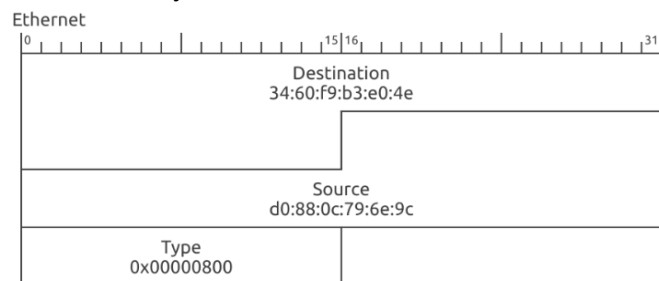


### Group 18 : MS Teams

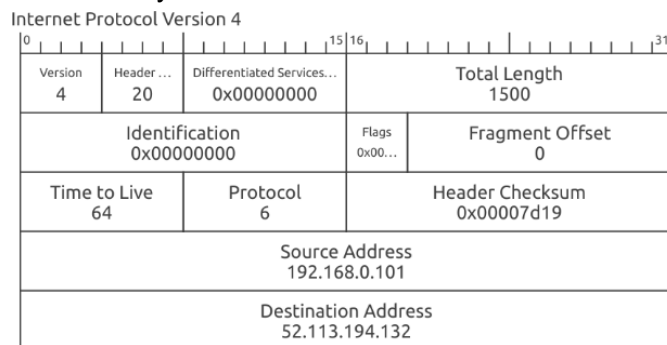
1. List out all the protocols used by the application at different layers (only those which you can figure out from traces). Study and briefly describe their packet formats.

Protocols used by **MS Teams** at different layers are as follows :

