Medication Alternatives



The National Direct Preferred Drug List is a list of prescription medications approved by the U.S. Food and Drug Administration (FDA). We've reviewed these drugs through our Pharmacy and Therapeutics (P&T) Process, which considers a drug's:

- · Effectiveness
- Safety
- · Similarity to other drugs within a therapeutic class
- Affordability

The National Direct Preferred Drug List is an open drug list or formulary, with some closed drug classes. The list includes a broad range of drug choices. If a medication is not on the list, there are other high-quality, cost-effective choices, called preferred alternatives, that are.

Medications not included on the National Direct Preferred Drug List are shown on the chart included here, along with their preferred alternatives that are on the list. Please note, exclusions and limitations may apply. For details about what's covered and what's not, it's best to check the Certificate/Evidence of Coverage or Summary Plan Description.

To view and search the complete National Direct Preferred Drug List, members should log in at anthem.com and choose Prescription Benefits. Information on dosage/strength options and any restrictions such as quantity limits, prior authorization or step therapy requirements is available.

Members can also call Pharmacy Member Services at the number on their ID card or visit anthem.com.

What if a medication isn't on the National Direct Preferred Drug List?

There may be times when a member's drug isn't on the National Direct Preferred Drug List.

If the covered alternative options are not right for the member, doctors can submit a request for an exception. This process, called prior authorization, requires doctors to call the Member Services number on the member's ID card or log in at anthem.com and choose Tools & Resources to download and submit the prior authorization form. Doctors can also submit prior authorizations electronically, which requires less processing time and possible real-time approval so members can fill their prescriptions without delay.

For the most up-to-date information, members should log in at anthem.com and choose Prescription Benefits.

Drug Class	Medications not on the Drug List	Preferred alternatives
ALS AGENTS	Radicava IV (Brand and Generic)	Radicava Suspension, riluzole tab
ANALGESICS - Analgesics-Sedatives	Allzital, butalbital-acetaminophen 50-300mg tablet, butalbital-acetaminophen-caffeine 50-325-40mg capsule, esgic capsule	butalbital-acetaminophen 50-325mg tablet, butalbital-acetaminophen 50-300mg cap, butalbital-acetaminophen-caffeine capsule/tablet (except 50-325-40mg capsule)
ANALGESICS - Antirheumatic Antimetabolites	Otrexup	methotrexate sodium, Rasuvo
ANALGESICS - Nonsteroidal Anti-inflammatory Agents (NSAIDs)	Cambia (Brand and Generic), Combogesic, Coxanto (Brand and Generic), diclofenac potassium 25mg tablet, Duexis (Brand and Generic), Elyxyb, Fenoprofen Capsule, Indocin Supp (Brand and Generic), Indocin Susp (Brand and Generic), ketoprofen/kiprofen 25mg, 50mg capsule, Iofena, meloxicam capsule, Meloxicam Susp (Brand and Generic), Nalfon (Brand and Generic), Naprelan (Brand and Generic), Naprosyn Susp (Brand and Generic), Relafen DS, Seglentis, Sprix, Tolectin (Brand and Generic), Tresni Supp, Vimovo (Brand and Generic), Zipsor (Brand and Generic)	celecoxib, diclofenac potassium 50mg tablet, diclofenac sodium tablet, etodolac, flurbiprofen, ibuprofen tab/susp, indomethacin capsule, meloxicam tab, misoprostol, nabumetone, naproxen tab, oxaprozin tab, piroxicam, sulindac, tolmetin
ANALGESICS - Opioid Agonists	hydrocodone bitartrate er capsule, Hysingla ER, levorphanol 2mg tablet, Nucynta ER, Oxycontin, tramadol 75mg tablet, Xtampza ER	fentanyl oral/patch, hydromorphone er, hydrocodone bitartrate er tablet, levorphanol 3mg tablet, morphine sulfate er, oxymorphone er, tramadol tablet (except 75mg), tramadol er
ANALGESICS - Opioid Combinations	Nalocet, Oxycodone-Acetaminophen Tablet/Soln (Brand), Prolate Tablet	hydrocodone-acetaminophen tablet/solution, oxycodone-acetaminophen tablet (generic)
ANALGESICS - Salicylates	Dolobid	diflunisal



