

Project Brief

The Electronic Service Website project aims to provide users with a platform where they can access various electronic services such as repairs, maintenance, troubleshooting, and support for electronic devices. The website will cater to the needs of individuals and businesses seeking efficient solutions for their electronic device-related issues.

Project Modules

Registration: Registering in our portal by submitting details like name, contact-number, email-id, password, DOB, address, pin code, etc.

Login: Login in our portal by submitting email-id and password.

Homepage: Clear and informative overview of services, target audience, and unique selling points.

About Us: Introduce the company, team, and commitment to quality service.

Testimonials: Showcase positive customer reviews and build trust.

Contact: Provide contact information, location details, and a contact form.

Main Services: Detailed descriptions of offered repair services for each appliance category.

Subservices: Detailed descriptions of main services.

Booking System: Online platform for customers to schedule appointments and manage service requests.

Payment Gateway: Secure payment options for online booking and service fees.

Status: Pending/Completed.

Feedback: User can give Feedback related to services and services man

Logout: In this we can log out and exit the site.

Project Modules

User Interface (UI): Clean, user-friendly design with clear navigation and search functionality.

Admin: Easy-to-use platform for adding, editing, and managing website content.

Online Booking System: Secure booking system for scheduling repair and installation appointments.

Service Man: Detailed descriptions of offered services, pricing, and warranty information.

Contact: Multiple ways for customers to reach out for support and inquiries.

Project Requirements with end-user

<u>Customer</u>	<u>Services Man</u>	<u>Admin</u>
1) Registration 2) Login 3) Forget Password 4) Change Password 5) Search Services 6) View Sub Services 7) Book Services 8) Make Payment 9) Verify Service Man 10)View Pending Status 11)View Completed 12)Feedback 13)Reviews 14)Logout	1)Registration 2)Login 3)Forget Password 4)Change Password 5)View Pending Services 6)Accept Services 7)Completed Services 8)Logout	1)Login 2)Manage Customer 3)Manage Services Man 4)Add Sub Services 5)Remove Sub Services 6)View Service History 7)Review and Rating Manage 8)Security 9)Payment Manage 10)Customer Support 11)Logout