Medical Policy

Subject: Review of Services for Benefit Determinations in the Absence of a Company Applicable Medical Policy or Clinical

Utilization Management (UM) Guideline

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Description/Scope

The Company reviews services provided, or proposed to be provided, to members in order to determine benefits based on whether the services are medically necessary, not medically necessary, or investigational and not medically necessary. In making such benefit decisions, the Company determines whether such services are in accordance with generally accepted standards of medical practice. In so doing, the Company takes into account credible scientific evidence published in peer reviewed medical literature generally recognized by the relevant medical community, physician specialty society recommendations, and the views of physicians practicing in relevant clinical areas, and other relevant factors, as they relate to the member's clinical circumstances.

This document provides a list of resources available to Company Medical Reviewers to use in situations where the Company does not have a Medical Policy or Clinical UM Guideline that addresses the specific service or product for which benefits are requested. If a relevant Medical Policy or Clinical UM Guideline is available, it is to be used as the basis for decision-making, and this process is not to be followed. Utilization Management departments will follow their procedures to meet relevant timeframes and notification requirements as appropriate for urgent and non-urgent requests.

NOTE: PLEASE SEE THE DEFINITIONS OF "MEDICALLY NECESSARY" OR "MEDICAL NECESSITY" AND
 "INVESTIGATIONAL" IN THE COVERED INDIVIDUAL'S PLAN DOCUMENT FOR THE PURPOSE OF MAKING BENEFIT
 DETERMINATIONS.

PROCESS:

- 1. When a claim is submitted with an unlisted code, a request for predetermination is made, or a service, procedure, or product is otherwise subject to review, the Company reviewer will determine, based on the description of service,* if there is a relevant Medical Policy or Clinical UM Guideline pertaining to the procedure, service or product. If a relevant Medical Policy or Clinical UM Guideline is available, it is to be used as the basis for decision-making, and this process is not to be followed.
- 2. If no Medical Policy or Clinical UM Guideline is directly applicable to the decision to be made, reviewers will use their discretion and professional judgment to select resources from the list below or as otherwise identified by the reviewer, which may be appropriate to be referenced for the requested services based on the clinical circumstances of the member. If there is minimal or no relevant peer reviewed literature and/or none of the identified entities have policies or guidelines, this information will be considered by the reviewer in the context of the member's benefit plan and apparent lack of peer reviewed evidence related to the coverage for the requested service.
- 3. After Medical Reviewers have made their determination, they should document their decision and the resources used in the appropriate medical management system.
- * *Note:* In determining if there is a relevant Medical Policy or Clinical UM Guideline, the reviewer will not consider procedure code alone. If an "unlisted" or "not otherwise classified" code is proposed, the detailed description of service will be the determining factor.

Rationale

This document provides a process to be followed when the Company does not have a Medical Policy or Clinical UM Guideline directly applicable to a particular determination of whether a service provided, or proposed to be provided, is medically necessary, not medically necessary, or investigational and not medically necessary. The list of resources included herein is not meant to be exhaustive. Reviewers should use those resources which may be relevant to the decision at hand. They should not feel compelled to use every resource in every case. Reviewers should use more than one resource when more than one resource is relevant to their decision. Reviewers should exercise their professional judgment in selecting appropriate resources and in rendering their determination.

Definitions

"Physician Specialty Society" means a United States medical specialty society that represents diplomates certified by a board recognized by the American Board of Medical Specialties.

References

Government Agency, Medical Society, and Other Authoritative Publications:

- 1. Agency for Healthcare Research and Quality (AHRQ) Clinical Information. Available at: http://www.ahrq.gov/. Accessed on May 23, 2024.
- 2. American Board of Medical Specialties. Specialty and Subspecialty Certificates. 2020. Available at: http://www.abms.org/member-boards/specialty-subspecialty-certificates/. Accessed on May 23, 2024.
- 3. Centers for Disease Control and Prevention (CDC). Available at: http://www.cdc.gov. Accessed on May 23, 2024.
- 4. Centers for Medicare & Medicaid Services (CMS). Available at: https://www.cms.gov/medicare-coverage-database/search.aspx. Accessed on May 23, 2024.
- 5. DrugPoints[®] System (electronic version). Truven Health Analytics, Greenwood Village, CO. Available at: http://www.micromedexsolutions.com. Accessed on May 23, 2024.
- 6. Lexicomp[®] Online. American Hospital Formulary Service[®] (AHFS[®]) Online, Hudson, Ohio, Lexi-Comp., Inc. Available at: http://www.wolterskluwercdi.com/lexicomp-online/. Accessed on May 23, 2024.
- 7. National Comprehensive Cancer Network[®]. NCCN Drugs & Biologic Compendium[®] (electronic version). For additional information visit the NCCN website. https://www.nccn.org/compendia-templates/compendia/drugs-and-biologics-compendia. Accessed on May 23, 2024.
- 8. National Library of Medicine PUBMED. Available at: http://www.ncbi.nlm.nih.gov/sites/entrez. Accessed on May 23, 2024.
- 9. U.S. Food and Drug Administration (FDA). Available at: http://www.fda.gov_Accessed on May 23, 2024.
- 10. Physician specialty societies where publicly available:

^{*}Subspecialties that have been approved, but not yet issued.

General Certificate(s)	Specialty Society	Subspecialty Certificate(s)
	(+) Indicates Guidelines Publicly Available	
	(-) Indicates Guidelines Not Publicly Available	
Allergy and Immunology	American Academy of Asthma, Allergy and Immunology (AAAAI) (+)	None
	http://www.aaaai.org	
	American College of Allergy, Asthma and Immunology (ACAAI) (+)	
	https://college.acaai.org/	
Anesthesiology	American Society of Anesthesiologists [®] (ASA) (+) For additional information visit the ASA website: https://www.asahq.org/	Critical Care Medicine Hospice and Palliative Medicine Neurocritical Care* Pain Medicine Pediatric Anesthesiology Sleep Medicine
Colon and Rectal Surgery	American Society of Colon and Rectal Surgeons (ASCRS) (+) http://www.fascrs.org	None
Dermatology	American Academy of Dermatology (AAD) (+) http://www.aad.org	Micrographic Dermatologic Surgery* Dermatopathology Pediatric Dermatology

General Certificate(s)	Specialty Society	Subspecialty Certificate(s)
	(+) Indicates Guidelines Publicly Available (-) Indicates Guidelines Not Publicly Available	
Emergency Medicine	American College of Emergency Physicians® (ACEP) (+) http://www.acep.org	Anesthesiology Critical Care Medicine Emergency Medical Services Hospice and Palliative Medicine Internal Medicine- Critical Care Medicine Medical Toxicology Neurocritical Care* Pain Medicine Pediatric Emergency Medicine Sports Medicine Undersea and Hyperbaric Medicine
Family Medicine	American Academy of Family Practice (AAFP) (+) http://www.aafp.org	Adolescent Medicine Geriatric Medicine Hospice and Palliative Medicine Pain Medicine Sleep Medicine Sports Medicine
Internal Medicine	American College of Physicians SM (ACP) (+) http://www.acponline.org	Adolescent Medicine Adult Congenital Heart Disease Advanced Heart Failure and Transplant Cardiology Cardiovascular Disease Clinical Cardiac Electrophysiology Critical Care Medicine Endocrinology, Diabetes and Metabolism Gastroenterology Geriatric Medicine Hematology Hospice and Palliative Medicine Infectious Disease Interventional Cardiology Medical Oncology Nephrology Pulmonary Disease Rheumatology

General Certificate(s)	Specialty Society	Subspecialty
, ,	, , ,	Certificate(s)
	(+) Indicates Guidelines Publicly Available	
	(-) Indicates Guidelines Not Publicly Available	
		Sleep MedicineSports MedicineTransplant Hepatology
 Clinical Biochemical Genetics Clinical Genetics and Genomics (MD) Laboratory 	American College of Medical Genetics and Genomics (ACMG) (+) http://www.acmg.net	Medical Biochemical Genetics Molecular Genetic Pathology
Genetics and Genomics	American Board of Medical Genetics and Genomics (ABMGG) (+)	
	http://www.abmgg.org	
Neurological Surgery	American Association of Neurological Surgeons (AANS) (+)	Neurocritical Care
	For additional information visit the AANS website: https://www.aans.org/	
Nuclear Medicine	American College of Nuclear Medicine (ACNM) (-)	None
	http://www.acnmonline.org	
Obstetrics and Gynecology	American Congress of Obstetricians and Gynecologists (ACOG) (+) http://www.acog.org	Complex Family Planning Critical Care Medicine Female Pelvic Medicine and Reconstructive Surgery Gynecologic Oncology Hospice and Palliative Medicine Maternal and Fetal Medicine Reproductive Endocrinology/ Infertility
Ophthalmology	American Academy of Ophthalmology (AAO) (+) For additional information visit the AAO website: https://www.aao.org/	None

