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# COMPARISON OF AUG v. JUL MONTHS

Nelson R. Manohar

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#### **REMARKS:**

I measure this metric in terms of hours and as follows: for each invite having a matching quote, substract the invite's sent\_time from the quote's sent\_time. Then, for each day of the months in question, we focus on only those invites that were initiated that day and had a matching quote anywhere into the future. This analysis has a weakness with respect to long-term outlooks in quote reply time (e.g., weeks later, spanning into the next month, etc), however, the data reflects tht average time delay typically within a single day. I will refer from here on to this metric as i2q\_hrs. The goal is to determine whether the i2q\_hrs for July and August represent different distributions and hopefully identify any relevant business insight related to emerging differences. My approach will be to perform t\_tests and explore component effects via aggregation with respect to various factors of interest such as day of the month of the invite, category of the invite, location, day of the week, hour of the day for both months and determine if significant differences with respect to this small dataset appear to emerge.

# A1: THE INPUT DATA TABLE categories FIRST ROWS: category\_id name Photography Window Installation Portrait Photography Wedding Band 3 5 Home Security and Alarms \_\_\_\_\_\_ TABLE invites FIRST ROWS: 850 2013-07-01 15:49:33.110849 555 2013-07-01 13:39:18.608330 917 2013-07-01 08:56:11.751781 215 2013-07-01 08:40:24.151670 TABLE locations FIRST ROWS: ${\tt location\_id}$ 1 New York-Newark-Jersey City, NY-NJ-PA Los Angeles-Long Beach-Ánaheim, CA Chicago-Naperville-Elgin, IL-IN-WI Dallas-Fort Worth-Arlington, TX 2 5 Houston-The Woodlands-Sugar Land, TX

TABLE quotes FIRST ROWS:

quote\_id invite\_id 10 Sent\_lime 4 2013-07-01 11:04:44.204874 5 2013-07-01 10:39:30.083032 6 2013-07-01 16:43:37.668191 8 2013-07-01 22:10:35.168437 1 2 2 3 9 2013-07-01 13:02:03.174618 TABLE requests FIRST ROWS: creation time  $\overline{\phantom{0}}$ 35 2013-07-01 07:48:54.0 $\overline{0}$ 0000 1002 83 19 2013-07-01 04:55:25.000000 91 2013-07-01 09:34:53.000000 2 2013-07-01 10:16:40.000000 11 2013-07-01 03:45:47.000000 3 3 1003 63 4 5 56 64 1004 1005 \_\_\_\_\_\_ TABLE users FIRST ROWS: email william@idxydp.com william@dhgtae.com liam@aqpvfh.com 4 elizabeth@hpgruv.com 5 isabella@omwtoj.com

#### **REMARKS:**

The input data comprises five tables. for this analysis, I will focus on just three of the tables: request, quotes, and invites and augment then with some derived data to analyze the variable of concern: timedelay(invite-to-quote). Next, I construct the design matrix derived via a series of left joins

### A2: DESIGN MATRIX: MERGE INVITES, REQUEST, QUOTES

#### **REMARKS:**

Above, I added several derived fields: day, month, day-of-week (all these being defined with respect to invite's sent\_time). I also added a replied field which simply codifies whether the invite was answered with a quote. Finally, the i2q\_hrs metric was added as defined above

### **DESIGN MATRIX SUMMARY:**

request_id	invite_id	user_id.x	sent_time.x	quote_id	sent_time.y	ts.x
Min. : 1	Min. : 4	Min. : 1.0	Length: 12790	Min. : 1	Length: 12790	Min. :1.373e+09
1st Qu.:1299	1st Qu.: 6574	1st Qu.: 235.0	Class :character	1st Qu.: 3198	Class :character	1st Qu.:1.374e+09
Median :2520	Median :12636	Median : 500.0	Mode :character	Median : 6396	Mode :character	Median :1.375e+09
Mean :2511	Mean :12537	Mean : 497.2		Mean : 6396		Mean :1.375e+09
3rd Qu.:3733	3rd Qu.:18598	3rd Qu.: 746.0		3rd Qu.: 9593		3rd Qu.:1.377e+09
Max. :4961	Max. :24622	Max. :1000.0		Max. :12819		Max. :1.378e+09
ts.v	i2a hr	s replied	time hrs	date	month	dow
Min. :1.373			Min. : 0.8839	Length:12790	Length: 12790	Monday :2189

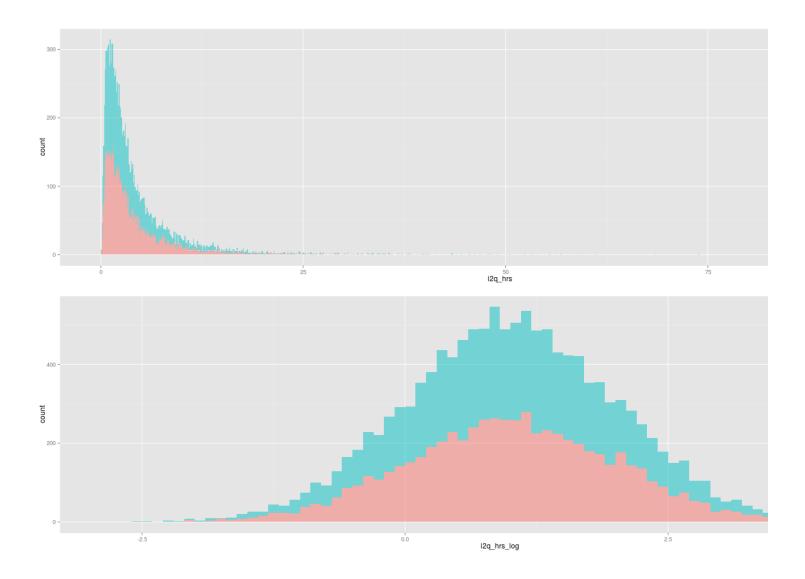
:2189

1st Qu::1.374e+09 Median :1.375e+09 Mean :1.375e+09 3rd Qu::1.377e+09 Max. :1.378e+09	1st Qu.: 1.3968 Median : 2.7253 Mean : 4.4825 3rd Qu.: 5.3659 Max. :98.5258	Median Mean		lass :character ode :character	Class :character Mode :character	Tuesday :2247 Wednesday:2042 Thursday :1929 Friday :1741 Saturday :1422 Sunday :1220
daynum Length:12790 Class :character Mode :character	hour Length:12790 Class :character Mode :character	i2q_hrs_log Min. :-2.7904 1st Qu.: 0.3342 Median : 1.0026 Mean : 1.0057 3rd Qu.: 1.6801 Max. : 4.5903	user_id.y Min. :1001 1st Qu.:2299 Median :3520 Mean :3511 3rd Qu.:4733 Max. :5961	category_id Min. : 1.00 1st Qu.: 28.00 Median : 63.00 Mean : 60.43 3rd Qu.: 89.00 Max. :113.00	location_id Min. : 1.00 1st Qu.: 2.00 Median : 8.00 Mean : 19.06 3rd Qu.: 28.00 Max. :100.00	creation_time Length:12790 Class :character Mode :character

.....

# A: VISUALIZATION: DATA INSPECTION AND CONDITIONING

null device



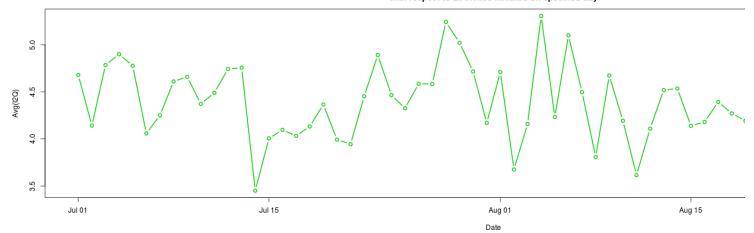
#### **REMARKS:**

The first plot shows that the i2q\_hrs timeseries appears to be lognormally distributed; therefore, requiring a log() transform to bring the i2q\_hrs time series into a normally distributed timeseries. As shown by the histogram on the second plot, after the log transform was applied, the log(i2q\_hrs) significantly resembled a potentially

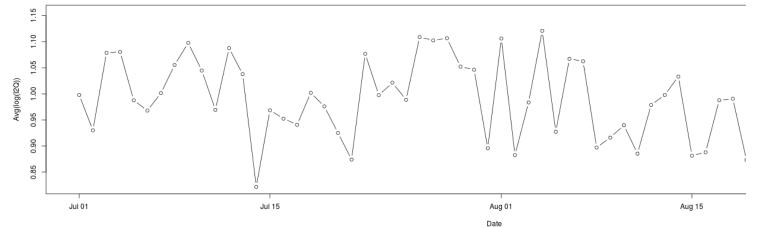
# B: VISUALIZATION: PLOT OF AVG(INVITE TO QUOTE DELAY I2Q FOR INVITES SENT IN GIVEN DAY

null device

# Avg(Invite to Quote Delay) with respect to all invites initiated on specified day



# Avg(log(Invite to Quote Delay)) with respect to all invites initiated on specified day



# **REMARKS:**

.... The plot above shows the original i2q\_hrs timeseries (i.e., delaytime(invite-to-quote) measured in hours. The second plot shows the log-transformed time timeseries, i.e., log(i2q\_hrs). Note that the timeseries appears to have a potential monthly pattern (approximately stationary for first two weeks, followed by dip and then, an upwards rally for two weeks until the end of the month. However, with such little data is impossible to examine this and it is left as a pending issue for subsequent examination.

# C1: CONFIDENCE INTERVALS FOR POPULATION MEANS: log(i2q) wrt JUL and AUG CONFIDENCE INTERVAL FOR JUL MEAN: \_\_\_\_\_\_ One Sample t-test data: $exp(jul\_samples)$ t = 65.536, df = 6352, p-value < 2.2e-16 alternative hypothesis: true mean is not equal to 0 95 percent confidence interval: 4.318109 4.584404 sample estimates: mean of x 4.451256 \_\_\_\_\_\_ CONFIDENCE INTERVAL FOR AUG MEAN: ..... One Sample t-test data: exp(aug\_samples) t = 63.322, df = 6436, p-value < 2.2e-16 alternative hypothesis: true mean is not equal to 0 95 percent confidence interval: 4.373638 4.653089 sample estimates: mean of $\boldsymbol{x}$ 4.513364 **REMARKS:** Both means are non-zero and the confidence intervals of the means allow the inclusion of the mean for Jul significantly overlaps with the confidence interval for the mean for Aug C: TEST ASSUMPTION: log(i2q) data normality tests Shapiro-Wilk normality test data: jul\_aug\_samples[subset] W = 0.9997, p-value = 0.8777 Shapiro-Wilk normality test data: jul\_samples[subset] W = 0.9995, p-value = 0.4592 \_\_\_\_\_\_ Shapiro-Wilk normality test data: aug\_samples[subset] W = 0.9997, p-value = 0.758

REMARKS:
The null-hypothesis of this test is that the population is normally distributed. Resultant p-values for Jul, Aug, and Jul+Aug indicate that cannot be discarded that the samples were taken from normal distributions
D. TEST ASSUMPTION, home/hoteneekedesticity
D: TEST ASSUMPTION: homo/heteroskedasticity
VARIANCE OF POPULATION SAMPLES BY MONTH
month i2q_hrs_log 1  07  0.9826153 2  08  1.0079729
REMARKS:
At first inspection, variance of the log(invite_to_quote delay time) appears similar enough. A variance test is applied next.
TEST WRT RATIO OF VARIANCES FROM SAMPLED POPULATIONS
F test to compare two variances
<pre>data: jul_samples and aug_samples F = 0.9748, num df = 6352, denom df = 6436, p-value = 0.3084 alternative hypothesis: true ratio of variances is not equal to 1 99.9 percent confidence interval: 0.8978175 1.0584952 sample estimates: ratio of variances 0.9748429</pre>
REMARKS:
The alternative hypothesis is rejected, that is, at reasonable confidence levels of 0.999 (or 1 out of 2000), a very high p-value (>0.3) indicates that there is NO evidence that a statistically significant difference between the ratio of the variances exists. Similarly, the confidence interval for the ratio of the variances spans the the ratio 1.
E1: APPLYING STANDARD TWO-SAMPLE T-TEST

.....

