Outline of the Talk

- Background [10%]
- Computer-Supported Collaboration (Groupware) [25%]
 - Record and Replay (by-Re-execution) Paradigm
 - Multimedia Synchronization
- Dynamically Customized Web Touring [25%]
- Multimedia Computing Networking [35%]
- Wrap-Up [5%]



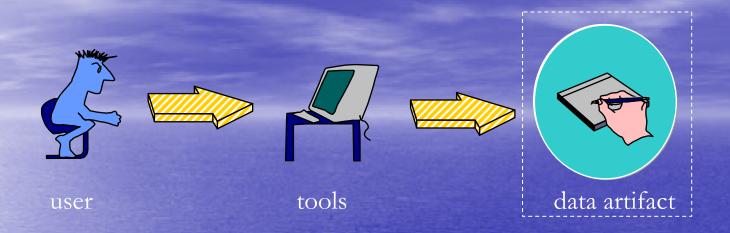
Interactive Asynchronous Sharing of Computer-Supported Workspaces

(via the Record and Replay of Re-executable Content)*

By Nelson R. Manohar
Dissertation Supervisor: Prof. Atul Prakash
Department of Electrical Eng. and Computer Science
University of Michigan at Ann Arbor

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NSF Grant ECS-94-22701 (MedCollab),
NSF Grant IRI-92-16848 (UARC),
University of Michigan's Rackham Merit Fellowship

Computer-Supported Collaborative Work



Computer-Supported Collaborative Work (CSCW)

- synchronous collaboration (i.e., working simultaneously)
- <u>asynchronous</u> collaboration (i.e., working at different times)

Asynchronous Collaborative Work

- different times
- between <u>one or more</u> users
- iterative refinement of a <u>collaboration artifact</u>



Asynchronous Collaboration Problem

The Asynchronous Collaboration Problem:

- the <u>process of reaching a conclusion</u> may contain as much information as the conclusion itself.
- ways to capture this "<u>intra-task</u>" content and make it <u>accessible</u> to collaborators are desirable.



- University of Michigan
 - UARC Collaboratory (NSF Grant ~6.0M)
 - space science workspaces
- University of Michigan
 - Medical Collab (NSF Grant ~1.6M)
 - MRI/radiology workspaces
- Applications
 - courseware, training, debugging, demos, etc.





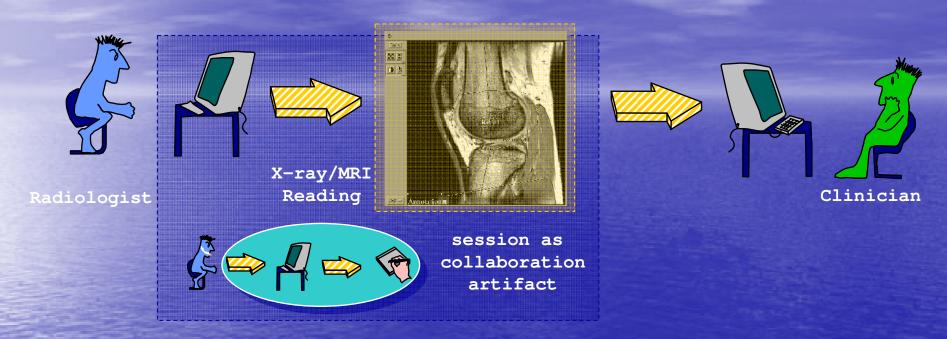
different time, place, process, context, ...





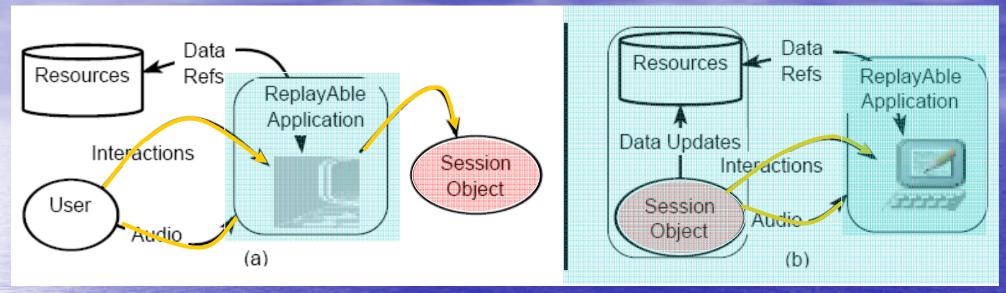


Capturing Intra-Task Content: Asynchronous Sharing of Workspaces



- Goal: capture, reuse, interact, and edit an application session as just another object or artifact
- What components of the workspace should we capture?
 - we want to **hear** the session
 - we want to see the session
 - we want to **interact** with the session ---> **computational** component
- ---> voice-annotation component
- ---> visual component <u>BUT</u>

Record/Replay of Application Inputs



record/capture

replay/playback

inputs modeled as temporal media streams

- inputs: audio-annotation and user interactions
- during record, inputs to application(s) are captured
- during replay, inputs are re-executed by <u>replayable</u> application(s)

captured into an interactive session object

- new collaboration artifact: persistent, active object
- benefits: small size and lossless fidelity (through re-execution)

Session Capture and Replay: Research Problems

- Later-time reuse of application workspace
 - what features are needed to collaborate?
 - how to make applications replayable?
 - □ how to make *replayable* sessions portable?

