Team Project 11 Requirements Specifications CSCE 5350 (Summer 2022 10W)

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I. PROJECT DETAILS

Project Title: Store Orders Management System (SOMS)

Project Description: Store Orders Management System (SOMS), would be an online e-commerce website for clothing/fashion stores to manage online orders. This website will be an interface between the customer and the store, where customers can purchase the available products from the store's website. This application will also help the store admin to track the products and maintain the product availability information. The admin will also be able to view feedback and queries from customers and also reply to the queries asked by customers.

Project Number: 11

Team Members:

- i. Neha Goud Baddam
- ii. Reshmi Chowdary Divi
- iii. Purandhara Maharshi Chidurala
- iv. Jaya Bhargav Burugupalli

II. OVERALL STRUCTURE OF THE SYSTEM

1. ER-DIAGRAM

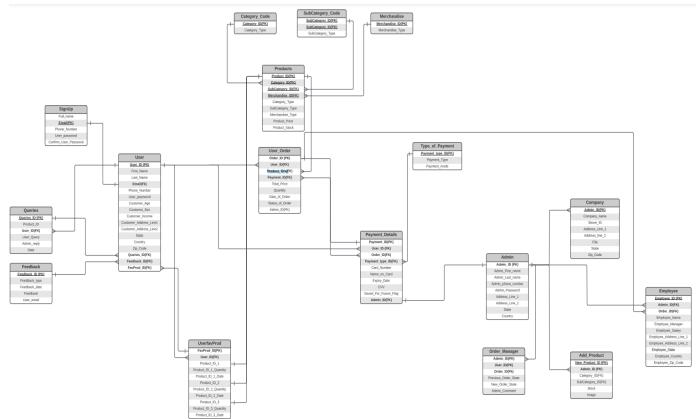


Figure 1 ER-Diagram of the SOMS

2. Modules

Below are the two Main Modules:

2.1USER/CUSTOMER MODULE:

- Firstly, the customer must open the website and signup by giving the details like email, name, mobile number, and password. Once the customer has signed up, they can login using the email and password provided while sign up.
- After logging in, customer can view the dashboard will all the products available for them.
- Customer can add products they like into the **favorites**, the products will be saved until the customer removes the product.
- Customer can also ask queries about the product and admin would reply to the queries asked.

- Customer can provide feedback about the company and admin may or may not reply to it.
- Customer can add the product they wish to buy in cart and they can modify the quantity required in the cart and can view how much would be the total.
- Customer cannot add more quantity than the stock available for any particular item.
- Finally, customer can order the products the product by going through the payment.
- Customers will choose the payment options (like card details/COD) available and need to give necessary details and the order will be placed successfully.

2.2 ADMIN MODULE:

- Firstly, the admin must open the website and login using the existing credentials.
- Once the customer has created an order, admin can manage the order by confirming it or by canceling it. Once the order is confirmed the admin can move the status to confirm, in Transit, Delivered. The product read for delivery will be assigned to an employee.
- The employee once the product is delivered will report to the admin/manager and the admin will move the status to Delivered.
- Admin can update company details.
- Admin can add new products or update existing stock.
- Admin can also manage employee details.
- Admin can view user feedback and queries and can reply to them.

III. REQUIREMENT SPECIFICATION

1. FUNCTIONAL REQUIREMENTS

1.1 COMPONENTS FUNCTIONALITY WITH RESPECT TO EACH MODULE

1.1.1 USER/CUSTOMER MODULE REQUIREMENTS:

i. SIGN-UP:

To Sign-up, user will have to enter Full name, Email Id, Phone number, and password fields.

After capturing above all fields. Up on Clicking "Sign up", account will be created to login.

ii. LOGIN VALIDATION:

To Login, user must enter Email Id/phone number and password. Using user Email and password account is validated and Logged in.

iii. DISPLAY DASHBOARD:

The Customer can view the products available for in the company to buy.

iv. FAVORITE PRODUCTS:

After logged in to the account, User can select products as favorite items which are in his/her wish list to buy in future or liked items. These favorite items are stored in account favorites tab and user can buy products from there directly.

v. ADD/REMOVE PRODUCT:

User can "add" products to cart, which he/she is looking for purchase. Later if user is not interested in purchasing the product, "remove" option is given to delete the product from cart and proceed with other items to purchase.

vi. PLACE ORDER:

Once all items are selected for purchase, user can click on "Place order" to buy the products.

vii. PAYMENT:

Clicking on place order will re-direct the user to "Payment" option. User can choose different payment modes such as Cash on delivery or using Credit/debit cards. Once the payment is successful, an order will be placed.

viii. QUERIES:

The customer can ask queries about the product and post them, and the admin would reply to the queries.

ix. FEEDBACK:

The user will provide feedback about the company.