Two Sample t-test data:  $i2q\_hrs\_log$  by month t = 0.3087, df = 12788, p-value = 0.7575 alternative hypothesis: true difference in means is not equal to 0 99.9 percent confidence interval: -0.05262445 0.06351876 sample estimates: mean in group 07 mean in group 08 1.008449 1.003001

-----

#### **REMARKS:**

A two-sided t-test for difference in the sample means from populations having equal variances was applies. The test indicated thati at a confidence interval of 0.999 (i.e., 1/2000), strongly failed to accept the alternative hypothesis that the difference between the means of the two sampled populations ougth to be zero and thus the same. A very strong p-value indicated this not to be the case. As expected, the confidence interval for the difference between these means spans zero, indicative that there is NO discernible difference between these sampled means for July and August.

E2: ANALYS	SIS O	F VAR	RIANCE:	0ne	Way	Analysis	of	Variance
ONE WAY ANOVA	RESU	LTS:						
s.factor(month) desiduals	1	Ö	Mean Sq F 0.0643 0.9952					· <del></del>

#### REMARKS:

A one-way anova test for testing whether samples in these two months are drawn from populations with the same mean values (H $\theta$ ) or (H1) they is statistically significance difference with respect to their means (that is, component effect). The analysis of variance fitted with respect to months, after removing NAs and balancing the data indicates that there is a significant component effect with respec to month towards invite-to-quote delay time (log scale). This is misleading with respect to other findings. Therefore, we review the assumptions necessary for the anova test to be meaningful.

- 1) the dependent variable Invite2QuoteDelayTime is continuous: OK,
- the independent variable Month has two levels (Jul, Aug) OK, the observed measurements are independent samples (TROUBLESOME) This means that there is no intuition or knowledge about a possible relationship between the observations within or between groups and this is contrary to known human nature in bidding and recommender systems).
- 4) there appear to be two significant outliers at 3 sigma levels (TROUBLESOME),
  5) the dependent variable ought to be normally distributed (OK, wrt log(I20\_hrs).
- 6) the variance of the groups is homogeneous (OK).

Assumption (3) is a known issue on this domain and the presence of apparent seasonality on the dependent variable time series indicates that even an ARIMA model may be better suited to explain recurring end-of-week behavior as hinted in findings below. Finally, this claim is consistent with the facts that the anova coefficients (component contributions) are esssentially the same.

#### E3: ANALYSIS OF VARIANCE: LM

.....

#### ALTERNATIVE ANOVA JUL+AUG VIA LINEAR MODEL

.....

Call:

lm(formula = i2q\_hrs\_log ~ month, data = riq)

Residuals:

Min 10 Median 30 Max -3.7989 -0.6701 -0.0032 0.6744 3.5819

Coefficients:

Estimate Std. Error t value Pr(>|t|)
(Intercept) 1.008449 0.012517 80.566 <2e-16 \*\*\*
month08 -0.005447 0.017644 -0.309 0.758

---

Signif. codes: 0 â€~\*\*\*' 0.001 â€~\*\*' 0.01 â€~\*' 0.05 â€~.' 0.1 â€~ ' 1

Residual standard error: 0.9977 on 12788 degrees of freedom Multiple R-squared: 7.453e-06, Adjusted R-squared: -7.074e-05 F-statistic: 0.09531 on 1 and 12788 DF, p-value: 0.7575

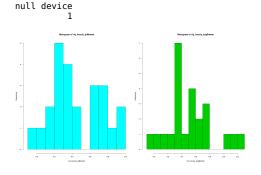
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#### **REMARKS:**

.... Application of ANOVA equivalent techniques via the lm model to access individual component effects provides NO indication of a statistically significant effect due to month. Albeit the month8 is selected, the model is dominated by the intercept (i.e., a constant output of approx. 1). Finally, ,R2, F, and p values are indicative of a poor fit for which the month provides NO statistical significance component effect.

### E4: EXAMINING PRESENCE OF PER FACTOR-LEVEL CHANGES

# E5: FACTOR-LEVEL: CHANGES WRT HOUR OF DAY



HOUR OF DAY: ANOVA JUL VIA AOV

```
Df Sum Sq Mean Sq F value Pr(>F)
as.factor(hour) 23 17 0 7522 0 775
           our) 23 17 0.7523
6329 6224 0.9835
                                     0.765 0.779
Residuals
------
 HOUR OF DAY: ANOVA AUG VIA AOV
Df Sum Sq Mean Sq F value Pr(>F) as.factor(hour) 23 26 1.139 1.131 0.301
           our) 23 26 1.139 1.131 0.301 6413 6461 1.008
Residuals
 HOUR OF DAY: ANOVA JUL VIA LM
______
Call:
lm(formula = i2q_hrs_log ~ as.factor(hour), data = riq[riq$month ==
    "07", 1)
Residuals:
            1Q Median
   Min
                            30
                                    Max
-3.9055 -0.6526 -0.0035 0.6769 3.4753
Coefficients:
                   Estimate Std. Error t value Pr(>|t|)
(Intercept)
                   1.049980
                             0.061502 17.072
                                                 <2e-16 ***
as.factor(hour)01 -0.069774
                              0.088298 -0.790
                                                 0.4294
as.factor(hour)02 -0.045700
as.factor(hour)03 -0.044121
                              0.087316
0.088298
                                       -0.523
-0.500
                                                 0.6007
                                                 0.6173
as.factor(hour)04 -0.071337
                              0.084093
                                       -0.848
                                                 0.3963
as.factor(hour)05 0.031687
                              0.085558
                                                 0.7111
                                        0.370
as.factor(hour)06 -0.035910
                              0.084028
                                        -0.427
as.factor(hour)07 -0.015383
as.factor(hour)08 -0.007874
                              0.087665
                                        -0.175
                                                 0.8607
                              0.085859
0.088580
                                        -0.092
                                                 0.9269
as.factor(hour)09 -0.062706
                                        -0.708
                                                 0.4790
as.factor(hour)10 -0.073080
                              0.088206
                                        -0.829
                                                 0.4074
as.factor(hour)11 -0.169863
as.factor(hour)12 0.065068
                              0.087577
                                        -1.940
                                                 0.0525
                              0.084629
                                         0.769
                                                 0.4420
as.factor(hour)13 -0.067843
                              0.087145
                                        -0.779
                                                 0.4363
as.factor(hour)14 -0.015608
as.factor(hour)15 -0.028520
                              0.085558
                                       -0.182
                                                 0.8553
                              0.086811
                                        -0.329
                                                 0.7425
as.factor(hour)16 -0.105024
                              0.084907
                                        -1.237
                                                 0.2162
as.factor(hour)17 -0.007637
                                                 0.9289
                              0.085558
                                       -0.089
as.factor(hour)18 -0.015856
                              0.086247
                                        -0.184
                                                 0.8541
as.factor(hour)19 0.037208
                              0.086977
                                        0.428
                                                 0.6688
as.factor(hour)20 -0.111580
                              0.086090
                                       -1.296
                                                 0.1950
as.factor(hour)21 -0.043290
as.factor(hour)22 -0.041494
                              0.088298 -0.490
0.087402 -0.475
                                                 0.6240
                                                 0.6350
as.factor(hour)23 -0.121007
                              0.087932
                                       -1.376
                                                 0.1688
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
Residual standard error: 0.9917 on 6329 degrees of freedom
Multiple R-squared: 0.002772, Adjusted R-squared: -0.0008517
F-statistic: 0.765 on 23 and 6329 DF, p-value: 0.7788
-----
 HOUR OF DAY: ANOVA AUG VIA LM
______
lm(formula = i2q_hrs_log ~ as.factor(hour), data = riq[riq$month ==
    "08", ])
Residuals:
           1Q Median
                             3Q
   Min
                                    Max
-3.5279 -0.6712 -0.0057 0.6758 3.2890
Coefficients:
                 Estimate Std. Error t value Pr(>|t|) 0.94156 0.06225 15.126 <2e-16
                                                <2e-16 ***
(Intercept)
as.factor(hour)01 0.03052
                              0.08737
                                       0.349
                                                0.7269
as.factor(hour)02 -0.03321
                              0.08466 -0.392
                                                0.6949
as.factor(hour)03 0.00564
                              0.08795
                                        0.064
                                                0.9489
                                                0.7499
as.factor(hour)04 0.02768
                              0.08682
                                        0.319
as.factor(hour)05 0.12093
                              0.08855
                                        1.366
                                                0.1721
as.factor(hour)06 0.08416
                              0.08637
                                        0.974
                                                0.3299
as.factor(hour)07 0.07120
                                        0.793
                              0.08975
                                                0.4276
as.factor(hour)08 0.03039
                              0.08706
                                                0.7270
                                        0.349
```

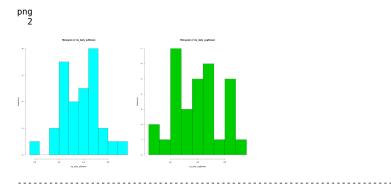
```
as.factor(hour)09 0.21652
                                 0.08937
                                             2.423
                                                      0.0154 *
as.factor(hour)10 0.11769
                                  0.09086
                                             1.295
                                                      0.1953
as.factor(hour)11
                     0.07501
                                  0.08690
                                             0.863
                                                      0.3881
as.factor(hour)12
                     0.12837
                                  0.08847
                                             1.451
                                                      0.1468
as.factor(hour)13
                     0.15638
                                  0.08847
                                             1.768
                                                      0.0772
                                  0.08737
                                             1.426
as.factor(hour)14
                     0.12458
                                                      0.1540
as.factor(hour)15
                                  0.08909
                                             0.190
                                                      0.8490
                     0.01697
as.factor(hour)16 -0.05176
                                  0.08803
                                                      0.5566
                                            -0.588
as.factor(hour)17 0.06333
                                  0.08698
                                             0.728
                                                      0.4666
as.factor(hour)18
                    -0.01455
                                  0.08511
                                            -0.171
                                                      0.8643
as.factor(hour)19
                    0.06181
0.15703
                                 0.08623
0.08615
                                             0.717
                                                      0.4735
                                                      0.0684
as.factor(hour)20
                                             1.823
                                             0.292
as.factor(hour)21
                     0.02497
                                  0.08559
                                                      0.7705
as.factor(hour)22
                                             0.534
                                                      0.5933
                     0.04679
                                  0.08762
as.factor(hour)23 0.05712
                                  0.08587
                                             0.665
                                                      0.5059
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
Residual standard error: 1.004 on 6413 degrees of freedom Multiple R-squared: 0.00404, Adjusted R-squared: 0.000 F-statistic: 1.131 on 23 and 6413 DF, p-value: 0.3007
                                   Adjusted R-squared: 0.000468
```

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#### **REMARKS:**

.... From examination of the hour-of-day based aggregation visualization, there are appear to be a handful of hours: (specifically, 1AM, 9AM, 1PM, 8PM) at which observable difference takes place, nevertheless, for the majority of hour of day, there is NO statistically significant component effect for hour-of-day for either Jul or Aug subsets. A MILD exception exist for the month of Aug at 9AM hour-of-day but this again occurs at weak R2, F, and p values. NO day of hour was found to have a strong stat. significant. component effect.