Media management and performance

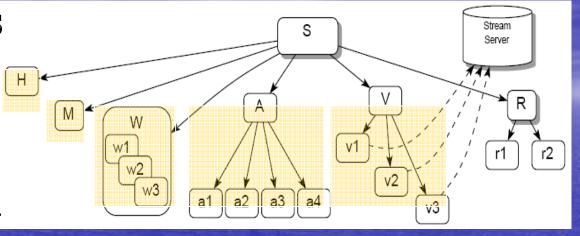
how is playback (i.e., replay by <u>re-execution</u>) affected by replay on conditions such as different load conditions?

Session Capture and Replay: Representation of Session Objects

storage of a session's streams

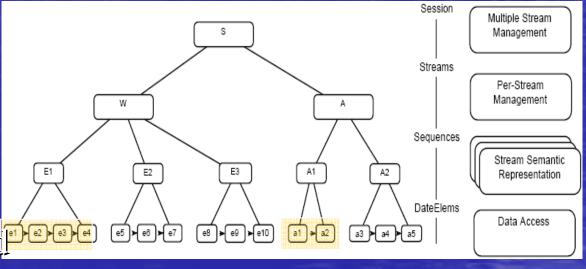
representation & portability of streams and resources

time-stamp/capture of events/state



<u>replay</u> of a session's streams

- synchronization of asynchronous events
- stream prefetching
- scheduling under load
 conditions



Replayable Application Object



- capture and replay of interactive session with application
 - integrated replay of audio (DSP) and window (Display Postscript (DPS)) streams
 - API for other data streams
- delivers <u>replay-awareness</u> to object-oriented (NeXTStep, ObjC) applications
 - subclassing from <u>replayable</u> object class
 - record, replay, store, open, pause, continue, [browse, fast forward, fast replay, etc.]
 - transparent access to infrastructure services (next slide)



Replayable App's Infrastructure

Record Extensions

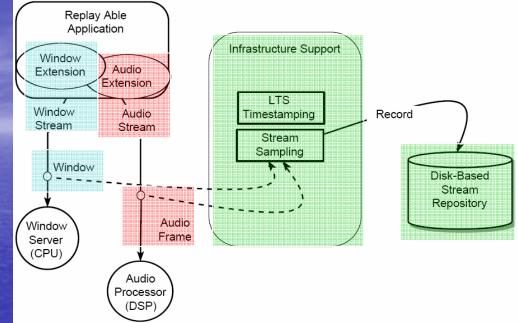
- stream sampling points
- □ LTS services
- data management services
- persistency services

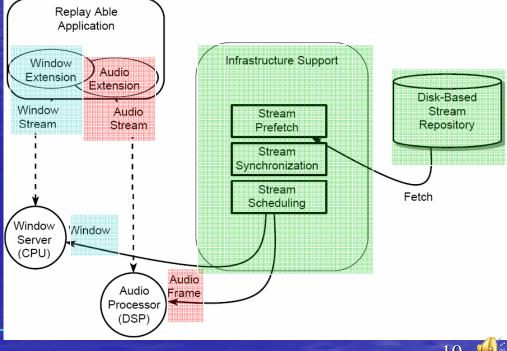
Replay Extensions

- stream intake points
- prefetching services
- scheduling services
- synchronization services
- measurements services

Playback Variability

- playback load/platform
- re-execution (DPS, DSP)
- record/replay overheads
- timing services
- operating system overheads





Multimedia Synchronization

"Dealing with Synchronization and Timing Variability in the Playback of Interactive Session Recordings"

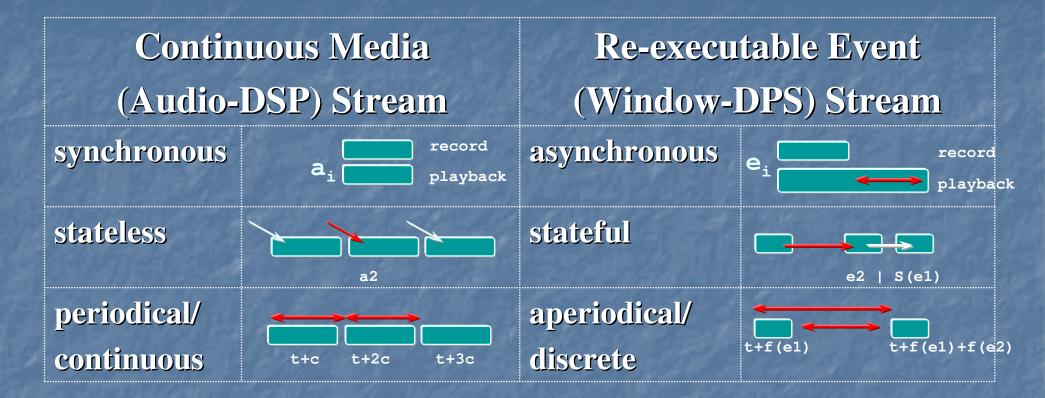
by Nelson R. Manohar and Atul Prakash, in Proceedings of the Third ACM Int'l Multimedia Conference, pp. 45-56. San Francisco, CA, November 1995.