1.1.2 ADMIN MODULE REQUIREMENTS:

i. <u>LOGIN VALIDATION:</u>

For admin credentials are provided by the company. Admin credentials are validated, and admin is logged in to the account.

ii. DISPLAY DASHBOARD:

Once the admin logs in, dashboard is displayed. That contains options to view all orders placed by the customers, option to add new products, to manage employees and reply to queries by users.

iii. MANAGE ORDERS:

The admin can manage orders by either confirming the order or by updating the status of the order. The status can be moved to Packaged/Ready for delivery/Delivered.

iv. MANAGE PRODUCTS:

Admin will manage the existing stock/products and can also add new stock/products.

v. MANAGE EMPLOYEES:

Admin will manage Employee details and assign work to them.

vi. REPLY TO QUERY:

Admin can reply to the queries asked by the users.

1.2 Database Functionality

Below are the tables that are being used.

1.2.2 SIGNUP

This table is specific to customer/user. The signup table has customer details like name, email, phone number, user password and confirm password fields.

Database Fields:

```
Full_name
Email(PK)
Phone_Number
User_password
Confirm_User_Password
```

SQL Query: -

```
CREATE TABLE `SignUp` (
  `Full_name` VARCHAR(255),
  `Email` VARCHAR(255),
  `Phone_Number` VARCHAR(255),
  `User_password` VARCHAR(255),
  `Confirm_User_Password` VARCHAR(255),
  PRIMARY KEY(Email)
);
```

1.2.3 USER

This table is specific to customer/user. The user table has details of user details like name, email, phone number, user password and confirm password, customer age, customer gender, Queries, feedbacks, and list of favorite products fields.

Database Fields:

```
User_ID (PK)
First_Name
Last_Name
Email (FK)
Phone_Number
User_password
Customer_Age
Customer_Sex
Customer_Income
Queries_ID(FK)
Feedback_ID(FK)
FavProd_ID(FK)
```

SQL Query: -

```
CREATE TABLE `User` (
 `User_ID` VARCHAR(255),
 `First_Name` VARCHAR(255),
 `Last Name` VARCHAR(255),
 `Email` VARCHAR(255),
 `Phone_Number` VARCHAR(255),
 `User_password` VARCHAR(255),
 `Customer Age` VARCHAR(255),
 `Customer_Sex` VARCHAR(255),
 `Customer_Income` VARCHAR(255),
 `Customer_Address_Line1` VARCHAR(255),
 `Customer_Address_Line2` VARCHAR(255),
 `State` VARCHAR(255),
 `Country` VARCHAR(255),
 `Zip_Code` VARCHAR(255),
 `Queries_ID` VARCHAR(255),
 `Feedback_ID` VARCHAR(255),
 `FavProd_ID` VARCHAR(255),
 PRIMARY KEY(User_ID),
 FOREIGN KEY(Email) REFERENCES SignUp(Email),
 FOREIGN KEY(Queries_ID) REFERENCES Queries(Queries_ID),
 FOREIGN KEY(Feedback ID) REFERENCES Feedback(Feedback ID),
 FOREIGN KEY(FavProd ID) REFERENCES UserfavProd(FavProd ID)
);
```

1.2.4 USERFAVPROD

This table has users' favorite products.

Database Fields:

FavProd ID(PK) User ID(FK)

Product ID 1

Product ID 1 Quantity

Product ID 1 Date

Product ID 2

Product ID 2 Quantity

Product ID 2 Date

Product ID 3

Product ID 3 Quantity

Product ID 3 Date

SQL Query: -

```
CREATE TABLE `UserfavProd` (
 `FavProd_ID` VARCHAR(255),
 `User_ID` VARCHAR(255),
 `Product_ID_1` VARCHAR(255),
```

```
`Product_ID_1_Quantity` VARCHAR(255),
`Product_ID_1_Date` VARCHAR(255),
`Product_ID_2` VARCHAR(255),
`Product_ID_2_Quantity` VARCHAR(255),
`Product_ID_2_Date` VARCHAR(255),
`Product_ID_3` VARCHAR(255),
`Product_ID_3_Quantity` VARCHAR(255),
`Product_ID_3_Date` VARCHAR(255),
`PRIMARY KEY(FavProd_ID)
);
```

1.2.5 USER ORDER

User order table has details of order placed by the user including the payment details.

