Noel Deles

neldeles@gmail.com
github.com/neldeles
neldeles.com

Tech Stack:
JavaScript/TypeScript,
React,
Python,
Django

BI Tooling Experience:
Periscope,
Metabase,
MySQL, PostgreSQL,
Redshift,
Jupyter Notebook,
Pandas

Career Summary

Senior Business Intelligence Head
Ninjavan Philippines

AUGUST 2019 TO DEC 2020

Reports directly to COO and Regional Head of BI. In charge of all things BI related for PH. Helped establish BI practice for NVPH.

Address Verification Head
Ninjavan Philippines

JAN 2019 TO AUGUST 2019

Wrote script that helped streamline the routing algorithms. Resulted in 73% decreased salary costs and increased productivity by 1400% (not a typo).

All Around Operations
Ninjavan Philippines

JUNE 2016 TO JAN 2019

Employee #2 for NVPH. Helped grow company from X parcels a day to XXX XXX a day. Cycled as head of different departments until its maturity. Reported directly to Country Manager and COO.

Customer Protection Head
Coins.ph

DEC 2015 TO MAY 2016

Assigned by CEO as founding member of Customer Protection team given the increase in volume of fraud cases

Reported directly to the CEO and Head of Compliance, establishing the SOP's in handling fraud and compliance related cases

Continuously tracked data to analyse transaction patterns and user activity to suggest to engineering checks and features that needed to be made to improve security and make sure Coins is regulatory compliant

By May 2016, reduced occurrence of fraud cases by 80% due to implementation and roll out of suggested internal tools to counteract these cases

Education

Bachelor of Science in Management, Major in Communications Technology Management
Ateneo De Manila University — March 2015

Numerous Online Platforms

I have certificates from treehouse, datacamp, dataquest etc. Please take a look at the projects on my site and github though as they may be better barometers of my skill level.