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Need coverage now due to job loss? Call us at **888-832-2583** to explore your options.

Individual & Family and Employer Group Plans

Coronavirus (COVID-19) Information

Anthem remains deeply committed to supporting you and protecting your overall health and well-being.

STAY INFORMED

Update your email address and choose the email option under Helpful Information to stay informed on COVID-19.

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How Your Benefits Work

After the public health emergency ends on May 11, 2023, Anthem will cover COVID-19 vaccinations when the healthcare professional and facility is in your plan's network. For most plans, there will be no out of pocket cost. Go to [Anthem.com](#), Find Care to find healthcare professionals and facilities in your plan's network.

If you have questions or would like support, chat with us on the Sydney Health mobile app or [Anthem.com](#). If you prefer, call us at the Member Services number on your ID card.

COVID-19 testing coverage after the end of the Public Health Emergency

After May 11, 2023, Anthem plans cover medically necessary COVID-19 testing and the care visit where the test takes place, but out of pocket costs may apply based on your plan. Please talk to a doctor first to be certain you need a COVID-19 test. A doctor must order a COVID-19 test for you.

Over-the-counter COVID-19 tests

You can now order four free COVID-19 at-home test kits from the U.S. government. Test kits will ship to your home for free. Visit [covid.gov](#) to place your order.

Since the end of the Public Health Emergency on May 11, 2023, new purchases of over-the-counter tests are no longer reimbursed by your health plan. However, if your receipt is from May 11, 2023, or earlier, you can still submit a claim for reimbursement.

- Follow this link to submit a claim, or log in to the **SydneySM Health** mobile app, go to Claims, and choose **Submit a Claim**.
- If your employer has asked you to submit receipts to your pharmacy benefit plan, please don't submit them here.

Diagnostic tests are for people who have symptoms of COVID-19. They also are for people who have no symptoms but know or suspect that they have recently been exposed to someone who has COVID-19.

Anthem will help you coordinate COVID-19 care.

People who are diagnosed with COVID-19 may have long-term symptoms. Anthem case management nurses are ready to help coordinate care for long-term symptoms of COVID-19. If you'd like additional support, please call the Member Services number

on your member ID and ask for an Anthem Case Management Nurse.

If you have Medicaid, you can go to www.anthem.com/medicaid for information about your plan. If you have Medicare, you can go to www.anthem.com/medicare for information about your plan.

Helpful Resources

Stay informed by checking these resources for up-to-date information about COVID-19, especially if you're thinking about traveling.

Centers for Disease Control and Prevention (CDC), Coronavirus World Health Organization (WHO), Coronavirus

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