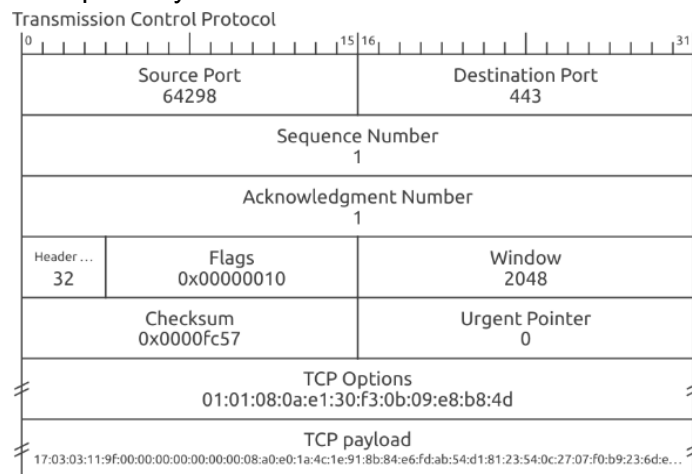
- Data Link Layer - **Ethernet**



- **Network Layer - IPv4**



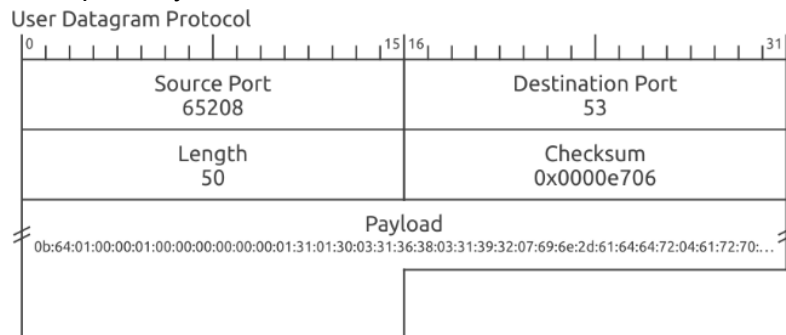
- Transport Layer - **TCP**



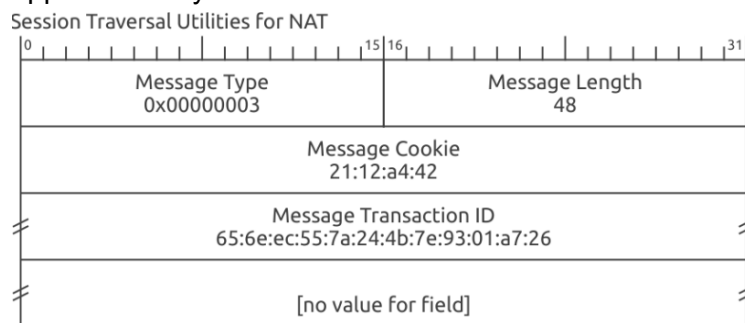
- Transport Layer - **TLS**



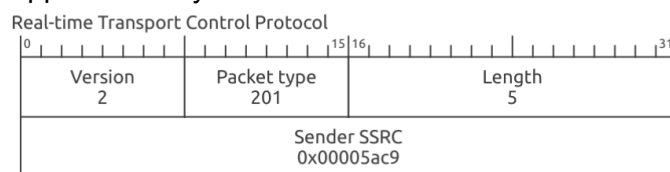
- Transport Layer - **UDP**



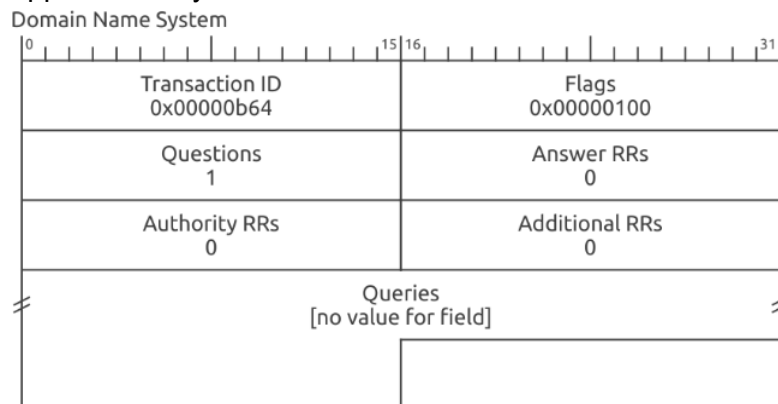
- Application Layer - **STUN**



- Application Layer - **RTCP**



- Application Layer - **DNS**



2. Highlight and explain the observed values for various fields of the protocols.  
Example : Source or destination IP address and port number, Ethernet address, protocol number, etc.

Source IP Address :-

**192.168.0.103** is a special IP reserved for accessing the admin panel of routers. This and other IPs like **192.168.0.1**, **192.168.0.254**, **192.168.0.20** etc are unanimously accepted worldwide standards for router IPs. It is also called "Default Gateway IP" in literature.

Destination IP addresses :-

The following screenshot shows a few of the different domains of Microsoft for various functions of MS Teams:

<https://otx.alienvault.com/indicator/domain/s-0005.s-msedge.net>

STATUS	HOSTNAME	QUERY TYPE	ADDRESS	FIRST SEEN	LAST SEEN	ASN	COUNTRY
Whitelisted	static-teams-cdn-office-net-s-0005.s-msedge.net	A	52113194132	2023-02-08 05:29	2023-02-08 05:46	AS8068 microsoft corporation	United States
Whitelisted	static-teams-cdn-office-net-s-0005.s-msedge.net	AAAA	26201ec42:132	2023-02-08 05:29	2023-02-08 05:46	AS8068 microsoft corporation	United States
Whitelisted	mult-events-teams-microsoft-com-s-0005.s-msedge.net	CNAME	s-0005.s-msedge.net	2023-01-24 11:10	2023-01-24 11:10	AS8068 microsoft corporation	United States
Whitelisted	dt-events-teams-microsoft-com-s-0005.s-msedge.net	CNAME	s-0005.s-msedge.net	2022-09-06 03:48	2022-09-06 03:48	AS8068 microsoft corporation	United States
Whitelisted	reports-teams-microsoft-com-s-0005.s-msedge.net	CNAME	s-0005.s-msedge.net	2022-09-05 06:14	2022-09-05 06:14	AS8068 microsoft corporation	United States
Whitelisted	visit-teams-microsoft-com-s-0005.s-msedge.net	CNAME	s-0005.s-msedge.net	2022-06-15 12:16	2022-06-15 12:16	AS8068 microsoft corporation	United States
Whitelisted	ecs-office-s-0005.s-msedge.net	CNAME	s-0005.s-msedge.net	2022-06-10 09:02	2022-06-10 09:02	AS8068 microsoft corporation	United States
Whitelisted	teams-afdn-tl-trafficmanager-net-s-0005.s-msedge.net	CNAME	s-0005.s-msedge.net	2022-06-09 08:35	2022-06-16 11:03	AS8068 microsoft corporation	United States
Whitelisted	teams-office-com-s-0005.s-msedge.net	CNAME	s-0005.s-msedge.net	2022-05-09 11:30	2022-06-16 11:06	AS8068 microsoft corporation	United States
Whitelisted	visit-teams-microsoft-com-s-0005.s-msedge.net	CNAME	s-0005.s-msedge.net	2022-01-26 12:52	2022-01-26 12:52	AS8068 microsoft corporation	United States

Protocol numbers:

**TCP - 6**

**UDP - 17**

Ethernet address:-

**IPv4mcast\_01 34:60:f9:b3:e0:4e**

**34:60:f9:b3:e0:4e** - is the mac address for the gateway(WiFi).

**33:00:00:00:00:01** - is the mac for the system used for analysis.

Port numbers:

**443** in case of HTTPS connection

Rest of the port numbers are numerous as they are listed for each video/audio or chat connection after each API call etc.

