

# Neeraj Verma

portfolio neerajverma.me  
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## Education

Dec 2017 **Master of HCI**  
Carnegie Mellon University //3.9 GPA

May 2013 **Bachelors in Computer Science**  
NITK Surathkal //3.9 GPA

## Skills

### Design and Research

Interaction design  
Information architecture  
Task flows  
Rapid prototyping  
User Journeys  
Storyboards  
co-design workshop facilitation  
contextual inquiry  
Semi-structured interviews  
Design ethnography  
Participatory design  
Wireframing  
Usability testing

### Programming

html + css  
Javascript  
Python  
C, C++  
Java

### Tools

Sketch  
Figma  
Framer  
Adobe creative suite

## Work Experience

Mar 2018 **SinnerSchrader, Accenture interactive**  
Current **Product Designer**  
  
Crafting delightful and user-centric experiences for multiple digital products and services for clients like Audi, VW, and O2 Telefonica.

May 2017 **Flour Consulting**  
Aug 2017 **Design Intern**  
  
Planned, coordinated, and executed generative research and developed design concepts for attendees in crowded environment like music festivals for Vodafone.

Jan 2017 **Collab, MHCI Capstone**  
Dec 2017 **User Research Lead**  
  
Designed and developed the research approaches from discovery research to iterative testing for a cloud based contact center system as part of MHCI capstone.

June 2013 **PayPal**  
June 2016 **Software Engineer**  
  
Led the design and development of multiple services empowering products like Send money, Request money, PayPal.me, and Wallet.

May 2011 **Indian Institute of Technology Roorkee**  
July 2011 **Research Intern**  
  
Built assistive technologies using computer vision and machine learning.