

NELSON ENRIQUE BERMÚDEZ MORENO

Electronic Engineer

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EXPERIENCE

Service Account Manager Colombia

Suma Movil - JSC Ingenium

📅 Feb. 2019 – Today 📍 Bogotá D.C.

- Responsible of Revenue Assurance to Co-Branding Clients.
- Platform Assurance, detection of revenue leaks, performance plans and new product requeriments.
- Product Assurance, new products development and co-branding customers new requeriments of products (Voice, SMS, Data) .
- Project Assurance for development of new brands of operators on MVNO model, include Kalley Móvil and Wings Mobile Colombia

Technologic Risk Leader

TigoUne

📅 July 2015 – Feb. 2019 📍 Medellín, Antioquia

- Team leader in charge of detection, countermeasures tactics and control about techical fraud on TigoUne.
- Responsible of risk value and evaluations about risk controls for reduce frauds on Telecom services and products.
- Management of control rules about to combat of frauds applicable to Internal Control Framework
- I participaed on reduction on 95% on free internet fraud in last 2 years.
- Lead to reduction on 90% on fraud in Long Distance voice services and International Roaming Services
- Local embassador of Millicom Headquarters for fraud technical controls in Colombia.
- Expositor on GSMA conference in Security and Fraud Group in last 2 years.

Fraud and Internal Control Specialist

Colombia Móvil SA ESP.

📅 Oct. 2013 – Jul. 2015 📍 Bogotá D.C.

- Responsible of Revenue Assurance advisor about TigoUne.
- During three months I was a Informatic Security Leader in TigoUne
- I was a Millicom support about reports of fraud cases on others Tigo operations.

BEST GOALS



GSM Asociation Speaker

Ordinary speaker on GSM Asociation Security and Fraud Group, participant of periodic forums of GSM Asociation in Latin America



Reduction on Mobile Internet Fraud

97% of reduction of mobile internet fraud with savings rise to USD2MM between 2017 and 2018

STRENGTHS

Business situation analysis

Problem diagnosis and solutions planning

Mobile business knowledge

Fraud countermeasures good skills

LANGUAGES

Spanish
English



EDUCATION

MBA Executive

INALDE Bussiness School

📅 Sept 2017–Feb 2019 📍 Bogotá CO

Strategic Management Diplome

Universidad de la Sabana

📅 Sept 2010–Jun 2012 📍 Bogotá CO

B.S. in Electronic Engineer

Universidad Distrital FJC

📅 Ago 1997–Apr 2002 📍 Bogotá CO

EXPERIENCE

Especialista de Operación y Mantenimiento CORE

Colombia Movil

📅 Junio 2006 – Septiembre 2013 📍 Bogotá D.C.

- Responsible for operation and maintenance of VAS/SMS and Core Network Platforms.
 - SOX Controls Executor for Network Platforms.
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NOC analyst

Colombia Móvil SA ESP.

📅 Oct. 2004 – Jun. 2006 📍 Bogotá D.C

- Tracking and monitoring of operation continuity on GSM Network.

REFEREES

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