Database Fields:

Order_ID (PK)
User_ID(FK)
Product_ID's(FK)
Payment_ID(FK)
Total_Price Quantity
Date_of_Order
Status_of_Order
Admin_ID(FK)

SQL Query: -

```
CREATE TABLE `User_Order` (
   `Order_ID` VARCHAR(255),
   `User_ID` VARCHAR(255),
   `Product_ID` VARCHAR(255),
   `Payment_ID` VARCHAR(255),
   `Total_Price` VARCHAR(255),
   `Quantity` VARCHAR(255),
   `Date_of_Order` VARCHAR(255),
   `Status_of_Order` VARCHAR(255),
   `Admin_ID` VARCHAR(255),
   PRIMARY KEY(Order_ID),
   FOREIGN KEY (Admin_ID) REFERENCES ADMIN(Admin_ID),
   FOREIGN KEY (Product_ID) REFERENCES Products(Product_ID),
   FOREIGN KEY (User_ID) REFERENCES USER(User_ID)
);
```

1.2.6 QUERIES

Queries table stores all the queries asked by the user and admin replies to that query or about the specific product.

Database Fields:

Queries ID (PK)

```
Product_ID
User_ID(FK)
User_Query
Admin_reply
Date
Admin_ID(FK)
```

SQL Query: -

```
CREATE TABLE `Queries` (
 `Queries_ID` VARCHAR(255),
 `Product_ID` VARCHAR(255),
 `User_ID` VARCHAR(255),
 `User_Query` VARCHAR(255),
 `Admin_ID` VARCHAR(255),
 `Admin_reply` VARCHAR(255),
 `Date` VARCHAR(255),
 PRIMARY KEY(Queries_ID),
 FOREIGN KEY(Admin_ID) REFERENCES Admin(Admin_ID)
);
```

1.2.7 FEEDBACK

Feedback table stores all the feedbacks provided by the user about the company.

Database Fields:

Feedback_ID (PK)
Feedback_type
Feedback_date
Feedback
User email

SQL Query: -

```
CREATE TABLE `Feedback` (
`Feedback_ID` VARCHAR(255),
`Feedback_type` VARCHAR(255),
`Feedback_date` VARCHAR(255),
`Feedback` VARCHAR(255),
`User_email` VARCHAR(255),
PRIMARY KEY(Feedback_ID)
);
```

1.2.8 PRODUCT

Product table stores all the available product details.

Database Fields:

Product_ID(PK)
Category ID(FK)

```
SubCategory_ID(FK)
Merchandise_ID(FK)
Category_Type
SubCategory_Type
Merchandise_Type
Product_Price
Product_Stock
```

SQL Query: -

```
CREATE TABLE `Products` (
 `Product_ID` VARCHAR(255),
 `Category_ID` VARCHAR(255),
 `SubCategory_ID` VARCHAR(255),
 `Merchandise_ID` VARCHAR(255),
 `Category_Type` VARCHAR(255),
 `SubCategory_Type` VARCHAR(255),
 `Merchandise_Type` VARCHAR(255),
 `Product_Price` VARCHAR(255),
 `Product_Stock` VARCHAR(255),
 PRIMARY KEY(Product ID),
 FOREIGN KEY(Category_ID) REFERENCES
Category Code(Category ID),
 FOREIGN KEY(SubCategory_ID) REFERENCES
SubCategory_Code(SubCategory_ID),
 FOREIGN KEY(Merchandise_ID) REFERENCES
Merchandise(Merchandise_ID)
);
```

1.2.9 MERCHANDISE

Products are added to the products table based on the type of merchandise it is.

Database Fields:

Merchandise_ID(PK) Merchandise_Type

SQL Query: -

```
CREATE TABLE `Merchandise` (
  `Merchandise_ID` VARCHAR(255),
  `Merchandise_Type` VARCHAR(255),
  PRIMARY KEY(Merchandise_ID)
);
```

1.2.10 CATEGORY CODE

Products are added to the products table based on the category code.

Database Fields:

```
Category_ID(PK)
Category Type
```

SQL Query: -

1.2.11 SUBCATEGORY_CODE

Products are added to the products table based on the sub-category code.

