## Neha Vittal Annam

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#### **SUMMARY**

Proficient IT professional with 2 years of experience specializing in database management, AI-driven solutions, and web scraping. Successfully designed and developed a Database Chatbot with advanced metadata extraction, indexing capabilities, and adaptability to schema changes. Demonstrated expertise in document extraction and processing across diverse file formats using cutting-edge AI techniques to achieve 90%+ accuracy. Skilled in leveraging technologies like Elasticsearch, MySQL, and NLP to streamline workflows and enhance data retrieval. Proven track record of managing end-to-end projects, delivering scalable solutions, and driving efficiency in dynamic environments.

#### PROFESSIONAL EXPERIENCE

## Data Engineer | DATA STURDY CONSULTANCY PVT. LTD.

Mar 2024 – Present

# Project: Enhancing and Integrating Capabilities in Database Chatbot

- Developed SQL scripts to retrieve and structure database metadata, improving retrieval speed by 40%.
- Integrated Azure Speech Services to enable multilingual capabilities, enhancing user interaction by 30%.
- Implemented schema change adaptation, ensuring 95% data accuracy across 10+ databases.

#### **Project: Web Scraping and Data Indexing**

- Scraped and indexed content from over 250 URLs, ensuring 95% search accuracy through semantic vectorization.
- Automated adaptation to website updates, reducing maintenance time by 20%.

# **Project: Document Extraction and Processing**

- Processed 100+ complex documents (PDF, Word, PPT) with a 90%+ accuracy rate using LlamaParse and OpenAI.
- Improved chatbot response relevance for document-based queries by 25%.

### Project: AutoGen SWARM Framework System with Multi-Agent Workflow

- Built a travel agent system using **multiple AI agents** to handle tasks like flight and ride refunds.
- Implemented a multi-agent workflow using Azure OpenAI, ensuring task completion via agent **handoffs** technique.

## Project: Implementation of Multi-Agent Communication System Using AG2 Autogen Framework

- Designed and implemented a multi-agent communication system using AG2 Autogen's Group Chat technique, with a manager agent leveraging LLM-powered auto-transfer to route queries to SQL and generic agents while maintaining conversation context.
- Developed **Document Query Agents** using the **RAG approach** to efficiently **handle user queries** for **single** and multiple documents, ensuring scalable document retrieval functionality.
- Built and registered tools for agent communication, ensuring seamless multi-agent collaboration and stickiness for follow-up queries.

### Associate Data Engineer | DATA STURDY CONSULTANCY PVT. LTD.

Feb 2023 - Feb 2024

### **Project: IIS Log Analytics Solution**

- Automated extraction and analysis of 10,000+ IIS log entries weekly, achieving a 50% reduction in manual effort.
- Centralized storage for 500GB+ logs, streamlining reporting and enhancing operational efficiency.

## **Project: MySQL Migration to Flexible Server**

- Led a seamless migration of a **1.2TB** MySQL database.
- Reduced query execution times by 25% and achieved cost savings of 15% through optimization.

## **Associate Data Engineer Intern**

*July 2022 – October 2022* 

- Built scalable data pipelines handling 1TB+ daily data using Azure Data Factory (ADF) and Apache Kafka.
- Improved real-time data transfer efficiency by 30% through optimized workflow automation.
- Gained expertise in SQL, Power BI, and SSIS, contributing to efficient data operations.

#### **Skills**

- **Programming**: Python, SQL
- Data Engineering: Azure Data Factory, Apache Kafka, MySQL, SQL Server, Power BI
- AI/ML: Scikit Learn, TensorFlow, Deep Learning (CNN, RNN), Computer Vision, NLP
- Tools & Technologies: Elasticsearch, AutoGen, Llama Parse, OpenAI, Log Parser, LangGraph, LangChain.

#### **Certifications**

- DP-300: Microsoft Certified Azure Database Administrator Associate
- **DP-203**: Microsoft Certified Azure Data Engineer Associate
- AI-102: Microsoft Certified Azure AI Engineer Associate
- AWS Authorized Training Cloud Practitioner Essentials

### Education

• Masters in Computer Applications

Dr. Ambedkar Institute of Technology, Bengaluru | CGPA: 9.32

• Bachelor of Science (BSc.)

KLE Society's S. Nijjalingappa College, Bengaluru | CGPA: 8.6

## **Key Accomplishments**

- Improved chatbot accuracy and efficiency by 40% through enhanced metadata indexing and schema adaptation.
- Led a MySQL database migration project, achieving 15% cost savings.
- Automated IIS log analysis, reducing manual effort by 50% and streamlining storage for 500GB+ logs.
- Enhanced document-based chatbot response accuracy by 25% using AI-driven text and image processing.