

BRAND STATEMENT

Customer service professional turned Software Engineer. Motivated by the excitement of creating interactive stories for utilization. Ability to understand people's visions allows me to create tailored applications.

Implementation of various languages such as Java and JavaScript, gives me the ability to collaborate and tackle assignments on both front and backend development.

SKILLS

- Java (SpringBoot, Mongo)
- HTML, CSS, JavaScript,
- SQL, Postgres
- Unit Testing
- GitHub
- Mac Terminal
- Pair Programming
- User Stories

CONTACT INFO

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PREVIOUS EDUCATION

City College of New York

Bachelor of Arts, Business Administration and Management and Creative Writing
Magna Cum Laude

NEIL BIPAT

WORK EXPERIENCE

General Assembly

New York NY

American Express Developer Academy

08 2019 - 11 2019

- **Learning and Training:** Instructed in terminal, Github, Java, JavaScript, CSS, HTML, Postgres, Mongo
- **Teamwork:** Function as part of team in order to complete daily assignments and two projects
- **Front-end Development:** Built a front-end Reddit clone
- **Back-end Development:** Constructed monolithic backend with SpringBoot using PostgreSQL and Tomcat

Ox Verte

New York NY

Brand Ambassador

2018 - 2019

- **Direct Marketing:** Followed up on leads and advertised product successfully bringing in 50% more customers compared to coworkers
- **Customer Service:** Ensure satisfaction by ensuring clarity regarding our setup process, as well as answering or following up on any questions
- **Feedback:** Brought suggestions and concerns to company management and ensured it was followed up on

MTA

Bronx NY

College Support Intern

Fall 2017

- **Data-Entry:** Updated and maintained various variance and maintenance reports for the Bronx Division
- **Accuracy of Data:** Gather Budget Compilations, and check for truthfulness regarding employment overtime/payment
- **Analytics:** Investigated and monitored budget allocations

Novitex Enterprise Solutions

New York NY

Customer Service Associate

2013 - 2017

- **Communication:** Handled questions and feedback while managing multiple departments
- **Responsiveness:** Solved many queries that have arose
- **Microsoft Excel:** Created and Updated databases