# Maya Chen

IT Professional

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Professional Summary

IT Analyst with 6 years of experience in infrastructure support, network administration, and cybersecurity within federal environments. Adept at managing enterprise systems and supporting cloud migration.

Core Competencies

- System Administration  
- Cybersecurity  
- SQL Server  
- AWS  
- ITIL  
- Incident Response  
- Active Directory

Professional Experience

IT Systems Analyst

Health Canada, Ottawa, ON

Feb 2020 - Present

- Support enterprise infrastructure and manage incident ticketing.

- Monitor cybersecurity risks and ensure security patching is current.

Network Support Technician

Shared Services Canada, Ottawa, ON

Jul 2017 - Jan 2020

- Provided technical support and maintained government network infrastructure.

Education

Bachelor of Information Technology

Carleton University, Ottawa, ON | 2016