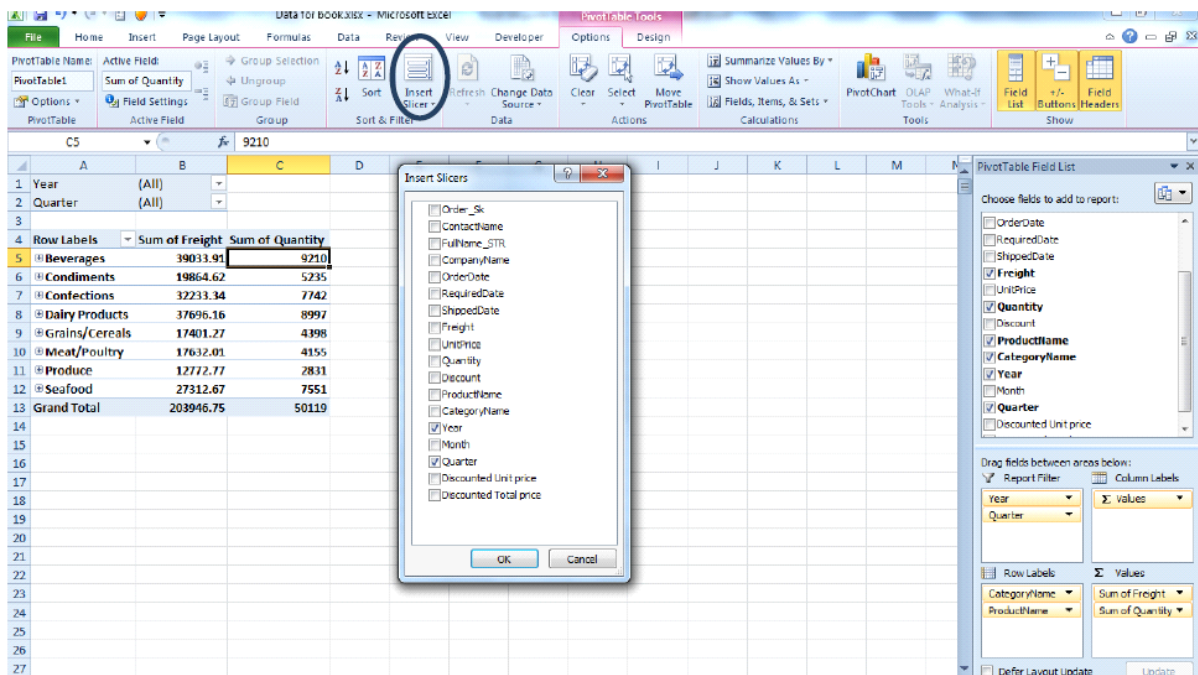


Figure 21: Output

While splitting the components of a cell make sure that the Quarter column is cut and pasted in the neighboring column because the two outputs of this split will occupy the adjacent columns and if the Quarter column is not moved as described, it will be overwritten by the data as shown.

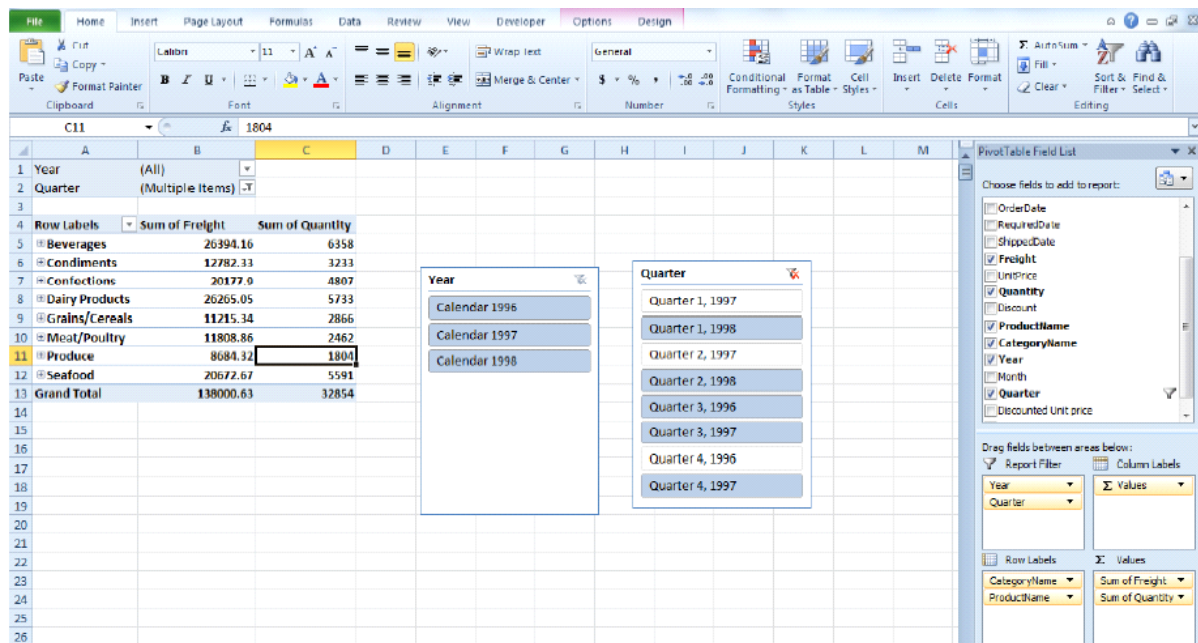


Figure 22: Output

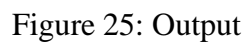
Once the above steps are achieved, sort the Month column by Month first as shown below.

Figure 23: Output

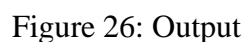
Figure 24: Output

If analysis based on the discounts is required, add 2 columns as explained below and create a new Pivot Table on this sheet. First go to the Ordersheet and create 2 new columns as shown:

Column 1: Discounted Unit Price: This column will contain the unit prices after discount. So the formula would be  $(1 - \text{Discount}) \times (\text{Unit Price})$ . In terms of excel columns the formula would be  $(1 - J2) \times (H2)$ .



Column 2: Discounted Total Price: This column would contain discounted unit price multiplied by quantity. In terms of excel columns, it would be P2\*I2.



### Conclusion:

We have successfully studied the tool used for business intelligence and analytics tools to recommend the combination of share purchases and sales for maximizing the profit