

# Problem 3657: Find Loyal Customers

## Problem Information

Difficulty: **Medium**

Acceptance Rate: 61.65%

Paid Only: No

## Problem Description

Table: `customer\_transactions`

+-----+-----+ | Column Name | Type | +-----+-----+ | transaction\_id | int |  
| | customer\_id | int | | transaction\_date | date | | amount | decimal | | transaction\_type | varchar |  
| +-----+-----+ transaction\_id is the unique identifier for this table. transaction\_type can be either 'purchase' or 'refund'.

Write a solution to find **loyal customers**. A customer is considered **loyal** if they meet ALL the following criteria:

\* Made **at least** `3` purchase transactions. \* Have been active for **at least** `30` days. \* Their **refund rate** is less than `20%` .

\_Refund rate\_ is the proportion of transactions that are refunds, calculated as the number of refund transactions divided by the total number of transactions (purchases plus refunds).

Return the result table ordered by `_customer_id`_in`ascending` order_`.

The result format is in the following example.

**Example:**

**Input:**

customer\_transactions table:

```

+-----+-----+-----+-----+-----+ | transaction_id | customer_id
| transaction_date | amount | transaction_type |
+-----+-----+-----+-----+-----+ | 1 | 101 | 2024-01-05 | 150.00
| purchase | | 2 | 101 | 2024-01-15 | 200.00 | purchase | | 3 | 101 | 2024-02-10 | 180.00 |
purchase | | 4 | 101 | 2024-02-20 | 250.00 | purchase | | 5 | 102 | 2024-01-10 | 100.00 |
purchase | | 6 | 102 | 2024-01-12 | 120.00 | purchase | | 7 | 102 | 2024-01-15 | 80.00 | refund | |
8 | 102 | 2024-01-18 | 90.00 | refund | | 9 | 102 | 2024-02-15 | 130.00 | purchase | | 10 | 103 |
2024-01-01 | 500.00 | purchase | | 11 | 103 | 2024-01-02 | 450.00 | purchase | | 12 | 103 |
2024-01-03 | 400.00 | purchase | | 13 | 104 | 2024-01-01 | 200.00 | purchase | | 14 | 104 |
2024-02-01 | 250.00 | purchase | | 15 | 104 | 2024-02-15 | 300.00 | purchase | | 16 | 104 |
2024-03-01 | 350.00 | purchase | | 17 | 104 | 2024-03-10 | 280.00 | purchase | | 18 | 104 |
2024-03-15 | 100.00 | refund | +-----+-----+-----+-----+-----+

```

**\*\*Output:\*\***

```

+-----+ | customer_id | +-----+ | 101 | | 104 | +-----+

```

**\*\*Explanation:\*\***

\* **\*\*Customer 101\*\*** : \* Purchase transactions: 4 (IDs: 1, 2, 3, 4) \* Refund transactions: 0 \*  
Refund rate:  $0/4 = 0\%$  (less than 20%) \* Active period: Jan 5 to Feb 20 = 46 days (at least 30 days) \* Qualifies as loyal \*  
**\*\*Customer 102\*\*** : \* Purchase transactions: 3 (IDs: 5, 6, 9) \*  
Refund transactions: 2 (IDs: 7, 8) \* Refund rate:  $2/5 = 40\%$  (exceeds 20%) \* Not loyal \*  
**\*\*Customer 103\*\*** : \* Purchase transactions: 3 (IDs: 10, 11, 12) \* Refund transactions: 0 \*  
Refund rate:  $0/3 = 0\%$  (less than 20%) \* Active period: Jan 1 to Jan 3 = 2 days (less than 30 days) \* Not loyal \*  
**\*\*Customer 104\*\*** : \* Purchase transactions: 5 (IDs: 13, 14, 15, 16, 17) \*  
Refund transactions: 1 (ID: 18) \* Refund rate:  $1/6 = 16.67\%$  (less than 20%) \* Active period: Jan 1 to Mar 15 = 73 days (at least 30 days) \* Qualifies as loyal

The result table is ordered by customer\_id in ascending order.

## Code Snippets

### MySQL:

```
# Write your MySQL query statement below
```

### MS SQL Server:

```
/* Write your T-SQL query statement below */
```

**PostgreSQL:**

```
-- Write your PostgreSQL query statement below
```