



# Notice of Privacy Practices (NPP)

**Effective Date: July 1, 2025**

Apple Specialty Pharmacy  
1211 N. Broadway, Ste 300  
Santa Ana, CA 92701  
Email: [privacy@applespecialtypharmacy.com](mailto:privacy@applespecialtypharmacy.com)  
Phone: 323-999-2775  
Fax: 323-955-2775  
Website: <https://applespecialtypharmacy.com>

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## Your Rights

You have the right to:

- Get a copy of your medical record
- Correct your medical record
- Request confidential communications
- Request restrictions on how we use or share your information
- Get a list of those with whom we've shared your information
- Choose someone to act for you
- File a complaint if you feel your privacy rights are violated
- Receive a paper or electronic copy of this notice at any time

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## Your Choices

You have some choices in the way we use and share information when we:

- Communicate with you about health topics or services
- Include you in patient directories or community outreach

- Share information with family and friends involved in your care
  - Share your information for marketing purposes (only with your written permission)
  - Sell your information (we do **not** sell your information)
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## **Our Uses and Disclosures**

We typically use or share your information to:

### ✓ **Treat you**

- Share your PHI with other health professionals who are treating you.

### ✓ **Run our pharmacy**

- Use your information to improve our services and manage our operations.

### ✓ **Bill for your services**

- Share your information with health plans or other entities for payment purposes.

### ✓ **Comply with the law**

- Share information with public health or law enforcement as required.

### ✓ **Respond to lawsuits and legal actions**

- If ordered by a court or administrative tribunal.

### ✓ **Prevent or report harm**

- To report abuse, neglect, or threats to health or safety.
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## **Our Responsibilities**

We are required by law to:

- Maintain the privacy and security of your protected health information (PHI)
- Provide you with this Notice of Privacy Practices
- Follow the duties and privacy practices described in this notice
- Notify you promptly if a breach compromises your unsecured PHI

We do not sell or use your information for marketing without your written permission.

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## **Website & Online Privacy**

We collect certain non-PHI data from visitors to our website for analytics and usability (e.g., cookies, browser type, IP address). This is disclosed under our Website Privacy Policy in compliance with CalOPPA and the California Consumer Privacy Act (CCPA/CPRA).

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## **Contact Us**

To exercise your rights or for more information, contact our Privacy Officer:

-  Email: [privacy@applespecialtypharmacy.com](mailto:privacy@applespecialtypharmacy.com)
  -  Phone: 323-999-2775
  -  Mail: Apple Specialty Pharmacy, 1211 N. Broadway, Ste 300, Santa Ana, CA 92701
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## **File a Complaint**

If you believe your rights have been violated, you may file a complaint with:

- Our Privacy Officer (contact above)
- U.S. Department of Health and Human Services (HHS):  
<https://www.hhs.gov/ocr/privacy/hipaa/complaints/>

We will not retaliate against you for filing a complaint.

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## **Get a Copy of This Notice**

You may download, print, or request a paper copy of this notice at any time by:

- Visiting our website: <https://applespecialtypharmacy.com>
  - Contacting our Privacy Officer
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## Changes to This Notice

We may change this notice, and the changes will apply to all information we have about you. The revised notice will be posted on our website and available upon request. The **effective date** is listed at the top of this page.

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