

Quiz 4

LATEST SUBMISSION GRADE

100%

1.A airline booking company wants to determine the sentiment of customers using the support tickets to classify whether the issue is urgent or not and in the process rate the service agents based on the customer feedback. What service can you use to create this solution?

- Amazon Rekognition
- Amazon Comprehend
- Amazon Textract
- Amazon Personalize

Correct Amazon Comprehend

1 / 1 point

2.A news organization wants to have transcription of their prime time news for video on-demand service. They are looking for a solution that provides transcription of their news in various languages with minimum management. What AWS services can they use to to create this solution?

- Use Amazon Transcribe to transcribe and Amazon Translate to translate the videos
- Use Amazon Transcribe to transcribe and Amazon Polly translate the videos
- Use Amazon Translate to transcribe and translate the videos
- Use Amazon Lex to transcribe and translate the videos

Correct Use Amazon Transcribe to transcribe and Amazon Translate to translate the videos

1 / 1 point