

# NEETA CHAVAN

## CONTACT



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## SKILLS

- JavaScript
- Angular
- NodeJS
- React
- AWS
- HTML
- CSS
- Database management software :  
MongoDB, pgadmin
- Solutions deployment
- Software applications
- Build releases
- Testing and maintenance
- Database programming: MongoDB,  
PostgreSQL, MYSQL
- Agile
- API design
- Code reviews

Innovative individual with proven success evaluating requirements for software development projects to design innovative solutions. Skilled at understanding customer and employee requests and meeting needs. Works well in teams and consistently delivers to deadlines.

## EXPERIENCE

October 2021 - Current

**Software Developer Tricon Infotech Pvt Ltd**, Bengaluru, India

**Project:** Open Access

**Client name:** Taylor & Francis

### Description:

Open access journals are journals whose articles are available and reusable worldwide free of charge and without restrictions immediately on publication.

Most open access journals do not charge their authors for publishing articles. In other cases, the so-called author-pays model is common.

### Roles and Responsibilities:

- Developed new, efficient and well-tested code for variety of different software projects.
- Integrated software components and third-party programs to measure accessibility and functionality.
- Troubleshoot and debugged software to check and rectify discrepancies.
- Consulted with departments and customers to discuss project development and proposals.
- Collected and examined user feedback to improve capacity of software.
- Conferred with project managers to gather information regarding limitations or capabilities.
- Provided weekly detailed project reports to keep manager informed on milestones and updates.
- Worked closely with other team members to identify and remove software bugs.

February 2019 - March 2021

**Software Developer Smartek21 Pvt Ltd**, Pune, India

**Project:** Chatbot

**Client Name:** EY, Autotek21, Intellitek Healthcare

**Description:** Managed customer expectations by clarifying needs, identifying options and recommending products and services.

Developed chatbots and voice assistant on various platforms for diverse business use-cases. Implemented Natural Language Processing (NLP) for chatbots.

### Roles and Responsibilities:

- Maintained and Developed Chatbot applications for Banking, Healthcare, Real estate, Tax Clients across the US, UK, Dubai etc.
- Developed new, efficient and well-tested code for variety of different software projects.
- Actively part of a whole SDLC from Sprint, Scrum to interaction with team for requirement gathering

- Worked closely with other team members to identify and remove software bugs.
  - Collected and examined user feedback to improve capacity of software.
  - Integrated software components and third-party programs to measure accessibility and functionality.
  - Drafted software maintenance procedures to assist users in navigating programmes.
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## EDUCATION

2018

**PG-DAC Development of Advanced Computing**

CDAC, Pune, MH

- Coursework in **Centre for Development of Advanced Computing (C-DAC)**

2017

**BE Electronics**

**Finolex Academy of Management & Technology**, Ratnagiri, MH

- Electronics Engineering (Bachelor of Engineering)