1. Can you please explain in detail the work experience over the last three years. What kind of

technology, what kind of solution, what kind of difficulties did you face? What was the work procedure you did?

Answer.

* For the last 3 years, in November 2016 I worked as an IT Support Engineer, more on desktop support hardware/software and some basic server and network tasks.

- Technologies used: Active Directory, Citrix, Symantec, Zabbix, Nagios, Spiceworks, Ticketing.

- Difficulties: undocumented errors, persistent employees always wanted new hardwares.

- Procedure I did: Preventive Maintenance for desktops: procedure to make our quarterly preventive maintenance more easy by creating a script to do it and less human intervention for faster tasks.

* In May 2018, I worked as a Cloud Operations Engineer, I acted as a consultant of the company's cloud computing product, teaching client’s employees on how to operate our cloud computing product.
* Technologies: Docker, Openstack, Ceph, Kubernetes, Grafana
* Difficulties: undocumented system issues.
* Procedure I did: automated backup, automated adding of users, automated docker container creation: crontab or executing bash script to do the backup and adding of users, for automated spawning of containers I use docker-compose, Dockerfile.
* In December 2018 up to present, I worked as a DevOps Engineer, my main role is to automate stuff like deployment, backup, alerts, setup and maintain open-source applications like technologies below:
* Technologies: Gitlab, Jenkins, Zabbix, ELK, Q2A, MySQL, Strapi (API), Docker, WordPress, Chef. Cloudflare, NGINX, AWS.
* Difficulties: unfamiliar task that has no available official documentation.
* Procedure i did: Automated Deployment using Gitlab + Ansible, server ssh login/logout notification to Slack or Telegram, Domain+SSL+NS Validity daily checking, Automated database backup to AWS S3, Dockerized workers for Gitlab Projects.