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Aim: Creating Visualizations using D3.js on a Finance Dataset

# **Objectives:**

- To explore and visualize a dataset related to Finance/ Banking/ Insurance/ Credit using D3.js.
- To create basic visualizations (Bar chart, Pie chart, Histogram, Timeline chart, Scatter plot, Bubble plot) to understand data distribution and trends.
- To create advanced visualizations (Word chart, Box and Whisker plot, Violin plot, Regression plot, 3D chart, Jitter) for deeper insights and complex relationships.
- To perform hypothesis testing using the Pearson correlation coefficient to evaluate relationships between numerical variables in the dataset.

## **Description:**

Dataset used is Insurance Dataset available at

https://www.kaggle.com/datasets/ravalsmit/insurance-claims-and-policy-data

**Customer ID:**A unique identifier assigned to each customer. Useful for referencing individual records.

**Age:**The age of the customer. Important for understanding demographic trends and risk assessment.

**Gender:** The gender of the customer. May be relevant for analyzing risk profiles and insurance needs.

**Marital Status:** The marital status of the customer. Can influence risk and insurance product preferences.

**Occupation:** The profession of the customer. Helps in understanding income levels and risk factors associated with different jobs.

**Income Level:** The income level of the customer. Critical for assessing the ability to pay premiums and potential insurance needs.

**Education Level:** The highest level of education attained by the customer. May correlate with income and risk awareness.

**Geographic Information:** The region or area where the customer resides. Geographic location can impact risk profiles due to environmental factors.

**Location:** Specific location details (city, town, etc.). Similar significance as geographic information.

**Behavioral Data:** Data reflecting customer behavior or preferences. Useful for tailoring services and marketing strategies.

**Purchase History:**Records of previous purchases. Important for understanding customer loyalty and product preferences.

**Policy Start Date:** The date when the insurance policy was initiated. Useful for tracking policy duration and renewal patterns.

**Policy Renewal Date:** The date when the policy is due for renewal. Important for analyzing customer retention.

**Claim History:**Records of claims made by the customer. Essential for assessing risk and claim frequency.

**Interactions with Customer Service:** The number of times the customer has interacted with customer service. Can indicate customer satisfaction and engagement.

**Insurance Products Owned:** The types of insurance products the customer currently owns. Relevant for cross-selling and upselling strategies.

**Coverage Amount:** The total coverage amount of the insurance policy. Critical for understanding policy value and risk exposure.

**Premium Amount:** The amount the customer pays for their insurance policy. Important for revenue analysis and pricing strategies.

**Deductible:** The amount the insured must pay out of pocket before the insurance kicks in. Influences customer choice and risk behavior.

**Policy Type:** The type of insurance policy (e.g., life, health, auto). Useful for segmenting products and analyzing market trends.

**Customer Preferences:**Preferences related to services or products. Important for customer relationship management.

**Preferred Communication Channel:** The customer's preferred method of communication (e.g., phone, email, in-person). Useful for improving customer interactions.

**Preferred Contact Time:** The time of day the customer prefers to be contacted. Helps in scheduling interactions effectively.

**Preferred Language:**The language the customer prefers for communication. Important for personalized customer service.

**Risk Profile:**A classification of the customer based on risk factors. Essential for underwriting and risk assessment.

**Previous Claims History:**A record of past claims made by the customer. Influences risk evaluation and premium pricing.

**Credit Score:** The customer's credit score, reflecting their creditworthiness. Important for financial assessment and premium calculations.

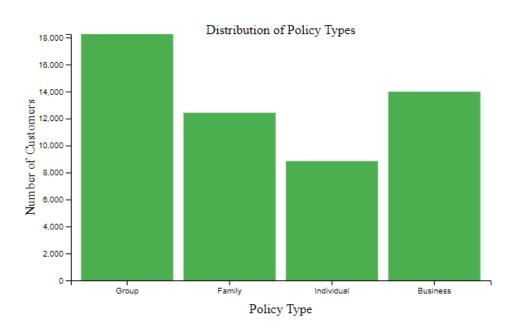
**Driving Record:** The customer's driving history (e.g., clean, violations). Relevant for auto insurance risk assessment.