Database Fields:

```
SubCategory_ID(PK)
SubCategory_ID(PK)
SubCategory_Type
```

SQL Query: -

```
CREATE TABLE `SubCategory_Code` (
`SubCategory_ID` VARCHAR(255),
`Category_ID` VARCHAR(255),
`SubCategory_Type` VARCHAR(255),
PRIMARY KEY(SubCategory_ID),
FOREIGN KEY(Category_ID) REFERENCES
Category_Code(Category_ID)
);
```

1.2.12 PAYMENT DETAILS

Once the order is placed and payment ID is created, this table stores all the payment details of the order with respect to the user ID and order ID.

Database Fields:

```
Payment_ID(PK)
User_ID (FK)
Order_ID(FK)
Payment_type_ID(FK)
Card_Number
Name_on_Card
Expiry_Date
CVV
Saved_For_Future_Flag
Admin_ID(FK)
```

SQL Query: -

```
CREATE TABLE `Payment Details` (
 `Payment_ID` VARCHAR(255),
 `User_ID` VARCHAR(255),
 `Order_ID` VARCHAR(255),
 `Payment type ID` VARCHAR(255),
 `Card_Number` VARCHAR(255),
 `Name_on_Card` VARCHAR(255),
 `Expiry_Date` VARCHAR(255),
 `CVV` VARCHAR(255),
 `Saved_For_Future_Flag` VARCHAR(255),
 `Admin_ID` VARCHAR(255),
 PRIMARY KEY(Payment ID),
 FOREIGN KEY(User_ID) REFERENCES User(User_ID),
 FOREIGN KEY(Payment_type_ID) REFERENCES
Type_of_Payment(Payment_type_ID),
 FOREIGN KEY(Admin ID) REFERENCES Admin(Admin ID),
 FOREIGN KEY(Order ID) REFERENCES User Order(Order ID)
);
```

1.2.13 TYPE_OF_PAYMENT

This table stores different payment times like COD/Visa/Debit/Credit etc.

Database Fields:

```
Payment_type_ID(PK)
Payment_Type
Payment mode
```

SQL Query: -

```
CREATE TABLE `Type_of_Payment` (
    `Payment_type_ID` VARCHAR(255),
    `Payment_Type` VARCHAR(255),
    `Payment_mode` VARCHAR(255),
    PRIMARY KEY(Payment_type_ID)
);
```

1.2.14 ADMIN

This table stores login details of admin and personal details of admin.

Database Fields:

```
Admin_ID (PK)
Admin_First_name
Admin_Last_name
Admin_phone_number
Admin_Password
Address_Line_1
Address_Line_2
State
```

Country

SQL Query: -

```
CREATE TABLE `Admin` (
   `Admin_ID` VARCHAR(255),
   `Admin_First_name` VARCHAR(255),
   `Admin_Last_name` VARCHAR(255),
   `Admin_phone_number` VARCHAR(255),
   `Admin_Password` VARCHAR(255),
   `Address_Line_1` VARCHAR(255),
   `Address_Line_2` VARCHAR(255),
   `State` VARCHAR(255),
   `Country` VARCHAR(255),
   PRIMARY KEY(Admin_ID)
);
```

1.2.15 COMPANY

This table stores the company/store details.

Database Fields:

```
Admin_ID(PK)
Company_name
Store_ID
Address_Line_1
Address_line_2
City
State
Zip Code
```

SQL Query: -

```
CREATE TABLE `Company` (
   `Admin_ID` VARCHAR(255),
   `Company_name` VARCHAR(255),
   `Strore_ID` VARCHAR(255),
   `Address_Line_1` VARCHAR(255),
   `Address_line_2` VARCHAR(255),
   `City` VARCHAR(255),
   `State` VARCHAR(255),
   `Zip_Code` VARCHAR(255)
);
```

1.2.16 ORDER_MANAGER

Order manager table stores all the order that have been placed by all the customers. The admin would confirm the order and change the status of the order. All these details are stored in this table.

