Nelson Jochim D'Souza

Contact Information:

Address: Salmiya, Kuwait Phone: ##########

Email: nelson.dsouza@gmail.com

LinkedIn: www.linkedin.com/in/nelson-j-dsouza

Summary:

Results-oriented System Analyst with 3 years of experience in analyzing and designing efficient systems. Demonstrated expertise in programming, system development, and data analysis. Skilled in a wide range of programming languages and web technologies. Proven ability to leverage Excel, DAX, and Power BI to drive data-driven decision-making. Adept at collaborating with cross-functional teams to deliver innovative solutions.

Work Experience:

System Analyst | Gulf Consult | 2020 -

- Collaborate with stakeholders to gather requirements and understand business needs.
- Analyze existing systems and processes to identify areas for improvement and optimization.
- Design and develop scalable system solutions, ensuring alignment with business objectives.
- Utilize Excel, DAX, and Power BI to extract, transform, and visualize data for analysis and reporting.
- Conduct system testing, debugging, and performance optimization to enhance overall system efficiency.
- Provide technical guidance and support to development teams throughout the project lifecycle.
- Communicate effectively with both technical and non-technical stakeholders to convey complex concepts and solutions.

System Developer | Gulf Consult | 2010 - 2020

- Collaborated with a team of developers to design and implement software solutions using .Net, VBA, Java, C, C++, and Python.
- Developed and maintained web applications using HTML, CSS, WordPress, and PHP.
- Participated in all phases of the software development life cycle, including requirements gathering, design, development, testing, and deployment.
- Conducted code reviews and implemented best practices to ensure code quality and maintainability.
- Resolved technical issues and provided timely support to end-users.
- Worked closely with business analysts to translate business requirements into technical specifications.

• Contributed to the design and implementation of database structures and queries.

Programmer | Gulf Consult | 2003 - 2010

- Collaborated with a team of programmers to develop and maintain software applications using various programming languages.
- Participated in the full software development life cycle, including requirements analysis, design, coding, testing, and maintenance.
- Conducted unit testing and debugging to ensure the quality and functionality of the software.
- Assisted in the development and maintenance of database structures and queries.
- Provided technical support and troubleshooting assistance to end-users.
- Actively engaged in code reviews and continuous improvement initiatives.

Education

Advanced Diploma in E-Commerce | 1999 | Manipal Institute of Computer Education

Skills:

- Programming Languages: .Net, VBA, Java, C, C++, Python
- Web Technologies: HTML, CSS, WordPress, PHP
- Data Analysis: Excel, DAX, Power BI
- System Analysis and Design
- Software Development Life Cycle (SDLC)
- Requirements Gathering
- Database Design and Querying
- Problem-solving and Troubleshooting
- Collaboration and Communication

Languages:

- English: Professional Working Proficiency
- Hindi/Kannada/Konkani: Native Proficiency

References:

• Available upon request