GLEN HARDING

Junior Software Developer

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GitHub: https://github.com/nelg62, **Portfolio:** https://nelg62.github.io/

SUMMARY

Certified Software Engineer with hands-on experience in full-stack development (React, Node.js, MySQL). Recently earned a Professional Certificate in Software Engineering from the Institute of Data through AUT, transitioning from over 5 years of IT support experience. Motivated and detail-oriented, with a strong foundation in problem-solving, scalable application design, and troubleshooting. Passionate about building user-centered software and continuously improving my skills. Committed to leveraging my expertise in JavaScript, React, Node.js, and MySQL to create impactful solutions.

SKILLS

- **Frontend:** JavaScript, TypeScript, React, Next.js, Tailwind CSS
- **Backend:** Node.js, Express, MySQL, MongoDB, RESTful APIs
- **DevOps & Tools:** Git, GitHub Actions, Docker, AWS (Elastic Beanstalk, EC2)
- **Soft Skills:** Problem-Solving, Communication, Client-Focused Mindset, Adaptability, Continuous Learning

EXPERIENCE

Service Desk Engineer
Foundation Partners Limited | 2023 - 2024
- Provided first- and second-level IT support to medium and large businesses
- Assisted in troubleshooting network, server, and application-related issues
- Diagnosed and resolved technical issues using tools like 3CX, TeamViewer, and HaloPSA.
- Collaborated with senior engineers to implement IT solutions efficiently

ICT Support Technician
Fusion Tech Limited | 2019 - 2023
- Provided IT support for small to medium-sized businesses, including server management
- Managed Office 365, Active Directory, and network security solutions
- Configured and deployed hardware, software, and cloud-based services
- Delivered onsite IT support and troubleshooting

ICT Support Technician
Darkwing Corporation Limited | 2018 - 2019
- Specialized in troubleshooting Mac devices and system recovery.
- Installed, configured, and maintained software and network services.
- Used backup and cloning tools like Time Machine and Shadow Protect.

PROJECTS

Full-Stack E-Commerce Platform (Capstone Project)
GitHub Repo
- **Tech Stack:** React, Node.js, Express, MySQL, Knex.js
- **Features:** User authentication, product sorting, cart functionality, and protected routes.
- **Deployment:** Frontend on Netlify, backend on Render, database on Supabase.

Character Card Builder (Mini Project)
GitHub Repo
- **Tech Stack:** TypeScript, React,
- **Description:** Rebuilt a character card generator using TypeScript, enhancing functionality and usability.

Dice Bear Character Builder
GitHub Repo
- **Tech Stack:** React,
- **Description:** Leveraged DiceBear API to create dynamic avatars with customizable features.

EDUCATION

Professional Certificate in Software Engineering
Institute of Data | 2024

- Full-Stack Development (React, Node.js, Express, MySQL)
- API Development and Integration
- Interactive Web Design with React
- 3 Mini Projects and a Capstone Project (featured on Portfolio)

Level 5, 6, and 7 Diplomas in Information Technology
Techtorium NZ Institute of Information Technology | 2015 - 2017

- **Level 7 Diploma in Cloud Management (2017) –** DNS, DHCP, Active Directory, SCCM
- **Level 6 Diploma in Networking and Security (2016) –** Windows Server, Network Security
- **Level 5 Diploma in PC Support (2015) –** Hardware, Software, and Networking Concepts