Drug Class	Medications not on the Drug List	Preferred alternatives
ANAPHYLAXIS THERAPY AGENTS	Neffy	Auvi-Q, epinephrine auto-injector
ANDROGENS - Anabolic	Aveed, Azmiro, Kyzatrex, methitest, methyltestosterone capsule, Tlando, Undecatrex	Jatenzo, Natesto, testosterone enanthate injection, testosterone cypionate injection, testosterone gel, gel pump, topical solution, Xyosted
ANTIANXIETY AGENTS	Bucapsol, Loreev XR	buspirone, lorezepam
ANTIASTHMATIC AND BRONCHODILATOR AGENTS - 5-Lipoxygenase Inhibitors	Zyflo, zileuton ER	montelukast tablet, zafirlukast tablet
ANTIASTHMATIC AND BRONCHODILATOR AGENTS - Adrenergic Combinations	Bevespi Aerosphere, Duaklir Pressair	Anoro Ellipta, Breztri, Combivent, Stiolto Respimat
ANTIASTHMATIC AND BRONCHODILATOR AGENTS - Bronchodilators - Anticholinergics	Incruse Ellipta, Tudorza Pressair	Atrovent, Spiriva
ANTIASTHMATIC AND BRONCHODILATOR AGENTS - Steroid Inhalants and Combinations	Airduo Respiclick (Brand and Generic), Alvesco, Arnuity Ellipta, Asmanex HFA/Twisthaler, Dulera	Airsupra, Breo Ellipta, budesonide-formoterol fumarate dihydrate/breyna, fluticasone propionate diskus/HFA, fluticasone-salmeterol HFA, fluticasone-salmeterol/wixela, Pulmicort Flexhaler, Qvar Redihaler, Trelegy
ANTIBIOTIC AGENTS - Tetracyclines	Doryx MPC, doxycycline hyclate dr tablets/50mg, 75mg, 150mg tablets, Emrosi, minocycline hcl er, Minolira, Oracea (Brand and Generic), Seysara, targadox, Tetracycline Tablet	doxycycline hyclate immediate release (except 50mg, 75mg and 150mg tablets), doxycycline monohydrate immediate release, doxycycline suspension, minocycline (immediate release), tetracycline capsule
ANTI-CATAPLECTIC AGENTS	Lumryz, Xyrem	Sodium Oxybate, Wakix, Xywav
ANTICOAGULANTS	Pradaxa (Brand and Generic)/Pak, Savaysa	Eliquis, Xarelto
ANTICONVULSANTS - Benzodiazepines	Libervant, Nayzilam, Valtoco	clobazam, clonazepam/odt, diazepam gel
ANTICONVULSANTS - miscellaneous	Eprontia, Gabarone, Lamictal XR Kit, Motpoly XR, topiramate 50mg sprinkle capsule, Zonisade	gabapentin, lacosamide, lamotrigine tablet/ODT/ER, topiramate (generic) except 50mg sprinkle capsule, zonisamide
ANTIDEMENTIA AGENTS	Adlarity, Zunveyl	donepezil, galantamine
ANTIDEPRESSANTS	Auvelity, Citalopram Capsule, Desvenlafaxine ER (Brand), Drizalma, Fetzima, Raldesy, Sertraline Capsule, venlafaxine er 37.5mg, 75mg, 112.5mg, 150mg tablet	bupropion, citalopram tablet, duloxetine, escitalopram, paroxetine, sertraline solution/tablet, trazodone, Trintellix, venlafaxine tablet/er capsule/225mg er tablet, vilazodone
ANTIDIABETICS - Biguanides	Glumetza (Brand and Generic), metformin 625mg/ 750mg tablet, metformin osm ER (generic Fortamet)	metformin/ER (generic Glucophage/XR)
ANTIDIABETICS - Continuous Glucose Monitors	Freestyle Libre, Simplera	Dexcom
ANTIDIABETICS - Diabetic Test Strips and Glucometers	All except Freestyle and Accu-Chek Products	Freestyle and Accu-Chek Products
ANTIDIABETICS - Dipeptidyl Peptidase-4 (DPP-4) Inhibitors and Combinations	Jentadueto, Jentadueto XR, Onglyza (Brand and Generic), saxagliptin-metformin, Sitagliptin, Sitagliptin-Metformin, Tradjenta, Zituvimet, Zituvimet XR, Zituvio	alogliptin, alogliptin-metformin, Janumet, Janumet XR, Januvia, metformin (generic Glucophage), metformin ER (generic Glucophage XR)
ANTIDIABETICS - Disposable Insulin Pumps	Cequr, OmniPod GO, V-Go	OmniPod DASH/5
ANTIDIABETICS - Human Insulin	Basaglar Tempo, Insulin Degludec, Insulin Glargine, Insulin Glargine-yfgn, Rezvoglar, Semglee	Basaglar, Lantus, Soliqua, Toujeo, Tresiba, Xultophy
ANTIDIABETICS - Human Insulin	Admelog, Afrezza, Apidra, Fiasp, Humalog Tempo, Insulin Aspart, Insulin Aspart Protamine-Aspart, Lyumjev Tempo, Novolin, Novolog	Humulin, Humalog, Insulin Lispro, Insulin Lispro Protamine-Lispro, Lyumjev
ANTIDIABETICS - Incretin Mimetic Agents (GLP-1 Receptor Agonists)	Bydureon, Byetta (Brand and Generic)	liraglutide, Mounjaro, Ozempic, Rybelsus, Trulicity
ANTIDIABETICS - Sodium-Glucose Co-Transporter 2 (SGLT2) Inhibitors and Combinations	Bexagliflozin, Brenzavvy, Invokamet, Invokamet XR, Invokana, Qtern, Segluromet, Steglatro, Steglujan	Farxiga, Glyxambi, Jardiance, Synjardy, Synjardy XR, Trijardy XR, Xigduo XR, metformin (generic Glucophage), metformin ER (generic Glucophage XR)
ANTIDIABETICS - Sulfonylureas	glimepiride 3mg tablet	glimepiride 1mg, 2mg, 4mg tablet
ANTIHISTAMINES	Carbinoxamine 6mg Tablet, ryclora, Ryvent	carbinoxamine solution, carbinoxamine 4mg tablet, cetirizine solution, clemastine tablet, desloratadine odt/tablet, levocetirizine 5mg solution/tablet