Multimedia Synchronization

- Early experience with replay of session objects:
 - intra-stream continuity is critical
 - playback continuity of audio is critical
 - that is, no gaps on the playback of continuous media
 - playback of re-executable event streams must be smooth
 - that is, no abrupt or sudden updates to the application state
 - while the following constraints became clear:
 - re-execution likely to occur on <u>different</u> workstations
 - re-execution likely to occur on <u>different load</u> <u>conditions</u>
 - re-execution likely to occur on variable load conditions



The Multimedia Requirements



Heterogeneous Media Integration Problem:

- research heterogeneous media integration mechanisms
 - (e.g., synchronization, scheduling, storage, prefetching)
- for integrating fine-grained asynchronous (reexecutable) events and continuous media



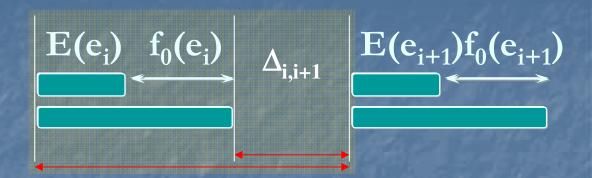
Heterogeneous Media Integration

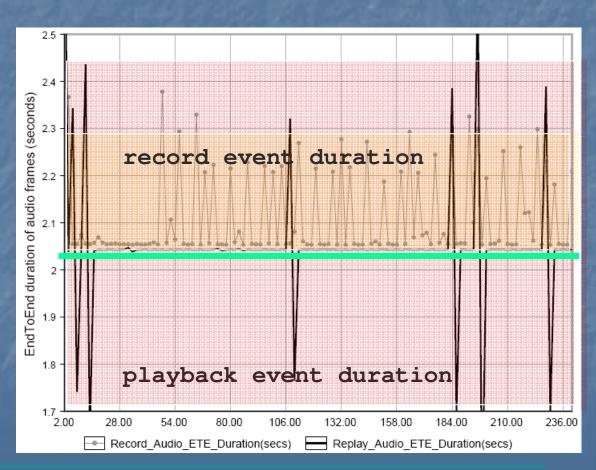
Approach

- model both streams as asynchronous media where:
- re-execution time: $t(e_i) = E(e_i) + f_0(e_i)$
- inter-event delay ∆_{i,i+1}
 - zero for continuous media
 - variable for asynchronous media

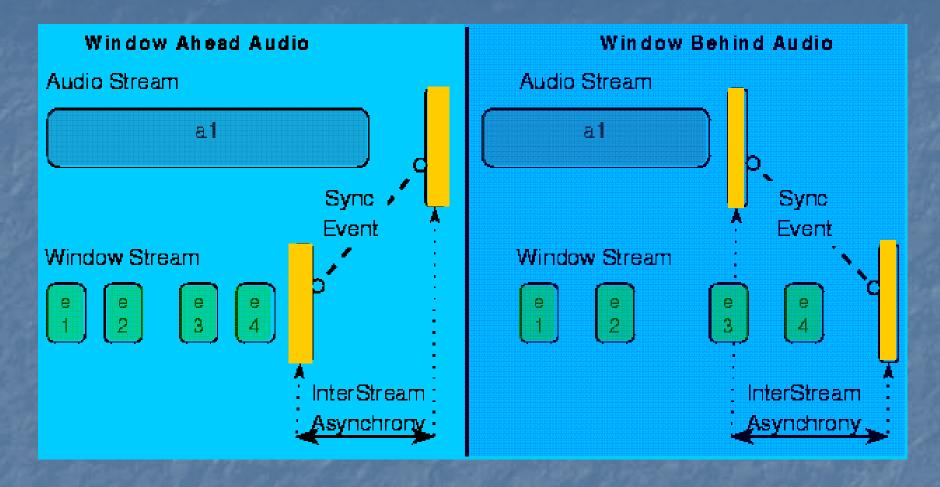
Validity

- even continuous media on a dedicated processor is:
 - biased (due to inherent bias on operating systems' timing services)
 - **asymmetrical** (between reported playback and record event duration)





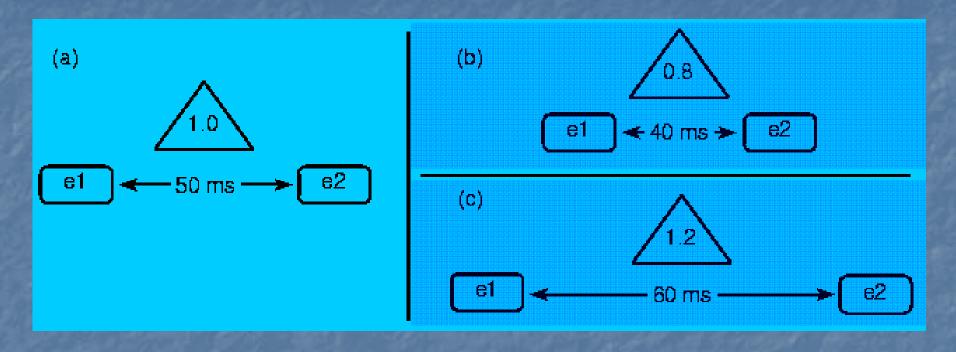
Synchronization Mechanism



synchronization mechanism

- master/slave synchronization model (window slaved to audio)
- slave-initiated synchronization operations

Intuitive Look at Adaptive Mechanism: Time Compression and Expansion



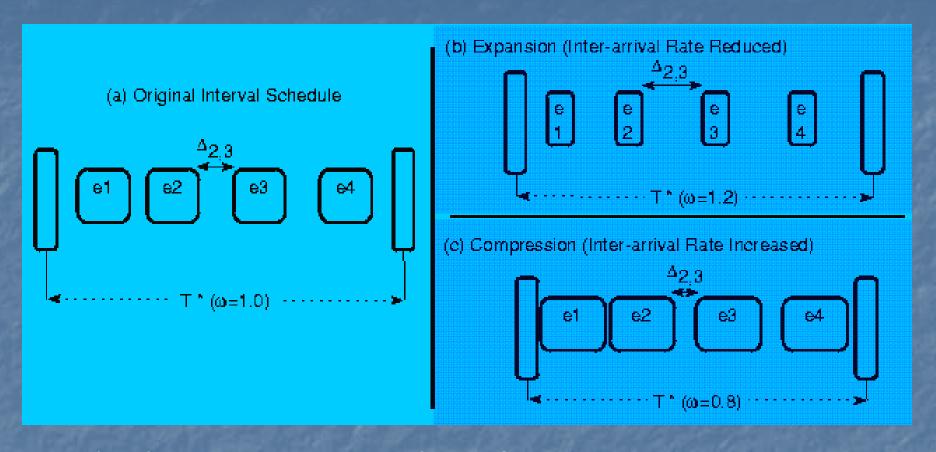
inter-event delay time ∆

idle schedule time between two consecutive events (e_i, e_{i+1}) in a stream

compensation factor $\underline{\omega}$

- compensation to the inter-event delay time
- based on statistical process control (SPC), for detection of inter-stream asynchrony trends on the replay of a stream