# E6: FACTOR-LEVEL: CHANGES WRT DAY OF MONTH



DAY OF MONTH: ANOVA JUL VIA AOV

Df Sum Sq Mean Sq F value Pr(>F)
as.factor(daynum) 30 29 0.9804 0.998 0.469
Residuals 6322 6212 0.9826

DAY OF MONTH: ANOVA AUG VIA AOV

Df Sum Sq Mean Sq F value Pr(>F)
as.factor(daynum) 30 42 1.400 1.392 0.0757 .
Residuals 6406 6445 1.006

Signif. codes: 0 â€~\*\*\*' 0.001 â€~\*\*' 0.01 â€~\*' 0.05 â€~.' 0.1 â€~ ' 1

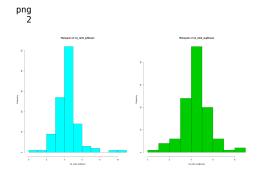
.....

```
lm(formula = i2q_hrs_log ~ as.factor(daynum), data = riq[riq$month ==
    "07", ])
Residuals:
            1Q Median
                             3Q
   Min
                                     Max
-3.7313 -0.6624 -0.0046 0.6751 3.6209
Coefficients:
                     Estimate Std. Error t value Pr(>|t|) 0.9977334 0.0758047 13.162 <2e-16
                                                     <2e-16 ***
(Intercept)
as.factor(daynum)02 -0.0675810
                                0.0996380
                                                      0.498
                                           -0.678
as.factor(daynum)03 0.0810537
                                0.1014669
                                             0.799
                                                      0.424
as.factor(daynum)04 0.0827229
                                0.1050204
                                             0.788
                                                      0.431
as.factor(daynum)05 -0.0101162
                                0.1067409
                                            -0.095
                                                      0.924
as.factor(daynum)06 -0.0298644
as.factor(daynum)07 0.0036958
                                0.1105034
                                            -0.270
                                                      0.787
                                0.1099357
                                             0.034
                                                      0.973
as.factor(daynum)08 0.0575551
                                0.0982123
                                             0.586
                                                      0.558
as.factor(daynum)09 0.0999518
                                0.0996380
                                             1.003
                                                      0.316
as.factor(daynum)10 0.0470290
                                0.1036064
                                             0.454
                                                      0.650
as.factor(daynum)11 -0.0283030
                                0.1034848
                                            -0.273
                                                      0.784
as.factor(daynum)12 0.0899737
                                0.1041041
                                             0.864
                                                      0.387
as.factor(daynum)13 0.0399372
as.factor(daynum)14 -0.1760760
                                0.1086827
                                             0.367
                                                      0.713
                                0.1093869
                                            -1.610
                                                      0.108
as.factor(daynum)15 -0.0292229
                                0.0992862
                                            -0.294
                                                      0.769
as.factor(daynum)16 -0.0451747
                                0.0966052
                                            -0.468
                                                      0.640
as.factor(daynum)17 -0.0569024
                                0.1026628
                                            -0.554
                                                      0.579
as.factor(daynum)18 0.0042702
                                0.1033642
                                             0.041
                                                      0.967
as.factor(daynum)19 -0.0218473
                                0.1022150
                                            -0.214
                                                      0.831
as.factor(davnum)20 -0.0725285
                                0.1121166
                                            -0.647
                                                      0.518
as.factor(daynum)21 -0.1236406
                                            -1.092
                                0.1132060
                                                      0.275
as.factor(daynum)22 0.0791899
                                                      0.415
                                0.0970907
                                             0.816
as.factor(daynum)23 -0.0001373
                                0.0991142
                                            -0.001
                                                      0.999
as.factor(daynum)24 0.0236799
                                0.0970907
                                             0.244
                                                      0.807
as.factor(daynum)25 -0.0090734
                                0.0962720
                                            -0.094
                                                      0.925
as.factor(daynum)26 0.1112968
as.factor(daynum)27 0.1047262
                                0.1065896
                                             1.044
                                                      0.296
                                0.1090310
                                             0.961
                                                      0.337
as.factor(daynum)28 0.1089680
                                0.1085114
                                             1.004
                                                      0.315
                     0.0544534
as.factor(daynum)29
                                0.0979785
                                             0.556
                                                      0.578
as.factor(daynum)30 0.0485971
                                0.0999090
                                             0.486
                                                      0.627
as.factor(daynum)31 -0.1020968 0.1009585
                                            -1.011
                                                      0.312
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
Residual standard error: 0.9913 on 6322 degrees of freedom
Multiple R-squared: 0.004712, Adjusted R-squared:
                                                       -1.057e-05
F-statistic: 0.9978 on 30 and 6322 DF, p-value: 0.4693
 DAY OF MONTH: ANOVA AUG VIA LM
.....
Call:
lm(formula = i2q_hrs_log ~ as.factor(daynum), data = riq[riq$month ==
    "08", ])
Residuals:
   Min
             1Q Median
-3.4686 -0.6752 -0.0080 0.6710 3.3193
Coefficients:
                     <2e-16 ***
(Intercept)
as.factor(daynum)02 -0.223566
as.factor(daynum)03 -0.122616
                                0.102156
                                          -1.200
                                                    0.2301
as.factor(daynum)04 0.014828
as.factor(daynum)05 -0.178719
as.factor(daynum)06 -0.038905
                                0.103108
                                           0.144
                                                    0.8857
                                0.091126
                                          -1.961
                                                    0.0499
                                0.087667
                                          -0.444
                                                    0.6572
as.factor(daynum)07 -0.043758
                                0.092940 -0.471
                                                    0.6378
as.factor(daynum)08 -0.209118
                                0.095767
                                           -2.184
                                                    0.0290
as.factor(daynum)09 -0.190008
                                0.097072
                                          -1.957
                                                     0.0503
as.factor(daynum)10 -0.166501
                                0.098349
                                           -1.693
                                                    0.0905
as.factor(daynum)11 -0.220687
                                0.104957
                                           -2.103
                                                    0.0355
as.factor(daynum)12 -0.127479
as.factor(daynum)13 -0.108389
                                0.092537
                                           -1.378
                                                    0.1684
                                0.092838
                                           -1.168
as.factor(daynum)14 -0.072994
                                 0.091487
                                           -0.798
                                                    0.4250
as.factor(daynum)15 -0.224797
                                0.099900
                                           -2.250
                                                    0.0245
as.factor(daynum)16 -0.218157
                                0.096936
                                          -2.251
                                                    0.0244
as.factor(daynum)17 -0.118538
                                0.104742
                                           -1.132
                                                    0.2578
as.factor(daynum)18 -0.115441
                                0.107737
                                           -1.072
                                                    0.2840
                                          -2.553
-1.355
as.factor(daynum)19 -0.232832
                                0.091216
                                                    0.0107
as.factor(daynum)20 -0.120774
                                0.089156
                                                    0.1756
as.factor(daynum)21 0.050216
                                0.093250
                                            0.539
                                                    0.5902
as.factor(daynum)22 0.029680
                                0.094567
                                            0.314
                                                    0.7536
as.factor(daynum)23 -0.056540
                                 0.094917
                                           -0.596
as.factor(daynum)24 -0.100428
                                0.107004 -0.939
                                                    0.3480
```

```
as.factor(daynum)25 -0.064808
                                           0.102531
                                                        -0.632
                                                                     0.5274
as.factor(daynum)26 -0.119278
                                           0.089080
                                                         -1.339
                                                                     0.1806
as.factor(daynum)27 -0.078302
                                           0.092737
                                                         -0.844
                                                                     0.3985
as.factor(daynum)28 0.006552
as.factor(daynum)29 -0.049113
as.factor(daynum)30 -0.047850
                                           0.092537
                                                          0.071
                                                                     0.9436
                                           0.092438
                                                         -0.531
                                                                     0.5952
                                                         -0.489
                                           0.097912
                                                                     0.6251
as.factor(daynum)31 -0.148732
                                           0.101789
                                                         -1.461
                                                                     0.1440
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
Residual standard error: 1.003 on 6406 degrees of freedom Multiple R-squared: 0.006476, Adjusted R-squared: 0.001823 F-statistic: 1.392 on 30 and 6406 DF, p-value: 0.07574
```

.... From examination of the day-of-month based aggregation visualization, there appear to be a handful of days, e.g., 6th, 11th, 14th, 20th, 21th, 22th, at which observable difference takes place. The great majority of day-of-month levels exhibit NO discernable effect. Furthermore, when the ANOVA test is applied to Jul and Aug subsets, MILD statistically significant effects are observed for the Aug.s day-of-month: 2, 5, 8, 11, 15, 16, 19). Nevertheless, this mild effect occurs at a relatively weak p-value and weak F-value. The particular sequence of days suggests the potential presence of an ARIMA weekly and monthly seasonal process, taking place the 1st, 2nd, and then 3rd week of the month.

#### E7: FACTOR-LEVEL: CHANGES WRT CATEGORY OF REQUEST/INVITE/QUOTE



# CATEGORY\_ID: ANOVA JUL VIA AOV

	Df	Sum Sq	Mean Sq	F	value	Pr(>F)		
as.factor(category id)	110	118	1.075		1.096	0.234		
Residuals	6242	6123	0.981					

#### CATEGORY ID: ANOVA AUG VIA AOV

	Df	Sum Sq	Mean Sq	F va	lue	Pr(>F)	
<pre>as.factor(category_id)</pre>	110	115	1.049	1.	041	0.366	
Residuals	6326	6372	1.007				

# REMARKS:

.... Anova analysis of the Jul and Aug subsets indicate that there is NO statistically significant component effect for the category\_id levels on either of the months. .....