Address A	Port A	Address B	Port B
192.168.0.101	64313	dual-spo-0003.spo-msedge.net	https
192.168.0.101	64305	13.89.178.26	https
192.168.0.101	64316	e40491.dscd.akamaiedge.net	https
192.168.0.101	64298	s-0005.s-msedge.net	https
192.168.0.101	64309	sa-azsc-urlp.cloudapp.net	https
192.168.0.101	64311	s-0005.s-msedge.net	https
192.168.0.101	64310	s-0005.s-msedge.net	https
192.168.0.101	64312	msgapi-prod-sin.cloudapp.net	https
192.168.0.101	64318	asia2.ocws1.live.com.akadns.net	https
192.168.0.101	59348	www.tm.ak.prd.aadg.akadns.net	https
192.168.0.101	64315	e40491.dscd.akamaiedge.net	https
192.168.0.101	64314	southindia1-0-pushnp.southindia.cloudapp.azure.com	https
192.168.0.101	64307	20.42.73.27	https
192.168.0.101	64317	southindia1-0-pushnp.southindia.cloudapp.azure.com	https
192.168.0.101	64271	52.114.15.102	https
192.168.0.101	64295	52.114.15.111	https
192.168.0.101	64274	52.114.15.102	https
192.168.0.101	64288	20.198.118.190	https
192.168.0.101	64291	52.114.15.140	https
192.168.0.101	64297	52.114.36.191	https
192.168.0.101	64293	40.99.33.242	https
192.168.0.101	64294	52.114.36.191	https
192.168.0.101	64304	52.111.252.0	https

3. Explain the sequence of messages exchanged by the application for using the available functionalities in the application. For example : upload, download, play, pause ,etc. Check whether there are any handshaking sequences in the application. Briefly explain the handshaking message sequence,if any.

#### Download file

No	Time	Source	Destination	Protocol	Len	Info
2310	21.18 21682 33	TPLink Wifi	onedscolprdfrc04.franc ecentral.cloudapp.azur e.com	TCP	74	2310 → 49384 https(443) [SYN] Seq=0 Win=64240 Len=0 MSS=1460 SACK_PERM=1 TSval=1618778809 TSecr=0 WS=128
2314	21.18 80024 88	onedscolprdf rc04.franc eentral.clouda pp.azure.co m	TPLink Wifi	TCP	74	https(443) → 49384 [SYN, ACK] Seq=0 Ack=1 Win=18328 Len=0 MSS=1460 SACK_PERM=1 TSval=155526948 TSecr=1618778809 WS=128
Handshake Completed						
2316	21.19 21997 68	TPLink Wifi	onedscolprdfrc04.franc ecentral.cloudapp.azur e.com	TLSv1.2	583	Client Hello
Downloads Requested File						
3396	56.65 67663 11	onedscolprdf rc04.franc eentral.clouda pp.azure.co m	TPLink Wifi	TCP	66	[TCP Keep-Alive ACK] https(443) → 49384 [ACK] Seq=8700 Ack=61152 Win=147968 Len=0 TSval=155530495

						TSecr=1618793918
--	--	--	--	--	--	------------------

### Video/Audio Call

No	Time	Source	Destination	Protocol	Len	Info
82	18.55 9140	192.168.0.10 1	223.238.105.28	STUN	154	Binding Request user: ZIKa:4RIk
140	19.27 7345	223.238.105. 28	192.168.0.101	STUN	154	Binding Request user: 4RIk:ZIKa
153	19.31 8319	192.168.0.10 1	223.238.105.28	STUN	130	Binding Success Response XOR-MAPPED-ADDRESS: <b>223.238.105.28:50022</b>
1622	25.79 0130	192.168.0.10 1	223.238.105.28	UDP	98	50026 → 50022 Len=56
Call established... <b>Call is in progress...</b> Call ended...						