Database Fields:

```
Admin_ID(PK)
User_ID(PK)
Order_ID(Pk)
Previous_Order_State
New_Order_State
Admin_Comment
```

SQL Query: -

```
CREATE TABLE `Order_Manager` (
   `Admin_ID` VARCHAR(255),
   `User_ID` VARCHAR(255),
   `Order_ID` VARCHAR(255),
   `Previous_Order_State` VARCHAR(255),
   `New_Order_State` VARCHAR(255),
   `Admin_Comment` VARCHAR(255),
   PRIMARY KEY(Admin_ID,User_ID,Order_ID)
);
```

1.2.17 ADD PRODUCT

The admin can add new products based on the merchandise type, category code, and sub-category code. All these details are stored in this table and then added to the Product table.

Database Fields:

New_Product_ID (PK) Admin_ID (PK) Category_ID(FK) SubCategory_ID(FK) Stock Image

SQL Query: -

```
CREATE TABLE `Add_Product` (
   `New_Product_ID` VARCHAR(255),
   `Admin_ID` VARCHAR(255),
   `Category_ID` VARCHAR(255),
   `SubCategory_ID` VARCHAR(255),
   `Stock` VARCHAR(255),
   `Image` VARCHAR(255),
   PRIMARY KEY(New_Product_ID,Admin_ID),
   FOREIGN KEY(Category_ID) REFERENCES
Category_Code(Category_ID),
   FOREIGN KEY(SubCategory_ID) REFERENCES
SubCategory_Code(SubCategory_ID)
);
```

1.2.18 EMPLOYEE

The employee table stores all the details of employees and the admin under

which the employee works. This table also stores Order Id of the products delivered by the employee.

Database Fields:

```
Employee_ID (PK)
Admin_ID(FK)
Employee_Name
Employee_Manager
Employee_Salary
Employee_Address_Line_1
Employee_Address_Line_2
Employee_State
Employee Country
```

SQL Query: -

Employee Zip Code

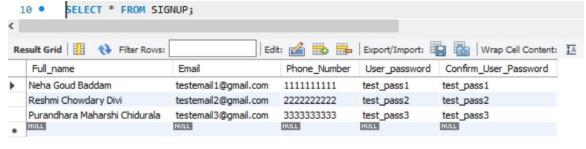
```
CREATE TABLE `Employee` (
 `Employee_ID` VARCHAR(255),
 `Admin_ID` VARCHAR(255),
 `Order_ID` VARCHAR(255),
 `Employee_Name` VARCHAR(255),
 `Employee_Manager` VARCHAR(255),
 `Employee_Salary` VARCHAR(255),
 `Employee_Address_Line_1` VARCHAR(255),
 `Employee_Address_Line_2` VARCHAR(255),
 `Employee_State` VARCHAR(255),
 `Employee_Country` VARCHAR(255),
 `Employee_Zip_Code` VARCHAR(255),
 PRIMARY KEY(Employee ID),
 FOREIGN KEY(Admin_ID) REFERENCES ADMIN(Admin_ID),
 FOREIGN KEY(Order ID) REFERENCES user order(Order ID)
);
```

All the DMLs can be found in below attachments.

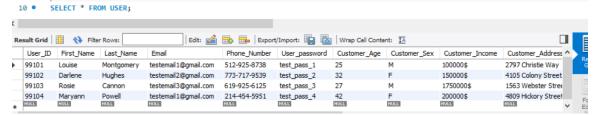


1.3 DATABASE DML SCREEN SHOTS

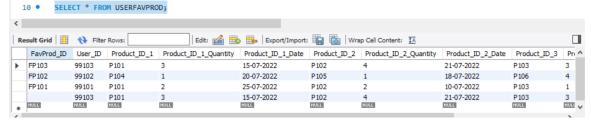
1.3.2 SIGNUP



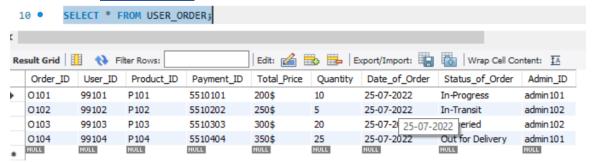
1.3.3 USER



1.3.4 USERFAVPROD

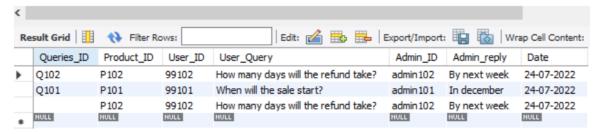


1.3.5 USER_ORDER



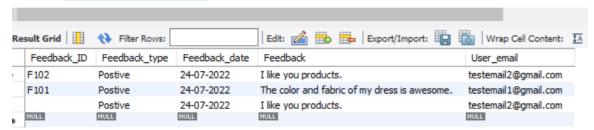
1.3.6 QUERIES

10 • SELECT * FROM QUERIES;

