

## **CIS5200 Term Project Tutorial**



Authors: Taya Stewart, Raymond Delgado, Navaneeth Visagan, Frank Chen, Ninelia Talverdi

Instructor: Jongwook Woo

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## **Lab Tutorial**

Taya Stewart (tstewar2@calstatela.edu)

Raymond Delgado (<u>rdelga40@calstatela.edu</u>)

Navaneet Visagan (nvisaga@calstatela.edu)

Frank Chen (fchen26@calstatela.edu)

Ninelia Talverdi (ntalver2@calstatela.edu)

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# E-commerce Analysis of Consumer Behavior using Hive

## **Objectives**

Business data set and its customer review data is one of the popular areas for Big Data adoption. In this hands-on tutorial, you will learn how to use Big Data Compute Edition to:

Upload and Download data file from the local system to Hadoop HDFS and vice versa

- Create tables and views in HDFS using HiveQL
- Create Hive queries to perform the analysis
- Use IBM Cognos Analytics, SAP Predictive Analytics, Tableau, Power BI for visualization

## **Prerequisites**

Everything you need to go through the scripts and queries is already provisioned with the cluster. To analyze the data using BI tools, you need to have access to IBM Cognos Analytics, SAP Predictive Analytics, Tableau, Power BI.

## **Platform Spec**

- Cluster Version Oracle Big Data Compute Edition, 20.3.3-20
- Number of Nodes 3
- Memory size 160 GB
- # of OCPUs 8
- CPU speed 2.20 GHz
- HDFS capacity 802 GB
- Local Storage 202 GB

## Step 1: Connect to Oracle Cloud: Big Data Compute

You need to remotely access your Oracle Big Data that you executed in your Oracle Cloud account putty (mintty) or terminal (Mac/Linux, <u>Git Bash</u>]) with ssh. For example, for the user name: **fchen26**, you need to run the following with the appropriate ip address given:

```
$ ssh fchen26@129.150.69.91
```

**Note:** Make sure to replace the user name with your **username** and put the appropriate ip address. When asked for a password, type in your username again and press enter.

```
$ ssh fchen26@129.150.69.91
-- WARNING -- This system is for the use of authorized users only. Individuals using this computer system without authority or in excess of their authority are subject to having all their activities on this system monitored and recorded by system personnel. Anyone using this system expressly consents to such monitoring and is advised that if such monitoring reveals possible evidence of criminal activity system personnel may provide the evidence of such monitoring to law enforcement officials.

fchen26@129.150.69.91's password:
Last login: Sun Nov 22 06:57:42 2020 from 147.sub-174-193-128.myvzw.com -bash-4.1$
```

Now you are connected to Oracle cloud.

You may run the following HDFS commands to test if hdfs works well at your Oracle account.

```
$ Is -al
$ hdfs dfs -Is
```

## Step 2: Download Data from Amazon S3 and Load it into Oracle Big Data

Below is the location of the e-commerce data that is used for this project. You can download the data file (2019-Oct.zip) from Amazon S3:

\$ wget -O 2019-Oct.csv.zip <a href="https://groupthreebucket.s3-us-west-1.amazonaws.com/2019-Oct.csv.zip">https://groupthreebucket.s3-us-west-1.amazonaws.com/2019-Oct.csv.zip</a>

**NOTE:** The dataset used for this project can be downloaded from <u>Kaggle</u>. However, we only used the '2019-Oct.csv' data.

It's better if you move your data file into the data folder, unzip it and then upload it into hdfs to avoid having space issues.

```
$ mv 2019-Oct.csv.zip /data/
$ cd /data/
```

#### \$ unzip 2019-Oct.csv.zip

Now you need to upload the "2019-Oct.csv" file to a directory of HDFS. Run the following commands in order:

Create a directory named ecommerce.

```
$ hdfs dfs -mkdir ecommerce
$ hdfs dfs -ls
```

Put **2019-Oct.csv** file from home directory to **ecommerce** directory.

```
$ hdfs dfs -put 2019-Oct.csv /user/fchen26/ecommerce/
```

To check the file is uploaded successfully, run the below command.

