

# Alex Dzhos

remote

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## Summary:

With a decade of dedication as a Quality Assurance Engineer, specializing in AI and mobile applications testing, I bring expertise in improving software quality through process optimization and automation. My experience spans multiple domains, from entertainment and AI to fintech and IoT, enabling me to drive measurable improvements in product quality and delivery efficiency.

## Knowledge and technical skills:

- **AI Testing & Tools:** Experience in testing AI-powered content generation systems and computer vision functionality. Proficient with AI development tools including Cursor, Replit. Quality assurance for AI-based features in mobile applications
- **Technical Leadership and Expertise:** Strong technical foundation combined with exceptional organizational skills, enabling efficient implementation of testing methodologies and oversight of complex testing processes
- **Versatile Testing Proficiencies:** Comprehensive experience in backend, mobile, frontend, and IoT testing and automation (Ruby, Java, JS)
- **Diverse Domain Experience:** Professional expertise across IoT, medical, AI, entertainment, and finance sectors

## Work experience:

### Reface - Senior Mobile QA Engineer

may 2021 - december 2024

- Led end-to-end quality assurance for mobile applications where AI-generated content was the core product feature, improving app lifecycle efficiency by 30%
- Developed and implemented testing strategies for validating AI-generated content, ensuring consistent quality across diverse user scenarios and edge cases
- Streamlined release processes, achieving in 5 months the performance metrics that previously took 2 years, enhancing release efficiency and product competitiveness
- Established robust verification frameworks for AI-powered features, balancing content quality requirements with performance constraints

### iHerb, LLC - outstaff General Test Engineer

December 2020 - march 2021

- Adapted to a large-scale corporate environment, mastering diverse operational processes and decision-making strategies, contributing to team adaptability and project flexibility.
- Played a key role in a cross-functional team to successfully launch a new communications service, enhancing customer engagement by 20%

**IntellectSoft, outstaff General QA/Test Engineer - native mobile app on Android/iOS - manual/automation testing**

April 2018 - November 2020,

- Implemented QA processes and established regular delivery flows for native mobile applications
- Collaborated effectively with global distributed teams, enhancing project communication efficiency

**Previous Experience**

(2015-2018)

- Led QA teams and implemented automation testing, reducing manual testing time by 20%
- Established and optimized QA processes across multiple projects
- Successfully delivered enterprise-level applications in finance and retail sectors

**Personal Projects:**

- Technical blog post: "Building AI Chatbots with Google DialogFlow" [ [link](#) ]
- Personal development projects using AI tools [ [GitHub](#) ]

**Education:**

- Complete high education - Berdyansk University of Management and Business - management (master degree)
- ISTQB® Foundation Level - certificate
- Pentest android applications course - certificate

**Languages:**

English – B2, Ukrainian – native