NEHA BHUJBAL

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EDUCATION

University of Illinois Urbana-Champaign, Illinois

Master of Science in Information Management

Champaign, Illinois

08/2022 - 05/2024

Relevant Courses: Data, Statistical Models and Information, Data Warehousing, Business Intelligence

St. Francis Institute of Technology, Mumbai University, India

Mumbai, India

Bachelor of Engineering in Electronics and Telecommunication; CGPA: 9.34/10 08/2017 – 06/2021

Relevant Courses: Database Management Systems, Project Management, Business Communication & Ethics

WORK EXPERIENCE

Illinois Business Consulting

Champaign, Illinois

Analytics Consultant, Client-facing Team

09/2022 - 12/2022

- Structured and cleaned data using MS Excel, created data models and interactive Tableau dashboards to boost diversity and equity in cannabis industry for a US state
- Performed root cause analysis and proposed recommendations to address client's business issues
- Conducted market research to improve cannabis licensing transparency and delivered key-insights to the client

Ketto Online Ventures Pvt Ltd

Mumbai, India

Business Analyst, Data Science Department

02/2022 - 07/2022

- Developed a data warehouse deploying ETL frameworks; enhanced data sourcing turnaround time by ~75%
- Reduced man-hours by **automating data extraction** to generate reports for cross-functional teams using advanced **SQL queries** and complex joins on Metabase platform
- Designed 20+ real-time Tableau dashboards for tracking marketing KPIs, demonstrated key business insights
- Built an automation framework in **Python** for classifying customer segments, saving 20% in marketing spends

tag8 - Tech Consulting Services

Mumbai, India

Business Analyst Intern, Project Management Office

07/2021 - 01/2022

- Led a team of 5 analysts, interviewed stakeholders to gather requirements and ensure clarity of goals
- Collaborated with 10+ developers to construct an automation tool for fixed-asset reconciliation using MS Excel, node.js and Heidi SQL, leading to ~50% increase in asset return on investment
- Recommended 2 strategic warehouse locations, accelerating order delivery and enhancing customer reviews
- Charted 10+ reports in **PowerBI** to track real-time sales performance leading to efficient inventory management

SKILLS

Programming: Python, R, Java, MATLAB

Database: MySQL, PostgreSQL, SQL Server, AWS Redshift, Teradata, Neo4j

Analytical Tools: MS Excel, Tableau, PowerBI, AWS, Airflow, SAP Business Objects, Metabase, Zoho

Analytics, Google Analytics, Talend, Google Collaboration (Docs, Sheets, Slides)

Other: Communication, Database Design, ETL, statistical tests (chi-square, t-test, ANOVA), Machine Learning

PROJECTS

- Customer personality analysis [link]: Performed predictive analytics on marketing dataset and identified customer segments using clustering techniques in Python to aid in data-driven business decisions
- **Predicting bank churn for customer retention** [IEEE Xplore]: Engineered an ensemble of Random Forests, XRT and Adaboost to improve customer churn prediction; achieved an accuracy of ~90%
- Analyzing film permits in New York [link]: Explored various python libraries like matplotlib, seaborn, plotly and vegalite to build interactive data visualizations

LEADERSHIP & EXTRACURRICULARS

- Research & Analytics Intern, University of Illinois Urbana-Champaign: Created a database of potential PhD faculty belonging to ethnic minority to improve diversity, equity and inclusion on campus
- **iSchool Ambassador, University of Illinois Urbana-Champaign:** Conducted Virtual Information Sessions for 100+ prospective and incoming students leading to higher program awareness
- Joint Secretary, Leo Club of Agashi, Non-Profit Organization: Led 15+ community welfare projects