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Linked in Profile: Nelvin Nekesa

## Objective:

Dedicated and highly motivated Information Technology student with a strong passion for technology and a solid foundation in various IT domains. Seeking an entry-level position to gain practical experience, enhance skills, and contribute to the success of a dynamic organization.

## Education:

Primary School: Light and Life Academy      2004-2014

Secondary School: Moi Girls Kamusinga      2015-2018

University: Technical University of Mombasa      2019-to date

- Bachelor of Technology in Information Technology

## Relevant Coursework:

- Data Structures and Algorithms
- Database Management Systems
- Computer Networks
- Web Development
- Operating Systems
- Cybersecurity Fundamentals
- Software Engineering
- IT Project Management

## **Skills:**

### **Programming Languages:**

- Proficient in C++, HTML, and CSS.
- Familiar with JavaScript, PHP, React and SQL.

### **Operating Systems:**

- Proficient in Windows and Linux environments.

### **Database Management:**

- Experience with SQL, MySQL, and database design concepts.

### **Web Development:**

- Knowledge of front-end development using HTML, CSS, and JavaScript.

### **Networking:**

- Basic understanding of network protocols, routing, and sub-netting.

### **Cybersecurity:**

- Familiarity with Cybersecurity principles and best practices.

### **Tools and Software:**

- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint).
- Experience with IDEs such as Visual Studio Code.

### **Problem Solving:**

- Strong analytical and problem-solving skills.
- Ability to troubleshoot technical issues and find effective solutions.

### **Teamwork:**

- Excellent interpersonal and collaboration skills.
- Experience working in diverse teams on group projects.

## Communication:

- Effective written and verbal communication skills.
- Ability to convey technical information to non-technical stakeholders.

## Projects:

### E-commerce Website (Course Project)

- Designed and implemented a fully functional e-commerce website using HTML, CSS, and JavaScript.
- Integrated a MySQL database to manage product listings, user accounts, and orders.
- Implemented user authentication and authorization features.

### Cybersecurity Awareness Campaign (Group Project)

- Collaborated with a team to create a Cybersecurity awareness campaign for a local non-profit organization.
- Developed educational materials and conducted workshops on Cybersecurity best practices.
- Raised awareness about online security among community members.

## Work Experience:

### IT Support Intern (Summer Internship)

Company Name: Nexus Technologies

City: Mombasa

Dates of Internship: January to March 2023

- Assisted the IT team with troubleshooting hardware and software issues.
- Provided technical support to employees through phone, email, and in-person.
- Participated in IT projects, including hardware upgrades and software installations.

### Customer Service Representative (Part-Time)

Company Name: Leibra Investments

City: Mombasa

Dates of Employment: 17/11/2022

- Delivered exceptional customer service, addressing inquiries and resolving issues.
- Managed customer accounts and processed orders accurately and efficiently.
- Developed strong communication and problem-solving skills.

## Extracurricular Activities:

- Member of the Technical University of Mombasa Computer Society Club.
- Attended Africa's Talking on W.I.T Maternal Health Hackathon in 2023.
- Volunteered as a mentor for a coding workshop at a local high school.

## References

Oliver Jonathan Ngowa: CEO Leibra Investments

Hassan Shee: Lecture @ Technical University of Mombasa

Christine Nekesa: Chair lady Computer Society TUM.