

# Customer Shopping Trends Analysis

Uncovering purchasing patterns, revenue drivers, and discount usage trends



# The Challenge

## Hidden Insights

Large volumes of transactional data remain unanalyzed

## Objective

Transform raw purchase data into actionable insights

## Focus Areas

Age groups, product categories, discount behavior

# Project Goals



Analyze Behavior

Python & SQL analysis



Top Products

Identify best sellers



Revenue by Age

Evaluate contributions



Discount Impact

Measure purchase effects

# Dataset Overview

3.9K

Rows

18

Columns

## Key Fields

- Customer ID, Age, Gender
- Category, Item Purchased
- Purchase Amount, Review Rating
- Discount Applied, Subscription Status

# Tech Stack



Python

Pandas, NumPy

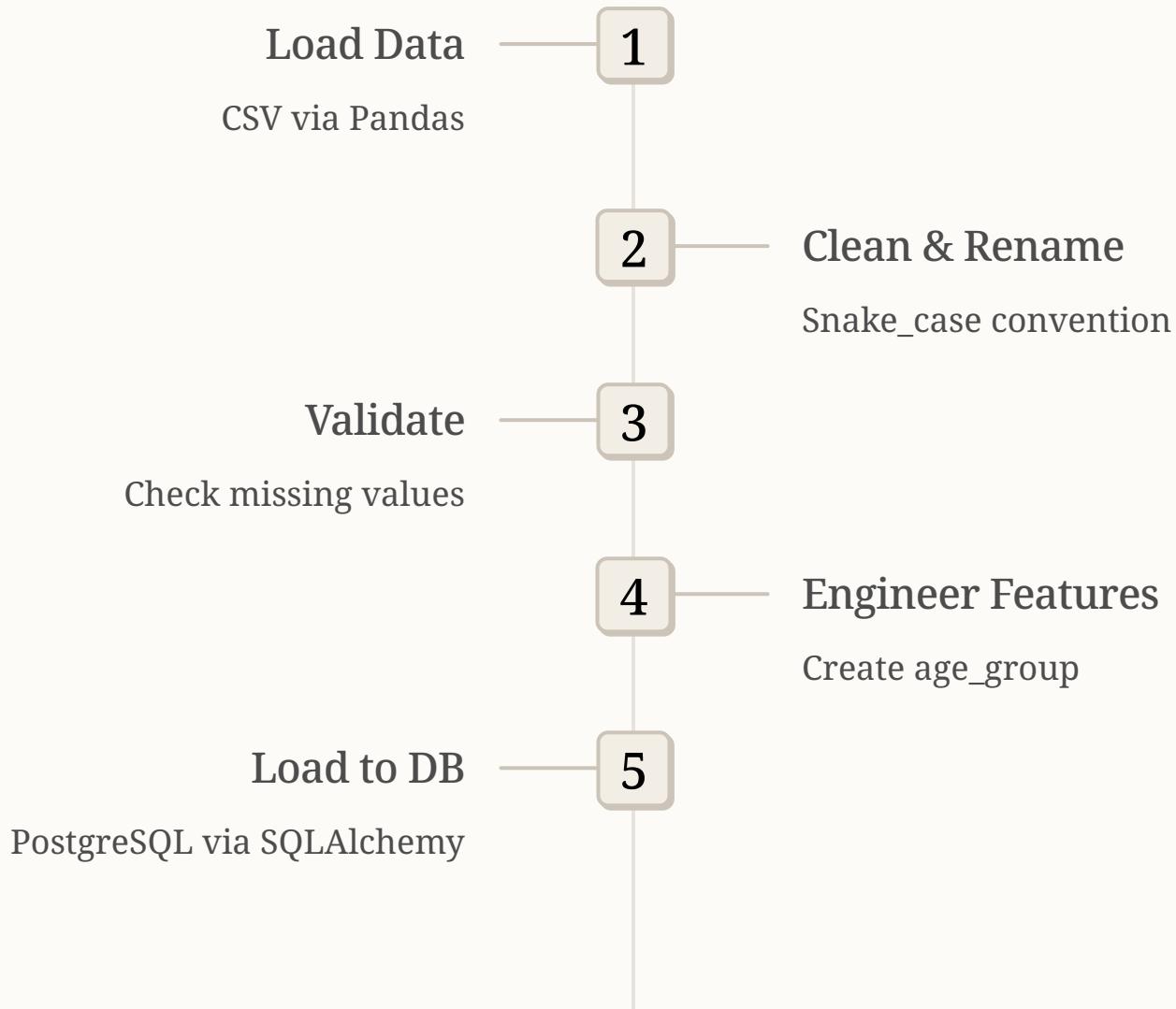
PostgreSQL

SQL Analysis

Power BI

Visualization

# Data Preparation Process



# Power BI Dashboard

3.9K

Customers

\$59.76

Avg Purchase

3.75

Avg Rating

