NEETHU M S

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Right to Work: Skilled Worker Dependent Visa (No sponsorship required)
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CAREER SUMMARY

Senior QA Engineer • Software Development Engineer in Test • Software Tester

- **A highly skilled and results-driven individual with 12+ years of experience in software testing**
- **Possessing deep understanding of software testing methodologies and testing principles,** which enabled our team to release products which satisfy customer needs and expectations
- **Capability to create customized and exceptional software test frameworks** through innovative thinking and problem solving.

AREAS OF EXPERTISE

- **Testing:** Manual, Automation, UI, API, Backend, Regression
- **Automation:** Playwright, Selenium, Pytest, Robot Framework, JMeter
- **Languages:** Python, TypeScript, Shell
- **CI/CD & DevOps:** Jenkins, Git, Ansible
- **Tools:** Jira, X-Ray, Zephyr, TestRail, Postman, Swagger
- **OS:** Linux

PROFESSIONAL EXPERIENCE

Self-Employed / Professional Development, Reading, United Kingdom
May 2025 – Present
Software Tester

- **Relocated to the UK** and achieved **ISTQB Certified Tester Foundation Level (CTFL)** certification through BCS
- **Provided mentoring and technical guidance** in software testing, QA concepts, and interview readiness
- **Maintained hands-on QA practice** by exploring modern testing tools and AI-assisted techniques to support test design and implementation

IBM India Private Limited, Bangalore, India
May 2022 – May 2025
Software Test Engineer
Senior technical member of test team responsible for ensuring that latest IBM Power System Software tech stack worked better in latest platforms. Provided valuable insights to senior management and development team on level of software quality to ensure unmatched customer satisfaction.

- **A key technical contributor** in each sprint cycle by owning, executing and delivering critical test items and identifying bugs.
- **Enhanced project accountability** by improving test planning, creating test schedules, documentations and by communicating clear status reports.
- **Achieved exemplary project stability** by resolving project pain points by improving automation framework and reducing automation failures.
- **Leveraged latest AI tools** to improve my test efficiency and decision making.

Nasdaq Corporate Solutions, Bangalore, India
Jan 2022 – May 2022
QA Test Specialist

Hired as a software test specialist in Nasdaq matching engine team for a particular market segment.

- **Delivered** two full test iterations of product while simultaneously ramping up on new domain and uncovering several high value defects.
- **As an Automation Expert**, assisted team in identifying and adding multiple manual test cases to automation framework.

Dell Technologies, Bangalore, India
June 2019 – Jan 2022
Software Tester (Contractor)

Selected to join a dynamic team that develops Dell CloudIQ software and Dell converged management software.

- **As a chosen member of the team,** I owned and executed test strategy for several user stories and features.
- **Championed product quality** by Identifying and reporting over 40+ bugs across web UI and backend components during feature, system, and regression testing.
- **Executed a wide range of responsibilities,** including provisioning test setup, creating test plans, reviewing specifications and documentation.

IBM India Private Limited, Bangalore, India
Sept 2012 – Sept 2018
Software Developer in Test
Was part of a team that validates IBM's web-based hardware management console.

- **Identified and reported** 20+ slower APIs affecting UI responsiveness.
- **Accomplished significant project cost savings** by reducing execution time by automating manual tasks thereby saving hardware cost and manual effort.
- **Pioneer for shift left approach** in team by introducing early testing and CI/CD adoption in project.

EDUCATION

Master of Technology, Computer Science and Engineering, 2010 - 2012
College of Engineering, Trivandrum (One of the top ranked institutions in Engineering in Kerala, India).
Bachelor of Technology, Computer Science and Engineering, 2006 - 2010
NSS College of Engineering, Kerala, India.

CERTIFICATIONS AND AWARDS

- ISTQB® Certified Tester Foundation Level v4.0 (BCS, The Chartered Institute for IT)
- Star of the Month Award – IBM
- Special Mention from Client Manager – Dell Technologies
- Active participant in technical hackathons and poster presentations