#### CATEGORY\_ID: INDIVIDUAL COMPONENT EFFECTS VIA LM FOR JUL

Call: lm(formula = i2q\_hrs\_log ~ as.factor(category\_id), data = riq[riq\$month == "07", ]) Residuals: Min 1Q Median 30 -3.7157 -0.6556 -0.0063 0.6695 3.7271 Coefficients: Estimate Std. Error t value Pr(>|t|) 0.18392 3.757 0.000173 \*\*\* 0.69101 (Intercept) as.factor(category id)2 -0.12505 0.47961 -0.261 0.794313 as.factor(category\_id)3 0.39741 0.29720 1.337 0.181205 as.factor(category\_id)4 0.26660 0.25210 1.058 0.290314 as.factor(category\_id)5 0.38368 0.21399 1.793 0.073020 0.31157 as.factor(category\_id)6 0.19459 1.601 0.109389 0.32928 0.21013 1.567 0.117152 as.factor(category\_id)7 as.factor(category\_id)8
as.factor(category\_id)9 -0.22711 0.39554 -0.574 0.565872 0.32831 0.20937 1.568 0.116921 as.factor(category\_id)10 1.17195 0.44421 2.638 0.008354 \*\* as.factor(category\_id)11 0.20383 0.47961 0.425 0.670855 as.factor(category\_id)12 0.452360.25793 1.754 0.079508 0.36658 0.21178 1.731 0.083507 as.factor(category\_id)13 as.factor(category\_id)14 0.25546 0.21178 1.206 0.227769 as.factor(category id)15 0.30132 0.20913 1.441 0.149688 as.factor(category\_id)16 0.52482 0.25793 2.035 0.041916 as.factor(category\_id)17 0.32902 0.23585 1.395 0.163057 as.factor(category\_id)18 0.33675 0.21039 1.601 0.109511 as.factor(category\_id)19 0.36110 0.28003 1.290 0.197272 0.42040 1.805 0.071169 as.factor(category\_id)20 0.23295 as.factor(category\_id)21 as.factor(category\_id)22 as.factor(category\_id)23 0.23799 2.352 0.018717 0.55970 0.11467 0.36322 0.316 0.752232 -1.167 0.243109 0.35318 0.30254 as.factor(category\_id)24 0.37473 0.25210 1.486 0.137216 as.factor(category\_id)25 0.23693 0.20756 1.141 0.253718 as.factor(category\_id)26 0.09684 0.22591 0.429 0.668190 as.factor(category\_id)27 as.factor(category\_id)28 0.30345 0.23485 1.292 0.196361 0.25043 0.25394 0.986 0.324069 as.factor(category\_id)29 1.548 0.121681 0.33858 0.21873 as.factor(category\_id)30 0.23070 0.20563 1.122 0.261950 as.factor(category\_id)31 -0.07191 1.00738 -0.071 0.943094 as.factor(category\_id)32 0.14926 0.24871 0.600 0.548440 0.625 0.531829 0.20670 0.33059 as.factor(category\_id)33 as.factor(category\_id)34 as.factor(category\_id)35 0.03835 0.39554 0.097 0.922763 0.24737 0.21505 1.150 0.250054 as.factor(category\_id)36 0.41357 0.36322 1.139 0.254898 as.factor(category\_id)37 0.08523 0.33059 0.258 0.796553 as.factor(category\_id)38 0.36585 0.19198 1.906 0.056736 0.34774 0.24564 1.416 0.156928 as.factor(category\_id)39 as.factor(category\_id)40 as.factor(category\_id)41 as.factor(category\_id)42 -0.87678 0.72410 -1.211 0.225999 -0.12454 0.30254 -0.412 0.680622 0.814 0.415763 0.26233 0.32233 as.factor(category\_id)43 0.35257 0.20511 1.719 0.085675 as.factor(category\_id)44 0.68038 0.33997 2.001 0.045401 0.691 0.489396 1.271 0.203876 as.factor(category\_id)45 0.20546 0.297200.27031 0.34349 as.factor(category\_id)46 0.20715 as.factor(category\_id)47 0.28031 1.353 0.176045 1.484 0.137959 as.factor(category id)48 0.33941 0.22877 1.621 0.105034 as.factor(category\_id)49 0.40065 0.24714 as.factor(category\_id)50 0.23440 0.25394 0.923 0.356006 as.factor(category\_id)51 0.20531 0.23295 0.881 0.378157 0.065 0.948119 0.02364 as.factor(category\_id)52 0.36322 0.21828 1.293 0.196028 as.factor(category\_id)53 0.28225 as.factor(category\_id)54 0.10456 0.36322 0.288 0.773457 0.29528 0.20581 1.435 0.151413 as.factor(category\_id)56 0.64167 0.39554 1.622 0.104794 as.factor(category\_id)57 1.247 0.212396 0.260 0.795186 as.factor(category\_id)58 0.33711 0.27031 0.22955 as.factor(category\_id)59 0.05959 0.24871 0.729 0.466195 as.factor(category\_id)60 0.18124 as.factor(category\_id)61 as.factor(category\_id)62 0.13861 0.28788 0.481 0.630191 0.34038 0.21332 1.596 0.110625 as.factor(category\_id)63 0.28051 0.19315 1.452 0.146469 as.factor(category\_id)64 0.36667 0.19739 1.858 0.063273 0.402 0.687848 0.649 0.516120 as.factor(category\_id)65 0.145940.36322 0.19646 0.30254 as.factor(category\_id)66 0.62963 0.24564 2.563 0.010395 as.factor(category\_id)67 as.factor(category\_id)68 0.49154 0.19557 2.513 0.011982 -0.39711 -1.527 0.126882 as.factor(category\_id)69 0.26010 as.factor(category\_id)70 0.18972 0.20675 0.918 0.358841 as.factor(category\_id)71 0.44154 0.25588 1.726 0.084465 0.25588 -0.05695 -0.223 0.823878 as.factor(category\_id)72 0.24032 0.716 0.473767 as.factor(category\_id)73 0.17217as.factor(category\_id)74 as.factor(category\_id)75 as.factor(category\_id)77 0.10783 0.30845 0.350 0.726656 0.29104 0.25588 1.137 0.255395 0.244 0.806900 0.08081 0.33059 as.factor(category\_id)78 0.37325 0.20735 1.800 0.071897

as.factor(category\_id)79

0.53720

0.20799

2.583 0.009822 \*\*

```
as.factor(category_id)80
                            0.34740
                                         0.20889
                                                   1.663 0.096358 .
as.factor(category_id)81
                            0.22071
                                         0.20675
                                                   1.068 0.285772
as.factor(category_id)82
                             0.42370
                                         0.20446
                                                   2.072 0.038275
as.factor(category_id)83
                            0.33684
                                         0.25036
                                                   1.345 0.178541
as.factor(category_id)84
                            0.53632
                                         0.28003
                                                   1.915 0.055512
as.factor(category_id)85
                             0.04191
                                         0.30254
                                                   0.139 0.889834
                                                   0.702 0.482536
as.factor(category_id)86
                                         0.23799
                             0.16714
as.factor(category_id)87
                             0.38781
                                         0.21149
                                                   1.834 0.066742
                             0.58856
                                         0.25793
                                                   2.282 0.022530
as.factor(category_id)88
as.factor(category_id)89
                             0.36452
                                         0.25793
                                                   1.413 0.157628
as.factor(category_id)90
                            0.35149
                                         0.29233
                                                   1.202 0.229267
                                                   0.942 0.346220
as.factor(category_id)91
                             0.23429
                                         0.24871
                                         0.24286
                                                   1.450 0.147031
as.factor(category id)92
                             0.35221
as.factor(category_id)93
                             0.53828
                                         0.33997
                                                   1.583 0.113392
                                                   1.703 0.088685
as.factor(category_id)94
                             0.38465
                                         0.22591
as.factor(category_id)95
                             1.60499
                                         0.72410
                                                   2.217 0.026692
as.factor(category_id)96
                             0.21868
                                         0.30254
                                                   0.723 0.469818
as.factor(category_id)97
                             0.53476
                                         0.32233
                                                   1.659 0.097162
                                                   1.391 0.164308
0.629 0.529534
as.factor(category_id)98
                             0.32530
                                         0.23388
as.factor(category_id)99
                             0.63339
                                         1.00738
as.factor(category_id)100
as.factor(category_id)101
                                                   1.289 0.197411
                            0.43825
                                         0.33997
                            0.22396
                                         0.20171
                                                   1.110 0.266916
as.factor(category_id)102
                             0.51130
                                         0.41710
                                                   1.226 0.220296
as.factor(category_id)103
                             0.28814
                                         0.23485
                                                   1.227 0.219895
as.factor(category_id)104
                            0.33884
                                         0.20384
                                                   1.662 0.096506
as.factor(category_id)105
                            0.30180
                                         0.20369
                                                   1.482 0.138482
as.factor(category_id)106
as.factor(category_id)107
as.factor(category_id)108
                            0.29830
                                         0.21093
                                                   1.414 0.157347
                                         0.25210
                            0.02681
                                                   0.106 0.915300
                             0.36674
                                         0.19668
                                                   1.865 0.062277
as.factor(category_id)109
                            0.42451
                                         0.27655
                                                   1.535 0.124831
as.factor(category_id)110
                            0 49400
                                         0.21268
                                                   2.323 0.020228
                                                   2.881 0.003975 **
                            0.84228
as.factor(category_id)111
                                         0.29233
as.factor(category_id)112
as.factor(category_id)113
                            0.35760
                                         0.20843
                                                   1.716 0.086277
                            0.30085
                                         0.21237
                                                   1.417 0.156644
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
Residual standard error: 0.9904 on 6242 degrees of freedom Multiple R-squared: 0.01894, Adjusted R-squared: 0.001
F-statistic: 1.096 on 110 and 6242 DF, p-value: 0.2341
______
 CATEGORY_ID: INDIVIDUAL COMPONENT EFFECTS VIA LM FOR AUG
lm(formula = i2q_hrs_log ~ as.factor(category_id), data = riq[riq$month ==
    "08", 1)
Residuals:
    Min
              10 Median
                               30
                                      Max
-3.5153 -0.6681 -0.0073 0.6662 3.2288
Coefficients:
                             Estimate Std. Error t value Pr(>|t|)
                            1.0609411 0.1548627
                                                     6.851 8.03e-12 ***
(Intercept)
as.factor(category_id)2
                            -0.2953022
                                         0.4097282
                                                     -0.721
                                                              0.4711
as.factor(category_id)3
                            -0.2833009
                                         0.4748000
                                                     -0.597
as.factor(category_id)4
                            -0.1798962
                                         0.1975253
                                                     -0.911
                                                              0.3625
as.factor(category_id)5
                            0.0942174
                                        0.2190089
                                                      0.430
                                                              0.6671
                            0.0673980
as.factor(category_id)6
                                         0.2019163
                                                     0.334
                                                              0.7385
                            -0.0748535
                                         0.1692504
                                                     -0.442
                                                              0.6583
as.factor(category_id)7
                            0.2856792
                                         0.2948498
                                                     0.969
as.factor(category_id)8
                                                              0.3326
as.factor(category id)9
                            -0.0982730
                                         0.1699880
                                                     -0.578
                                                              0.5632
                            -0.6995213
                                         0.7263704
as.factor(category_id)10
                                                     -0.963
                                                              0.3356
as.factor(category_id)11
                            0.5751813
                                         0.5997806
                                                      0.959
                                                              0.3376
as.factor(category_id)12
                            0.1451591
                                         0.3097254
                                                      0.469
                                                              0.6393
as.factor(category_id)13
                            -0.5081162
                                         0.2131046
                                                     -2.384
                                                              0.0171
                            -0.2248770
                                         0.2040925
as.factor(category_id)14
                                                     -1.102
                                                              0.2706
as.factor(category_id)15
as.factor(category_id)16
as.factor(category_id)17
                            -0.0610745
                                         0.2177319
                                                     -0.281
                                                              0.7791
                            -0.1637484
                                         0.2203403
                                                     -0.743
                                                              0.4574
                                         0.2603392
                            -0.2035532
                                                              0.4343
as.factor(category_id)18
                            0.0231101
                                         0.2165059
                                                      0.107
                                                              0.9150
as.factor(category_id)19
                            -0.0784830
                                         0.2048641
                                                     -0.383
                                                              0.7017
                                         0.3531413
                            -0.3184204
as.factor(category_id)20
                                                     -0.902
                                                              0.3673
                                         0.1774805
                            -0.0981537
                                                     -0.553
                                                              0.5803
as.factor(category_id)21
as.factor(category_id)22
                            -0.3381682
                                         0.4748000
                                                     -0.712
                                                              0.4763
                                         0.2315337
                                                     -0.253
as.factor(category_id)23
                            -0.0586469
                                                              0.8000
as.factor(category_id)24
                            -0.1257508
                                         0.3686470
                                                     -0.341
                                                              0.7330
as.factor(category_id)25
                            0.0389700
                                         0.1677128
                                                      0.232
                                                              0.8163
as.factor(category_id)26
                            -0.0978398
                                         0.1829889
                                                     -0.535
                                                              0.5929
                            -0.0851762
                                         0.1834875
                                                     -0.464
                                                              0.6425
as.factor(category_id)27
as.factor(category_id)28
as.factor(category_id)29
                            0.0631389
                                         0.1827461
                                                      0.346
                                                              0.7297
                            0.2029052
                                         0.2177319
                                                      0.932
                                                              0.3514
                            -0.0247521
                                         0.2682301
                                                     -0.092
                                                              0.9265
as.factor(category_id)30
as.factor(category_id)31
                            0.3383615
                                         0.5251650
                                                      0.644
                                                              0.5194
as.factor(category_id)32
                            -0.0575234
                                         0.2262869
                                                     -0.254
                                                              0 7993
                            -0.2590251
                                         0.5997806
                                                     -0.432
as.factor(category_id)33
                                                              0.6659
as.factor(category_id)34
as.factor(category_id)35
                           -1.0556643
                                         0.7263704
                                                     -1.453
                                                              0.1462
                           -0.1743614
                                         0.1868983
                                                    -0.933
                                                              0.3509
```