## Interactive Filters

- Subscription Status
- Gender
- Product Category



# Key Findings

## Revenue Leaders

Clothing and Accessories generate highest revenue

## Subscription Gap

Majority are non-subscribers — growth opportunity

## Age Impact

Certain age groups contribute significantly more revenue

## Seasonal Trends

Buying behavior influenced by seasons

# Business Recommendations

## 1 Prioritize Top Categories

Focus inventory and promotions on Clothing & Accessories

## 3 Target High-Value Segments

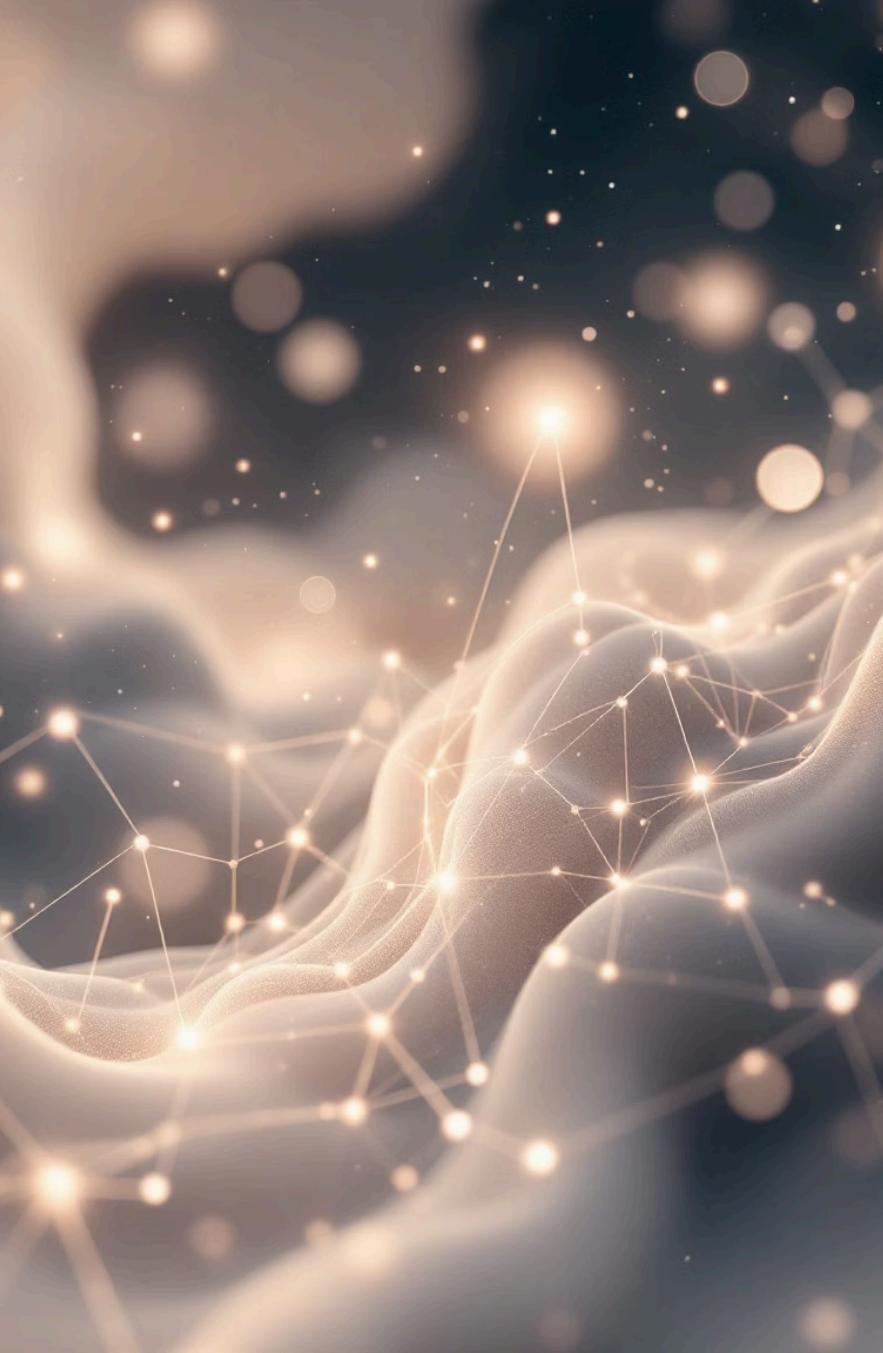
Personalized marketing for subscribers and repeat buyers

## 2 Boost Subscriptions

Introduce loyalty benefits and exclusive discounts

## 4 Leverage Demographics

Customize campaigns by gender and age group



# Future Enhancements



## Predictive Modeling

Forecast customer behavior



## Customer Segmentation

Clustering analysis



## Time-Series Analysis

Seasonal forecasting



## Cloud Deployment

Power BI Service