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## JERRY NEIL FERNANDO

### OBJECTIVE

- *Seeking a position in the IT department of your esteemed organization. I am enthusiastic and flexible to work with and can handle additional work responsibilities*

### SKILLS & ABILITIES

- ❖ Computer hardware knowledge
- ❖ Testing
- ❖ Repairs and maintenance
- ❖ HTML5 coding
- Front-end development
- MySQL knowledge
- Back-end development

### EXPERIENCE

#### INTERNET CAFÉ ATTENDANT

##### Metapoint Internet Café – Las Piñas, NCR

- ❖ Provide excellent customer care and assist clients to complete forms and other e-government services.
- ❖ Monitor use of computers, media equipment, printing equipment and other machines to ensure compliance with café policies and applicable laws and regulations.
- ❖ Troubleshoot hardware, terminals, software and connectivity issues.
- ❖ Learn and operate various equipment in the media centers – photo and video equipment, software etc.

#### IT Technician and Database Encoder

##### Department of Environment and Natural Resources - CENRO Cabanatuan, Nueva Ecija

###### *Hardware and Software Support:*

- ❖ Install, configure, and maintain computer systems and software.
- ❖ Troubleshoot hardware and software issues.
- ❖ Provide technical support to end-users.

###### *Data Entry and Encoding:*

- ❖ Input, update, and maintain accurate and relevant data in the database.
- ❖ Ensure data integrity and consistency.
- ❖ Collaborate with other team members and departments to understand data requirements.

### EDUCATION

AMA COMPUTER COLLEGES CABANATUAN

2019-PRESENT

PHINMA ARAULLO UNIVERSITY

2016-2018

MARCIANO DEL ROSARIO MEMORIAL NATIONAL HIGH SCHOOL

2012-2016

MARCIANO DEL ROSARIO MEMORIAL ELEMENTARY SCHOOL

2005-2012