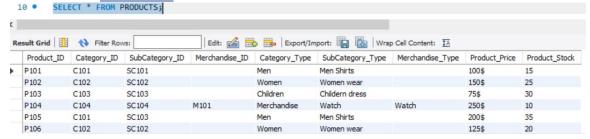


1.3.7 FEEDBACK

10 • SELECT * FROM FEEDBACK;

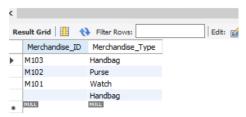


1.3.8 PRODUCTS



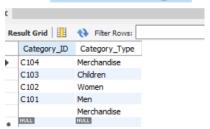
1.3.9 MERCHANDISE

10 • SELECT * FROM MERCHANDISE;



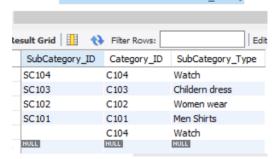
1.3.10 CATEGORY CODE

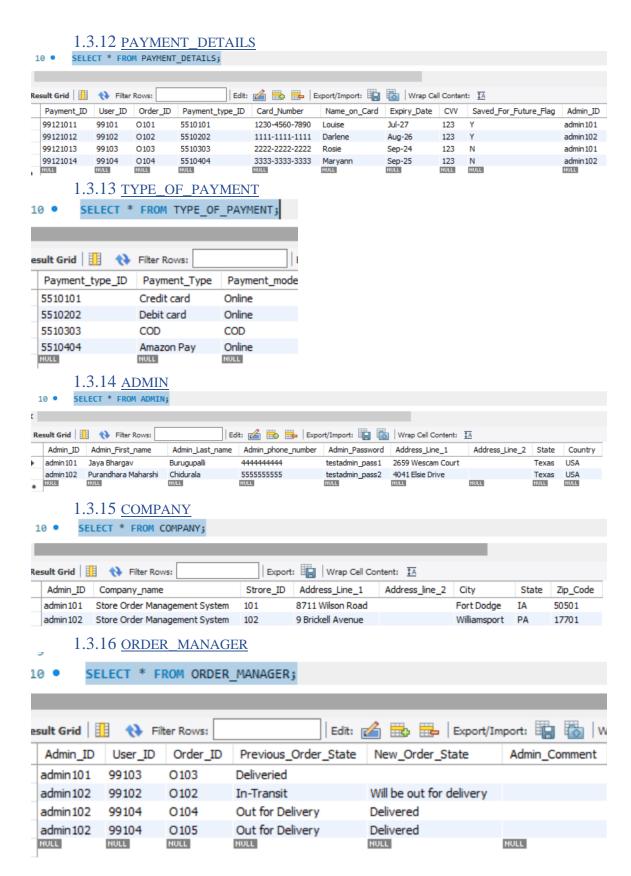
10 • SELECT * FROM CATEGORY_CODE;

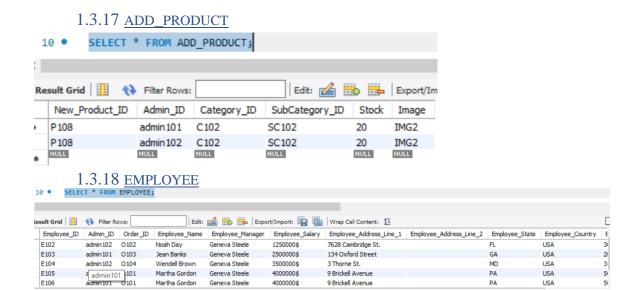


1.3.11 SUBCATEGORY_CODE

10 • SELECT * FROM SUBCATEGORY_CODE;







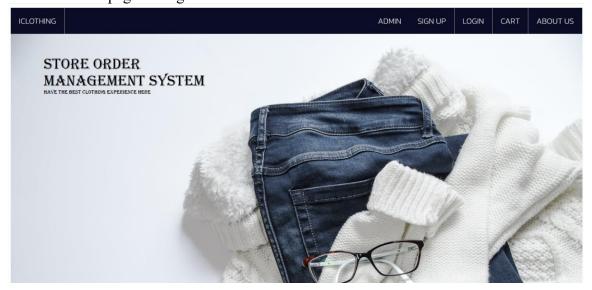
All the DML's can be found below:



1.4Website screenshot

1.4.2 CUSTOMER DASHBOARD

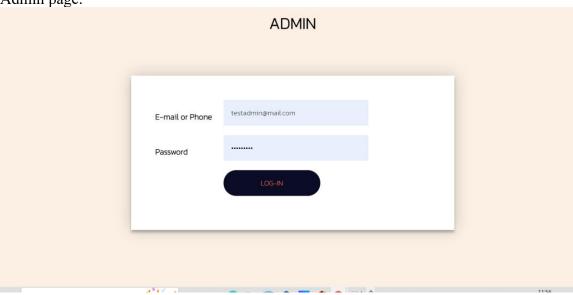
The customer can go to LOGIN page or can go to Sign up page from here. The admin can move to admin page fot login.



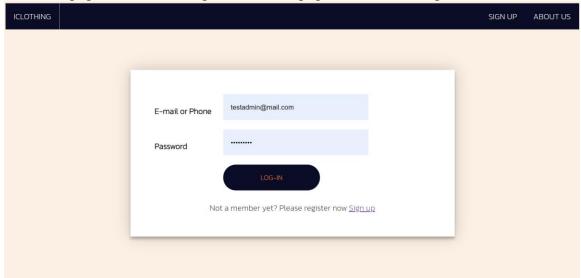
1.4.3 ADMIN/CUSTOMER LOGIN PAGE

Where customer and admin can give their credentials to login

Admin page:

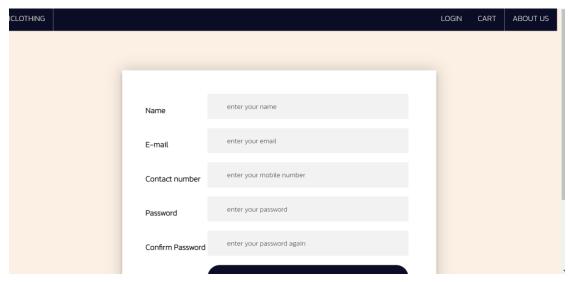


Customer page: Customer can go to SIGNUP page if not an existing customer from here.



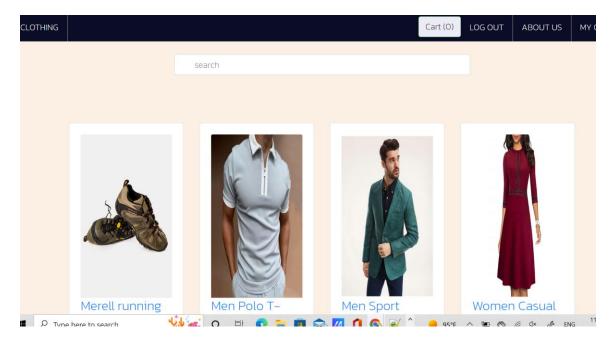
1.4.4 CUSTOMER SIGNUP PAGE

New Customers can sign up from here.



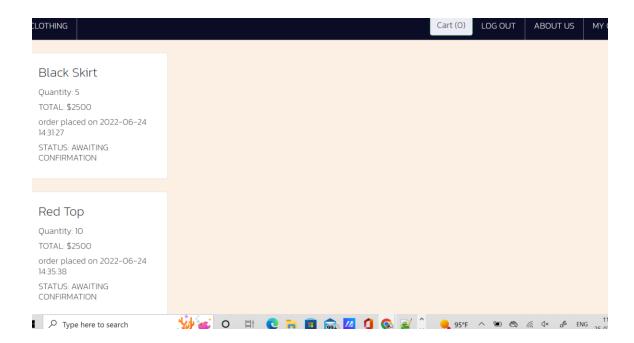
1.4.5 <u>CUSTOMER DASHBOARD</u>

After logging in customer can view dashboard for available products.



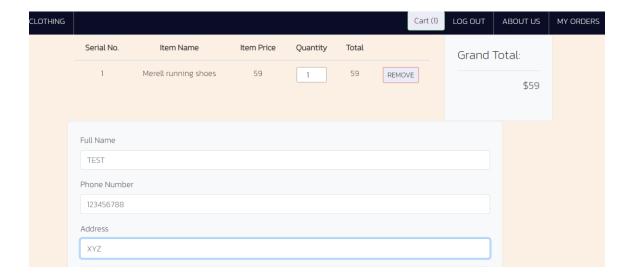
1.4.6 <u>CUSTOMER MYORDER PAG</u>

Customer can view their previous orders.