as.factor(category\_id)36 -0.4767172 0.3531413

-1.350

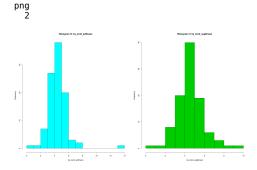
0.1771

```
as.factor(category_id)37
                           -0.3824953 0.2885017
                                                   -1.326
                                                            0.1850
                           0.0328927
as.factor(category_id)38
                                       0.2012336
                                                   0.163
                                                            0.8702
as.factor(category_id)39
                           -0.4660643
                                       0.3871567
                                                   -1.204
                                                            0.2287
as.factor(category_id)40
                           -0.0799194
                                       0.2504463
                                                   -0.319
                                                            0.7497
as.factor(category_id)41
                           -0.2940228
                                       0.3018830
                                                   -0.974
                                                            0.3301
as.factor(category_id)42
                           -0.8912640
                                       0.4748000
                                                   -1.877
                                                            0.0605
                           0.0120201
                                       0.1676621
                                                    0.072
                                                            0.9428
as.factor(category_id)43
as.factor(category id)44
                           -0.7039827
                                       0.5251650
                                                   -1.340
                                                            0.1801
                                                            0.9992
                           -0.0003496
                                       0.3531413
                                                   -0.001
as.factor(category_id)45
as.factor(category_id)46
                           -0.0717500
                                       0.2948498
                                                   -0.243
                                                            0.8077
as.factor(category_id)47
                           -0.1409880
                                       0.2141950
                                                   -0.658
                                                            0.5104
as.factor(category_id)48
                           0.5338563
                                       0.3399292
                                                    1.570
                                                            0.1164
                           0.0685554
                                       0.1993011
as.factor(category id)49
                                                    0.344
                                                            0.7309
as.factor(category id)50
                           0.0289840
                                       0.2475651
                                                    0.117
                                                            0.9068
                            0.4382623
                                       0.2948498
as.factor(category_id)51
                                                    1.486
                                                            0.1372
as.factor(category_id)52
                           0.9099420
                                       0.5997806
                                                    1.517
                                                            0.1293
as.factor(category_id)53
                           0.0647448
                                       0.1813733
                                                    0.357
                                                            0.7211
as.factor(category_id)54
                           0.0745543
                                       0.2827393
                                                    0.264
                                                            0.7920
                           0.0229233
                                       0.2246984
as.factor(category_id)55
                                                    0.102
                                                            0.9187
                           -0.3549535
                                       0.2141950
as.factor(category_id)56
                                                   -1.657
                                                            0.0975
as.factor(category_id)57
                           -0.3668273
                                       0.3018830
                                                   -1.215
                                                            0.2244
as.factor(category_id)58
                           0.2387652
                                       0.2376443
                                                    1.005
                                                            0.3151
                                                            0.4417
as.factor(category_id)59
                           -0.1421773
                                       0.1848157
                                                   -0.769
as.factor(category_id)60
                           0.0821201
                                       0.2131046
                                                    0.385
                                                            0.7000
as.factor(category_id)61
                           -0.0165955
                                       0.2100660
                                                   -0.079
                                                            0.9370
                           -0.0220489
                                       0.2203403
                                                   -0.100
                                                            0.9203
as.factor(category_id)62
as.factor(category_id)63
                           -0.1456391
                                       0.1912413
                                                   -0.762
                                                            0.4464
as.factor(category_id)64
                           -0.0856723
                                       0.2110423
                                                   -0.406
                                                            0.6848
as.factor(category_id)65
                            0.0029067
                                       0.3686470
                                                    0.008
                                                            0.9937
as.factor(category_id)66
                           0.3217876
                                       0.7263704
                                                    0.443
                                                            0.6578
as.factor(category_id)67
                            0.1195300
                                       0 2504463
                                                    0 477
                                                            0.6332
                           0.1206668
                                       0.1993011
                                                    0.605
as.factor(category_id)68
                                                            0.5449
as.factor(category_id)69
as.factor(category_id)70
                           -0.2363759
                                       0.2535212
                                                   -0.932
                                                            0.3512
                           0.2329894
                                       0.2448594
                                                    0.952
                                                            0.3414
as.factor(category_id)71
                           -0.1123760
                                       0.2315337
                                                   -0.485
                                                            0.6274
as.factor(category_id)72
                           0.0808948
                                       0.4380179
                                                    0.185
                                                            0.8535
as.factor(category_id)73
                           0.0134580
                                       0.2315337
                                                    0.058
                                                            0.9537
as.factor(category_id)74
                           -0.2856870
                                       0.2827393
                                                   -1.010
                                                            0.3123
as.factor(category_id)75
                           -0.0547894
                                       0.1948646
                                                   -0.281
                                                            0.7786
as.factor(category_id)76
                           -0.0567112
                                       0.3686470
                                                   -0.154
                                                            0.8777
as.factor(category_id)77
                           -0.1984942
                                       0.4097282
                                                   -0.484
                                                            0.6281
as.factor(category_id)78
                           0.1118434
                                       0.1958875
                                                    0.571
                                                            0.5680
as.factor(category_id)79
                           -0.1287695
                                       0.1719836
                                                   -0.749
                                                            0.4540
as.factor(category_id)80
                           0.0341814
                                       0.1665560
                                                   0.205
                                                            0.8374
                           -0.2439681
                                       0.1689998
                                                   -1.444
                                                            0.1489
as.factor(category_id)81
as.factor(category_id)82
                           -0.1534974
                                       0.1829889
                                                   -0.839
                                                            0.4016
as.factor(category_id)83
                           0.0572609
                                       0.4748000
                                                    0.121
                                                            0.9040
as.factor(category_id)84
                            0.2297776
                                       0.2827393
                                                    0.813
                                                            0.4164
                           -1.3266457
                                       0.7263704
                                                   -1.826
                                                            0.0678
as.factor(category_id)85
as.factor(category_id)86
                           0.1605689
                                       0.1878830
                                                   0.855
                                                            0.3928
as.factor(category_id)87
                           -0.0817626
                                       0.2217296
                                                   -0.369
                                                            0.7123
                           0.0564071
                                       0.2504463
                                                   0.225
as.factor(category id)88
                                                            0.8218
as.factor(category_id)89
                           -0.0009025
                                       0.1853823
                                                   -0.005
                                                            0.9961
as.factor(category_id)90
                           -0.0310957
                                       0.2774821
                                                   -0.112
                                                            0.9108
as.factor(category_id)91
                           0.1540936
                                       0.2203403
                                                    0.699
                                                            0.4844
as.factor(category_id)92
                           -0.0108958
                                       0.1900478
                                                   -0.057
                                                            0.9543
as.factor(category_id)93
                           -0.3579371
                                       0.2475651
                                                   -1.446
                                                            0.1483
                           -0.1313918
                                       0.1708055
                                                   -0.769
                                                            0.4418
as.factor(category_id)94
as.factor(category_id)96
                           -0.1210717
                                       0.2535212
                                                   -0.478
                                                            0.6330
as.factor(category id)97
                           -0.0923434
                                       0.2948498
                                                   -0.313
                                                            0.7541
as.factor(category_id)98
                           0.1117920
                                       0.3185345
                                                    0.351
                                                            0.7256
as.factor(category_id)99
                           0.2688480
                                       0.3686470
                                                    0.729
                                                            0.4659
as.factor(category_id)100 0.0218970
                                       0.2948498
                                                    0.074
                                                            0.9408
as.factor(category_id)101 -0.1630827
                                       0.1842698
                                                   -0.885
                                                            0.3762
as.factor(category_id)103 -0.2379126
                                       0.2246984
                                                   -1.059
                                                            0.2897
as.factor(category_id)104 -0.0695280
                                       0.1651489
                                                   -0.421
                                                            0.6738
as.factor(category_id)105 -0.0377800
                                       0.2203403
                                                   -0.171
                                                            0.8639
as.factor(category_id)106 -0.0393900
as.factor(category_id)107 0.0761646
                                       0.1702754
                                                   -0.231
                                                            0.8171
                                       0.1825074
                                                   0.417
                                                            0.6765
as.factor(category_id)108 -0.1083572
                                       0.1627708
                                                  -0.666
                                                            0.5056
as.factor(category_id)109 -0.1356001
                                       0.2603392
                                                   -0.521
                                                            0.6025
as.factor(category_id)110 -0.1122168
                                       0.1892950
                                                   -0.593
                                                            0.5533
as.factor(category_id)111 -0.0067452
                                       0.2827393
                                                  -0.024
                                                            0.9810
as.factor(category_id)112 -0.1254390
                                       0.2475651
                                                   -0.507
                                                            0.6124
as.factor(category_id)113 -0.0261085
                                      0.2279517
                                                  -0.115
                                                            0.9088
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
Residual standard error: 1.004 on 6326 degrees of freedom
Multiple R-squared: 0.01778, Adjusted R-squared: 0.0007042
F-statistic: 1.041 on 110 and 6326 DF, p-value: 0.3659
```

.... Anova analysis of the Jul and Aug subsets indicate that there NO statistical significant difference at specific category levels between the two months, specifically, though several categories (10, 16, 21 44, 67, 68, 79, 82, 88, 95, 110, 111) have MILDLY significant effects but at poor R2, F and p values.

From examination of the category\_id based aggregation visualization, it appears that there are a handful of categories, (e.g., 8, 10, etc.) at which significant difference appears to take place. HOWEVER, when the ANOVA test is applied, only a MILD statistically significant effect is observed in categories 67 (A/V), 68 (Tutoring), and 69 (Land Surveying).