Drug Class	Medications not on the Drug List	Preferred alternatives
ANTIHYPERLIPIDEMICS - HMG CoA Reductase Inhibitors and Combinations	Altoprev, Atorvaliq, Ezallor Sprinkle, Flolipid, Lescol XL (Brand and Generic), Livalo (Brand and Generic), Zypitamag	atorvastatin, ezetimibe-simvastatin, fluvastatin cap, lovastatin, pravastatin, rosuvastatin, simvastatin
ANTIHYPERLIPIDEMICS - PCSK9 Inhibitors	Praluent	Repatha
ANTIHYPERTENSIVES - Angiotensin II Receptor Antagonists	Edarbi, Edarbyclor	amlodipine-valsartan-hydrochlorothiazide, candesarten, candesartan-hctz, irbesarten, irbesartan-hctz, losartan, losartan-hct, olmesarten, olmesartan-hctz, olmesartan medoxomil-amlodipine-hydrochlorothiazide, telmisarten, valsarten, valsartan-hctz
ANTIHYPERTENSIVES - Antiadrenergics	Nexiclon XR (Brand and Generic)	clonidine hcl
ANTI-INFECTIVE AGENTS - Miscellaneous	Likmez, metronidazole 125mg tablet	metronidazole cap/tab 250mg, 500mg
ANTIMALARIALS	Sovuna	hydroxychloroquine sulfate tab
ANTINEOPLASTICS - BCR-ABL Kinase Inhibitors	Danziten	Bosulif, dasatinib, imatinib, Tasigna
ANTINEOPLASTICS - Vascular Endothelial Growth Factor (VEGF) Inhibitors	Alymsys, Vegzelma, Zirabev	Avastin, Cyramza, Mvasi, Zaltrap
ANTIPARKINSON - Levodopa Combinations	Crexont	carbidopa-levodopa/er
ANTIPSYCHOTICS/ANTIMANIC AGENTS	Abilify Asimtufii, Cobenfy, Erzofri, Opipza, Rykindo, Uzedy	Abilify Maintena/Mycite, aripiprazole, asenapine, Caplyta, Fanapt, Invega IM, Iurasidone, paliperidone er, quetiapine, risperidone, Vraylar
ANTIVIRALS - Antiretrovirals	Complera (Brand and Generic), Prezcobix	Biktarvy, emtricitabine-tenofovir disoproxil fumarate, efavirenz-emtricitabine-tenofovir disoproxil fumarate, efavirenz-lamivudine-tenofovir disoproxil fumarate, Genvoya, Odefsey, Stribild, Triumeq
ANTIVIRALS - Hepatitis Agents	Ledipasvir-Sofosbuvir, Mavyret, Sofosbuvir-Velpatasvir, Sovaldi, Zepatier	Epclusa, Harvoni, Vosevi
ANTIVIRALS - Herpes Agents	Sitavig	acyclovir (oral solution, capsule, tablet), famciclovir tablet, valacyclovir tablet
ATTENTION-DEFICIT/HYPERACTIVITY DISORDER (ADHD)	Adzenys XR-ODT, Cotempla XR-ODT, Desoxyn (Brand and Generic), Dyanavel XR, Jornay PM, Onyda XR, Qelbree, Quillichew ER, Quillivant XR, Relexxii, Vyvanse, Xelstrym	amphetamine, amphetamine-dextroamphetamine tablet/ER capsule, atomoxetine, Azstarys, clonidine er, dexmethylphenidate, dextroamphetamine ER capsule, guanfacine er, lisdexamfetamine, methylphenidate tablet/capsule, methylphenidate hcl er tablet, zenzedi
BONE DENSITY REGULATORS	Teriparatide (Brand), Tymlos	teriparatide (generic Forteo)
CARDIOVASCULAR AGENTS - Anti-inflammatory/Immune Modulator	Lodoco	colchicine tablet
CARDIOVASCULAR AGENTS - Cardiovascular SGLT2 Inhibitors	Inpefa	Farxiga, Jardiance
CARDIOVASCULAR AGENTS - Diuretics	Soaanz	torsemide
CHELATING AGENTS	Cuprimine (Brand and Generic), Cuvrior, trientine 500mg	penicillamine tab, trientine 250mg
CONTRACEPTIVES	Natazia, Nextstellis, Tyblume	generic oral contraceptives
CORTICOSTEROIDS - Glucocorticosteroids	Agamree, Cortisone Tablet, Emflaza (Brand and Generic), Eohilia, Khindivi, Rayos	Alkindi Sprinkle, hydrocortisone, methylprednisolone, prednisone solution/tablet, prednisolone For Eohilia - budesonide and fluticasone (inhalation, swallowed), omeprazole
DERMATOLOGICALS - Acne/Rosacea	Adapalene Solution, Aklief, Altreno, Amzeeq, Arazlo, Azelex, Cabtreo, Differin Lotion, Epsolay, Fabior, Noritate, Rhofade, Tazarotene Aer 0.1%, Twyneo	adapalene (gel, cream, lotion, swab), adapalene-benzoyl peroxide gel, azelaic acid gel, clindamycin phosphate (foam, gel, lotion, pledget, solution), clindamycin-benzoyl peroxide gel, clindamycin-tretinoin gel, erythromycin, metronidazole,tazarotene cream, tretinoin (gel, cream, microsphere gel/pump), Winlevi, Zilxi
DERMATOLOGICALS - Antibiotics	mupirocin cream	mupirocin ointment
DERMATOLOGICALS - Anti-inflammatory Agents - Topical	diclofenac solution 1.5%, Flector (Brand and Generic), Licart, Pennsaid (Brand and Generic)	diclofenac 1% gel
DERMATOLOGICALS - Antipsoriatics	Sorilux, Vtama, Zoryve Cream 0.3%	calcipotriene, tazarotene cream