**Life Events:**Significant life events that may affect insurance needs (e.g., marriage, childbirth). Useful for targeted marketing.

**Segmentation Group:**A grouping of customers based on shared characteristics. Helps in targeted marketing and analysis.

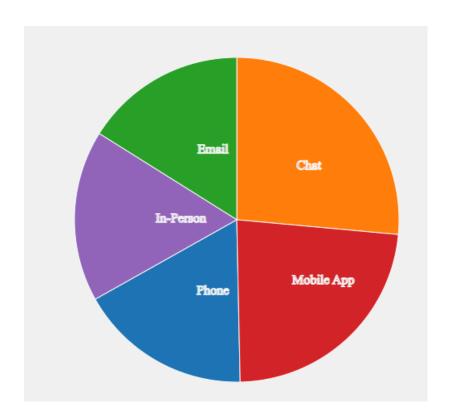
# **Graphs and Observations:**

### Bar chart:



**Observation:** The bar graph shows that Group insurance policies have the most customers, indicating a strong preference for collective coverage. In contrast, Individual policies have the fewest customers, suggesting a need for better promotion of personalized insurance plans.

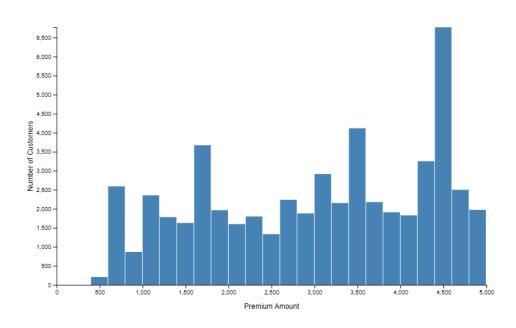
### Pie Chart:



**Observation:** The pie chart indicates that customers prefer using mobile apps and chat for their interactions, reflecting a trend toward digital engagement. This suggests that insurance companies should prioritize enhancing their mobile and chat services to meet customer demands.

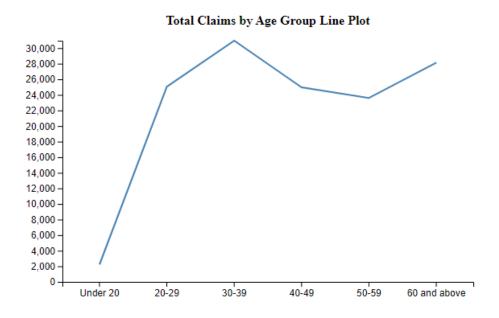
# **Histogram:**

# **Histogram of Premium Amount**



**Observation:** The histogram of premium amounts indicates that the highest concentration of customers is around a premium amount of 4500, suggesting it is the most common premium level. Following that, the premium amounts of 1600 and 3500 also show significant customer interest.

#### Line Chat:



**Observation:** The line plot indicates how total claims vary with age. The line plot shows that the age groups 30-39 and 60+ have the highest claims, indicating increased risks during mid-life and later years.

### **Word Chart:**

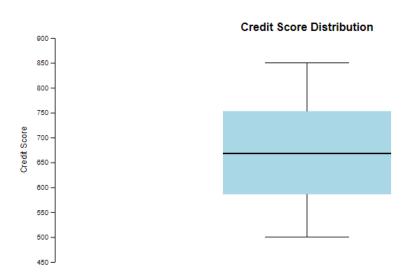
**Word Cloud Showing Preferred Contact Time** 



**Observation:** The word cloud indicates that Weekends and Morning are the most preferred contact times, suggesting that customers favor these periods for communication.

