

NEETA CHAVAN

CONTACT

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SKILLS

- JavaScript
- Angular
- NodeJS
- React
- HTML
- CSS
- Database management software : MongoDB, pgadmin
- Solutions deployment
- Software applications
- Build releases
- Testing and maintenance
- Database programming: MongoDB, PostgreSQL, MYSQL
- Agile
- API design
- Code reviews

Experienced and results-driven Full Stack Developer with over 5 years of expertise in designing and delivering scalable, high-performance web applications. Skilled in both front-end and back-end technologies, including Angular, React.js, Node.js, Express.js, MongoDB, and PostgreSQL. Known for writing clean, testable code and focusing on performance, maintainability, and full SDLC deployment. Strong background in unit testing, debugging, and agile development. Passionate about solving real-world problems and contributing to collaborative, fast-paced teams. Actively seeking opportunities to innovate, grow, and create meaningful impact.

EXPERIENCE

October 2021 - July 2025

Software Developer Tricon Infotech Pvt Ltd, Bengaluru, India

Project: Open Access

Client: Taylor & Francis

Duration: 2021 – 2025

Description:

Open Access is an initiative by Taylor & Francis that ensures research articles are freely available and reusable worldwide without restrictions, immediately upon publication. The platform supports both fully open access journals and hybrid models where authors may pay for article processing charges (APCs) to make their work accessible.

Roles & Responsibilities:

- Designed and developed efficient, maintainable, and testable code for core Open Access platform functionalities.
- Integrated third-party services and internal modules to ensure accessibility compliance and robust system performance.
- Diagnosed, troubleshooted, and resolved complex bugs across the application lifecycle to ensure seamless user experiences.
- Collaborated with stakeholders, including cross-functional teams and clients, to gather requirements and refine project scope.
- Collected and analyzed user feedback to optimize software performance and address usability issues.
- Participated in sprint planning and regular scrum meetings to align on deliverables and priorities.
- Delivered weekly project status updates and milestone reports to project managers to track progress and manage expectations.
- Partnered with QA and development teams to identify and eliminate defects, ensuring high code quality and timely releases.

February 2019 - March 2021

Software Developer Smartek21 Pvt Ltd, Pune, India

Project: Chatbot Development

Client(s): EY, Autotek21, Intellitek Healthcare

Duration: 2019 – 2021

Description:

Developed AI-powered chatbot and voice assistant solutions tailored to various business domains including Banking, Healthcare, Real Estate, and Tax. These intelligent virtual assistants were built using

Natural Language Processing (NLP) technologies and deployed on multiple platforms to enhance customer engagement and automate support services.

Roles & Responsibilities:

- Designed, developed, and maintained chatbot applications for clients across the US, UK, and Dubai.
- Implemented Natural Language Processing (NLP) algorithms to interpret and respond to user queries effectively.
- Participated in the complete Software Development Life Cycle (SDLC), including Agile ceremonies like sprint planning, daily scrums, and retrospectives.
- Collaborated with cross-functional teams for requirement gathering and technical design discussions.
- Delivered clean, modular, and well-tested code across a variety of use cases and platforms.
- Debugged and resolved functional and integration issues, ensuring optimal performance and reliability.
- Integrated third-party APIs and components to enhance the chatbot's functionality and usability.
- Gathered and analyzed end-user feedback to iterate on chatbot behavior and improve user satisfaction.
- Authored documentation and maintenance procedures to assist users and internal teams in understanding chatbot workflows.

EDUCATION

2018

PG-DAC Development of Advanced Computing

CDAC, Pune, MH

- Coursework in **Centre for Development of Advanced Computing (C-DAC)**

2017

BE Electronics

Finolex Academy of Management & Technology, Ratnagiri, MH

- Electronics Engineering (Bachelor of Engineering)