Drug Class	Medications not on the Drug List	Preferred alternatives
DERMATOLOGICALS - Antiseborrheic Products	Zoryve Foam	clotrimazole, ketoconazole, preferred generic topical corticosteroid
DERMATOLOGICALS - Corticosteroids - Topical (high potency)	amcinonide oint, Apexicon E, Bryhali, halcinonide soln, Impoyz (Brand and Generic)	betameth dip cream/oint 0.05%, betameth val oint 0.1%, fluticasone oint 0.005%, aug betameth dip cre 0.05%, fluocinonide cre/E cre/gel/oint/solution 0.05%, triamcinolone cre/oint 0.5%, triderm cre 0.5%
DERMATOLOGICALS - Corticosteroids - Topical (low potency)	ala-scalp/hydrocortisone lotion, Texacort/ hydrocortisone soln	desonide cream/lotion 0.05%, betameth val lotion 0.1%, fluocinolone cream/solution 0.01% & oils, aclometasone cream/oint 0.05%, HC cream/oint/soln 1%, HC cream/lotion/oint 2.5%, triamcinolone cream/lotion 0.025%, hydrocortisone oint, absorbase
DERMATOLOGICALS - Corticosteroids - Topical (medium potency)	Locoid Lipocream, Pandel, Sernivo	betameth dip lotion 0.05%, betameth val cream 0.1%, desonide gel/oint 0.05%, fluocinolone cream/oint 0.025%, fluticasone cream/lotion 0.05%, beser lotion, prednicarbate cream/oint 0.1%, mometasone cream/solution/oint 0.1%, triamcinolone cream/lotion/oint 0.1% & oint 0.025%, triderm cream 0.1%
DERMATOLOGICALS - Corticosteroids - Topical (very high potency)	Cordran Tape, Lexette (Brand and Generic), Ultravate Lotion	aug bethameth gel/lotion/oint 0.05%, clobetasol all dosage forms 0.05%, clodan shamp, tovet, fluocinonide cre 0.1%, halobetasol cre/oint 0.05%
DERMATOLOGICALS - Immunomodulating Agents -Systemic	Nemluvio	Dupixent
DERMATOLOGICALS - Local Anesthetics	Pliaglis	lidocaine pad 5%, lidocaine-prilocaine 2.5%-2.5%, Ztildo
DERMATOLOGICALS - Misc. Topical	Sofdra	Qbrexza
DERMATOLOGICALS - Phosphodiesterase 4 (PDE4) Inhibitors	Zoryve Cream 0.15%	Eucrisa
DERMATOLOGICALS - Topical Steroid Combinations	Wynzora	calcipotriene cream, betamethasone dipropionate cream
ENDOCRINE AND METABOLIC AGENTS - Cortisol Synthesis Inhibitors	Recorly	ketoconazole
ESTROGENS - topical	Elestrin	estradiol patch, Evamist
ESTROGENS - vaginal	Estring, Femring, Imvexxy	estradiol vaginal tablet/cream, Premarin Cream
FERTILITY REGULATORS	Follistim AQ	Gonal-F
GASTROINTESTINAL AGENTS - Bowel Evacuant Combinations	Clenpiq, Plenvu, Suflave, Sutab	peg 3350/electrolytes, sodium sulfate-potassium sulfate-magnesium sulfate
GASTROINTESTINAL AGENTS - Constipation	Ibsrela, Motegrity (Brand and Generic)	Linzess, lubiprostone, Movantik, Trulance
GASTROINTESTINAL AGENTS - Gallstone Solubilizing Agents	chenodal, Reltone, Ursodiol Capsule	ursodiol (generic)
GASTROINTESTINAL AGENTS - Proton Pump Inhibitors and Combinations	Dexilant (Brand and Generic), Konvomep, Prevacid ODT (Brand and Generic), Prilosec Packet, Protonix Packet (Brand and Generic), Rabeprazole DR Sprinkle, Voquezna, Zegerid (Brand and Generic)	esomeprazole, lansoprazole cap, omeprazole, pantoprazole, rabeprazole
GENITOURINARY AGENTS - Prostatic Hypertrophy Agent Combinations	Entadfi	dutasteride-tamsulosin, finasteride, tadalafil
GOUT AGENTS	allopurinal 200mg, Mitigare (Brand and Generic)	allopurinal 100mg and 300mg, colchicine tablet
GROWTH HORMONES	Ngenla, Norditropin, Nutropin AQ, Omnitrope, Sogroya, Zomacton	Genotropin, Humatrope, Skytrofa
HEMATOPOIETIC AGENTS - Cobalamins	Nascobal (Brand and Generic)	cyanocobalamin injection
HEMATOPOIETIC AGENTS - Granulocyte Colony-Stimulating Factors (G-CSF)	Fulphia, Fylnetra, Neupogen, Nivestym, Nypozi, Nyvepria, Releuko, Ryzneuta, Stimufend, Ziextenzo	Neulasta, Udenyca, Zarxio
HEMATOPOIETIC AGENTS - Growth Factors	Alvaiz, Vafseo	Aranesp, Procrit, Promacta, Retacrit
HEMATOPOIETIC AGENTS - Iron	Injectafer, Monoferric	ferric gluconate, ferumoxytol, Infed, Venofer
HYPNOTICS/SEDATIVES	Belsomra, Dayvigo, Zolpidem Cap	eszopiclone, zaleplon, zolpidem/er tab
IMMUNE SERUMS	Alyglo, Asceniv, Bivigam, Cuvitru, Flebogamma, Gammagard/SD, Gammaked, Gammaplex, Hyqvia, Panzyga, Privigen	Cutaquig, Gamastan, Gamunex-C, Hizentra, Octagam, Xembify



Drug Class	Medications not on the Drug List	Preferred alternatives
IMPOTENCE AGENTS - Selective cGMP Phosphodiesterase Type 5 Inhibitors	Stendra (Brand and Generic), vardenafil tablet	sildenafil citrate (generic Viagra), tadalafil (generic Cialis)
INFLAMMATORY CONDITIONS	Abrilada, Actemra, Adalimumab- aacf/aaty/adaz/ adbm/fkjp/ryvk, Adbry, Amjevita, Bimzelx, Cibinqo, Cimzia, Cosentyx IV, Cyltezo, Ebglyss, Entyvio SC, Hadlima, Hulio, Humira, Hyrimoz, Idacio, Ilumya, Kevzara, Kineret, Olumiant, Omvoh, Orencia IV, Otulfi, Pyzchiva, Siliq, Simponi, Sotyktu, Stelara, Steqeyma, Taltz, Tofidence, Tyenne, Ustekinumab/aekn/ttwe, Velsipity, Wezlana, Yesintek, Yuflyma, Yusimry	Cosentyx SC, Dupixent, Enbrel, Entyvio IV, Orencia SC, Otezla, Rinvoq, Selarsdi, Simlandi, Skyrizi, Tremfya, Xeljanz/XR
INFLIXIMAB PRODUCTS	Renflexis, Inflectra, Zymfentra	Avsola, Infliximab, Remicade
MIGRAINE PRODUCTS	Onzetra, Reyvow, Symbravo, Tosymra, Treximet (Brand and Generic), Zembrace	almotriptan, eletriptan, naratriptan, rizatriptan tablet/ODT, sumatriptan tablet/nasal/injection/statdose/refill, zolmitriptan tablet/ODT/nasal
MIGRAINE PRODUCTS - Calcitonin Gene-Related Peptide Receptor Antag (CGRP)	Vyepti, Zavzpret	Aimovig, Ajovy, Emgality, Nurtec, Qulipta, Ubrelvy
MIGRAINE PRODUCTS - ergotamine	Ergomar, Migranal (Brand and Generic), Trudhesa	almotriptan, eletriptan, ergot-caffeine tablet, naratriptan, rizatriptan tablet/ODT, sumatriptan tablet/nasal/injection/ statdose/refill, zolmitriptan tablet/ODT
MINERALS & ELECTROLYTES - Potassium	Pokonza	potassium chloride (generic)
MULTIPLE SCLEROSIS AGENTS	Bafiertam, Briumvi, Extavia, Ocrevus, Tascenso ODT	Avonex, Betaseron, Copaxone 40mg, dalfampridine, dimethyl fumarate, fingolimod, Gilenya 0.25mg, Mavenclad, Mayzent, Plegridy, Rebif, teriflunomide, Vumerity
MUSCULOSKELETAL THERAPY AGENTS - Central Muscle Relaxants	Amrix (Brand and Generic), baclofen 15mg tablet, chlorzoxazone 250mg tablet, cyclobenzaprine 7.5mg, fexmid, Fleqsuvy (Brand and Generic), Lyvispah, metaxalone, methocarbamol 1000mg, Ozobax/DS (Brand and Generic), tanlor, Zanaflex 2mg, 4mg Capsule (Brand and Generic)	baclofen tablet (generic) except 15mg, chlorzoxazone 500mg, cyclobenzaprine 5mg and 10mg, methocarbamol 500mg and 750mg, orphenadrine, tizanidine tablet
NASAL AGENTS - Nasal Steroids and Combinations	Omnaris, Qnasl/Child, Ryaltris	azelastine hcl-fluticasone propionate, fluticasone nasal, mometasone nasal, Xhance
OPHTHALMIC AGENTS - Beta-blockers - Ophthalmic	Betimol (Brand and Generic)	timolol maleate
OPHTHALMIC AGENTS - Dry Eye	Cequa, Eysuvis, Tyrvaya, Vevye	Miebo, Restasis, Xiidra
OPHTHALMIC AGENTS - Ophthalmic Antiallergic	Alocril, Alomide, Bepreve (Brand and Generic), olopatadine soln, Zerviate	azelastine, epinastine
OPHTHALMIC AGENTS - Ophthalmic Steroids and Combinations	Alrex (Brand and Generic), Clobetasol Susp, Tobradex ST	dexamethasone, difluprednate, fluorometholone, loteprednol etabonate 0.5%, prednisolone, sulfacetamide sod-prednisolone, tobramycin-dexamethasone
OPHTHALMIC AGENTS - Prostaglandins - Ophthalmic	iDose TR, lyuzeh, Vyzulta, Xelpros	bimatoprost, latanoprost, travoprost
OTIC AGENTS - Otic Steroid-Anti-infective Combinations	Cipro HC	ciprofloxacin-dexamethasone susp, ciprofloxacin-fluocinolone acetonide soln
RESTLESS LEG SYNDROME (RLS) AGENTS	Horizant	gabapentin
THYROID AGENTS - Thyroid Hormones	Adthyza, Armour Thyroid, Ermeza, Niva Thyroid, NP Thyroid, Renthyroid, Thyroid	levothyroxine
URINARY ANTISPASMODICS - Antimuscarinic (Anticholinergic)	Gelnique, Oxytrol, Vesicare Suspension	Gemtesa, oxybutynin chloride, solifenacin succinate, tolterodine tartrate/ER



