linkedin.com/in/nelsong1997

nelsong1997.github.io

#### **EDUCATION**

Bates College, Lewiston, ME (Bachelor of Arts, Magna Cum Laude)

May 2020

Mathematics Major, Russian Minor, Learning and Teaching GEC

GPA: 3.89/4.00

Dean's List

Winter & Fall 2017, Winter & Fall 2018, Fall 2019, Winter 2020

Burlington Code Academy, Burlington, VT

Summer 2019

Certified Web Developer

Yaroslavl State Pedagogical University, Yaroslavl, Russia

Spring 2019

Middlebury Schools Abroad Program

#### **SKILLS**

JavaScript, React, HTML, CSS, SQL, Python, Maple, LATEX; Microsoft Office, Google Suite

#### WORK EXPERIENCE

# Vermont Information Processing, Colchester, VT Support Specialist

August 2020-Present

Supports beverage distributors, specializing in a sales, operations, and inventory reporting application. Manages users, answers customer questions, and troubleshoots technical issues.

In addition, works with developers to create tickets that address bugs and add features to the application. Uses access to the codebase of the application to complete some of these tickets.

## Bates College Mathematics and Statistics Workshop, Lewiston, ME Fall 2017-Spring 2020 Tutor

Helped college students with math coursework. Worked to inspire students to be more confident in their mathematical abilities and become more independent in their learning.

### **PROJECTS**

### "Zombie Game," Bates College, Lewiston, ME

*Spring 2020* 

## Developer

Built a web app for a game with academic origins in the field of Biomathematics. This game abstracts aspects of how diseases spread through a population depending on different variables.

# **HOPE Works Survivor Database App**, Burlington VT *Developer*

Summer 2019

Collaborated with teammates to develop an app for HOPE Works, a non-profit organization that helps survivors of sexual violence. The app includes a form, a way to view submitted forms, statistics, and more. Worked independently after the group disbanded to add more features.

#### COMMUNITY SERVICE

## Burlington City Arts, Burlington, VT

January 2022-Present

### Clay Studio Assistant

Helps studio members and students by answering questions and lending a hand when needed. Maintains the studio by cleaning, loading kilns, and recycling clay among other responsibilities.