### Chat

No.	Time	Source	Destination	Protocol	Length	Info
12	0.6110	192.168.0.1	192.168.0.103	DNS	276	Standard query r...
13	0.6233	192.168.0.103	server-99-86-30-195.de154.r.clo...	TCP	66	43714 → http(80)...
14	0.6234	192.168.0.103	server-99-86-30-195.de154.r.clo...	TCP	66	43712 → http(80)...
15	0.6259	server-99-86-30-195.de154...	192.168.0.103	TCP	60	[TCP ACKed unsee...
16	0.6259	server-99-86-30-195.de154...	192.168.0.103	TCP	60	[TCP ACKed unsee...
17	0.6270	192.168.0.103	192.168.0.1	DNS	91	Standard query 0...
18	0.6270	192.168.0.103	192.168.0.1	DNS	91	Standard query 0...
19	0.6274	192.168.0.103	onedscolprdjw01.japanwest.clo...	TLSv1.2	366	Application Data
20	0.6276	192.168.0.103	onedscolprdjw01.japanwest.clo...	TLSv1.2	1514	Application Data
21	0.6304	onedscolprdjw01.japanwest...	192.168.0.103	TCP	66	https(443) → 463...
22	0.6304	192.168.0.103	onedscolprdjw01.japanwest.clo...	TCP	1514	46386 → https(44...
23	0.6304	192.168.0.103	onedscolprdjw01.japanwest.clo...	TCP	1514	46386 → https(44...
24	0.6307	192.168.0.1	192.168.0.103	DNS	259	Standard query r...
25	0.6307	192.168.0.1	192.168.0.103	DNS	522	Standard query r...
26	0.6309	onedscolprdjw01.japanwest...	192.168.0.103	TCP	66	https(443) → 463...
27	0.6322	192.168.0.103	onedscolprdjw01.japanwest.clo...	TLSv1.2	1514	Application Data
28	0.6324	onedscolprdjw01.japanwest...	192.168.0.103	TCP	66	https(443) → 463...
29	0.6325	onedscolprdjw01.japanwest...	192.168.0.103	TCP	66	https(443) → 463...
30	0.6348	onedscolprdjw01.japanwest...	192.168.0.103	TCP	66	https(443) → 463...
31	0.8569	onedscolprdjw01.japanwest...	192.168.0.103	TLSv1.2	121	Application Data
32	0.8570	192.168.0.103	onedscolprdjw01.japanwest.clo...	TCP	66	46386 → https(44...
33	0.8570	onedscolprdjw01.japanwest...	192.168.0.103	TLSv1.2	393	Application Data...
34	0.8570	192.168.0.103	onedscolprdjw01.japanwest.clo...	TCP	66	46386 → https(44...

▶ Frame 19: 366 bytes on wire (2928 bits), 366 bytes captured (2928 bits) on interface wlp1s0, id 0  
 ▶ Ethernet II, Src: HonHaiPr\_06:78:ff (d8:9c:07:06:78:ff), Dst: 34:60:f9:b3:e0:4e (34:60:f9:b3:e0:4e)  
 ▶ Internet Protocol Version 4, Src: 192.168.0.103 (192.168.0.103), Dst: onedscolprdjw01.japanwest.cloudapp.azure.com (48...)  
 ▶ Transmission Control Protocol, Src Port: 46386 (46386), Dst Port: https (443), Seq: 1, Ack: 1, Len: 399  
 ▶ Transport Layer Security

Here also TLS handshake can be observed in No. 19 and 20.

Also, we can observe TCP communication from 21.

**Note** : There are other functions which exhibit a similar sequence of protocols. We can get a detailed view from the **FLOW GRAPH** feature in wire shark.

4. Explain how the particular protocol(s) used by the application is relevant for functioning of the application.

The following protocols are being used in the application: -

- **Ethernet** (IEEE 803.2)
  - a) It provides high speed video data transfer and reliability.
- **IPv4** (Internet Protocol version 4)
  - a) Provides Server Network Address.

- **TCP** (Transmission Control Protocol)
  - a) It contains a destination port. (Provides end-to-end connection). To begin with, pre-fetching and buffering are used while using MS teams to ensure seamless application usage, for which TCP provides the buffer.
  - b) While downloading files from MS teams we can observe it uses TCP unlike video or audio calling where UDP is preferred. TCP provides dependable transmission assurance with no frame loss. Error control of TCP allows for error detection. TCP provides a reliable and quick transfer of packets.
- **UDP** (User Datagram Protocol)
  - a) For DNS query, Video and Audio calling in MS teams where unreliability is tolerated we have observed UDP being used. Since UDP is unreliable and has no error checking mechanism. It is simple and faster than TCP which makes it the logical option.
  - b) **STUN** (Session Traversal Utilities for NAT) is a standardized set of methods, including a network protocol, for traversal of network address translator (**NAT**) gateways in applications of real-time voice, video, messaging, and other interactive communications which are functions of MS Teams.
- **RTCP**
  - a) The primary function of RTCP is to provide feedback on the quality of service (QoS) in media distribution by periodically sending statistics information such as packet counts, packet loss, packet delay variation, and round-trip delay time to participants in a streaming multimedia session.