Common Excluded Medications at a Glance (in alphabetical order)					
Abilify Asimtufii	Clenpiq	Fleqsuvy (Brand and Generic)	Mavyret	Pulmicort Susp^	tramadol 75mg tablet
Abilify^	Climara^	Flolipid	Maxalt/MLT^	Purixan^	Transderm Scop [^]
Abrilada	Clindagel^	Flomax^	Meloxicam Susp (Brand and Generic)/ capsule	Pyzchiva	Travatan Z^
Acanya^	Clobetasol Susp	Florafol FE Pediatric Solution	Mesnex [^]	Qelbree	Tresni Supp
Accrufer	Clobex^	fluticasone furoate-vilanterol ellipta^^	Metadate CD^	Qnasl/Child	Treximet (Brand and Generic)
Accupril [^]	Cloderm [^]	Focalin/XR [^]	metaxalone	Qsymia (Brand and Generic)	Tribenzor^
Aciphex^/ Rabeprazole DR Sprinkle	Clozaril^	Follistim AQ	metformin 625mg/ 750mg tablet	Qtern	trientine 500mg
Actemra	Cobenfy	Forfivo XL^	metformin osm ER	Quillichew ER	Trileptal^
Actoplus Met^	Colazal^	Forteo [^]	methitest tablet/ methyltestosterone capsule	Quillivant XR	Trilipix^
Actos^	Combigan [^]	Fosrenol Chew [^]	methocarbamol 1000mg/tanlor	Radicava Inj (Brand and Generic)	Trokendi XR^
Aczone^	Combogesic	Frova^	Methylin^	Raldesy	Trudhesa
Adalimumab- aacf/ aaty/adaz/adbm/ fkjp/ryvk	Complera (Brand and Generic)	Fulphila	Metrogel/ Metrolotion^	Rapaflo^	Truvada^
Adapalene Solution	Concerta [^]	Fylnetra	metronidazole 125mg tablet	Rayos	Tudorza Pressair
Adbry	Contrave	Gabarone	Micardis HCT [^]	Recorly	Twyneo
Adcirca^	Conzip [^]	Gammagard/SD	Micardis [^]	Relafen DS	Tyblume
Adderall/XR [^]	Copaxone 20mg^	Gammaked	Migranal (Brand and Generic)	Releuko	Tyenne
Adlarity	Cordran Tape	Gammaplex	Minivelle^	Relexxii	Tykerb [^]
Admelog	Coreg/CR [^]	Gelnique	minocycline hcl er	Relpax^	Tymlos
Adrenalin [^]	Corlanor [^]	Geodon [^]	Minolira	Reltone/Ursodiol Cap	Tyrvaya
Adthyza/Armour Thyroid/Niva Thyroid/NP Thyroid/ Thyroid/Renthyroid	Cortisone Tablet	Gilenya 0.5mg^	Mitigare (Brand and Generic)	Renflexis	Uceris Foam [^]
Advair Diskus/HFA^	Cosentyx IV	glatiramer/glatopa 40mg^^	Monoferric	Renvela [^]	Udecatrex