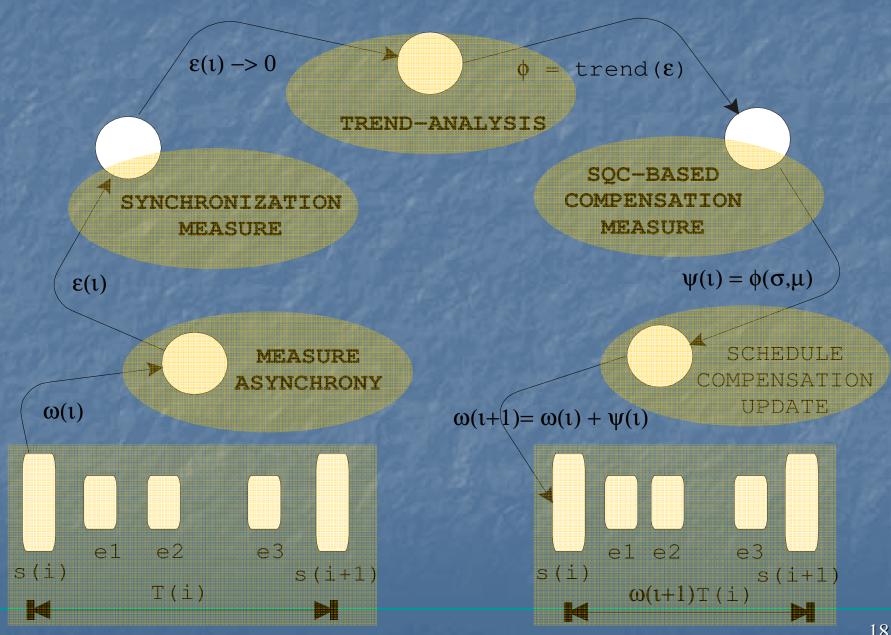
ω - Compensated Scheduling Intervals



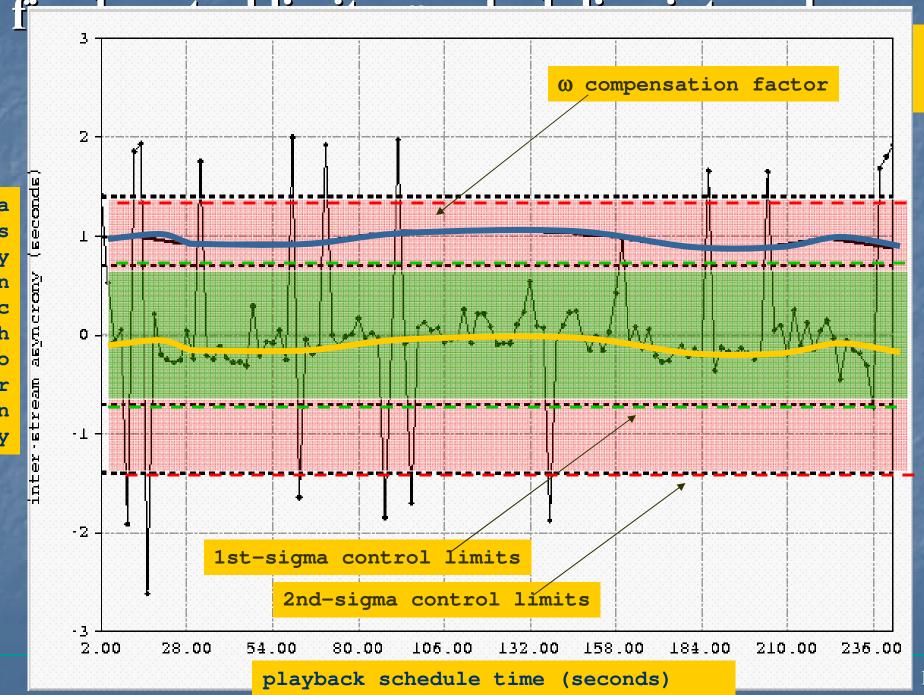
- periodical ω-compensation of asynchrony trends
 - loose supervisory controls, formulated independently for each reexecutable stream
 - updated only once per interval, constant for all events in the same scheduling interval

SQC-based Adaptive Scheduling

(compensation of long term asynchrony trends)

