Neil Velasquez

Feb 2013–Jan 2019
Supervisor • Santa Clara, CA • Impark

- Assisted parking manager with scheduling, planning, and training and provided leadership and guidance to a team for 20+ employees
- Charged & provided 1000+ customers with directions and details about special events and the surrounding areas
- Ensured positive experience for all customers and clients
- Directed traffic in parking lots containing 1000+ cars to maintain steady traffic flow and maximize space
- Maintained revenue security, and effectively responded to customer inquiries, complaints and accident investigations

Oct 2019–December 2021
Developer • Santa Clara, CA • GardenLovepro

- Website and software application designing, building, or maintaining.
- Used scripting or authoring languages, management tools, content creation tools, applications, and digital media.
- Conferred with teams to resolve conflicts, prioritize needs, develop content criteria, or choose solutions.
- Edited, wrote, or designed website content, and directed team members who produced content.
- Maintained an understanding of the latest Web applications and programming practices
- Identified problems uncovered by customer feedback and tested and corrected

Jan 2022– Present
Security Management (Physical) • Sacramento, CA • NTT

- Ensured implementation and maintenance of 50+ security procedures daily
- Responded to 30+ requests from client/vendor for technical/ security assistance weekly
- Created monthly reports for badging/camera system to ensure maximum visibility
- Assisted in emergency situations as necessary and fulfilled client requirements for safety everyday

Education

Santa Clara High School, Santa Clara, CA
- Graduated June 2014. GPA – 3.2.
- Relevant coursework – Cisco IT Essentials

WGU, Salt Lake City, Utah
- **Exp. Graduation** - December 2024
- **GPA** – 3.5.
- **Major** – Cybersecurity & Information Assurance
- **Relevant coursework** - Web Development Foundations, Introduction to Cryptography, Applied Probability and Statistics, Network and Security – Applications, Digital Forensics in Cybersecurity, Managing Information Security, Penetration Testing and Vulnerability Analysis

Skills

Operating Systems: Vista, 7, 10, LINUX.
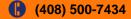**Web Technologies**: HTML, CSS, JavaScript, SQL, Python, PHP
Software: AWS Fundamentals, Microsoft Office Suite, MS Visual Studio, Adobe Creative Suite, Eclipse, NetBeans, Anaconda (Spyder), Mongo DB, Tableau, QlikView, NetSuite, Neo4j, Salesforce.
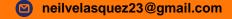SDLC(Software Development Life Cycle) Agile, Lean, Waterfall. Troubleshooting & Requirement gathering. Passionate about technology and desire to expand upon existing knowledge.
Other: Communication, Teamwork, Problem Solving - quantitative and qualitative, Leadership, Project Management, Analytics.

Contact

Sacramento, CA

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