	Common Exc	luded Medications a	it a Glance (in alpha	betical order)	
Adzenys XR-ODT	Cosopt/PF^	Gleevec [^]	Motegrity (Brand and Generic)	Retin-A/Micro^	Uloric^
Afinitor/Disperz^	Cotempla XR-ODT	glimepiride 3mg tablet	Motpoly XR	Retrovir [^]	Ultravate Lotion
Afrezza	Coxanto (Brand and Generic)	Glucotrol XL [^]	Moviprep [^]	Revatio [^]	Uroxatral^
Agamree	Cozaar^	Glumetza (Brand and Generic)	MS Contin [^]	Reyataz^	Ustekinumab/aekn/ ttwe
Airduo Respiclick (Brand and Generic)	Crestor^	Golytely [^]	mupirocin cream	Reyvow	Uzedy
Aklief	Crexont	Hadlima	Mydayis^	Rezvoglar	Vafseo
ala-scalp/ hydrocortisone lotion	Cuprimine (Brand and Generic)	halcinonide soln	Myfortic^	Rhofade	Vagifem^
allopurinal 200mg tablet	Cuvitru	Haldol Decanoate [^]	Myrbetriq^	Risperdal Consta/ Tablet^	Valium [^]
Allzital	Cuvrior	Halog Cream^	Mysoline^	Ritalin/LA^	Valtoco
Alocril	cyclobenzaprine 7.5mg/fexmid	Hetlioz Capsule^	Nalfon (Brand and Generic)/Fenoprofen Capsule	Rocaltrol^	Valtrex^
Alomide	cyclosporine emul^^	Horizant	Namzaric^	Rozerem^	Vanos^
Alphagan P [^]	Cyltezo	Hulio	Naprelan (Brand and Generic)	Ryaltris	vardenafil tab
Alrex (Brand and Generic)	Cymbalta^	Humalog Tempo	Naprosyn Susp (Brand and Generic)	ryclora	Vasotec^
Altace^	Cytomel^	Humira	Naprosyn/ EC-Naprosyn^	Rykindo	Vectical [^]
Altoprev	Daliresp^	hydrocodone bitartrate er capsule	Narcan^	Ryzneuta	Vegzelma
Altreno	Danziten	Hyqvia	Nascobal (Brand and Generic)	Sabril^	Velsipity
Alvaiz	dapagliflozin^^	Hyrimoz	Natazia	Safyral^	venlafaxine er 37.5mg, 75mg, 112.5mg, 150mg tablet
Alvesco	dapagliflozin-metformin^^	Hysingla ER	Nayzilam	Samsca [^]	Ventolin HFA^
Alyglo	Daytrana^	Hyzaar^	Neffy	Sandimmune [^]	Vesicare Susp
Alymsys	Dayvigo	Ibsrela	Nemluvio	Saphris [^]	Vesicare^
Ambien/CR [^]	Depakote/DR/ER/ Sprinkles^	icosapent ethyl^^	Neoral^	Savaysa	Vevye
amcinonide oint	Derma-Smooth [^]	Idacio	Neupogen	saxagliptin-metformin hcl	Vfend IV^
Amitiza^	Desowen^	iDose TR	Neurontin^	Seglentis	Viagra^



	Common Exc	luded Medications a	it a Glance (in alpha	betical order)	
Amjevita	Desoxyn (Brand and Generic)	Ilumya	Nexiclon XR (Brand and Generic)	Segluromet	Victoza^
Amrix (Brand and Generic)	Desvenlafaxine ER (Brand)	Imitrex^	Nexium [^]	Selzentry [^]	Viibryd^
Amzeeq	Detrol/LA^	Impoyz (Brand and Generic)	Nextstellis	Semglee/Insulin Glargine/Insulin Glargine - yfgn	Vimovo (Brand and Generic)
Anafranil^	Dexedrine^	Imvexxy	Ngenla	Sensipar [^]	Vimpat^
Androgel^	Dexilant (Brand and Generic)	Incruse Ellipta	Nilandron^	Sernivo	Viread Tab 300mg^
Apexicon E	Diclegis^	Inderal LA^	Nivestym	Seroquel/XR [^]	Vivelle-Dot^
Apidra	Differin Cream/Gel^	Indocin Supp/Susp (Brand and Generic)	Norditropin	Sertraline Cap	Vogelxo/Pump^
Aptensio XR^	Differin Lotion	Inflectra	Noritate	Seysara	Voquezna
Arazlo	Diovan HCT [^]	Injectafer	Northera [^]	Silenor [^]	Voriconazole IV [^]
Arimidex^	Diovan^	Inpefa	Norvasc^	Siliq	Votrient^
Arnuity Ellipta	Diprolene Oint^	Insulin Degludec	Norvir^	Simponi	Vtama
Arthrotec^	Divigel^	Intelence^	Novolin	Singulair [^]	Vuity
Asceniv	Dolobid	Intuniv^	Novolog/Insulin Aspart/Insulin Aspart Protamine-Aspart	Sitavig	Vyepti
Asmanex HFA/ Twisthaler	Doryx MPC	Invega^	Noxafil Inj/Susp/ Tab^	Soaanz	Vytorin^
Atacand HCT [^]	doxycycline hyclate dr tab/50mg, 75mg, 150mg tab/targadox	Invokamet/XR	Nucynta ER	Sofdra	Vyvanse
Atacand [^]	Drizalma	Invokana	Nutropin AQ	Sofosbuvir-Velpatasvir	Vyzulta
Ativan^	Duaklir Pressair	Iqirvo	Nuvaring^	Sogroya	Welchol [^]
Atorvaliq	Duexis (Brand and Generic)	Istalol^	Nuvigil^	Soma [^]	Wellbutrin SR^
Atralin^	Dulera	lyuzeh	Nypozi	Sorilux	Wezlana
Aubagio^	Dyanavel XR	Jadenu/Sprinkle^	Nyvepria	Sotyktu	Wynzora
Auvelity	Dymista^	Jentadueto/XR	Ocaliva	Sovaldi	Xalatan^
Avalide^	Dyrenium [^]	Jornay PM	Ocrevus	Sovuna	Xanax/XR^
Avapro^	E.E.S. Granules [^]	Kaletra^/Kaletra soln	olopatadine ophthalmic soln	Sprix	Xeloda^
Aveed	Ebglyss	Karbinal ER^	Olumiant	Sprycel [^]	Xelpros
Avodart^	Edarbi	Kenalog Aer Spray^	Omnaris	Steglatro	Xelstrym
Azelex	Edarbyclor	Keppra/XR^	Omnitrope	Steglujan	Xenazine^
Azmiro	Effexor XR [^]	ketoprofen/kiprofen 25mg, 50mg capsule	Omvoh	Stelara	Xenical^



