

NEHA DADHICH

Pune, India

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Technical Skills

Languages and Databases: Python (Pandas, Numpy, Matplotlib), SQL/MySQL, SQL Server

Visualization Tool: Microsoft Power BI

ETL Tools: SSIS, Alteryx

Other Skills: Advanced Excel, Business Analysis, Data Analysis, Quantitative Analysis

Certifications: Microsoft Certified (PL-300): Power BI Data Analyst Associate, Gold Badge Holder on HackerRank in SQL, Microsoft Azure Fundamentals (AZ-900), Google Data Analytics

Experience

Amdocs

December 2022 – Present

Data Analyst/Power BI Developer

Pune, India

- Strategized and analyzed **market trends for over 25 T-Mobile markets** like Dallas, Kansas, Houston, etc., leading to a **15% increase in project scalability and efficiency**.
- Defined and monitored key performance indicators (KPIs), resulting in a **12% improvement in goal attainment**.
- Leveraged SQL to manage and analyze T-Mobile sales data, leading to a **10% increase in sales forecast accuracy**.
- Designed and implemented telecom-specific Power BI dashboards for T-Mobile, **boosting user engagement by 25%**.
- Implemented data integration using SSIS, **enhancing data accuracy by 18%**.
- Employed data visualization techniques to analyze drive test data, resulting in a **15% improvement in network performance** and coverage optimization.
- Developed an OCR image processing pipeline using Python (EasyOCR, OpenCV, pandas, openpyxl), processing over 10,000 images and **improving data entry efficiency by 80%**.
- Automated SMS notifications for escalation purposes using a Python script and the Twilio platform, resulting in a **25% reduction in response time** for critical alerts.
- Delivered actionable insights via PowerPoint, optimizing business strategies, and contributing to a **20% increase in sales performance** through collaboration with the sales team.
- Gathered and translated business requirements into technical solutions, aligning with project goals.
- Offered team-wide technical guidance on utilizing Power BI, enhancing overall data visualization proficiency, and fostering mentorship within the team.

Amdocs

August 2020 – December 2022

RF Engineer

Gurugram, India

- Utilized SQL and advanced Excel for data analysis, supporting end-to-end cell site development for T-Mobile.
- Evaluated and revised programs to increase **operating efficiency by 30%**.
- Conducted on-site analysis to create effective solutions, achieving a **95% client satisfaction rate**.
- Employed advanced Excel functions (VLOOKUP, Pivot Tables) to **reduce manual work by 2 hours** and increase workflow efficiency.

Personal Projects

Superstore Sales Dashboard | Microsoft Power BI Desktop

- Utilized data analysis to identify KPIs and analyze sales data, providing valuable insights and sales.

Mental Health at Workplace | Python

- Designed a notebook to conduct Exploratory Data Analysis (EDA), identifying key trends and insights that improved data interpretation by 30%.

Paintings and Museums | SQL Server

- Examined data to uncover insights into the distribution and popularity of paintings across various museums.

Education

Medicaps University

August 2016 – September 2020

Bachelor of Technology in Electronics and Communication

Indore, Madhya Pradesh