

## Focus Area 4: Strengthen Stakeholder Engagement

### NeIC Stakeholder Engagement Manifesto

NeIC has a role as a facilitator of international multi-partner collaborations in areas where national priorities align, and this ensures that NeIC does not engage in conflicted areas or with disinterested partners. NeIC thus has both the freedom and the motivation to be very open and transparent in its day-to-day activities, just as in its stakeholder interactions. This document describes the NeIC-fu of stakeholder engagement.

[NeIC 2016-2020 strategy](#) defines the NeIC vision as:

*NeIC is a global role model for cross-border distributed and sustainable e-infrastructure services.*

In order to achieve this vision, NeIC needs to have appropriate engagements with all of its stakeholders. In our role as a facilitator of international multi-partner collaborations in areas where national priorities align, NeIC needs to engage with a large number of stakeholders, in a similarly wide range of organizational capacities and functions. To be able to cover this wide span of stakeholders with meaningful engagements, each relation must be developed individually but in a framework that is scalable within the resources available and adaptable to a wide range of circumstances. NeIC is approaching this as an ongoing process for benchmarking and responding to stakeholders, and use it to refine the NeIC strategy in its other three Focus Areas: Pool Competencies, Share Resources and Securing Long-Term Funding, each of which is critically dependent on effectively engaging and working with the stakeholders.

The [NeIC stakeholder map](#) distinguishes between stakeholder interactions that are primarily of strategic versus tactical in nature. The strategic stakeholder engagements are characterized by high level interactions with NeIC on long-term goals and directions within the appropriate international, organizational and financial envelopes. The tactical stakeholder engagements are much more wide ranging in terms of content and inclusion of personnel with a range of skills and backgrounds, and are generally are carried out through existing connections in ongoing activities. NeIC also has a number of crosscutting engagements (such as the bi-annual NeIC conferences) that engages stakeholders across many categories of the map. Since NeIC does not engage in conflicted areas or with disinterested parties, NeIC stakeholder analyses need not take [analyses of disinterest](#) into account and are thus unproblematic to make publicly available.

The [NeIC stakeholder engagement plan](#) complements the stakeholder map with planned modes and frequencies of engagements, intended to ensure constructive development of mutual interests.

Engagements are documented in open and transparent processes adhering to NeIC policies on [openness](#), [information](#), [shared personnel information](#), and [working routines](#).

The stakeholder map and engagement plan are updated continually to ensure that NeIC's engagements remain appropriate in the evolving Nordic e-science ecosystem.