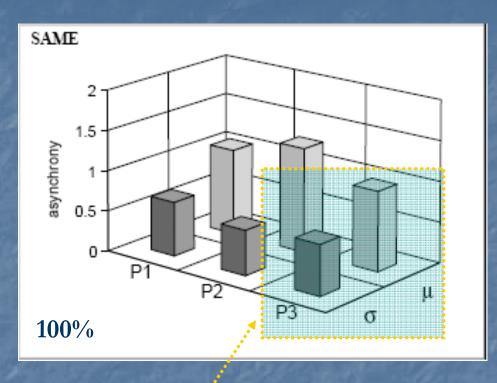


Performance of SQC-Adaptive Scheduling (P3):



high load cond

Comparative Protocol Performance

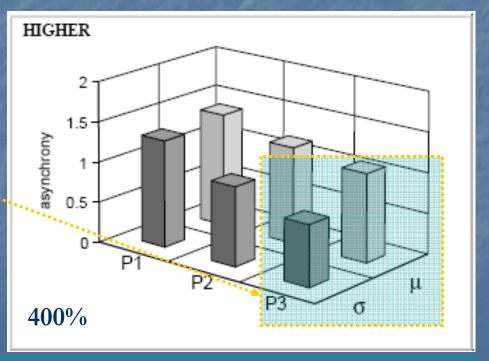


desirable characteristics

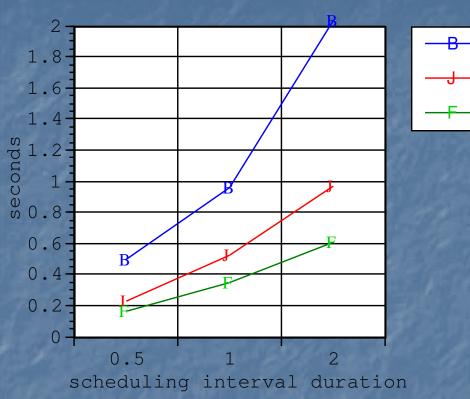
- low mean: μ(async)
- low std-dev: s(async)
- across all load conditions25%, 100%, 400%

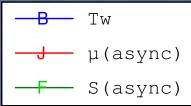
synch. protocols

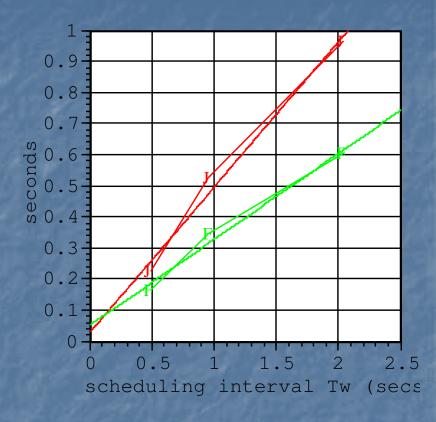
- P1: timing corrections
- P2: P1+1-way syncs
- P3: adaptive P2
- P4: P1+2-way syncs



Observations on Performance of Protocol P3







Findings:

- μ (async) about T_2 (i.e, one-half scheduling interval)
 - $\mu = 0.47 T_{\omega} + 0.03 (R^2 = 0.99)$
- σ (async) about T_3 (i.e, one-third scheduling interval)
 - $\sigma = 0.28 T_{\omega} + 0.05 (R^2 = 0.99)$



Research Contributions

delayed-sharing of sessions/workspaces

 a complementary paradigm for asynchronous collaboration for intra-task content capture through re-executable record and replay of an application workspace

protocols for scheduling and synchronizing

- adaptive mechanism
 - time compression and expansion (inter-event delay as degree of freedom)
 - handling of asynchrony trends
 - playback on significantly different load conditions
- heterogeneous streams
 - fine-grained asynchronous re-executable events wrt. continuous media
 - generalized to n-ary relationships (multiple media, protocols, applications)

introduction/application of statistical process control

- sound indicators for "long term" process performance
- application-awareness (process requirements)



Related Work

collaborative systems

- artifact-based collaboration (workflow) systems:
 - Prep, ObjectLens, g-Ibis, etc.
- shared windows, screen camcorders:
 - Xtv, Xmx, Xtrap, x-teleporting, QTC, ScreenCam, etc.

distributed event simulations

tight causal event ordering, no synchronization constraints

multimedia authoring systems (synchronization)

- type 1: tight synchronization, strong continuity, but not of asynchronous events
- type 2: coarse-grain asynchronous events with tight synchronization

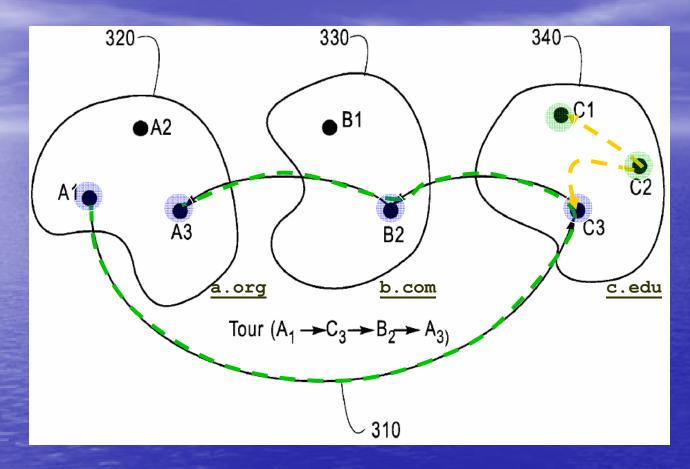
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- Wrap-Up [5%]

Dynamic Customized Web Tours

- Research work done at
 - IBM Thomas J. Watson Research Center by Dr. Nelson R. Manohar, Dr. Philip S. Yu, and Dr. Marc H. Willebeek-Lemair
- U.S. Patent 6,572,662
 - related to: like-minded touring of multiple websites, token-based shaping of web-tours, touring servers, tour authoring, etc...

What Is A Web Tour?