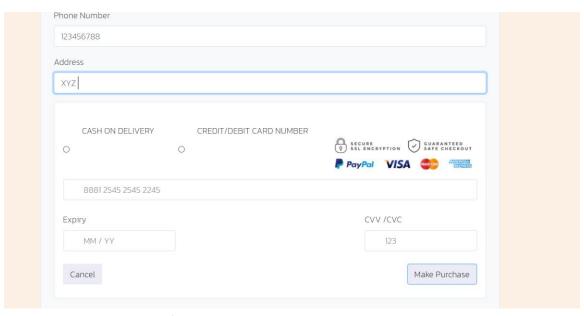
1.4.7 CART PAGE

The products added by the customer can be viewed here and the customer can increase the quantity here and can view the total amount. They can also give their details to place an order.



1.4.8 PAYMENT PAGE

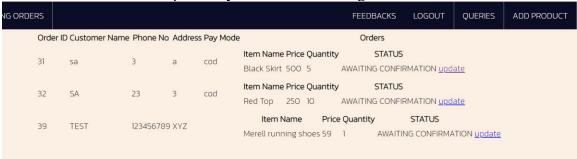
Customer should give their payment option and required details to place an order.



1.4.9 <u>FEEDBACK/QUERIES PAGE</u>

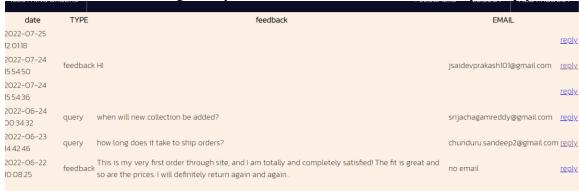
1.4.10 ADMIN ORDER VIEW PAGE

Admin can view the order placed by customer can change the status of the order.



1.4.11 ADMIN FEEDBACK VIEW PAGE

Admin can view feedback given by customer and can view them and may be reply.



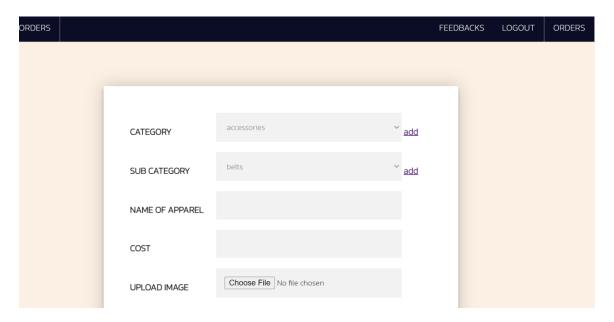
1.4.12 ADMIN QUERIES VIEW PAGE

Admin can view the queries asked by customer and can reply to them.



1.4.13 ADMIN ADD PRODUCT PAGE

Admin can the products from this page and they will be visible to customer dashboard.



1.4.2 TECHNOLOGY USED

Front End: - HTML, CSS Database: - MYSQL Back-End: - PHP

IV. PROJECT RUN INSTRUCTIONS

- 1. Install Xampp on your system https://www.apachefriends.org/download.html
- 2. Download the below Zip file and extract it in the path C:\xampp\htdocs.



3. Open the Xampp control panel and start the Apache and MySQL Modules.

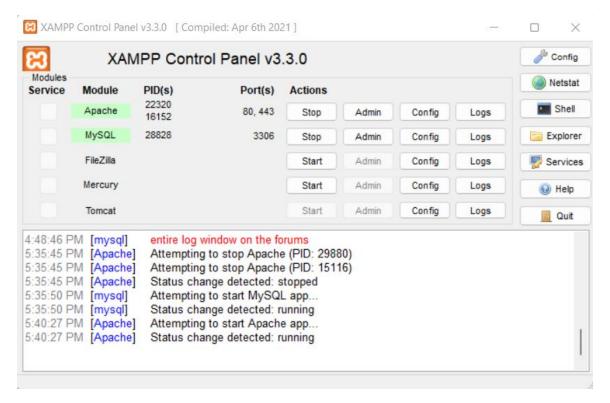


Figure 2: Xampp Control panel

- 4. Open MySQL Workbench, open "Project DDL.sql" followed by "Project DML.sql" and execute the files one after the other. Make sure the database is created and has data as per the DML and DDL provided.
- 5. Type the URL http://localhost/fdb, Main page of the project will be displayed