## Hossein Amin Neman

Talented Web Developer with a background in Customer Service. Recognized as proactive, resourceful, and persistent problem-solver. Excellent communicator with effective client relationship-building skills. Graduate of (FULL STACK FLEX Bootcamp) through (University of Washington).

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LinkedIn:

https://www.linkedin.com/in/neiman924/ **GitHub:** https://github.com/neiman924/

Portfolio: <a href="https://neiman924.github.io/Portfolio/">https://neiman924.github.io/Portfolio/</a>

#### SUMMARY

- Ambitious Full Stack Web Developer with a passion for creating clean code and user-friendly applications.
- Versatile team player with proven success in customer service and cross-team collaboration.
- Proficient in the MERN Stack; flexible, fast learner bringing curiosity and passion to every project.
- information technology and infrastructure specialist with extensive experience in various industries such as enterprise support experience, tech, and retail.

## **Projects**

## **COVID Vaccine tracker:**

https://github.com/neiman924/CoMed https://comed-main-jkgmxnk2ilgbfiz9mjb.herokuapp.com/

A web application designed to help user to track all the approved vaccines and share their ideas and their side-effects and their experience with that vaccine to help other to make a better decision, The admin panel in this app help to keep the website updated and give some powers to admin to control the app easier.

Core responsibilities included keeping users informed with all updated vaccines and helping them to share their experiences with other

**Tools Used:** Handlebar, MySQL, Express, Heroku, API, JQuery, Bootstrap

## Marvelous Day:

https://github.com/Moetive/Project-1/https://moetive.github.io/Project-1/

In the Marvelous Day project we wanted to utilize multiple APIs in order to build a webpage that Marvel fans could enjoy and maybe even learn a little more about their favorite heroes.

Tools Used: Express, API, JQuery, Bootstrap

## Helpdesk ticketing system

https://github.com/neiman924/hts https://github.com/neiman924/hts

A web application designed to help admins track their client requests easier

Tools Used: ReactJS, MySQL, Express, Heroku, API, JQuery,

#### **EDUCATION**

FULL STACK FLEX Web Development certificate with

the University of Washington,

an intensive program focused on gaining technical programming skills in HTML, CSS, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Associate Degree, Computer Science, 2004 (Iran-Tehran University)

#### SKILLS Soft Skills

HTML. Time management Communication CSS. Problem-Solving Javascript, Teamwork JQuery, Bootstrap Creativity Git, Work ethic React.js, Node.js, Express, MySQL, Photoshop, CorelDRAW

Concepts: APIs, REST, MVC, TDD, JSON, XML, SSO Protocols, SSL certificates

# Bootstrap Work History

## FusionTEK, Kirkland WA - Helpdesk technician

Aug 2020 - Sep 2021

O365, Azure AD, Datto Backup, Datto switches, HyperV, HP Servers, Active Directory, Datto Autotask system, Supporting more than 200 different companies with more than 2000 clients onsite and remote, Diagnosis and troubleshooting Hardware and Software issues (Windows, Linux, and Mac, network connectivity), Diagnose and troubleshoot hardware and software.

# DIGIKALA.COM, Iran - Tehran — Datacenter and Virtualization Specialist

Nov 2015 - Sep 2019

- Provided Cloud & Datacenter Management to escalate faster response times to issues and generate effective disaster recovery by providing data center monitoring which helped teams identify issues related to devising connectivity through polling, alerts, and notifications. I utilized the following technical tools within this process: VMware vSphere, ESXi, vCenter, Virtual box, FreeNAS, NAS Storage, EMC, and HPE 3PAR
- Applied systems analysis techniques and procedures to determine hardware or software and systems functionality.
  Utilizing data center expansion for disaster recovery. Using Veritas Net backup and similar solutions as our backup strategy. Ticket prioritization, queue, and support to all
  Virtual Machine requests for more than 50 units per day.