#### E8: FACTOR-LEVEL: CHANGES WRT LOCATION OF REQUEST/INVITE/OUOTE



LOCATION\_ID: ANOVA JUL VIA AOV

```
Df Sum Sq Mean Sq F value Pr(>F)
as.factor(location_id) 99 96 0.9738 0.991 0.507
Residuals 6253 6145 0.9828
```

\_\_\_\_\_\_

LOCATION ID: ANOVA AUG VIA AOV

```
Df Sum Sq Mean Sq F value Pr(>F)
as.factor(location_id) 99 93 0.9428 0.934 0.663
Residuals 6337 6394 1.0090
```

\_\_\_\_\_\_

LOCATION\_ID: INDIVIDUAL COMPONENT EFFECTS VIA LM FOR JUL

```
-----
```

```
latt:
lm(formula = i2q_hrs_log ~ as.factor(location_id), data = riq[riq$month ==
    "07", ])
```

Residuals: Min 1Q Median 3Q Max -3.7687 -0.6637 -0.0018 0.6784 3.6014

Coefficients: (Intercept) as.factor(location\_id)2 as.factor(location\_id)3 0.1096253 0.0511775 0.0229102 0.0548361 0.418 0.67611 0.0548361 0.0605619 0.0732168 as.factor(location\_id)4 0.827 0.40818 as.factor(location\_id)5 -0.0326467 0.0680991 -0.479 as.factor(location\_id)6 -0.0449680 0.0674404 -0.667 0.50494 -0.0591719 as.factor(location\_id)7 0.0783494 -0.755 0.45014 0.0853288 0.0866001 as.factor(location\_id)8 0.985 0.32450 0.0069376 0.1064690 0.065 0.94805 as.factor(location\_id)9 as.factor(location\_id)10 as.factor(location\_id)11 0.0245010 0.0833620 0.294 0.76884 0.0167658 0.0915786 0.183 0.85474 as.factor(location\_id)12 -0.0443937 0.1019962 -0.435 0.66340 as.factor(location\_id)13 0.0218901 0.0980919 0.223 0.82342

```
as.factor(location id)14
                           0.0811668 0.1086765
                                                   0.747
                                                           0.45517
                                                   -1.911
as.factor(location_id)15
                           -0.2014917
                                       0.1054190
                                                           0.05601
as.factor(location id)16
                           0.0449159
                                       0.1320047
                                                    0.340
                                                           0.73367
as.factor(location_id)17
                            0.1852186
                                       0.1024628
                                                    1.808
                                                           0.07071
as.factor(location id)18
                           0.0922897
                                       0.1402409
                                                    0.658
                                                           0.51051
as.factor(location_id)19
                           -0.0747476
                                       0.1309490
                                                   -0.571
                                                           0.56815
                                                   0.786
as.factor(location_id)20
                           0.0931876
                                       0.1185279
                                                           0.43178
as.factor(location_id)21
                           -0.0134399
                                       0.1353425
                                                   -0.099
                                                           0.92090
as.factor(location_id)22
                           -0.1658706
                                       0.1330881
                                                   -1.246
                                                           0.21269
as.factor(location_id)23
                           -0.0955116
                                       0.1611435
                                                   -0.593
                                                           0.55340
as.factor(location_id)24
                           0.3580136
                                       0.1536983
                                                    2.329
                                                           0.01987
as.factor(location id)25
                            0.1098921
                                       0.1774246
                                                    0.619
                                                           0.53569
                           0.1408609
                                       0.1893853
as.factor(location id)26
                                                    0.744
                                                           0.45704
as.factor(location_id)27
                           -0.0633790
                                       0.1429108
                                                   -0.443
                                                           0.65743
                            0.2446136
                                       0.1747823
                                                    1.400
as.factor(location_id)28
                                                           0.16170
as.factor(location_id)29
                           0.0106744
                                       0.1631881
                                                    0.065
                                                           0.94785
as.factor(location_id)30
                           -0.0225871
                                       0.1698444
                                                   -0.133
                                                           0.89421
                                       0.1861626
as.factor(location_id)31
                           -0.1507241
                                                   -0.810
                                                           0.41818
                           -0.0006586
as.factor(location id)32
                                       0.2291121
                                                   -0.003
                                                           0.99771
as.factor(location_id)33
as.factor(location_id)34
                           0.1560756
                                       0.1377227
                                                    1.133
                                                           0.25715
                           0.0561853
                                       0.1536983
                                                    0.366
                                                           0.71471
as.factor(location_id)35
                            0.0959925
                                       0.1377227
                                                    0.697
                                                           0.48583
as.factor(location_id)36
                           0.1157578
                                       0.1831035
                                                    0.632
                                                           0.52728
as.factor(location_id)37
                           -0.1635418
                                       0.1927867
                                                   -0.848
                                                           0.39630
as.factor(location_id)38
                           0.0926153
                                       0.1104344
                                                    0.839
                                                           0.40170
                           -0.0150270
                                       0.1536983
                                                   -0.098
                                                           0.92212
as.factor(location_id)39
as.factor(location_id)40
                           0.0014234
                                       0.2233968
                                                    0.006
                                                           0.99492
as.factor(location_id)41
                            0.1430285
                                       0.1631881
                                                    0.876
                                                           0.38081
as.factor(location_id)42
                            0.2826116
                                       0.1774246
                                                    1.593
as.factor(location_id)43
                            0.1492196
                                       0.1269800
                                                    1.175
                                                           0.23998
as.factor(location_id)44
                            0 3408008
                                       0.1774246
                                                    1.921
                                                           0.05480
                           0.2953363
                                       0.2352996
                                                    1.255
                                                           0.20947
as.factor(location_id)45
as.factor(location_id)46
                           -0.0426532
                                       0.2131644
                                                   -0.200
                                                           0.84141
as.factor(location_id)47
                            0.8297656
                                       0.4964446
                                                    1.671
                                                           0.09469
as.factor(location id)48
                            0.1169735
                                       0.1698444
                                                    0.689
                                                           0.49103
                                                           0.66621
as.factor(location_id)49
                           -0.0899682
                                       0.2085590
                                                   -0.431
as.factor(location_id)50
                           0.4874565
                                       0.2663929
                                                   1.830
                                                           0.06732
                           -0.3414294
as.factor(location_id)51
                                       0.3001829
                                                   -1.137
                                                           0.25541
as.factor(location_id)52
as.factor(location_id)53
                           -0.0548214
                                       0.1747823
                                                   -0.314
                                                           0.75379
                           0.1339373
                                       0.2493804
                                                    0.537
                                                           0.59123
as.factor(location_id)54
                           -0.2291989
                                       0.2042462
                                                   -1.122
                                                           0.26183
as.factor(location_id)55
                            0.0806130
                                       0.3515861
                                                    0.229
                                                           0.81866
as.factor(location_id)56
                            0.2238512
                                       0.2420279
                                                    0.925
                                                           0.35505
as.factor(location_id)57
                           -0.1150661
                                       0.2001964
                                                   -0.575
                                                           0.56547
                           -0.0434387
                                       0.2420279
                                                   -0.179
                                                           0.85757
as.factor(location_id)58
as.factor(location_id)59
                           0.0268766
                                       0.1747823
                                                    0.154
                                                           0.87779
as.factor(location_id)60
                           0.0162387
                                       0.2001964
                                                    0.081
                                                           0.93535
as.factor(location_id)61
                           0.1568094
                                       0.1611435
                                                   0.973
                                                           0.33054
as.factor(location_id)62
                           0.0617808
                                       0.3757153
                                                    0.164
                                                           0.86939
as.factor(location_id)63
                           0.0989737
                                       0.1893853
                                                    0.523
                                                           0.60127
as.factor(location_id)64
                           0.0157274
                                       0.1722584
                                                    0.091
                                                           0.92726
                           -0.1117888
                                       0.2233968
                                                   -0.500
as.factor(location id)65
                                                           0.61681
as.factor(location_id)66
                           -1.1698156
                                       0.4442065
                                                   -2.633
                                                           0.00847
as.factor(location_id)67
                            0.1680715
                                       0.2180969
                                                    0.771
                                                           0.44096
as.factor(location_id)68
                           0.2119584
                                       0.2663929
                                                    0.796
                                                           0.42626
as.factor(location_id)69
                           -0.0573158
                                       0.3515861
                                                   -0.163
                                                           0.87051
as.factor(location id)70
                           -0.3655972
                                       0.2875146
                                                   -1.272
                                                           0.20357
                           0.1630614
                                       0.2180969
                                                    0.748
as.factor(location id)71
                                                           0.45470
as.factor(location_id)72
                           0.8284879
                                       0.4056611
                                                    2.042
                                                           0.04116
as.factor(location id)73
                           -1.0638064
                                       0.7015312
                                                   -1.516
                                                           0.12947
as.factor(location_id)74
                            0.3502501
                                       0.2131644
                                                    1.643
                                                           0.10041
as.factor(location_id)75
                            0.3272917
                                       0.2663929
                                                    1.229
                                                           0.21927
as.factor(location_id)76
                           0.1734402
                                       0.2291121
                                                   0.757
                                                           0.44907
                           -0.2256171
                                       0.2131644
                                                           0.28991
as.factor(location id)77
                                                   -1.058
                           0.3302152
                                       0.2233968
                                                   1.478
                                                           0.13942
as.factor(location id)78
as.factor(location_id)79
                           -0.2210567
                                       0.3147124
                                                   -0.702
                                                           0.48245
as.factor(location_id)80
                            0.4246742
                                       0.4964446
                                                    0.855
                                                           0.39235
as.factor(location_id)81
                           -0.2838712
                                       0.2574595
                                                   -1.103
                                                           0.27025
as.factor(location_id)82
                           -0.2653112
                                       0.2493804
                                                   -1.064
                                                           0.28742
                           0.1871083
as.factor(location id)83
                                       0.3147124
                                                   0.595
                                                           0.55217
as.factor(location id)84
                           -0.0087211
                                       0.3757153
                                                   -0.023
                                                           0.98148
as.factor(location_id)85
                           0.4223008
                                       0.2875146
                                                    1.469
                                                           0.14194
as.factor(location_id)86
                           0.1784715
                                       0.2663929
                                                    0.670
                                                           0.50291
                           -0.4511503
                                       0.3316073
                                                   -1.360
                                                           0.17372
as.factor(location id)87
as.factor(location_id)88
                           -0.1366320
                                       0.2763421
                                                   -0.494
                                                           0.62102
as.factor(location_id)89
                           0.5373310
                                       0.3316073
                                                    1.620
                                                           0.10520
as.factor(location_id)90
                           0.1956859
                                       0.3316073
                                                    0 590
                                                           0.55514
                                       0.2085590
                                                           0.41696
                           -0.1693017
                                                   -0.812
as.factor(location_id)91
as.factor(location_id)92
                           -0.0133780
                                       0.2574595
                                                           0.95856
                                                   -0.052
as.factor(location_id)93
                           -0.1757020
                                       0.4056611
                                                   -0.433
                                                           0.66494
as.factor(location_id)94
                           0.0467332
                                       0.2875146
                                                    0.163
                                                           0.87088
as.factor(location_id)95
                           0.0471492
                                       0.1801948
                                                    0.262
                                                           0.79359
as.factor(location_id)96
                           -0.0728849
                                       0.3515861
                                                   -0.207
                                                           0.83578
                           0.4210526
                                       0.2291121
as.factor(location_id)97
                                                    1.838
                                                           0.06615
                           0.2124621
                                       0.2574595
as.factor(location_id)98
as.factor(location_id)99
                                                    0.825
                                                           0.40928
                           -0.0068028
                                       0.2085590
                                                   -0.033
                                                           0.97398
as.factor(location_id)100 0.4117733
                                       0.2180969
                                                    1.888
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
Residual standard error: 0.9913 on 6253 degrees of freedom
Multiple R-squared: 0.01545, Adjusted R-squared: -0.0001426
```

Multiple R-squared: 0.01545, Adjusted R-squared: -0.0001426 F-statistic: 0.9909 on 99 and 6253 DF, p-value: 0.5071

.....

