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!pip install --upgrade openai
from openai import OpenAI
client = OpenAI(api_key="YOUR_OPENAI_API_KEY")
knowledge_base = {
    "how can i return my product": "You can return your product within 7 days of delivery. P",
    "how many days will my delivery take": "Delivery usually takes 3-5 business days dependi",
    "how can i track my order": "You can track your order using the tracking link sent to yo",
    "what payment methods do you accept": "We accept credit cards, debit cards, UPI, and Payl",
    "can i cancel my order": "Yes, you can cancel your order within 24 hours of placing it.",
    "what is your refund policy": "Refunds are processed within 5-7 business days after we r",
    "do you offer international shipping": "Yes, we offer international shipping to selected",
    "how do i change my shipping address": "You can change your shipping address from your a",
    "is cash on delivery available": "Yes, Cash on Delivery is available for select pin code",
    "what if i receive a damaged product": "If you receive a damaged product, please contact
}
def get_bot_response(user_input):

    for question, answer in knowledge_base.items():
        if question in user_input.lower():
            return answer
    response = client.chat.completions.create(
        model="gpt-3.5-turbo",
        messages=[
            {"role": "system", "content": "You are a helpful customer support assistant. Only"},
            {"role": "user", "content": user_input}
        ]
    )
    return response.choices[0].message.content
print("Customer Support Chatbot (type 'exit' to quit)\n")
while True:
    user_q = input("You: ")
    if user_q.lower() == "exit":
        print("Bot: Thank you for chatting with us. Have a great day!")
        break
    bot_reply = get_bot_response(user_q)
    print(f"Bot: {bot_reply}")

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Customer Support Chatbot (type 'exit' to quit)
```

You: how can i track my order

Bot: You can track your order using the tracking link sent to your email after dispatch

You: exit

Bot: Thank you for chatting with us. Have a great day!