NEIL DARYL D. BENITEZ

09398011218 | daryldelostrinosbenitez@gmail.com | City of San Pedro, Laguna

PROFESSIONAL SUMMARY

Reliable and proactive **NOC Engineer** with experience **in network monitoring, troubleshooting, and field deployment.** Skilled **in installing and aligning radio equipment** on rooftop and telecom towers, ensuring strong and stable wireless connectivity. Knowledge in **LAN/WAN configuration, IP addressing,** and **hardware maintenance.** Fast learner with a strong work ethic, committed to delivering reliable network performance and quality client support.

WORK EXPERIENCE

Network Operations Center (NOC) Engineer
HTech Corporation | Madrigal, Alabang, Muntinlupa City
October 6, 2025 - Present

- Monitor and troubleshoots network performance for enterprise clients.
- Handles field deployment including installation and maintenance of radio and network equipment on rooftops and telecom towers.
- Responds to incidents via ticketing systems and client communications.
- Supports network operations for clients across MIMAROPA, CALABARZON, and Northern provinces, including **DICT, police agencies, hotels, and BPO companies.**
- Ensures continuous and reliable network service through on-site and remote support.

ATM Field Service Engineer
One Point Contact Inc. | Felipe Pike., Bagong Ilog, Pasig City
February 20, 2024 - May 22, 2025 (1 Year and 3 Months)

- Serviced ATMs for clients including **BDO, Metrobank, PSBank, EastWest Bank, PNB, PBCOM, and 7-Eleven.**
- Independently visited multiple client sites to perform both routine and urgent ATM maintenance.
- Ensured all ATM units were fully operational, consistently meeting client satisfaction and service time targets.
- Conducted preventive maintenance to minimize breakdowns and extend equipment lifespan.
- Replaced malfunctioning components and performed rewiring as necessary.
- Diagnosed and resolved technical issues efficiently to reduce ATM downtime.
- Coordinated with bank IT and telco teams to escalate and resolve complex network and system issue promptly.
- Managed and prioritized tasks across multiple sites to complete daily schedules effectively.

IT Support Intern
The Seashore Beach Club, Inc. | Filinvest, Alabang, Muntinlupa City
April 11, 2023 - June 30, 2023 (2 Months)

- Developed a website to establish an online presence for The Seashore Beach Club.
- Installed and laid out cables for the CCTV system to improve security.
- Connected and organized phone lines using correct color coding to ensure proper connectivity.
- Assisted in setting up a wireless network using Tenda devices connected from Wi-Fi to Tenda and Tenda to Tenda.
- Participated in fiber-optic cable installation.
- Set up the CCTV system with wired connections and ensured wireless connectivity between Tenda devices for reliable network coverage and security.

SKILLS

- **Network Monitoring and Incident Handling**
- **Network Cabling**
- **IP Addressing, Subnetting, and Network Segmentation**
- **LAN/WAN Setup and Configuration**
- **Wi-Fi Deployment and Configuration**
- **Radio Antenna Installation, Alignment, and Wireless Link Setup**
- **Operating System Installation and Software Repair**
- **Software Troubleshooting and Updates**
- **Hardware Troubleshooting and Maintenance**
- **Computer Assembly and Component Replacement**
- **ATM Maintenance, Servicing, and Preventive Maintenance**
- **ATM Repair, Parts Replacement, and Troubleshooting**
- **Field Service & Customer Service**
- **Programming:** HTML, CSS, PHP, JavaScript, Java, C++
- Strong problem-solving and client service skills
- Ability to work independently and as part of a team
- Fast learner, eager and adaptable to new technologies
- Effective time management and task prioritization
- Computer literate and tech-savvy
- Positive work attitude and motivated to grow
- Strong interpersonal and collaboration skills

EDUCATION

Bachelor of Science in Computer Engineering
(Best in OJT and Loyalty Awardee)
Lyceum of Alabang | Tunasan, Muntinlupa City
July 31, 2023

Senior High School Diploma - (ICT) Information and Communication Technology
Lyceum of Alabang | Tunasan, Muntinlupa City
April 12, 2019

CERTIFICATIONS

➢ **National Certificate Level II: Computer Systems Servicing**
 Validity: April 11, 2019 - April 10, 2024 (Currently Expired)

➢ **International Certification Level I: Information and Communication Technology**
 Validity: April 12, 2019 - April 11, 2024 (Currently Expired)

REFERENCES

Justine Pedelino
ATM Teller | 09367197828

Monico Bagasina
ATM Teller | 09157560949

Alvin Pedroso
ATM Technician | 09093705123

I hereby certify that the above information is true and correct to the best of my

knowledge and belief.

NEIL DARYL BENITEZ
Applicant