

## Commercial Reimbursement Policy

**Subject: Treatment Rooms with Office Evaluation and Management Services - Facility**

**Policy Number: C-20005**

**Policy Section: Facilities**

**Last Approval Date: 11/23/2020**

**Effective Date: 07/17/2024**

### Disclaimer

These reimbursement policies serve as a guide to assist you in accurate claims submissions and to outline the basis for reimbursement if the service is covered by an Anthem Blue Cross and Blue Shield (Anthem) member's benefit plan. The determination that a service, procedure, item, etc. is covered under a member's benefit plan is not a determination that you will be reimbursed. Services must meet authorization and medical necessity guidelines appropriate to the procedure and diagnosis, as well as to the member's state of residence.

You must follow proper billing and submission guidelines. You are required to use industry standard, compliant codes on all claim submissions. Services should be billed with Current Procedure Terminology (CPT) codes, Healthcare Common Procedure Coding System (HCPCS) codes and/or revenue codes. These codes denote the services and/or procedures performed and when billed, must be fully supported in the medical record and/or office notes. Unless otherwise noted within the policy, our reimbursement policies apply to both participating and non-participating professional providers and facilities.

If appropriate coding/billing guidelines or current reimbursement policies are not followed, Anthem may:

- Reject or deny the claim.
- Recover and/or recoup claim payment.

These reimbursement policies may be superseded by mandates in provider, state, federal, or Centers for Medicare & Medicaid Services (CMS) contracts and/or requirements. We strive to minimize delays in policy implementation. If there is a delay, we reserve the right to recoup and/or recover claims payment to the effective date, in accordance with the policy. We reserve the right to review and revise these policies when necessary. When there is an update, we will publish the most current policy to the website.

## Policy

The Health Plan requires the reporting of CPT® or HCPCS codes for treatment room revenue codes in an outpatient facility setting unless provider, state, federal contracts and/or mandate indicate otherwise.

The Health Plan does not allow reimbursement for office evaluation and management services when reported along with revenue codes 760, 761 or 769.

## Related Coding

Office evaluation and management and office consultation codes	<a href="#">Office evaluation and management and office consultation codes</a>
--	--

## Exemptions

There are no exemptions from this policy.

## Policy History

07/17/2024	Review approved and effective: no changes
10/12/2022	Review approved 10/12/2022 and effective 03/01/2023: added HCPCS code G0463 to Related Coding section; review approved 09/14/2022 and effective 03/15/2023 for Colorado
03/23/2022	Review approved 03/23/2022 and effective 09/01/2022: policy language updated to expand to revenue codes 760 and 769 when billed with office E/M codes; deny a facility claim line if revenue codes 760, 761 or 769 is not billed with an accompanying CPT® or HCPCS code on a UB-04
11/23/2020	Initial approval 11/23/2020 and effective 05/01/2021

## References and Research Materials

This policy has been developed through consideration of the following:

- CMS
- Optum EncoderPro 2024

## Definitions

General Reimbursement Policy Definitions

## Related Policies and Materials

Facility Guidelines for Claims Related to Professional Services - Facility
Clinic Charges - Facility
Outpatient Facility Revenue Code Billing Requirements - Facility

## Use of Reimbursement Policy

This policy is subject to federal and state laws, to the extent applicable, as well as the terms, conditions, and limitations of a member's benefits on the date of service. Reimbursement Policy is constantly evolving and we reserve the right to review and update these policies periodically.

No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without permission from Anthem Blue Cross and Blue Shield.

©2020-2024 Anthem Blue Cross and Blue Shield. All Rights Reserved.