	Common Exc	cluded Medications a	it a Glance (in alpha	betical order)	
Azopt^	Effient^	Keveyis [^]	Onexton^	Stendra (Brand and Generic)	Xopenex HFA [^]
Azor^	Elestrin	Kevzara	Onfi^	Steqeyma	Xtampza ER
baclofen 15mg tablet	Elidel^	Khindivi	Onglyza (Brand and Generic)	Stimufend	Xyrem
Bafiertam	Elyxyb	Kineret	Onyda XR	Strattera^	Yasmin [^]
Balcoltra^	Emend [^]	Kitabis Pak^	Onzetra	Suboxone [^]	Yaz^
Baraclude Tablet [^]	Emflaza (Brand and Generic)	Klonopin [^]	Opipza	Suflave	Yesintek
Basaglar Tempo	Emrosi	Konvomep	Oracea (Brand and Generic)	Suprep [^]	Yuflyma
Belsomra	Emtriva^	Korlym^	Orencia IV	Sutab	Yusimry
Benicar HCT [^]	Endari^	Kuvan^	Otrexup	Symbicort [^]	Zanaflex 2mg, 4mg Capsule (Brand and Generic)
Benicar [^]	Entadfi	Kyzatrex	Otulfi	Symbravo	Zarontin [^]
Benzamycin [^]	Entyvio SC	Lamictal XR Kit	Oxtellar XR [^]	Symfi/Lo^	Zavesca^
Bepreve (Brand and Generic)	Eohilia	Lamictal/CHW/ODT/ XR^	Oxycodone - Acetaminophen Tablet/Soln (Brand)/ Nalocet/Prolate	Synalar [^]	Zavzpret
Betapace/AF^	Epiduo/Forte^	Lanoxin Tablet^	Oxycontin	Synthroid [^]	Zegerid (Brand and Generic)
Betimol (Brand and Generic)	Epipen/Jr^	Latuda^	Oxytrol	Syprine [^]	Zembrace
Bevespi Aerosphere	Epivir [^]	Ledipasvir-Sofosbuvir	Ozobax/DS (Brand and Generic)	Taltz	Zepatier
Beyaz^	Eprontia	Lescol XL (Brand and Generic)	Pandel	Tarceva^	Zerviate
Bimzelx	Epsolay	Letairis^	Panzyga	Targretin^	Zestril^
Bivigam	Ergomar	levorphanol 2mg tablet	Paxil/CR [^]	Tascenso ODT	Zetia^
Brenzavvy/ Bexagliflozin	Ermeza	Lexapro [^]	Pennsaid (Brand and Generic)/diclofenac sol 1.5%	Taytulla^	Ziagen^
Briumvi	Eryped^	Lexette (Brand and Generic)	Percocet [^]	Tazorac^	Ziana^
Bryhali	Erzofri	Lialda^	Plaquenil^	Tecfidera^	Ziextenzo
Bucapsol	Esbriet Cap/Tab [^]	Libervant	Plavix^	Tegretol/XR^	Zipsor (Brand and Generic)/diclofenac potassium tab 25mg/lofena



Medication Alternatives

Common Excluded Medications at a Glance (in alphabetical order)					
Buphenyl [^]	Esgic Tab^	Licart	Plenvu	Tekturna^	Zirabev
butalbital - acetaminophen - caffeine capsule 50-325-40mg/esgic cap	Estrace/Vaginal Cream^	Lidoderm [^]	Pliaglis	Tenormin^	Zituvimet/XR/ Sitagliptin-Metformin
butalbital - acetaminophen tablet 50-300mg	Estring	Likmez	Pokonza	Teriparatide (Brand)	Zituvio/Sitagliptin
Butrans^	Estrogel^	Lipitor^	Pradaxa (Brand and Generic)/Pak	Testim [^]	Zocor^
Bydureon	Evekeo^	Litfulo	Praluent	Tetracycline Tablet	Zoloft^
Byetta (Brand and Generic)	Exforge HCT^	Lithobid^	Pred Forte [^]	Texacort/ hydrocortisone soln	Zolpidem Cap
Bystolic [^]	Exforge [^]	Livalo (Brand and Generic)	Prevacid Cap [^]	Thiola/EC^	Zomacton
Cabtreo	Exjade [^]	Livdelzi	Prevacid ODT (Brand and Generic)	Tikosyn^	Zomig tab/Nasal^
Cambia (Brand and Generic)	Exparel	Locoid Lipocream	Prevident/Denta 5000/Fluoridex^	tiotropium bromide handihaler^^	Zonalon^
Carbaglu^	Extavia	Locoid Lotion^	Prezcobix	Tirosint^	Zonegran [^]
Carbatrol [^]	Eysuvis	Lodoco	Prezista 600mg/ 800mg Tablet^	Tlando	Zonisade
Carbinoxamine 6mg/ Ryvent	Ezallor Sprinkle	Lopressor [^]	Prilosec Packet	Tobi^	Zoryve Cream/Foam
Cardizem CD/LA^	Fabior/Tazarotene Aer 0.1%	Loreev XR	Pristiq [^]	Tobradex ST	Zovirax Cream [^]
Celebrex [^]	Felbatol^	Lotrel^	Privigen	Tofidence	Zunveyl
Celexa [^]	Femring	Lotronex^	Prograf [^]	Tolectin (Brand and Generic)	Zyflo/zileuton er
Cequa	Ferriprox Tab [^]	Lovaza^	Prolensa [^]	Topamax/Sprinkle^	Zymfentra
chenodal	Fetzima	Lovenox^	Prometrium [^]	Topicort^	Zypitamag
chlorzoxazone 250mg	Fiasp	Lucemyra [^]	Protonix Pak (Brand and Generic)	topiramate 50mg sprinkle capsule	Zyprexa/Zydis^
Cialis^	Fioricet [^]	Lumryz	Protonix Tab^	Toprol XL^	Zytiga^
Cibinqo	Fioricet-Codeine^	Lunesta^	Proventil HFA^	Tosymra	
Cimzia	Firazyr^	Lyrica/CR [^]	Provigil^	Toviaz^	
Cipro HC	Flebogamma	Lyumjev Tempo	Prozac^	Tracleer^	
Citalopram Capsule	Flector (Brand and Generic)	Lyvispah	Prudoxin^	Tradjenta	