#### LOCATION ID: INDIVIDUAL COMPONENT EFFECTS VIA LM FOR AUG

```
......
Call:
lm(formula = i2q_hrs_log ~ as.factor(location_id), data = riq[riq$month ==
    "08", ])
Residuals:
                              30
             1Q Median
-3.6758 -0.6681 -0.0031 0.6729 3.4115
Coefficients:
                            Estimate Std. Error t value Pr(>|t|)
(Intercept)
                                      0.028806 34.396 < 2e-16 ***
                            0.990786
as.factor(location_id)2
                            0.050483
                                       0.047380
                                                  1.065
                                                         0.28669
as.factor(location_id)3
                            0.017841
                                       0.057953
                                                  0.308
                                                         0.75820
as.factor(location_id)4
                           -0.088976
                                       0.069988
                                                 -1.271
                                                         0.20366
as.factor(location_id)5
                           0.063096
                                       0.071074
                                                  0.888
                                                         0.37471
                           -0.100570
                                       0.074315
                                                 -1.353
as.factor(location_id)6
                                                         0.17601
as.factor(location_id)7
                           0.036709
                                       0.079270
                                                  0.463
                                                          0.64332
as.factor(location_id)8
                           -0.067295
                                       0.082895
                                                 -0.812
                                                          0.41694
as.factor(location_id)9
                           -0.098463
                                       0.095395
                                                  -1.032
                                                          0.30204
as.factor(location_id)10
                           0.063060
                                       0.088525
                                                  0.712
                                                          0.47628
as.factor(location_id)11
                            0.056108
                                       0.096115
                                                  0.584
                                                          0.55940
                                                  1.507
as.factor(location_id)12
                            0.156761
                                       0.104018
                                                          0.13185
as.factor(location_id)13
as.factor(location_id)14
                            0.208189
                                       0.101290
                                                  2.055
                                                          0.03988
                            0.184354
                                       0.118769
                                                  1.552
                                                          0.12066
                                                 -0.670
as.factor(location_id)15
                           -0.083853
                                       0.125171
                                                          0.50294
as.factor(location_id)16
                           -0.058252
                                       0.149324
                                                 -0.390
                                                          0.69647
as.factor(location_id)17
                           -0.049644
                                       0.113321
                                                 -0.438
                                                          0.66134
as.factor(location_id)18
                           -0.172186
                                       0.142244
                                                 -1.210
                                                          0.22613
as.factor(location_id)19
                           -0.025711
                                       0.127878
                                                 -0.201
                                                          0.84066
as.factor(location_id)20
                           0.121434
                                       0.121044
                                                  1.003
                                                          0.31579
as.factor(location_id)21
                           -0.227262
                                       0.131798
                                                  -1.724
                                                          0.08470
as.factor(location_id)22
                           0.155812
                                       0.131798
                                                  1.182
                                                          0.23717
as.factor(location_id)23
                           -0.201218
                                       0.128823
                                                  -1.562
                                                          0.11834
as.factor(location_id)24
                           0 009995
                                       0.172215
                                                  0.058
                                                          0 95372
                                                  0.207
                            0.029439
                                       0.142244
                                                          0.83605
as.factor(location_id)25
as.factor(location_id)26
                                                  0.227
                           0.031428
                                       0.138474
                                                          0.82046
as.factor(location_id)27
                                                  -0.904
                           -0.167793
                                       0.185642
                                                          0.36611
                                       0.199091
                                                  0.502
as.factor(location_id)28
                            0.099987
                                                          0.61553
as.factor(location_id)29
                           0.010688
                                       0.144947
                                                  0.074
                                                          0.94122
as.factor(location_id)30
                            0.334169
                                       0.202952
                                                  1.647
                                                          0.09970
as.factor(location_id)31
                           0.024006
                                       0.157649
                                                  0.152
                                                          0.87898
                                       0.138474
                                                  0.700
                            0.096941
                                                         0.48391
as.factor(location id)32
                           0.197258
                                       0.163405
                                                  1.207
as.factor(location_id)33
                                                          0.22741
                                                 -0.018
as.factor(location id)34
                           -0.002567
                                       0.143575
                                                          0.98574
                           -0.184146
                                                 -1.450
                                                          0.14697
as.factor(location_id)35
                                       0.126955
as.factor(location_id)36
                           -0.171191
                                       0.136130
                                                 -1.258
                                                          0.20860
as.factor(location_id)37
                           0.038497
                                       0.216086
                                                  0.178
                                                         0.85860
                                                  0.325
                           0.050022
                                       0.154147
as.factor(location id)38
                                                          0.74556
                                                 -0.727
                           -0.107492
                                       0.147819
                                                         0.46714
as.factor(location id)39
as.factor(location id)40
                           0.080439
                                       0.167630
                                                  0.480
                                                         0.63134
as.factor(location_id)41
                                       0.245321
                                                  0.171
                           0.041992
                                                          0.86409
as.factor(location id)42
                           -0.223598
                                       0.182696
                                                  -1.224
                                                          0.22104
as.factor(location_id)43
                           0.123021
                                       0.150879
                                                  0.815
                                                          0.41489
                                       0.270001
                                                  0.637
as.factor(location id)44
                           0.172092
                                                         0.52390
as.factor(location id)45
                           -0.067849
                                       0.174660
                                                 -0.388
                                                         0.69768
as.factor(location_id)46
                           0.097285
                                       0.182696
                                                  0.532
                                                          0.59440
                                                  -0.709
as.factor(location_id)47
                           -0.109303
                                       0.154147
                                                          0.47830
as.factor(location_id)48
                           -0.032012
                                       0.216086
                                                 -0.148
                                                          0.88223
as.factor(location_id)49
                           0.020042
                                       0.192003
                                                  0.104
                                                          0.91687
as.factor(location_id)50
                           0.392699
                                       0.232238
                                                  1.691
                                                          0.09090
                                       0.172215
                                                  -0.436
                           -0.075142
                                                          0.66261
as.factor(location id)51
as.factor(location_id)52
                           0.029849
                                       0.211421
                                                  0.141
                                                          0.88773
                                       0.221081
                                                  0.766
as.factor(location id)53
                           0.169424
                                                         0.44350
as.factor(location_id)54
                           -0.009878
                                       0.211421
                                                 -0.047
                                                          0.96274
as.factor(location_id)55
                           -0.319807
                                       0.185642
                                                  -1.723
                                                         0.08499
as.factor(location id)56
                           0.085212
                                       0.318950
                                                  0.267
                                                         0.78935
                           0.280342
                                       0.195448
                                                  1.434
as.factor(location_id)57
                                                         0.15152
                                       0.165476
                           0.114784
                                                  0.694
                                                         0.48792
as.factor(location_id)58
as.factor(location_id)59
as.factor(location_id)60
                           0.136779
                                       0.185642
                                                  0.737
                                                          0.46128
                                                  -0.413
                           -0.131800
                                       0.318950
                                                          0.67945
as.factor(location_id)61
                                                          0.54396
                            0.104512
                                       0.172215
                                                  0.607
as.factor(location_id)62
                           0.022735
                                       0.411090
                                                  0.055
                                                          0.95590
as.factor(location_id)63
                           -0.013517
                                       0.165476
                                                  -0.082
                                                          0.93490
as.factor(location_id)64
                           0.236101
                                       0.185642
                                                  1.272
                                                          0.20349
                                       0.304231
                                                 -0.139
as.factor(location_id)65
as.factor(location_id)66
                           -0.042391
                                                          0.88919
                           0.096680
                                       0.318950
                                                  0.303
                                                          0.76181
                                                  0.805
as.factor(location_id)67
                            0.177903
                                       0.221081
                                                          0.42103
as.factor(location_id)68
                           -0.182870
                                       0.318950
                                                  -0.573
                                                          0.56643
as.factor(location_id)69
                            0.123569
                                       0.252768
                                                  0.489
                                                          0.62495
as.factor(location id)70
                           1.072016
                                       0.411090
                                                  2.608
                                                          0.00914
                           -0.118838
                                       0.232238
                                                 -0.512
                                                          0.60887
as.factor(location_id)71
as.factor(location_id)72
                           -0.302808
                                       0.291397
                                                 -1.039
                                                          0.29877
as.factor(location_id)73
                           0.196839
                                       0.226449
                                                  0.869
                                                          0.38475
as.factor(location_id)74
                           -0.144797
                                       0.245321
                                                 -0.590
                                                          0.55505
as.factor(location_id)75
                            0.161100
                                       0.260952
                                                  0.617
                                                          0.53702
as.factor(location_id)76
                           -0 409967
                                       0.380751
                                                 -1.077
                                                          0.28164
                            0.264076
                                       0.260952
                                                  1.012
as.factor(location_id)77
                                                          0.31159
as.factor(location_id)78
                           0.571373
                                       0.336065
                                                  1.700
                                                         0.08915
as.factor(location_id)79
                           0.418903
                                                  1.438
                                       0.291397
                                                         0.15061
```

as.factor(location\_id)80

0.222080

0.304231

0.46543

0.730

```
as.factor(location_id)81
                            0.187363
                                         0.172215
                                                     1.088 0.27666
as.factor(location_id)82
                            -0.289318
                                         0.270001
                                                    -1.072
                                                             0.28397
as.factor(location_id)83
                             0.101932
                                         0.336065
                                                     0.303
                                                             0.76166
as.factor(location_id)84
                             0.247912
                                         0.336065
                                                     0.738
                                                             0.46073
as.factor(location_id)85
                            -0.695365
                                         0.503068
                                                    -1.382
                                                             0.16694
                            0.090514
                                         0.291397
                                                    0.311
-0.315
as factor(location_id)86
                                                             0.75610
as.factor(location_id)87
as.factor(location_id)88
                                         0.245321
                                                             0.75257
                            -0.077342
                                         0.207053
                                                     0.256
                             0.052949
                                                             0.79817
as.factor(location_id)89
                             0.227680
                                         0.411090
                                                     0.554
                                                             0.57970
as.factor(location_id)90
                             0.279338
                                         0.318950
                                                     0.876
                                                             0.38117
as.factor(location_id)91
                            -0.258649
                                         0.580655
0.710862
                                                    -0.445
0.086
                                                             0.65601
                            0.061473
as.factor(location_id)92
                                                             0.93109
as.factor(location_id)93
as.factor(location_id)94
                            -0.163912
                                         0.280079
                                                    -0.585
                                                             0.55841
                            0.048948
                                         0.411090
                                                     0.119
                                                             0.90523
as.factor(location_id)95
                             0.110879
                                         0.245321
                                                     0.452
                                                             0.65130
as.factor(location_id)96
                            -1.607287
                                         0.580655
                                                    -2.768
                                                             0.00566 **
as.factor(location_id)97
                            0.098558
                                         0.380751
                                                     0.259
                                                             0.79576
as.factor(location_id)98 -0.180904
as.factor(location_id)99 -0.678341
                                                    -0.440
-1.507
                                         0.411090
                                                             0.65991
                                         0.450142
                                                             0.13187
as.factor(location_id)100 -0.135009
                                         0.221081
                                                    -0.611 0.54144
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
```

Residual standard error: 1.004 on 6337 degrees of freedom Multiple R-squared: 0.01439, Adjusted R-squared: -0.00 F-statistic: 0.9344 on 99 and 6337 DF, p-value: 0.6635 Adjusted R-squared: -0.00101

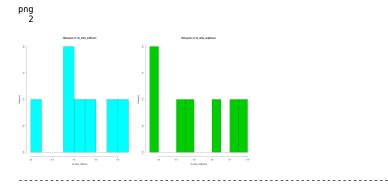
#### **REMARKS:**

Anova analysis of the Jul and Aug subsets indicate there is NO statistically significant component effect for the location\_id. When examining individul levels there is MILD component effects for location\_id 2, 24, 66, and 72 but these occur at very weak R2, F and p-values. As a result, there is no evidence of a STRONG difference between Jul and Aug months in terms of components effects for location\_id.