S hdfs dfs -ls ecommerce

```
-bash-4.1$ hdfs dfs -ls ecommerce
Found 1 items
-rw-r--rw- 2 fchen26 hdfs 5668612855 2020-11-20 03:53 ecommerce/2019-Oct.csv
```

Run the below commands to get the first and last 10 lines of your data file:

```
$ hdfs dfs -cat ecommerce/2019-Oct.csv | head -n 10
$ hdfs dfs -cat ecommerce/2019-Oct.csv | tail -n 10
```

```
-bash-4.1$ hdfs dfs -cat ecommerce/2019-oct.csv | head -n 10
event_time,event_type,product_id,category_id,category_code,brand_price,user_id,user_session
2019-10-01 00:00:00 UTC,view,44600062,210380745995387724,shiseido,35.79,541312140,72d76fde-8bb3-4e00-8c23-a032dfed738c
2019-10-01 00:00:00 UTC,view,4600062,210380745995387724,shiseido,35.79,541312140,72d76fde-8bb3-4e00-8c23-a032dfed738c
2019-10-01 00:00:00 UTC,view,17200506,2033013559236770905,appliances.environment.water_heater,aqua,33.20,554748717,9333dfbd-b87a-4708-9857-6336556b0fcc
2019-10-01 00:00:01 UTC,view,17200506,2033013559272017191,computers.noteolok,lenovo,251.74,550050854,7e90fc70-0e80-4599-96f3-1312002186713
2019-10-01 00:00:01 UTC,view,1004237,2053013555631882655,electronics.smartphone,apple,1081.98,538871217,c6bb7419-2748-4c56-95b4-8ce-9ff8b80d
2019-10-01 00:00:05 UTC,view,1480613,2053013555631882655, electronics.smartphone,apple,1081.98,538871217,c6bb7419-2748-4c56-95b4-8ce-9ff8b80d
2019-10-01 00:00:05 UTC,view,1480613,2053013555031856797,computers.desktop,pulser,908.62,512742880,0d0d912-c-9c2-4e81-90a5-86594dec0db9
2019-10-01 00:00:08 UTC,view,13500033,2053013553853497655, creed,380.96,555447699,4fe811e9-91de-46da-90c3-bbd87ed3a65d
2019-10-01 00:00:08 UTC,view,31500033,2053013558031024687, luminarc,41.16,550978835,6280d577-25c8-4147-9937-abc6048498d6
2019-10-01 00:00:00 UTC,view,28719074,2053013355480109009,apparel.shoes.keds,baden,102.71,520571932,ac1cd4e5-a3ce-4224-a2d7-ff660a105880
cat: Unable to write to output stream.
-bash-4.15 hdfs dfs -cat ecommerce/2019-oct.csv | tail -n 10
2019-10-31 23:59:58 UTC,view,44300011,2100825583029060150,apparel.jeans,50.45,545220871,f278cca0-e0f6-49a3-819a-d961998282d5
2019-10-31 23:59:58 UTC,view,1200151,20330135553788144369,,sony,8.49,544578298,f746b2fb-493b-477c-8d18-ea1c24c04020
2019-10-31 23:59:58 UTC,view,1004870,20530135553788144369,,sony,8.49,544578298,f746b2fb-493b-477c-8d18-ea1c24c04020
2019-10-31 23:59:58 UTC,view,1004870,20530135553878494697,redmond,51.75,527322328,5054190a-46cb-4211-a8f1-167140
```

Run the following HDFS command to make your beeline command works.

**NOTE:** There is a period at the end of the command in the below:

```
$ hdfs dfs -chmod -R o+w.
```

## Step 3: Creating Hive Tables to Query Data

The following Hive statement creates an external table that allows Hive to query data stored in HDFS. External tables preserve the data in the original file format, while allowing Hive to perform queries against the data within the file.

Open another terminal and login into your account using ssh as in Step 1.

