





# NELSON BAGUMA

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## EDUCATION

### CLEVELAND STATE UNIVERSITY

Bachelors' in Computer Science  
2022 - Present

### TRI C ADVANCED TECHNOLOGY ACADEMY

COMPTIA A+ Certification  
Oct 2022 - Jan 2023

## SKILLS

Multi-lingual  
Technical knowledge  
Communication  
Teamwork  
Adaptability  
Detail-oriented  
Problem-solving

## SUMMARY

Multilingual and self-motivated individual with strong technical skills, detail-oriented mindset, and excellent problem-solving abilities. Experienced in customer service and time management, dedicated to working with a team to help individuals and companies achieve their goals and ambitions.

## WORK EXPERIENCE

### TEEN SUCCESS COACH

The Refugee Response | Sept 2022 - Present

- Tutored more than 30 high school refugee students in English, math, and American history, and composed classroom material for them.
- Collaborated with students from different backgrounds and beliefs to enhance their grades and well-being.
- Tracked learning progress to identify faults and enhance grades.

### DATA SUPPORT SPECIALIST

Educational Evaluators Inc. | May 2022 - Sept 2022

- Assisted refugee students with technical difficulties while taking surveys and helped them with translation through three different languages.
- Offered transportation services to refugee students.
- Verified survey data to ensure authenticity.

### FRONTEND DEVELOPER

African Executive Leadership Solutions | Mar 2017 - Jun 2019

- Created successful websites that met objectives for load speed and design.
- Worked with designers to convert mockups into full-fledged websites, and developed sites to work with different browsers.
- Improved and designed new layouts to achieve usability and performance objectives.
- Created landing pages, dashboards, and web applications using React and Vue.js.