

Service survey

www.driveractive.com



Your driving instructor works hard to ensure that you get the best possible service and tuition helping you to succeed in your goal of passing the driving test and becoming a safe and responsible driver.

By spending a couple of minutes answering the questions below you will be helping to ensure that your lessons and the overall service offered continue to offer the best value currently available in your area.

Please answer as honestly as possible and feel free to offer any comments or ideas, positive or negative ...

Your choice:

How did you find out about our driving school?

What made you decide to choose our driving school?



The Service

My instructor is always punctual:

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Agree
- ☐ Strongly agree

My instructor is always polite and friendly:

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Agree
- ☐ Strongly agree

My instructor always advises on home learning projects to complete between lessons?

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Agree
- ☐ Strongly agree

I would recommend my instructor to friends:

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Agree
- ☐ Strongly agree

My instructor's car is always clean and tidy:

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Agree
- ☐ Strongly agree

My instructor is always makes things easy to understand:

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Agree
- ☐ Strongly agree

I always feel a strong sense of motivation at the end of each driving lesson

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Agree
- ☐ Strongly agree

Thank you for taking the time to answer these questions honestly; your thoughts and opinions are extremely important to us.

Please use the space overleaf for any comments, complaints, general thoughts or ideas.

