

FAQ VIRTUAL AGENT

A PROJECT BY SREENEHA

SUMMARY

- I Have developed an FAQ answering virtual agent using natural language processing, sentence transformers and cosine similarity of documents. I have collected my own data to train the model. I have used FAQs of Swiggy collected from Glassdoor.

<https://www.glassdoor.co.in/FAQ/Swiggy-Questions-E952680.htm>

- The data I have stored in an csv file in the tabulated form of:

| Q | A |
|-------------|----------|
| Question 1? | Answer 1 |
| Question 2? | Answer 2 |