

For Providers

May 2025

MAY SPOTLIGHT

Reinforce Prenatal and Postpartum Care to Support Whole Health

We track quality measures related to our members' care visits and depression screening during and after pregnancy. Review tips to close gaps in care.

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BEHAVIORAL HEALTH

Behavioral Health Documentation to Be Reviewed for Medicaid Members

Medical record documentation standards help ensure quality care. Learn what information may be requested or reviewed through electronic health records.

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CLAIMS AND ELIGIBILITY

Take Note of Prior Authorization Changes for Commercial and Government Programs

Effective July 1, 2025, prior authorization requirements for certain commercial and government plans are changing to reflect new, replaced or removed codes.

EDUCATION

Explore Learning Opportunities

We offer free webinars and workshops for providers who participate in our networks. View the schedule and sign up for sessions, including a claims overview and training on coding.

NETWORK PARTICIPATION

Verify Provider Information by Roster Every 90 Days to Fulfill Auditing Requirements

We now require commercial provider groups to submit a roster at least once every quarter. Commercial solo professional providers are encouraged to submit rosters to meet the verification requirement. This will allow us to reduce calls to your office while supporting commercial and Qualified Health Plan directory audits required by state law. Learn about the roster process.

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PHARMACY

Review Prior Authorization Changes

We're making updates to our standard pharmacy prior authorization programs. Changes affect members with prescription drug benefits administered by Prime Therapeutics. Learn what's changing, effective June 2025.

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Pharmacy Program Quarterly Update – Part 2

Changes were made to our drug lists and utilization management program. Learn about these and other pharmacy program updates.

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STANDARDS AND REQUIREMENTS

Learn about Updates to Clinical Payment and Coding Policies

We regularly add and modify our CPCPs as part of our ongoing policy review. See which policies were updated and when.

[Read More](#)

Review Medical Policy Updates

Approved new or revised medical policies and their effective dates are usually posted on our website the first and 15th of each month. You can view all active and pending policies, as well as draft medical policies, and provide comments on draft policies. These policies may impact your reimbursement and your patients' benefits.

Stay Informed

Watch News and Updates and this newsletter for the latest information. If someone in your practice would like to receive *Blue Review*, share this link to subscribe.

Our provider website has information about online tools, webinars and workshops and other resources.

Verify Your Directory Details Every 90 Days

Your directory information must be verified every 90 days, even if it hasn't changed since you last verified it. Learn more.

Contact Us

Contact information for Provider Network Consultants and other resources is on our website.

Questions or comments about *Blue Review*? Email our editorial staff.

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