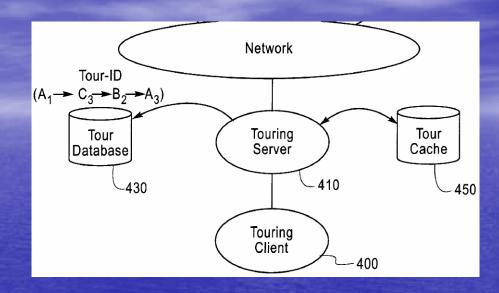
Merriam Webster

- 2 a : a journey for business, pleasure, or education often involving a series of stops and ending at the starting point; also : something resembling such a tour ² a tour of the history of philosophy³
- travel around: expedition/sightsee; trip: exploration/outing

Web Touring - Basic Idea

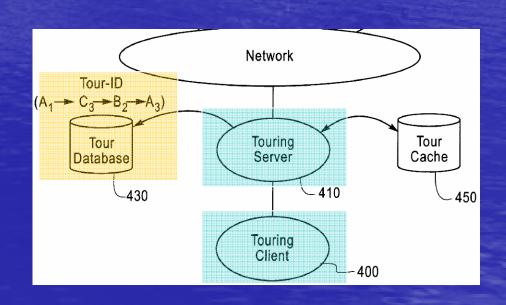
From: web touring

- time-controlled hopping from web object to web object
- pre-authored multimedia presentation on the web



To: dynamically customized web touring

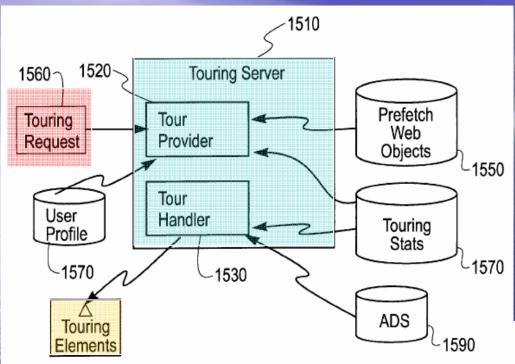
- dynamic touring content
 control based on <u>some</u>
 parameter → changes over:
 - tour representation
 - touring control and presentation



Motivating Research Exploration

- Web Touring is form of an <u>Asynchronous Collaborative Session</u>
 - Session Authoring and Replay
 - platform independence
 - handling of resource references
 - Touring Session Server vs. Standalone Touring App
 - proxy approach, integration point
 - sharing of sessions across touring clients
 - Access to Session Intra-task Content
 - visualization of (touring) sessions touring maps
 - <u>browsing</u> of (touring) sessions database access
 - querying of (touring) sessions token projections
 - Acquisition of Collaborative Session Intelligence
 - tour metrics applied toward authoring refinement of tour
 - data-mining like-minded touring experiences/decisions
- Motivating Uses (Where is this useful?)
 - e-business (catalogs shopping), distance learning (courseware), archive exploration (museums)

Touring Architecture

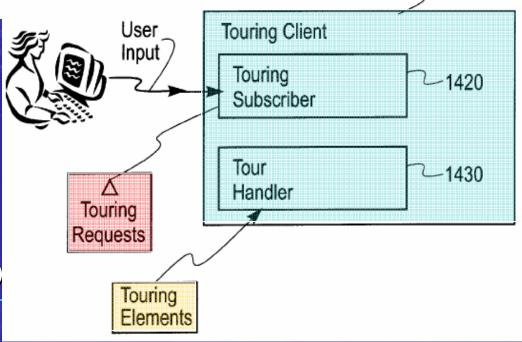


Touring Server

- provider (prefetching, versioning, database, etc.)
- handler (scheduling, dispatching, updating,

Touring Client

- subscriber (interactions, touring requests, token management, etc.)
- handler (tour element handling, presentation, etc.)



What is a tour? - Revisited

- journey for business, pleasure, or education often involving a series of stops; ... exploration; sightsee;
- ordered traversal of touring elements
 - touring element represents a tour-stop
 - each touring element is composed of
 - touring operator
 - one or more operands (temporal URLs)
 - presentation parameters
- each temporal URL
 - temporal URLs represent sightseeing at the tour-stop
 - each temporal URL is composed of
 - (data): URL to a web resource,
 - (control): domain-aware (visitation) tokens

Tour Specification

Specification of Traversal Sequences and Control

- sequential, parallel, multiple site, dynamic, etc.
- optional tour paths, tour fork points, tour meet points

Specification of Presentation Parameters

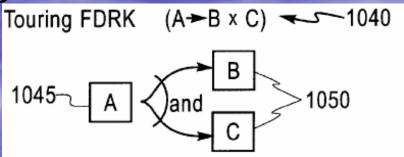
- presentation duration, scheduling, synchronization, etc.
- tour visitation tokens
- caching, persistency, versioning, plug-ins, etc.

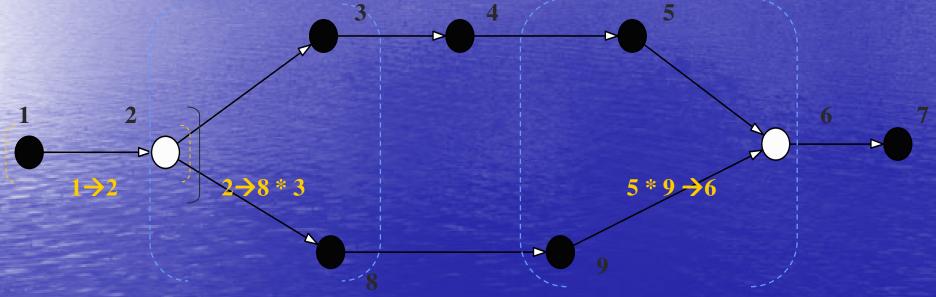
Specification of Data Mining Points

tracking user decisions (anchor points)

