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| **SUBJECT\*** | FY25 - ScriptPro Service and Support (Base + 3) Northport |

**GENERAL INFORMATION**

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| **CONTRACTING OFFICE’S ZIP CODE\*** | 14424 |
| **SOLICITATION NUMBER\*** | 36C24225Q0360 |
| **RESPONSE DATE/TIME/ZONE** | 03-07-2025 14:00 EASTERN TIME, NEW YORK, USA |
| **ARCHIVE** | 30 DAYS AFTER THE RESPONSE DATE |
| **RECOVERY ACT FUNDS** | N |
| **PRODUCT SERVICE CODE\*** | DA10 |
| **NAICS CODE\*** | 811210 |
| **CONTRACTING OFFICE ADDRESS** | Department of Veterans Affairs  400 Fort Hill Ave.  Canandaigua NY 14424 |
| **POINT OF CONTACT\*** | Contract Specialist  Lisa Harris  Lisa.Harris4@va.gov  Lisa.Harris4@va.gov |

**ADDITIONAL INFORMATION**

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| --- | --- |
| **AGENCY’S URL** | https://www.va.gov |
| **URL DESCRIPTION** | Department of Veteran's Affairs Website |
| **AGENCY CONTACT’S EMAIL ADDRESS** | Lisa.Harris4@va.gov |
| **EMAIL DESCRIPTION** | Contract Specialist |

**DESCRIPTION**

NOTICE OF INTENT TO AWARD SOLE SOURCE:

- Department of Veterans Affairs (VA) Network Contracting Office 2 (NCO 2) intends to award a sole source contract award to ScriptPro USA Inc, Inc for maintenance, repairs, parts, software updates and technical support on government owned ScriptPro equipment at the Northport VA Medical Center for one base year with the provision of three (3) option years, (05/01/2025 to 04/30/2029). The NAICS code is 811210.

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| **Product Description** | **Quantity** | **Product Number** |
| Robotic Prescription Dispensing System with 12 slot Collating Control Center | 2 | HJ103110 |
| Compact Robotic Prescription Dispensing System 75 | 1 | GV145143 |
| SP Central Expanded Platform (includes 1 SP Central Expanded Server, 1 SP Datapoint) | 1 | CX745853 |
| ScriptPro Inventory Management Module (per pharmacy) | 1 | AT225666 |
| Pharmacy Services Portal Server | 1 | BA329439 |
| Pharmacy Data Terminal | 13 | QW330257 |
| Pharmacy Printer | 9 | PM844285 |
| Prescription Notification Board 40" | 3 | FB200746 |
| Pharmacy Patient Kiosk | 1 | NO331915 |
| Paper Prescription Input Scanner | 1 | RD804280 |
| Wireless Bar Code Scanner | 1 | OM |
| Electronic Signature Device | 1 | OM |
| Eyecon Model 9420 | 1 | OM |
| Terminal Emulation/Service/KVM Setup (initial device) | 1 | NI682771 |
| Terminal KVM Device Add-On (per device) | 12 | HW395255 |
| Rx Paperwork Printer | 4 | OM |
| Smart Card Scanner | 16 | HN950134 |
| Ticket Window Display | 4 | HI887229 |
| SP Kiosk Stand | 1 | GR923036 |
| Audio Package Speaker | 2 | RQ111923 |
| Audio Package Setup/System Integration for Notice Board | 1 | VW808742 |
| Robotic Cell Multiplexor for SPx00 Robots | 2 | GO608469 |
| Standard Interface - Host System, Shipping Systems (USPS, UPS), Rx Paperwork & EyeCon | 5 | XU371379 |
| Virus Protection (Platform System) | 1 | ET124852 |
| Full Disk Encryption (per server computer/HCI VM) | 3 | HT470357 |

- Service agreement shall satisfy the standards of the Original Equipment Manufacturer (ScriptPro USA Inc) and include , but are not limited to, replacement parts coverage, service support, telephone support, software and hardware support, continuing education for VA staff and support service, full maintenance coverage by providing all replacement parts, labor, travel expenses, tools, test equipment and other incidentals necessary to maintain or restore the listed equipment to operating specifications according to the manufacturer’s recommendations.

- **ScriptPro USA Inc is the only known, authorized service provider for Preventative Maintenance services via contract 36F79719D0135, on ScriptPro equipment.**

- THIS NOTICE IS NOT A REQUEST FOR COMPETITIVE QUOTES, however, any firm that believes it can meet the requirements may give written notification prior to the response due date and time. If no responses are received, the government will proceed with the award. Responses are due by March 07, 2025, at 2:00 pm ET. Responses shall be submitted via email to [Lisa.Harris4@va.gov](mailto:Lisa.Harris4@va.gov). Telephone requests or inquiries will not be accepted.