# 济南12345承办单

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| --- | --- | --- | --- | --- |
| 受理员编号 | ${accept\_person\_code} | 办结时限 | | ${end\_date} |
| 工单编号 | ${order\_code} | 紧急程度 | | ${urgency\_degree} |
| 来电类别 | ${phone\_type} | 信息来源 | | ${accept\_channel} |
| 是否回复 | ${is\_reply} | 是否保密 | | ${is\_secret} |
| 联系人 | ${link\_person} | 联系电话 | ${link\_phone} | |
| 联系地址 | ${link\_address} | | | |
| 回复备注 | ${reply\_remark} | | | |
| 问题分类 | ${problem\_classification} | | | |
| 问题描述 | ${problem\_description} | | | |
| 转办意见 | ${transfer\_opinion} | | | |
| 办理单位  领导批示 | ${transfer\_process} | | | |
| 办理结果 |  | | | |