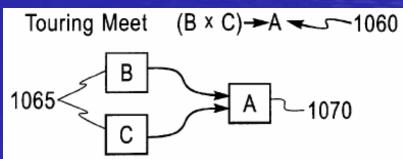
Specification of Traversal

Sequences





Touring Sequence (A>B) 1010



Anchor Points and Tour Options

Tracking explicit user decision making and preferences (intra-task knowledge)

- Tour options

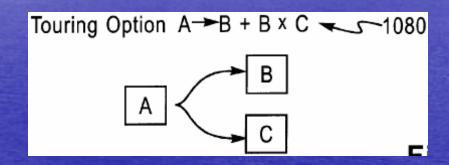
$$\neg (A \rightarrow B + B C)$$

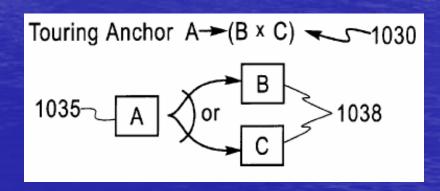
comparative touring

Tour anchors

$$\blacksquare$$
 (A \rightarrow B + C)

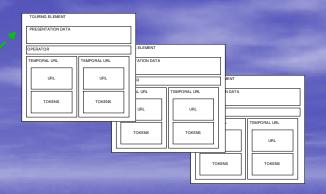
- decision making points
- provision for side-touring interactivity during the tour

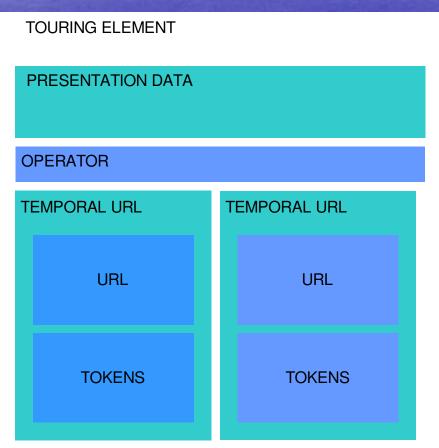




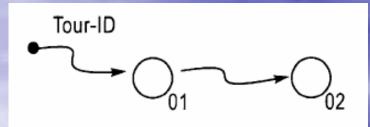
Tour Representation

- URL Resource Reference
- Touring Tokens
 - Application/Domain Aware
 - □ Server/Client/User-Controllable
- Temporal URLs
 - □ URL + Tokens
- Touring Operators
 - Sequence, fork, meet, etc.
- Touring Elements
 - A touring operator and its operands (temporal URLs)
- Tour
 - Collection of touring elements
- Touring Client
 - Tour evaluated at stateful conditions (e.g., token bag)

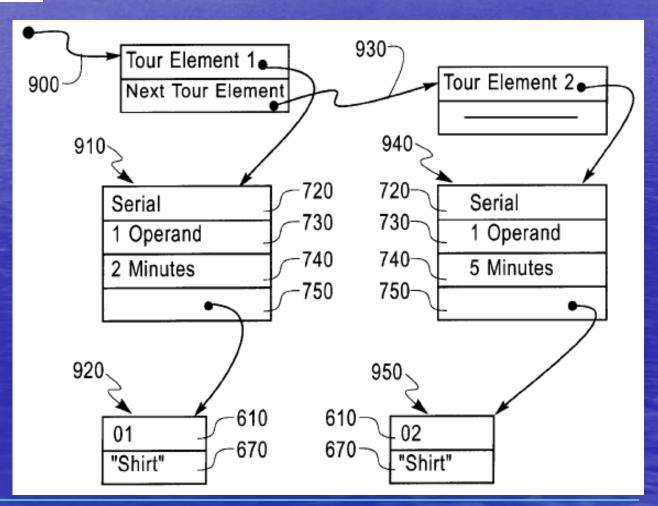




Tour Representation Example



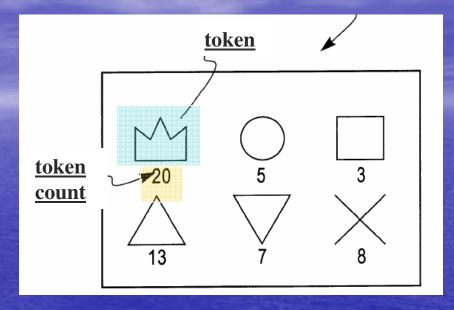
- Sequence
 - $\neg (01 \rightarrow 02)$
- Tokens
 - (Shirt,Shirt)
- Duration:
 - (7 minutes)



Tokens: Touring Control Layer

Touring State

- captured through uservisible touring token bag
- Sort-of "traversal memories/souvenirs"
- Also, as rating points
- User-Control of Touring
 - enable/disable tokens
 - add/drop tokens



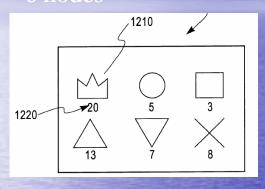
Example:

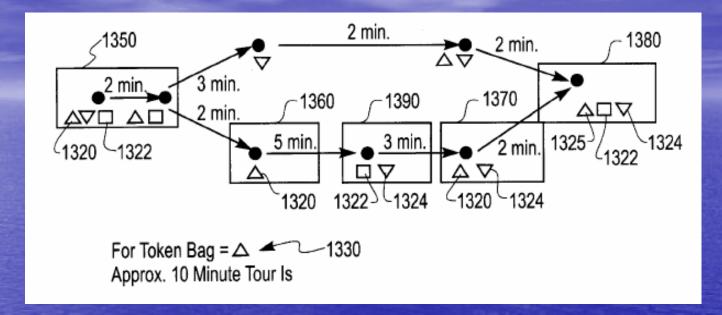
- TOKEN DOMAIN: Ancient Empires
- TOKEN BAG: [Greeks:

