

Neeraj Verma

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Education

Dec 2017 **Master of HCI**
Carnegie Mellon University //3.9 GPA

May 2013 **Bachelors in Computer Science**
NITK Surathkal //3.9 GPA

Skills

Design and Research

Interaction design
Information architecture
Task flows
Rapid prototyping
User Journeys
Storyboards
co-design workshop facilitation
contextual inquiry
Semi-structured interviews
Design ethnography
Participatory design
Wireframing
Usability testing

Programming

html + css
Javascript
Python
C, C++
Java

Tools

Sketch
Figma
Framer
Adobe creative suite

Work Experience

Mar 2018 **SinnerSchrader, Accenture interactive**
Current **Product Designer**
Crafting delightful and user-centric experiences for multiple digital products and services for clients like Audi, VW, and O2 Telefonica.

May 2017 **Flour Consulting**
Aug 2017 **Design Intern**
Planned, coordinated, and executed generative research and developed design concepts for attendees in crowded environment like music festivals for Vodafone.

Jan 2017 **Collab, MHCI Capstone**
Dec 2017 **User Research Lead**
Designed and developed the research approaches from discovery research to iterative testing for a cloud based contact center system as part of MHCI capstone.

June 2013 **PayPal**
June 2016 **Software Engineer**
Led the design and development of multiple services empowering products like Send money, Request money, PayPal.me, and Wallet.

May 2011 **Indian Institute of Technology Roorkee**
July 2011 **Research Intern**
Built assistive technologies using computer vision and machine learning.