NEETU KUMARI

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SUMMARY

- Dedicated and detail-oriented Analyst with around 3 years of experience spread into Business Analysis, Sales Consultation, and Administration.
- Skilled in troubleshooting, documenting issues, identifying problems, and implementing effective resolutions.
- Deep understanding of Business Analysis, Data collection, Data cleaning, Data analysis, Statistical Models, and visualization
- Seeking collaborative opportunities with dynamic teams, leveraging my experience and expertise in business, data and financial analysis to contribute to organizational success.

SKILLS

- Technical Skills:
 - Data Analysis & Statistics: R language, Mathematics, Statistics, MySQL, SPSS, Mathematica, Matlab, MS Excel.
 - Visualization & Programming: Tableau, Power BI, Python, C, C++.
- Soft Skills:
 - Analytical Skills: Strong analytical capabilities, accuracy, Detail Orientated, Adaptive Learner.
 - Communication Skills: Communicating complex data insights effectively, Written communication, Presentation.
 - Organizational Skills: Managing multiple tasks and projects, Time Management, Organizational skills.

EDUCATION

Post Baccalaureate Diploma in Business Analytics, Cape Breton University, NS, Canada

Sept 2022 - April 2024

- Received academic excellence scholarship in both years.
- Scored overall 91%.

Master of Science (Mathematics), Hyderabad University, India

June 2016 - May 2018

- Engaged in developing technical skills through C, C++.
- Summer Internship and Project at Harish Chandra Research Institute, Allahabad.
- Overall CGPA 8.5/10

Bachelor of Science (Mathematics), University of Delhi, India

June 2013 - May 2016

- Received KPMG scholarship for outstanding Academic Record.
- Overall Percentage 88%.

PROFESSIONAL EXPERIENCE

Research Assistant May 2024 to present

Cape Breton University

Nova Scotia

- Conduct research on various topics, including "Generation and Evaluation of **Synthetic Data** Using Generative Models" and "**Explainable AI**".
- Collect, prepare, and clean data from various sources using tools such as Excel, Python, and SQL.
- Generate synthetic data and evaluate it using **statistical models** and methods (KS distance, Chi Square test, DCR etc.), leveraging **Python's** visualization libraries (e.g., Matplotlib, Seaborn) and **Power BI** for comprehensive analysis.
- Review and synthesize existing literature from Google Scholar, books, and articles, documenting research outcomes regularly.
- Present research progress biweekly to my research mentor, incorporating feedback and updates to refine the work.

Sales Advisor - Consultant

Concentrix

June 2023 to present

Nova Scotia

• Proficiently analyzed incoming data streams to extract valuable insights and enhance customer service strategies.

- Employed analytical and problem solving skills to understand customer needs and recommend **data-driven solutions**, contributing to elevated customer satisfaction and retention rates.
- Consistently surpassing sales and monthly targets, recognized as the top-performing employee for the month.
- Implemented robust data management protocols to maintain detailed records of customer interactions, including issues, recommended solutions, and transactional data.

Front Desk Representative (Part-time)

Sept 2022 to May 2023

A&A Ahmad Properties Inc.

Nova Scotia

- Managed administrative duties with a focus on accuracy and efficiency, ensuring proper documentation and record-keeping.
- Analyzed sales data to identify top items and implemented strategies that increased revenue by 5% monthly

Lecturer (Mathematics)

July 2018 to Dec 2019

Jai-Kranti High School

India

- Designed curriculum and assessments, incorporating data analytics to track and improve student performance metrics effectively.
- Leveraged assessment data to refine teaching strategies, aligning curriculum with analytical insights.

CERTIFICATION

- Introduction to Python DataCamp
- Microsoft Power BI Data Analyst Professional Certificate Coursera

ACADEMIC PROJECTS AND PAPERS

- Presented a Research Poster in Al Symposium at Dalhousie University.
- Working on a Research Paper under Prof Rajabi on "A Comparative Study on Diffusion Models for Tabular Data Synthesis".
- Worked on the Research Paper titled "A Resilient Supply Chain Framework with Varying Product Stockout Risks" under the mentorship of CBU prof. Md. Anisul Islam.
- Presented a Paper titled 'Impact of Pandemic on Indian Society' at the International Conference of emerging trends in Socio-Cultural in JNU, India.

• PROJECTS:

1. Predicting a Credit card transaction as fraudulent or Legit:

- Developed a predictive model to identify legitimate and fraudulent credit card transactions.
- Implemented and compared logistic regression and K-Nearest Neighbors (KNN) models, achieving an accuracy of 84% and 76%, respectively.
- Demonstrated superior performance of the logistic regression model, evidenced by higher accuracy and a larger ROC value.

2. Improving CBU (Cape Breton University) Food Bank Process:

- Designed an efficient and optimized process model for the CBU food bank.
- Proposed a comprehensive CBU food bank management process, incorporating technology-driven solutions such as a dedicated website, mobile app, and social media channels to enhance user engagement, automate recipient selection, and minimize food wastage.

3. Causes of deaths around the world:

- Utilized Tableau to analyze global factors affecting causes of death.
- Created an interactive dashboard with graphs to visualize the impact of various features on mortality rates worldwide.

4. Factors Influencing Happiness Index of countries across the world:

- Conducted a project titled "Factors Influencing Happiness Index of Countries Across the World" using Multiple Regression analysis in Excel.
- Employed Excel functions for data cleaning, including handling missing values and imputing null values, and utilized pivot tables for data summarization.
- Created graphs and visualizations to illustrate the impact of various socioeconomic variables on the Happiness Index.