 Parthenon, Theater; Phoenicians:
 Trading, Shipping; Sumerians:
 Urban Planning, Masonry;
 Egyptians: Sculpture, Unification;
 Indians: Aryan Invasion; Romans:
 Law; Semitic: Monoteism]

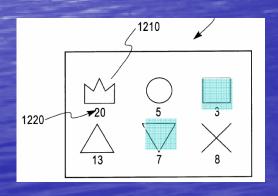
Token-based Touring Projections

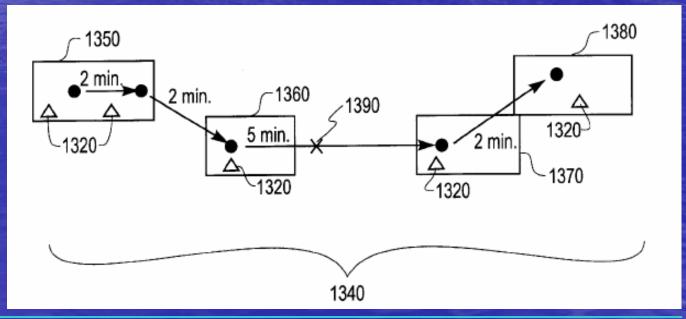
14 minute presentation 2 paths 8 nodes





11 minute presentation 1 path 5 nodes

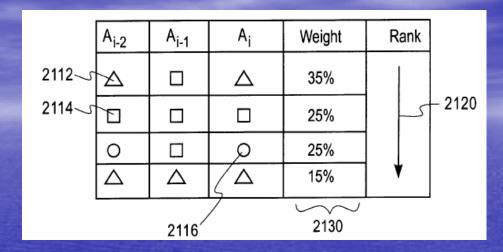


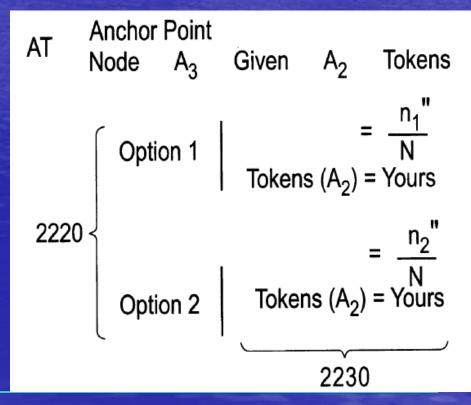


Data Mining Touring Experience

- Like-minded Touring
 Statistics Over
 - touring elements
 - anchor points
 - touring tokens

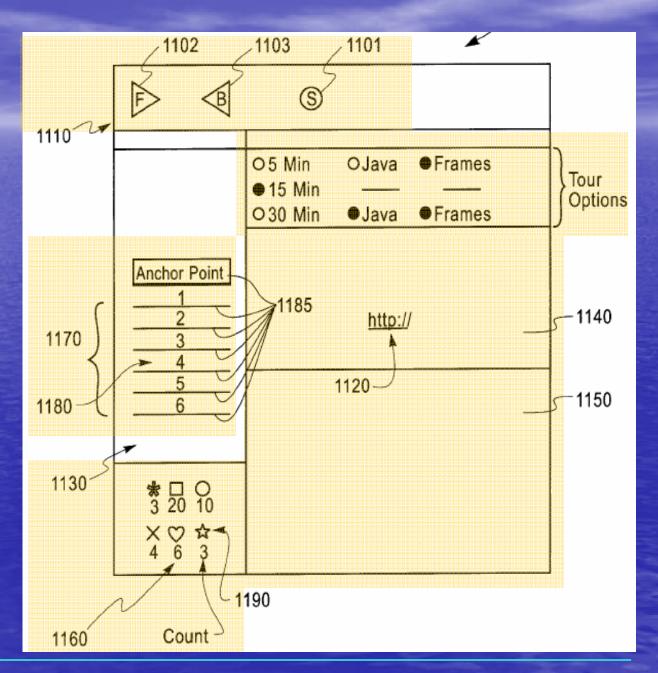
- Like-minded Touring Suggestions
 - <u>path/decision-based</u>like-minded
 - token-based likeminded





Touring Presentation

- replay control
 - forward, back, stop, etc...
- presentation control
 - □ java, frames,
- content control
 - token bag
- user feedback
 - statistics, state
- data
 - touring elements



Research Contributions

- Dynamically Customizable Web Touring
 - token bags application/domain abstraction (sort-of touring "souvenirs")
 - accumulated over touring experience
 - as well as through direct user control over token-based state
 - touring projections <u>tuning control transformations of</u> <u>touring content</u>
 - controlled through user management of touring bags
 - collaborative access to touring intelligence
 - comparative (simultaneous multiple tour element) exploration
 - data mining of touring experience (anchor points)
 - like-minded exploration suggestions over touring content

Related Work

Web Touring

- multiple window/site comparative touring
 - e.g., synchronization of objects/sites
- dynamic touring visualization projections

Multimedia Presentation and Authoring

- self-contained (closed collection) static presentations
 - handling of external resource references
 - handling of ephemeral presentation elements
 - handling of versioning and caching

Intelligent Training Systems

- self-contained dynamic presentations over closed collection
 - i.e., even though some with adaptive user interface and like-minded content exploration
- no provision for side-touring or user-control of presentation state
 - e.g., impact of side-touring or token management over touring state