## **Box Plot:**

### **Box Plot of Credit Score**



**Observation:** The box plot of credit scores shows a median of 650, with a range from 500 to 850, indicating a consistent spread of scores without outliers. This suggests that the majority of customers have credit scores concentrated within this defined range.

## **Correlation Coefficient:**

>								
-	Pearson Correlation Matrix:  Customer ID Age Income Level Location \							
7								
	Customer ID			0.01054				
	Age	-0.014102	1.000000	-0.00344				
	Income Level	0.010541	-0.003447	1.00000	0 -0.013807			
	Location		0.000338		7 1.000000			
	Income Level Location Claim History Coverage Amount		-0.001781		2 0.015215			
	Coverage Amount		0.006746		4 0.014825			
	Premium Amount	-0.007172			5 -0.000665			
	Deductible		0.015671		2 -0.012636			
	Risk Profile	-0.010624	-0.023871	-0.01249	2 -0.001497			
	Previous Claims History	0.006145	0.005837	-0.00476	1 -0.003182			
	Credit Score	0.018498	0.001589	-0.01971	7 0.006222			
		Claim Histo	ry Coverage	e Amount Pr	emium Amount \			
	Customer ID	-0.0172	17	0.003788	-0.007172			
	Age	-0.0017		0.006746	0.003665			
	Income Level	-0.0126	92 -(	0.018024	0.002025			
	Location	0.0152		0.014825	-0.000665			
	Claim History	1.0000		0.000336	-0.019950			
	Coverage Amount	-0.0003		1.000000	-0.001647			
	Premium Amount		50 -(		1.000000			
	Deductible			0.007675	-0.001168			
	Risk Profile	-0.0065	73 (	0.008810	0.014742			
	Previous Claims History	-0.0172	52 -	0.012060	0.023006			
	Credit Score	-0.0027	36 -	0.000468	-0.012993			
					Claims History	Λ.		
	Customer ID	0.000798		24	0.006145			
	Age	0.015671			0.005837			
	Income Level	-0.011172	-0.0124	92	-0.004761			
	Location	-0.012636	-0.00149 -0.0065	97	-0.003182			
	Claim History	0.000248			-0.017262			
		-0.007675	0.0088	10	-0.012060			
		-0.001168	0.0147	42	0.023006			
	Deductible	1.000000	0.0058	47	0.021080			
	Risk Profile		1.0000	99	0.014037			
	Previous Claims History		0.0140	37	1.000000			
	Credit Score	0.003211	-0.0131	58	-0.002146			

```
P-values Matrix:
                                         Customer ID
                                                                     Age Income Level Location \
   Customer ID NaN 0.001107 0.014758 0.004849
Age 0.001107 NaN 0.425332 0.937776
Income Level 0.014758 0.425332 NaN 0.001404
Location 0.004849 0.937776 0.001404 NaN
Claim History 0.000068 0.680304 0.003327 0.000433
Coverage Amount 0.380881 0.118685 0.000031 0.000605
Premium Amount 0.097115 0.396542 0.63945 0.87772
Deductible 0.853501 0.000289 0.009759 0.003469
Risk Profile 0.013993 0.0 0.003859 0.729175
Previous Claims History 0.155216 0.176958 0.270748 0.461708
    Previous Claims History 0.155216 0.176958 0.270748 0.461708 Credit Score 0.000019 0.713173 0.000005 0.150104
   Previous Claims History 0.000065 0.005277

Credit Score 0.531375 0.913755
                                                                                                    0.0
                                                                                                 0.002651
  Deductible Risk Profile Previous Claims History
```

Claim History & Premium Amount: A weak negative correlation (-0.0199) suggests that as claim history increases, the premium amount may slightly decrease.

Age & Risk Profile: A very weak negative correlation (-0.0239) suggests that older individuals may have a slightly lower risk profile.

#### **Conclusion:**

Through this experiment, we gained valuable insights into D3.js and its powerful capabilities for data visualization. We explored how to effectively plot various types of graphs, including bar charts, line plots, histograms, and more.