 $^{{\}bf ^{\Lambda}} {\bf Multisource}\ {\bf brand}\ {\bf exclusions}\ {\bf -The}\ {\bf generic}\ {\bf equivalent}\ {\bf of}\ {\bf this}\ {\bf brand}\ {\bf name}\ {\bf medication}\ {\bf is}\ {\bf the}\ {\bf alternative}.$

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HM0 products underwritten by HM0 Colorado, Inc. Copies of Colorado network access plans are available on request from member services or can be obtained by going to anthem.com/co/networkaccess. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky; Anthem Health Plans of Kentucky; Anthem Health Plans of Kentucky. Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (acciding 30 counties in the Kansas City area): RightCHOICE* Managed Care, Inc. (RIT), Healthy Alliance* Life Insurance Company (HALIC), and HM0 Missouri, Inc. RIT and certain affiliates administer non-HM0 benefits underwritten by HM0 Colorado, Inc., daw HM0 Missouri, Inc. RIT and certain affiliates administer with the phase of Virginia, Inc. RIT and with the Anthem Health Plans of New Hampshire; Anthem Health Plans of New Hampshire; Anthem Health Plans of New Hampshire; Inc. HM0 products underwritten by HM0 Colorado, Inc., daw Underwritten by Mathew Thornton Health Plan, Inc. In Obio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fair fax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWII), underwrites or administers Plan of Indemnity policies and underwrites the out of network benefits in POS policies offered by Compacer Health Services Insurance Corporation (Compacer) or Wisconsin Collaborative Insurance Companies, Inc.

 $[\]verb|^DAW9- The multisource brand equivalent of this generic name medication is the alternative$

Get help in your language

Curious to know what all this says? We would be too. Here's the English version: You have the right to get this information and help in your language for free. Call the Member Services number on your ID card for help. (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

Spanish

Tiene el derecho de obtener esta información y ayuda en su idioma en forma gratuita. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación para obtener ayuda. (TTY/TDD: 711)

Chinese

您有權使用您的語言免費獲得該資訊和協助。請撥打您的 ID 卡上的成員服務號碼尋求協助。(TTY/TDD: 711)

Vietnamese

Quý vị có quyền nhận miễn phí thông tin này và sự trợ giúp bằng ngôn ngữ của quý vị. Hãy gọi cho số Dịch Vụ Thành Viên trên thẻ ID của quý vị để được giúp đỡ. (TTY/TDD: 711)

Korean

귀하에게는 무료로 이 정보를 얻고 귀하의 언어로 도움을 받을 권리가 있습니다. 도움을 얻으려면 귀하의 ID 카드에 있는 회원 서비스 번호로 전화하십시오. (TTY/TDD: 711)

Tagalog

May karapatan kayong makuha ang impormasyon at tulong na ito sa ginagamit ninyong wika nang walang bayad. Tumawag sa numero ng Member Services na nasa inyong ID card para sa tulong. (TTY/TDD: 711)

Russian

Вы имеете право получить данную информацию и помощь на вашем языке бесплатно. Для получения помощи звоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. (TTY/TDD: 711)

Arabic

يحق لك الحصول على هذه المعلومات والمساعدة بلغتك مجانًا. اتصل برقم خدمات الأعضاء الموجود على بطاقة التعريف الخاصة بك للمساعدة. (711:TDD/TTY)

Armenian

Դուք իրավունք ունեք Ձեր լեզվով անվձար ստանալ այս տեղեկատվությունը և ցանկացած օգնություն։ Օգնություն ստանալու համար զանգահարեք Անդամների սպասարկման կենտրոն՝ Ձեր ID քարտի վրա նշված համարով։ (TTY/TDD: 711)

Farsi

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شما این حق را دارید که این اطلاعات و کمکها را به صورت رایگان به زبان خودتان دریافت
کنید. برای دریافت کمک به شماره مرکز خدمات اعضاء که بر روی کارت شناساییتان درج شده
است، تماس بگیرید.(TTY/TDD:711)
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French

Vous avez le droit d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour cela, veuillez appeler le numéro des Services destinés aux membres qui figure sur votre carte d'identification. (TTY/TDD: 711)

Japanese

この情報と支援を希望する言語で無料で受けることができます。支援を受けるには、IDカードに記載されているメンバーサービス番号に電話してください。(TTY/TDD: 711)

Haitian

Ou gen dwa pou resevwa enfòmasyon sa a ak asistans nan lang ou pou gratis. Rele nimewo Manm Sèvis la ki sou kat idantifikasyon ou a pou jwenn èd. (TTY/TDD: 711)

Italian

Ha il diritto di ricevere queste informazioni ed eventuale assistenza nella sua lingua senza alcun costo aggiuntivo. Per assistenza, chiami il numero dedicato ai Servizi per i membri riportato sul suo libretto. (TTY/TDD: 711)

Polish

Masz prawo do bezpłatnego otrzymania niniejszych informacji oraz uzyskania pomocy w swoim języku. W tym celu skontaktuj się z Działem Obsługi Klienta pod numerem telefonu podanym na karcie identyfikacyjnej. (TTY/TDD: 711)

Punjabi

ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਇਹ ਜਾਣਕਾਰੀ ਅਤੇ ਮਦਦ ਮੁਫ਼ਤ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਮਦਦ ਲਈ ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ ਉੱਤੇ ਮੈਂਬਰ ਸਰਵਿਸਿਜ਼ ਨੰਬਰ ਤੇ ਕਾਲ ਕਰੋ। (TTY/TDD: 711)

Navaio

Bee ná ahóót'i' t'áá ni nizaad k'eh jí níká a'doowoł t'áá jíík'e. Naaltsoos bee atah nílínígíí bee néého'dólzingo nanitinígíí béésh bee hane'í bikáá' áa ji' hodíílnih. Naaltsoos bee atah nílínígíí bee néého'dólzingo nanitinígíí béésh bee hane'í bikáá' áa ji' hodíílnih. (TTY/TDD: 711)

It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf. Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.