

Caring for Kaiser Permanente members from other regions

Members of other Kaiser Permanente regions may receive care in any of our clinics or by one of our contracted providers in the Kaiser Permanente Washington region. Visiting members are subject to the same business practices and prior authorization rules as in the Kaiser Permanente Washington Core plan.

Please contact the Visiting Member Unit toll-free at 1-800-446-4296 or 509-241-7798 for instructions when seeing a visiting Kaiser Permanente member from another region. For prior-authorization questions, contact Review Services at 1-800-289-1363.

Please be prepared to furnish the following information:

- Member's last name, first name, middle initial
- Date of birth
- Kaiser Permanente home plan name and ID number
- Social Security Number

Please refer to the [Visiting Member Guidelines](#) (PDF) for instructions to verify eligibility, benefits, authorizations and claims processing

****Please note:** For authorizations for the following services, please contact the member's home plan:

- Infertility services
- Services related to artificial conception
- Gender confirming surgery and related services, other than services determined to be provided by all regions
- Services related to bariatric surgery and treatment
- Organ and blood/marrow transplants and related care
- Orthotics and prosthetics
- Durable Medical Equipment (DME)
- Chronic dialysis

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