#### **REMARKS:**

From examination of the location\_id based aggregation visualization, it appears that there are a handful of distinguishing categories for either Jul and Aug. HOWEVER, when the ANOVA test is applied, there is NO strong evidence of a significant effect being observed due to location\_id or location\_id levels.

# E9: FACTOR-LEVEL: CHANGES WRT DAY OF WEEK



DAY OF WEEK: ANOVA JUL VIA AOV

Df Sum Sq Mean Sq F value Pr(>F)

dow 6 3 0.5697 Residuals 6346 6238 0.9830 0.579 0.747

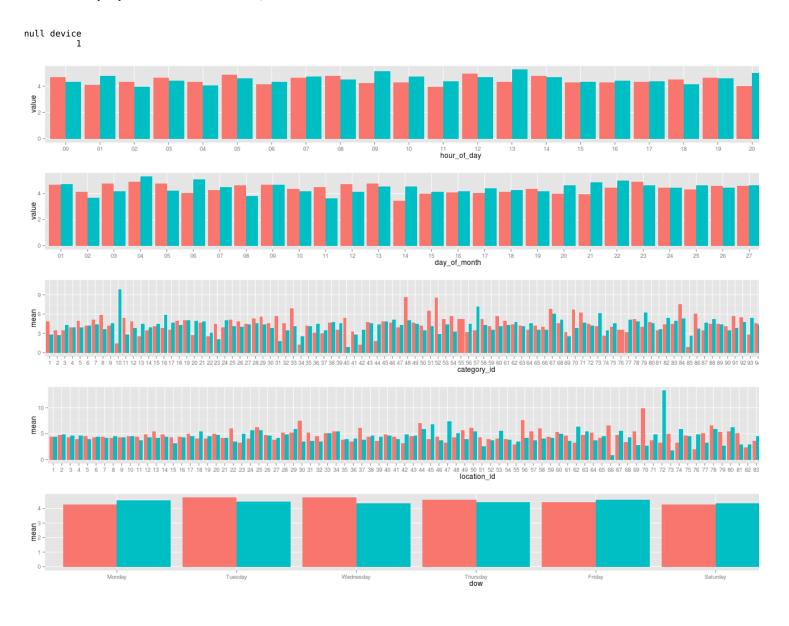
```
DAY OF WEEK: ANOVA AUG VIA AOV
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
 DAY OF WEEK: ANOVA JUL VIA LM
------
lm(formula = i2q_hrs_log ~ dow, data = riq[riq$month == "07",
    ])
Residuals:
              1Q Median
                                 30
    Min
                                            Max
-3.7871 -0.6605 -0.0074 0.6785 3.5832
Coefficients:
Estimate Std. Error t value Pr(>|t|) (Intercept) 1.033670 0.028814 35.874 <2e-16 *** dowTuesday -0.030620 0.040472 -0.757 0.449 dowWednesday -0.036961 0.041461 -0.891 0.373
dowNednesday -0.036961
dowThursday -0.026539
dowFriday 0.004697
                              0.044392 -0.598
0.046251 0.102
                                                        0.919
dowSaturday -0.022599
dowSunday -0.079305
                              0.049202 -0.459
                                                        0.646
dowSunday
                              0.049281 -1.609
                                                        0.108
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
Residual standard error: 0.9915 on 6346 degrees of freedom
Multiple R-squared: 0.0005476, Adjusted R-squared: -0.0003974
F-statistic: 0.5795 on 6 and 6346 DF, p-value: 0.747
 DAY OF WEEK: ANOVA AUG VIA LM
lm(formula = i2q_hrs_log ~ dow, data = riq[riq$month == "08",
Residuals:

Min 10 Median 30 Max

-3.5043 -0.6770 -0.0044 0.6763 3.3421
Coefficients:
Estimate Std. Error t value Pr(>|t|)
(Intercept) 0.94225 0.03165 29.772 < 2e-16 ***
dowTuesday 0.07887 0.04449 1.773 0.07628 .
dowWednesday 0.14789
dowThursday 0.08184
dowFriday 0.01736
                                           3.245 0.00118 **
                               0.04558
                                         1.856 0.06355 .
0.386 0.69916
                              0.04410
                              0.04493
dowSaturday 0.03043
                               0.04747
                                          0.641 0.52153
                0.07007
                              0.05163 1.357 0.17478
dowSunday
Signif. codes: 0 â€~***' 0.001 â€~**' 0.01 â€~*' 0.05 â€~.' 0.1 â€~ ' 1
Residual standard error: 1.003 on 6430 degrees of freedom
Multiple R-squared: 0.002202, Adjusted R-squared: 0.001271
F-statistic: 2.365 on 6 and 6430 DF, p-value: 0.0277
```

.... One way anova analysis of the Jul and Aug subsets indicate that there is a not so MILD statistical significant difference at specific day-of-week levels but ONLY for the month of Aug. and not July, specifically, Wednesdays on August, which holds high statistical significance but at a relatively weak R2, F, and p-values. As a result, again, there is NO strong evidence of significant departure between Jul and Aug months when accounting for day-of-week component effects.

... From examination of the day-of-week based aggregation visualization, there appear to be differences for day-of-week with respect to the months of July and August. HOWEVER, when the ANOVA test is applied, it indicates that NO statistically significant component effects -for any day of week -- is discernible, at all.



### E10: EXAMINING PREDICTIVE MODEL FOR REPLY BIT FOR JUL/AUG CONCEPT DRIFT

#### **REMARKS:**

Often enough, it is desired to predict whether a quote will be produced. In this dataset this is represented by the REPLIED bit. A natural question here is whether the predictive model for the reply bit is noticeably impacted when switching from the July data to the August data (i.e., concept drift). To build a very basic model, I opted for a decision tree and used some basic factors which appear promising (e.g., category\_id). HOWEVER, when leveraging these factors into simplistic predictive modeling, NO discernible predictive impact (logloss, confusion tables, tree structure, etc) is observed when training with Jul or Aug data.

E11: PREDICTIVE MODELING/DECISION TREE: WRT JUL	Y
BASIC DECISION TREE FOR JUL WITH RESPECT TO HOUR AND CATEGOR	Y
n= 12574	
<pre>node), split, n, loss, yval, (yprob)   * denotes terminal node</pre>	
1) root 12574 6221 1 (0.4947511 0.5052489) 2) as.factor(category_id)=1,2,3,6,10,11,12,13,14,15,16,17,18,20,22,24 3) as.factor(category_id)=4,5,7,8,9,19,21,23,25,26,27,28,32,34,35,36,4	29,30,31,33,37,38,39,42,44,45,46,50,51,52,54,56,57,61,62,64,65,66,67, 40,41,43,47,48,49,53,58,59,60,63,69,75,78,79,80,81,82,84,86,88,89,91,9
JUL DECISION TREE CPTABLE:	
CP nsplit rel error xerror xstd 1 0.2986658 0 1.0000000 1.000000 0.009012029 2 0.0100000 1 0.7013342 0.709693 0.008603732	
PREDICTED REPLIES PROBABILITIES CONFUSION MATRIX FOR JULY	
0 1 0 5126 1095 1 3268 3085	
LOG_LOSS_VALUE:	
[1] 0.6374	
[1] 0.6374141	
E12: PREDICTIVE MODELING/DECISION TREE: WRT AUG	GUST
BASIC DECISION TREE FOR AUG WITH RESPECT TO HOUR AND CATEGOR	Y
n= 11990	
<pre>node), split, n, loss, yval, (yprob)     * denotes terminal node</pre>	
1) root 11990 5553 1 (0.4631359 0.5368641) 2) as.factor(category_id)=1,2,3,5,6,9,10,11,12,13,14,15,16,17,18,20,22 3) as.factor(category_id)=4,7,8,19,21,23,25,26,27,28,32,35,39,40,41,43	3,47,48,49,53,55,58,59,63,69,75,78,79,80,81,82,84,86,88,89,91,92,93,94

AUG DECISION TREE CPTABLE:
CP nsplit rel error xerror xstd 1 0.323969 0 1.000000 1.0000000 0.009832599 2 0.010000 1 0.676031 0.6837745 0.009172855
PREDICTED REPLIES PROBABILITIES CONFUSION MATRIX FOR AUG
0 1 0 3569 1984 1 1770 4667
LOG_LOSS_VALUE:
[1] 0.6209
[1] 0.6209214 null device 1
t(cmat_jul)
t(cmat_aug)

Confusion matrices for the two decision tree predictive models, one trained with the JUL dataset and the other trained with the AUG dataset. As also indicated by the overall LOGLOSS performance metric, and the structure of the decision trees, and now, the similarity between confusion matrices, the predictive modeling is training this most basid model with either the Jul or Aug datasets does NOT visibly impact the model's performance nor its construction.

# E13: CONCLUSION

In conclusion, even individual factor levels were accounted for, NO STRONG statistically significant effect was discernable when contrasting the invite-to-quote time-delay for the months of July vs. the month of Aug.. A variety of analysis techniques were used, most reaching a similarly However, in a few cases, arguably mild statistically significant effects. However, in a few cases, arguably mild statistically significant effects were observed for specific factor levels of day-of-month (e.g., the 16th of the month), hour-of-day (e.g., 9AM), and location-id (e.g., 68: PA-NJ). On all of these, the effects manifested on the month of Aug and NOT on Jul. However, the category\_id provided a countering example, on which the strongest yet relatively mildly statistically significant effect was due to category\_id 10 on Jul (Pest Control) and then, a similarly mild effect was observed on Aug but this timeon category\_id 13 (Home Remodeling).

Because of time limitations, only one-way anova was applied. As a result, higher order effects were not examined. However, the indications so far point to the lack of evidence for the presence of a statistical strong effect distinguishing Jul from Aug.

One weakness of the analysis consists in the handling of the missing values for the i2q\_hrs as two alternatives existed for its handling:

a) drop all such rows for which i2q\_hrs does not exists

(i.e., invites w/o quotes), or alternatively,

- b) assign an Inf or large value to its i2q hrs value to represent and penalize the fact that such row attributes lead to negative outcomes.

Such analysis is left as future work with respect to the stated time limits (approx. 6 hrs). The amount of time to produce this analysis so far was approx. 12 hrs.