Open **beeline** CLI (Command Line Shell Interface) that is equivalent to **hive** CLI environment as follows. **Beeline** is for multiple users' access to Hive Server 2 of a Hadoop cluster. Press enter without putting any password when it asks for a password.

beeline			

WARNING: Use "yarn jar" to launch YARN applications. Beeline version 1.2.1000.2.4.2.0-258 by Apache Hive

beeline> !connect jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigdai-nov-bdcsce-2:2181,bigdai-nov-bdcsce-

3:2181/;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=hiveserver2?tez.queue.name=int eractive bdcsce\_admin

Connecting to jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigdai-nov-bdcsce-2:2181,bigdai-nov-bdcsce-3:2181/;serviceDiscoveryerver2?tez.queue.name=interactive

**Enter password** for jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigdai-nov-bdcsce-2:2181,bigdai-nov-bdcsce-3:2181/;serviceDischiveserver2?tez.queue.name=interactive:

Connected to: Apache Hive (version 1.2.1000.2.4.2.0-258)

Driver: Hive JDBC (version 1.2.1000.2.4.2.0-258)

Transaction isolation: TRANSACTION REPEATABLE READ

0: jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigd>

Note: If you see "CLOSED" in the above beeline shell prompt, it is not connected to Hive Server2.

```
-bash-4.1$ beeline
WARNING: Use "yarn jar" to launch YARN applications.
Beeline version 1.2.1000.2.4.2.0-258 by Apache Hive
beeline>!connect jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigdai-nov-bdcsce-2:2181,bigdai-nov-bdcsce-3:2181/;serviceDisco
iveserver2?tez.queue.name=interactive bdcsce_admin
Connecting to jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigdai-nov-bdcsce-2:2181,bigdai-nov-bdcsce-3:2181/;serviceDiscovery
erver2?tez.queue.name=interactive
Enter password for jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigdai-nov-bdcsce-2:2181,bigdai-nov-bdcsce-3:2181/;serviceDisc
hiveserver2?tez.queue.name=interactive:
Connected to: Apache Hive (version 1.2.1000.2.4.2.0-258)
Driver: Hive JDBC (version 1.2.1000.2.4.2.0-258)
Transaction isolation: TRANSACTION_REPEATABLE_READ
0: jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigd>
```

Now you have to create your database with your username to separate your tables with other users. For example, the user **groupthree** should run the following:

**Note:** Make sure to use your **username**.

#### **CREATE DATABASE IF NOT EXISTS groupthree;**

Run the below command to make sure your database is created.

#### SHOW databases;

Now you need to use your database to create tables.

#### **USE** groupthree;

**Note:** Make sure to replace the database name with your **username**.

In the beeline shell CLI, you need to copy and paste the following HiveQL code to create an external table "ecommerce".

Note: Don't forget to replace fchen26 to your account name in the following HiveQL code.

```
DROP TABLE IF EXISTS ecommerce;
--create the ecommerce table on comma-separated data
CREATE EXTERNAL TABLE IF NOT EXISTS ecommerce (
event_time STRING,
event_type STRING,
product_id INT,
category_id BIGINT,
category_code STRING,
brand STRING,
price FLOAT,
user_id INT,
user_session STRING
ROW FORMAT DELIMITED
FIELDS TERMINATED BY ','
LOCATION '/user/fchen26/ecommerce'
TBLPROPERTIES ('skip.header.line.count'='1');
```

Then, in the beeline shell, you need to check if the table "ecommerce" is shown:

```
SHOW tables;
```

**Note:** If you can't see the table name, then the table is not created and you have to follow the same step again.

Now you can query the content of the **ecommerce** table to see if it has the correct data and values:

```
SELECT * FROM ecommerce LIMIT 10;
```

You will see a result similar to below:

ecommerce.event_time ce   ecommerce.user_id	ecommerce.event_type   ecommerce.product_id   ecommerce.user_session	ecommerce.category_id	ecommerce.category_code	ecommerce.brand	ecommerce.pr
+	++-+	1 3103007450505307734			1 35 7000000155
2019-10-01 00:00:00 UTC 344   541312140	view	2103807459595387724		shiseido	35.79000091552
2019-10-01 00:00:00 UTC	view   3900821	2053013552326770905	appliances.environment.water_heater	l agua	33.20000076293
45   554748717	9333dfbd-b87a-4708-9857-6336556b0fcc		app.   alice	, adam	
2019-10-01 00:00:01 UTC	view   17200506	2053013559792632471	furniture.living_room.sofa		543.0999755859
75   519107250	566511c2-e2e3-422b-b695-cf8e6e792ca8				
2019-10-01 00:00:01 UTC 406   550050854	view	2053013558920217191	computers.notebook	lenovo	251.7400054931
2019-10-01 00:00:04 UTC	/c901c/0-0e80-4590-9613-13c02c18c/13     view	2053013555631882655	electronics.smartphone	apple	1081.979980468
5   535871217	c6bd7419-2748-4c56-95b4-8cec9ff8b80d	2033013333031002033	Creeci offres. Smar epitone	Гирріс	1001.5/5500400
2019-10-01 00:00:05 UTC	view   1480613	2053013561092866779	computers.desktop	pulser	908.6199951171
75   512742880	0d0d91c2-c9c2-4e81-90a5-86594dec0db9				
2019-10-01 00:00:08 UTC	view   17300353	2053013553853497655		creed	380.9599914550
81   555447699 2019-10-01 00:00:08 UTC	4fe811e9-91de-46da-90c3-bbd87ed3a65d     view	2053013558031024687		luminarc	41.15999984741
11   550978835	6280d577-25c8-4147-99a7-abc6048498d6	2033013338031024087		Tullitial C	41.13999994/41
2019-10-01 00:00:10 UTC	view   28719074	2053013565480109009	apparel.shoes.keds	baden	102.7099990844
266   520571932	ac1cd4e5-a3ce-4224-a2d7-ff660a105880				
2019-10-01 00:00:11 UTC	view   1004545	2053013555631882655	electronics.smartphone	huawei	566.0100097656
5   537918940	406c46ed-90a4-4787-a43b-59a410c1a5fb				

You can see the structure of the table as well:

#### **DESCRIBE** ecommerce;

```
0: jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigd> describe ecommerce;
     col_name
                   data_type
                                 comment
 event_time
                   string
 event_type
                   string
 product_id
                   int
 category_id
                   bigint
 category_code
                   string
 brand
                   string
 price
                   float
                   int
 user_id
 user_session
                   string
 rows selected (0.337 seconds)
```

Next, in the beeline shell CLI, you need to copy and paste the following HiveQL code to create a table "week\_days" and insert data into it.

This table will hold the information regarding the days of the week. We will use this table and our ecommerce\_view (discussed later) to create our queries.

```
DROP TABLE IF EXISTS week_days;

--create the week_days table on comma-separated data

CREATE TABLE IF NOT EXISTS week_days (week_day_name STRING, week_day_num STRING)

ROW FORMAT DELIMITED

FIELDS TERMINATED BY ',';
```

```
INSERT INTO TABLE week_days

VALUES ('Monday', '1'), ('Tuesday', '2'), ('Wednesday', '3'), ('Thursday', '4'), ('Friday', '5'),

('Saturday','6'),('Sunday','7');
```

You can run this query to make sure that your insert statement was executed successfully.

```
SELECT * FROM week_days;
```

The output should look like this:

```
0: jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigd> select * from week_days;
 week_days.week_day_name
                            | week_days.week_day_num
 Monday
                              1
                              2
 Tuesday
 Wednesday
 Thursday
                              4
 Friday
                              5
 Saturday
                              6
 Sunday
 rows selected (0.126 seconds)
```

Run this query to ensure that your week\_days table have the right structure

```
DESCRIBE week_days;
```

The schema of your table should look like this:

Now, in the beeline shell CLI, you need to copy and paste the following HiveQL code to create a view "ecommerce\_view".

This view will have all the data from the ecommerce table. All the subsequent queries will be based on this view and the week\_days table.

```
DROP VIEW IF EXISTS ecommerce_view;
--create the ecommerce_view view on comma-separated data
```

```
CREATE VIEW IF NOT EXISTS ecommerce_view AS
SELECT
event_time,
date_format(event_time, 'u') as week_day_num,
day(event_time) as day,
hour(event_time) as hour,
unix_timestamp(event_time) as event_time_in_seconds,
event_type,
product_id,
category_id,
split(category_code, '\\.')[0] as primary_category,
brand,
price,
user_id,
user_session
FROM ecommerce
WHERE category_code!=" AND brand!=";
```

**Note:** We will use the value for column **week\_day\_num** to join this view with the week\_day table.

**Note:** The value of the category code consists of multiple parts that are separated by period (.). You will use the "split" method to get the first category.

