

# Neil Velasquez

## Feb 2013–Jan 2019

Supervisor • Santa Clara, CA • Impark

- Assisted parking manager with scheduling, planning, and training and provided leadership and guidance to a team for 20+ employees
- Charged & provided 1000+ customers with directions and details about special events and the surrounding areas
- Ensured positive experience for all customers and clients
- Directed traffic in parking lots containing 1000+ cars to maintain steady traffic flow and maximize space
- Maintained revenue security, and effectively responded to customer inquiries, complaints and accident investigations

## Oct 2019–December 2021

Developer • Santa Clara, CA • GardenLovepro

- Website and software application designing, building, or maintaining.
- Used scripting or authoring languages, management tools, content creation tools, applications, and digital media.
- Conferred with teams to resolve conflicts, prioritize needs, develop content criteria, or choose solutions.
- Edited, wrote, or designed website content, and directed team members who produced content.
- Maintained an understanding of the latest Web applications and programming practices
- Identified problems uncovered by customer feedback and tested and corrected

## Jan 2022– Present

Security Management (Physical) • Sacramento, CA • NTT

- Ensured implementation and maintenance of 50+ security procedures daily
- Responded to 30+ requests from client/vendor for technical/ security assistance weekly
- Created monthly reports for badging/camera system to ensure maximum visibility
- Assisted in emergency situations as necessary and fulfilled client requirements for safety everyday

## Education

Santa Clara High School, Santa Clara, CA

- Graduated June 2014. GPA – 3.2.
- Relevant coursework – Cisco IT Essentials

WGU, Salt Lake City, Utah

- **Exp. Graduation** - December 2024
- **GPA** – 3.5.
- **Major** – Cybersecurity & Information Assurance
- **Relevant coursework** - Web Development Foundations, Introduction to Cryptography, Applied Probability and Statistics, Network and Security – Applications, Digital Forensics in Cybersecurity, Managing Information Security, Penetration Testing and Vulnerability Analysis

## Skills

**Operating Systems:** Vista, 7, 10, LINUX.

**Web Technologies:** HTML, CSS, JavaScript, SQL, Python, PHP

**Software:** AWS Fundamentals, Microsoft Office Suite, MS Visual Studio, Adobe Creative Suite, Eclipse, NetBeans, Anaconda (Spyder), Mongo DB, Tableau, QlikView, NetSuite, Neo4j, Salesforce.

SDLC(Software Development Life Cycle) Agile, Lean, Waterfall. Troubleshooting & Requirement gathering. Passionate about technology and desire to expand upon existing knowledge.

**Other:** Communication, Teamwork, Problem Solving - quantitative and qualitative, Leadership, Project Management, Analytics.

## Contact

 **Sacramento, CA**

 **(408) 500-7434**

 **neilvelasquez23@gmail.com**

 **<https://neilvelasquez.github.io/>**