General Certificate(s)	Specialty Society	Subspecialty Certificate(s)
	(+) Indicates Guidelines Publicly Available (-) Indicates Guidelines Not Publicly Available	
Orthopaedic Surgery	American Academy of Orthopaedic Surgeons (AAOS) (+) http://www.aaos.org	Orthopaedic Sports Medicine Surgery of the Hand
Otolaryngology- Head and Neck Surgery	American Academy of Otolaryngology-Head and Neck Surgery (AAO-HNS) (+) http://www.entnet.org	Neurotology Complex Pediatric Otolaryngology* Plastic Surgery Within the Head and Neck* Sleep Medicine
 Pathology- Anatomic/ Pathology-Clinical Pathology- Anatomic Pathology-Clinical 	College of American Pathologists (CAP) (+) http://www.cap.org	Blood Banking/Transfusion Medicine Clinical Informatics Cytopathology Dermatopathology Neuropathology Pathology – Chemical Pathology – Forensic
	American Society for Clinical Pathology (ASCP) (-) http://www.ascp.org	 Pathology – Hematology Pathology – Medical Microbiology Pathology – Molecular Genetic Pathology - Pediatric
• Pediatrics	American Academy of Pediatrics (AAP) (+) http://www.aap.org	 Adolescent Medicine Child Abuse Pediatrics Developmental- Behavioral Pediatrics Hospice and Palliative Medicine Medical Toxicology Neonatal-Perinatal Medicine Neurodevelopmental Disabilities Pediatric Cardiology Pediatric Critical Care Medicine Pediatric Emergency Medicine Pediatric Endocrinology Pediatric Gastroenterology Pediatric Hematology-

General Certificate(s)	Specialty Society	Subspecialty Certificate(s)
	(+) Indicates Guidelines Publicly Available	
	(-) Indicates Guidelines Not Publicly Available	
		Oncology Pediatric Hospital Medicine* Pediatric Infectious Diseases Pediatric Nephrology Pediatric Pulmonology Pediatric Rheumatology Pediatric Transplant Hepatology Sleep Medicine Sports Medicine
Physical Medicine and Rehabilitation	American Academy of Physical Medicine and Rehabilitation (AAPM&R) (+) http://www.aapmr.org	Brain Injury Medicine Hospice and Palliative Medicine Neuromuscular Medicine Pain Medicine Pediatric Rehabilitation Medicine Spinal Cord Injury Medicine Sports Medicine
Plastic Surgery	American Society of Plastic Surgeons® (ASPS) (+) http://www.plasticsurgery.org	Plastic Surgery Within the Head and Neck* Surgery of the Hand
 Aerospace Medicine Occupational Medicine Public Health and 	American College of Preventive Medicine (AAPM) (+) http://www.acpm.org	Addiction Medicine Clinical Informatics Medical Toxicology Undersea and Hyperbaric Medicine
General Preventive Medicine	American College of Occupational and Environmental Medicine (ACOEM) (+) http://www.acoem.org	Hyperbane Medicine
 Psychiatry Neurology Neurology with Special Qualification in Child Neurology 	American Psychiatric Association (APA) (+) http://www.psychiatry.org	 Addiction Psychiatry Brain Injury Medicine Child and Adolescent Psychiatry Clinical Neurophysiology
Sa Hourology	American Academy of Child & Adolescent Psychiatry (AACAP) (+) http://www.aacap.org	Consultation-Liaison Psychiatry Epilepsy Forensic Psychiatry Geriatric Psychiatry

General Certificate(s)	Specialty Society	Subspecialty Certificate(s)
	(+) Indicates Guidelines Publicly Available	
	(-) Indicates Guidelines Not Publicly Available	Hagniag and
	American Academy of Neurology [®] (AAN) (+) http://www.aan.com Child Neurology Society (CNS) (+) http://www.childneurologysociety.org	 Hospice and Palliative Medicine Neurocritical Care* Neurodevelopmental Disabilities Neuromuscular Medicine Pain Medicine Sleep Medicine Vascular Neurology
 Diagnostic Radiology Interventional Radiology and Diagnostic Radiology Medical Physics(Diagnostic, Nuclear, Therapeutic) Radiation Oncology 	American College of Radiology (ACR®) (+) http://www.acr.org NOTE: Do not confuse with American College of Rheumatology	 Hospice and Palliative Medicine Neuroradiology Nuclear Radiology Pain Medicine Pediatric Radiology
	American Society for Therapeutic Radiation and Oncology ASTRO (+) For additional information visit the ASTRO website: https://www.astro.org/	
General Surgery Vascular Surgery	American College of Surgeons (ACS) (+) http://www.facs.org NOTE: Do not confuse with American Cancer Society.	 Complex General Surgical Oncology Hospice and Palliative Medicine Pediatric Surgery Surgery of the Hand Surgical Critical Care
Thoracic and Cardiac Surgery	Society of Thoracic Surgeons (STS) (+) http://www.sts.org/	Congenital Cardiac Surgery