MS teams use this information to control quality of service parameters, perhaps by limiting flow, or using a different codec.

5. Calculate the following statistics from your traces while performing experiments at different times of the day: Throughput, RTT, Packet size, Number of packets lost, Number of UDP & TCP packets, Number of responses received with respect to one request sent. Report the observed values in your answer, preferably using tables.

Trace	Throughput (bits/sec)	RTT(ms)	Packet size(B)	Number of Packets lost	Number of UDP & TCP packets	Number of responses received	Time and Location
Download	Max = $2 \times 10^7$ Min ~ 100	Max = 16.5 Min ~ 0.1	Min = 40 Max = 2559	0	TCP : 3973 UDP : 48	94	Lab 1 : 00 pm
Video Call	Max = $3 \times 10^6$ Min ~ 100	Max = 4.2 Min ~ 0.2	Min = 42 Max = 1514	0	TCP : 458 UDP : 6189	116	Hostel 8 : 00 pm
Audio	Max = $5 \times 10^4$	Max = 15	Min = 42	0	TCP : 81	57	Hostel

Call	Min ~ 100	Min ~ 2.5	Max = 1514		UDP :		10 : 25 pm
Chat	Max = 6*10^ Min ~ 100	Max = 44 Min ~ 2	Max = 14546 Min = 42	0	TCP : 4127 UDP : 621	278	Lab 11 :13 am

6. Check whether the whole content is being sent from the same location/source. List out the IP addresses of content providers if multiple sources exist, and explain the reason behind this.

No, each time we use MS teams, for every function we use one of the different domains of Microsoft. They are predefined for various functions of MS Teams:

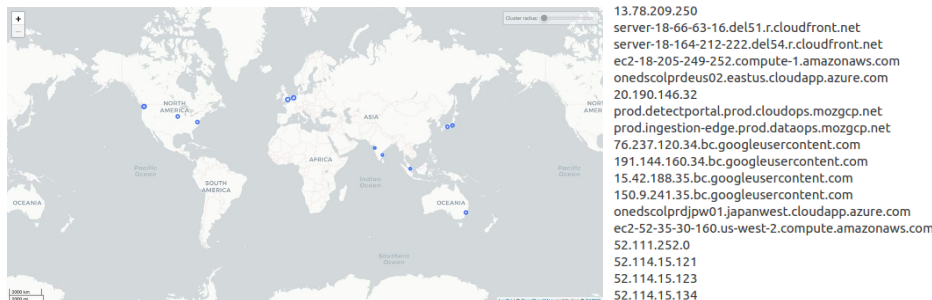
The following website contains the documentation for the same :

<https://otx.alienvault.com/indicator/domain/s-0005.s-msedge.net>

onedscolprdcus00.centralus.cloudapp.azure.com  
part-0009.t-0009.fb-t-msedge.net  
part-0009.t-0009.fb-t-msedge.net  
onedscolprdeus12.eastus.cloudapp.azure.com  
20.189.173.15  
20.198.118.190  
40.99.33.242  
fast-prod-cluster-loki.centralindia.cloudapp.azure.com  
52.113.194.132  
52.114.15.102  
52.114.15.111  
52.114.32.14  
52.114.36.191  
flightproxy-ince-02-teams.cloudapp.net

The Azure instance keeps changing every session like France, Central US, Japan etc.

The following map obtained from Wireshark shows the regions to which the client is communicating



Reasons for using multiple content providers :-

- It provides a high level of reliability and availability.
- It implements load balancing very efficiently.
- Receives the data in chunks so prefetching and buffering is quick.

Trace Files :-

[https://iitgoffice-my.sharepoint.com/:f/g/personal/r\\_sri\\_iitg\\_ac\\_in/EuYFHRUpa5ZKnHrT7\\_1ruJIBB\\_ghxRisiZtoSdraxFxyzcg?e=MA0s4I](https://iitgoffice-my.sharepoint.com/:f/g/personal/r_sri_iitg_ac_in/EuYFHRUpa5ZKnHrT7_1ruJIBB_ghxRisiZtoSdraxFxyzcg?e=MA0s4I)