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About Us

We are a global health company, focused on improving the health and vitality of those we serve. Through our two divisions, Cigna HealthcareSM and Evernorth Health Services[®], we are committed to enhancing the lives of our clients, customers, and patients. In order to fulfill this goal, we continually challenge ourselves to strengthen and evolve our capabilities.

[Learn more](#)

U.S. Commercial Provider News

Get the latest Cigna Healthcare U.S. commercial medical updates on a variety of topics, including policies, programs, clinical insights, electronic tools, and more.

Featured Topics

[Administrative Tips](#)
[Digital Tools and Provider Website](#)

All articles

The power of nurses: A lasting impact on care

May 6, 2025

Nurses are a vital force in health care—bringing clinical knowledge, deep compassion, and steady support to patient interactions. The Cigna Group is proud to work [...] [Read more >](#)

A Message of Thanks to Nurses

May 5, 2025

As Chief Medical Officer for Cigna Healthcare®, I want to express my deepest gratitude to nurses everywhere. Nursing is a profession grounded in both strength [...] [Read more >](#)

Mental Health Awareness Month: Why it matters now more than ever

May 8, 2025

Each May, Mental Health Awareness Month serves as a national call to action to raise awareness, reduce stigma, and promote access to mental health care. [...] [Read more >](#)

Cigna Healthcare Announces Actions to Accelerate Access to Care and Improve Patient and Physician Experience

February 28, 2025

Cigna Healthcare, the health benefits division of The Cigna Group, announced the first in a series of planned actions to improve the healthcare experience for [...] [Read more >](#)

Access digital ID cards for your patients on CignaforHCP.com

March 13, 2025

Over the past year, Cigna Healthcare has transitioned to digital customer ID cards to enable real-time updates for patient benefit plans and other important information, [...] [Read more >](#)

A new age in women's health care puts the reproductive journey in the spotlight

May 1, 2025

Women's healthcare is at a crossroads: industry research acknowledges that women have unique health care needs, different risk factors and symptoms from men, and a [...] [Read more >](#)

2025 Clinical, reimbursement, and administrative policy updates

April 1, 2025

To support access to quality, cost-effective care for your patients with a medical plan administered by Cigna Healthcare, we routinely review clinical, reimbursement, and administrative [...] [Read more >](#)

Partnership with LexisNexis Risk Solutions for provider data management

May 9, 2025

On August 15, 2024, we began partnering with LexisNexis® Risk Solutions to help ensure we remain compliant with local and federal data validation mandates and [...] [Read more >](#)

Case management treatment plan requests help support patient care

May 7, 2025

To help support your care of patients with Cigna Healthcare® plans who have certain medical conditions, we offer holistic support through a comprehensive case management [...] [Read more >](#)

Specialty Medical Injectables with Reimbursement Restriction

April 15, 2025

Our Specialty Medical Injectables with Reimbursement Restriction guidelines state that certain injectables must be dispensed and their claims must be submitted by a Cigna Healthcare–contracted [...] [Read more >](#)

Health Care Service Corporation acquisition of Cigna Healthcare Medicare business complete

March 19, 2025

On March 19, 2025, The Cigna Group announced the completion of the sale of its Medicare and CareAllies businesses to Health Care Service Corporation (HCSC). The [...] [Read more >](#)

Digital correspondence on the Cigna for Health Care Professionals website

March 11, 2025

Effective the second quarter of 2024, Cigna Healthcare began leveraging the power of technology and data for digital claim and precertification correspondence in the Messaging [...] [Read more >](#)

Cigna Healthcare — Recommendation for lower dose of sotorasib to treat KRAS G12C-mutated cancers

February 28, 2025

In May 2021, the U.S. Food and Drug Administration (FDA) granted accelerated approval for sotorasib (LUMAKRAS®/LUMYKRAS®), an oral medication for the treatment of KRAS G12C-mutated cancers, at [...] [Read more >](#)

OneHealthPort single sign-on service to CignaforHCP.com and Provider.Evernorth.com has ended

February 26, 2025

Highlights Questions and answers 1. When did Cigna Healthcare decommission its relationship with OHP? Cigna Healthcare decommissioned its relationship with OHP's SSO service on November [...] [Read more >](#)

Payment calendars for electronic funds transfer (EFT)

February 18, 2025

Providers can choose to receive their claim payments from Cigna Healthcare by enrolling in electronic funds transfer (EFT)* at no charge, eliminating paper check mail [...] [Read more >](#)

National Injectable and Immunization Fee Schedule (NIIFS) quarterly update

February 11, 2025

The Cigna Healthcare National Injectable and Immunization Fee Schedule (NIIFS) is used to reimburse professional and facility providers for payment of injectable drugs and immunizations. [...] [Read more >](#)

Behavioral health and medication adherence in primary care guide

February 4, 2025

Primary care providers play a more important role than ever before in the behavioral health diagnosis and treatment of patients. Incorporating behavioral health interventions into [...] [Read more >](#)

A Farewell Message of Thanks from Dr. Scott Josephs & Welcome to Dr. Amy Flaster as Chief Medical Officer

January 24, 2025

Dear Valued Provider Community, As I transition into retirement after nearly 25 years with Cigna Healthcare, I want to extend my deepest gratitude to each [...] [Read more >](#)

How are we doing?

Please let us know what you think of the Provider Newsroom information and news.

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