General Certificate(s)	Specialty Society	Subspecialty Certificate(s)
	(+) Indicates Guidelines Publicly Available	
	(-) Indicates Guidelines Not Publicly Available	
Urology	American Urological Association (AUA) (+)	Female Pelvic Medicine and Reconstructive
	For additional information visit the AUA website: https://www.auanet.org/guidelines-and-quality/guidelines	Surgery • Pediatric Urology

Subspecialty Societies

Subspecialty Certificate	Specialty Society
	(+) Indicates Guidelines Publicly Available
	(-) Indicates Guidelines Not Publicly Available
Cardiology	American College of Cardiology (ACC) (+)
	http://www.acc.org
	Society for Cardiovascular Angiography and Interventions (SCAI) (+)
	https://scai.org/
Clinical Cardiac Electrophysiology	Heart Rhythm Society SM (HRS) (+) (collaborative with ACC)
	http://www.hrsonline.org/
Critical Care Medicine	Society of Critical Care Medicine (SCCM) (+)
	For additional information visit the SCCM website:
	http://www.sccm.org/Home
Endocrinology, Diabetes and Metabolism	American Association of Clinical Endocrinologists AACE (+)
	http://www.aace.com
	Endocrine Society (-)
	https://www.endocrine.org/

Subspecialty Certificate	Specialty Society
	(+) Indicates Guidelines Publicly Available
	(-) Indicates Guidelines Not Publicly Available
Contrology	American College of Contractoral any (ACC) (1)
Gastroenterology	American College of Gastroenterology (ACG) (+)
	https://gi.org/
	American Gastroenterological Association (AGA) (+) http://www.gastro.org
	Thup.in www.guotro.org
	Society of American Gastrointestinal and Endoscopic Surgeons SAGES (+)
	https://www.sages.org/
Geriatric Medicine	American Geriatrics Society (AGS) (+)
	http://www.americangeriatrics.org
Geriatric Psychiatry	American Association for Geriatric Psychiatry (AAGP) (+)
	http://www.aagponline.org/
Gynecologic Oncology	Society of Gynecologic Oncology (SGO) (+)
	http://www.sgo.org
Hematology	American Society of Hematology (ASH) (+)
	http://www.hematology.org
Hospice and Palliative Medicine	American Academy of Hospice and Palliative Medicine
Tiospice and Famative Medicine	(AAHPM) (+)
	http://www.aahpm.org
	mup.//www.aaripin.org
Infectious Disease	Infectious Disease Society of America (IDSA) (+)
	http://www.idsociety.org
Medical Toxicology	American College of Medical Toxicology (+)
	http://www.acmt.net
Nephrology	American Society of Nephrology (ASN) (-)
	http://www.asn-online.org

Subspecialty Certificate	Specialty Society
	(+) Indicates Guidelines Publicly Available
	(-) Indicates Guidelines Not Publicly Available
Neuromuscular	American Association of Neuromuscular & Electrodiagnostic Medicine (AANEM) (+)
	http://www.aanem.org/home
Neuroradiology	American Society of Neuroradiology (ASNR) (+)
	http://www.asnr.org
Oncology	American Society of Clinical Oncology (ASCO®) (+)
	http://www.asco.org
Pain Medicine	American Chronic Pain Association (ACPA) (+)
	https://www.acpanow.com/
	American Academy of Pain Medicine (AAPM) (+) https://painmed.org/
Pulmonary Disease	American College of Chest Physicians® (ACCP) (+)
	http://www.chestnet.org
Reproductive	American Society for Reproductive Medicine (ASRM) (+)
Endocrinology/Infertility	http://www.asrm.org
Rheumatology	American College of Rheumatology (ACR) (+)
	For additional information visit the ACR website:
	http://www.rheumatology.org/
	NOTE: Do not confuse with American College of Radiology
Sleep Medicine	American Academy of Sleep Medicine (AASM) (+)
	http://www.aasmnet.org
Sports Medicine	American Orthopaedic Society for Sports Medicine (AOSSM) (+)

