**PERFORMANCE WORK STATEMENT**

Mapbox API Tiles

1.0. PROJECT DESCRIPTION

Under this performance work statement, the vendor will provide Software as a Service (SaaS) for Mapbox Raster Tiles API, Static Tiles API, and Temporary Geocoding API.

2.0. BACKGROUND

Mapbox provides custom online maps for websites and applications. It provides background street maps, satellite imagery, physical maps, and boundary maps for a variety of mapping applications. Mapbox’s Application Programming Interfaces (API) are the building blocks to integrate location data into any mobile or web application. Mapbox can be utilized for asset tracking and is also available for private encrypted map use. Mapbox can handle more than 2,400 geocode requests per minute, manage terabytes of map data, and support more than 5,000,000 map views per month.

3.0. SCOPE

Requirements under this scope of work are:

Task 1 – Software

* 1. Vendor will provide 12-month access to Mapbox Raster Tiles API, Static Tiles API, and Temporary Geocoding API.

Task 2 – Technical Support

* 1. Vendor will provide access to online support portal at <https://support.mapbox.com/>.
  2. Vendor will provide access to technical, support and development teams via phone, email and/or other instant message/social media platforms for all questions / needs related to Mapbox licenses and token implementation.
  3. Vendor will provide access to all software and tool upgrades.
  4. Vendor will provide opportunities to evaluate, test, and provide feedback on new releases and product extensions.
  5. Vendor will provide access to technical and development team on key specific product requirements/enhancements with potential addition of features to core product.

4.0. PERFORMANCE STANDARDS

| **Standard (Statements)** | **Acceptable Quality Level** | **Incentive or Remedy** |
| --- | --- | --- |
| Complete/Relevant (All statements) | 99.9% of the time | Re-perform/correct at no cost to the Government. |
| Compliant with applicable standards  (All Statements) | 99.9 % of the time | Re-perform/correct at no cost to the Government. |
| Deliverables completed in accordance with  Schedule (All statements) | 95% of the time |  |
| Early identification of problems and/or corrective actions. Report to gov’t within 2 days of discovery.  (All statements) | 90% of the time |  |
| Operational/Effective  (All statements) | 99.9% of the time | Re-perform/correct at no cost to the Government. |

5.0 PLACE OF PERFORMANCE

The work will be completed at the contractor’s site.

6.0 PERIOD OF PERFORMANCE

The period of performance for this work is 12 months from notice to proceed.

7.0 APPLICABLE DOCUMENTS

The following publications form a part of this contract. The publications below with which the Contractor shall comply are mandatory. The Contractor shall use current commercial practices and publications whenever possible. A significant number of Army regulations that govern the conduct of the required work are listed below. The PWS may set a higher standard of performance than an applicable Army regulation. The PWS will have precedence over the regulations unless a particular PWS provision is in direct conflict with the applicable provision of the Army regulation. Unless otherwise noted, the publications can be accessed at www.apd.army.mil. Upon request, the Government will provide those publications not available on a web site. The Contractor shall comply with changes to publications. The Contractor shall inform the KO of any changes to a publication or documents that impact the cost of the contract.

AR 25-1 Army Information Technology

AR 25-2 Information Assurance

AR 380-5 Department of the Army Information Security Program

AR 525-13 Antiterrorism (FOUO requires AKO access)

AR 530-1 Operations Security (OPSEC) (FOUO requires AKO access)

DoDM 5200.01-V4 DoD Information Security Program: Controlled Unclassified Information

DoDD 5205.02E DoD Operations Security (OPSEC) Program

DoDD 5400.11 DoD Privacy Program

DoD 8570.01-M Information Assurance Workforce Improvement Program

DoDI 8500.01 Cybersecurity

DoDI 8510.01 Risk Management Framework (RMF) for DoD Information Technology (IT)