Subspecialty Certificate	Specialty Society
	(+) Indicates Guidelines Publicly Available (-) Indicates Guidelines Not Publicly Available http://www.sportsmed.org
Surgery of the Hand	American Society for Surgery of the Hand (ASSH) (-) https://www.assh.org/
Transplant Hepatology	American Association for the Study of Liver Diseases (AASLD) (+) http://www.aasld.org
	American Society of Transplantation (AST) (+) https://www.myast.org/
Undersea and Hyperbaric Medicine	Undersea and Hyperbaric Medical Society (UHMS) (-) https://www.uhms.org/
Vascular and Interventional Radiology	Society of Interventional Radiology (SIR) (+) http://www.sirweb.org
Vascular Surgery	Society for Vascular Surgery (SVS) (+) www.vascularweb.org/

Document History Communication		
Status	Date	Action
Reviewed	08/08/2024	Medical Policy & Technology Assessment Committee
		(MPTAC) review. Updated References section.
Reviewed	08/10/2023	MPTAC review. Updated References section.
Reviewed	08/11/2022	MPTAC review. Updated References section.
Reviewed	08/12/2021	MPTAC review. Updated References section. Updated
		Physician Specialty table in the general and subspecialty
		certificates columns and reformatted table with bullets in place
		of numeric values.
Revised	08/13/2020	MPTAC review. Replaced single quotation marks with double
		quotation marks, hyphenated the words decision making and
		placed an asterisk after the comma in the Description/Scope
		section. Updated References section. Under Physician
		Specialty Societies' table, added Neurocritical Care,
		Micrographic Dermatologic Surgery and added Complex to
		Pediatric Otolaryngology in the Subspecialty Certificate
		section of the table. Reformatted general and vascular surgery
Daviarrad	00/00/0010	under the General Certificate section of the table.
Reviewed Reviewed	08/22/2019 09/13/2018	MPTAC review. Updated References section.
Reviewed	11/02/2017	MPTAC review. Updated References section. MPTAC review. The document header wording updated from
Revieweu	11/02/2017	"Current Effective Date" to "Publish Date." Checked
		functionality of specialty and sub-specialty society hyperlinks
		idificultifiantly of specialty and sub-specialty society hyperinks

Reviewed	11/03/2016	and updated any societies who have clinical practice guidelines available publicly. Updated References section. MPTAC review. Checked functionality of specialty and subspecialty society hyperlinks and updated any societies who have clinical practice guidelines available publicly.
Revised	11/05/2015	MPTAC review. Added the American College of Allergy, Asthma and Immunology.
Revised	08/06/2015	MPTAC review. Added Subspecialty certificate for Pain Medicine to Emergency Medicine and Family Medicine. Added to specialty society list: Society for Cardiovascular Angiography and Interventions (SCAI); American Association of Neuromuscular & Electrodiagnostic Medicine (AANEM); Society for Vascular Surgery (SVS). Updated name for American Congress of Obstetricians and Gynecologists.
Revised	08/14/2014	MPTAC review. Clarified Process. Added Subspecialty certificates for Emergency Medicine - Anesthesiology Critical Care Medicine.
Reviewed	08/08/2013	MPTAC review. Added General Certificates for Radiology – Interventional Radiology and Diagnostic Radiology; Medical Physics. Added Subspecialty certificates for Internal Medicine – Adult Congenital Heart Disease; Pathology – Clinical Informatics.
Reviewed	08/09/2012	MPTAC review. Updated Subspecialty Certificate information in Reference section. Updated links.
Reviewed Revised	08/18/2011 08/19/2010	MPTAC review. Updated links. MPTAC review. Title changed to "Review of Services for Benefit Determinations in the Absence of a Company Applicable Medical Policy or Clinical Utilization Management (UM) Guideline." Process, Definition, General Certificate and Subspecialty Certificate information updated.
Reviewed Reviewed	08/27/2009 08/28/2008	MPTAC review. MPTAC review. Websites reviewed and updated. Addition of the NCCN Drugs & Biologics Compendia™. American College of Sports Medicine removed; replaced with American Orthopaedic Society for Sports Medicine. American Society of Neuroradiology added to specialty society reference. Clinical Immunology Society and Society of Adolescent Medicine removed from specialty society reference.
Revised Revised Revised New	02/21/2008 03/08/2007 03/26/2006 12/01/2005	MPTAC review. MPTAC review MPTAC review MPTAC review MPTAC initial document development.

Federal and State law, as well as contract language, including definitions and specific contract provisions/exclusions, take precedence over Medical Policy and must be considered first in determining eligibility for coverage. The member's contract benefits in effect on the date that services are rendered must be used. Medical Policy, which addresses medical efficacy, should be considered before utilizing medical opinion in adjudication. Medical technology is constantly evolving, and we reserve the right to review and update Medical Policy periodically.

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