Note: The "Where" clause that is used in the above query is for cleaning any junk data.

Now you can query the content of the **ecommerce\_view** view to see if it has the correct data and values:

```
SELECT * FROM ecommerce_view LIMIT 10;
```

You will see a result similar to below:

```
7a-4708-9857-6336556b0fcc | 2
| 2053013552326770905
| 100:00:01 UTC | 2
                                                                                                    1569888000
                                                       | 1
| appliances
                                                                                                                                               | view
| 554748717
                                                                                                                     33.20000076293945
   | 1569888001
| lenovo
                                                                                                                                               | view
| 550050854
                                                                                                                     251.74000549316406
                                                                                                      1569888004
                                                                                                                                               | view
| 535871217
                                                                                            | 1569888005
| pulser
                                                                                                                                               | view
| 512742880
                                                                                                                      908.6199951171875
   2007C | 2 | 2053013565480109009
| 2053013565480109009
| 00:00:11 UTC | 2
                                                                                                     | 1569888010
                                                                                                                                               | view
| 520571932
                                                       | 1
| apparel
                                                                                                                     102.70999908447266
                                                                                            I haden
   12 UTC | 2

14-4787-a43b-59a410Cla5fb | 00:00:11 UTC | 2
                                                                                            | huawei | 1569888011
                                                                                                                                               | view
| 537918940
                                                       | 1
| electronics
                                                                                                                     | 566.010009765625
                                                                                            | 1569888011
| elenberg
   n2-4c55-939e-9ce44bb50abd |
1 00:00:11 UTC |
                                                                                                                                               | view
| 555158050
                                                                                                                      51.459999084472656
   | 1569888011
| samsung
                                                                                                                                               | view
| 530282093
                                                       | 1
| electronics
                                                                                                                      900.6400146484375
  | 1569888013
                                                                                                                                               | view
| 555444559
                                                                                                                      102.37999725341797
                                                                                                     | 1569888016
0240 | 2053013557099889147
-ead0-4e0a-96f6-43a0b79a2fc4 |
                                                                                                                                               | view
| 555446365
                                                       | 1
| furniture
                                                                                                                     93.18000030517578
```

Run the below query to see the event types:

```
SELECT event_type FROM ecommerce_view GROUP BY event_type;
```

You will see a result similar to below:

You can also look over the structure of the view as well:

#### **DESCRIBE** ecommerce\_view;

```
jdbc:hive2://bigdai-nov-bdcsce-1:2181,bigd> describe ecommerce_view;
         col_name
                              data_type
                                           comment
 event_time
                              string
                              int
 hour
                              int
  event_time_in_seconds
                              bigint
 event_type
product_id
category_id
primary_category
                              string
                              int
                              bigint
                              string
  brand
                              string
 price
                              float
 user_id
                              int
 user_session
                              string
12 rows selected (0.193 seconds)
```

## Step 4: Creating Hive Queries to Analyze data

The following Hive queries will be used to analyze the data.

#### Analysis 1:

**Step1:** Creating a table and running a query to get the sales revenue by day.

First, run the below query:

SELECT day, ROUND(SUM(price), 2) AS sales\_revenue FROM ecommerce\_view WHERE event type='purchase' GROUP BY day ORDER BY day ASC;

You will see a result similar to below:

```
day
       sales_revenue
       5611920.0
       5550036.48
       5536184.77
4
5
6
       7714341.94
       6499835.96
       5958345.58
       5537820.9
8
       5906031.82
9
       5965520.86
10
       5819145.11
11
       6665365.3
12
       6292749.24
13
       7287300.74
14
       8484248.72
15
       7797176.28
16
       8729024.75
       8059677.38
17
18
       7300257.7
19
       6737517.05
20
       6704844.66
21
       7013299.0
22
       7082430.03
23
       6800579.05
24
       6693980.38
25
       6366782.23
26
       6203638.09
27
       6440991.65
28
       5827527.92
29
       5671987.66
30
       5873179.46
31
       5735997.89
rows selected (75.302 seconds)
```

The below query will create a table using the above query and store the results in hdfs for visualization:

DROP TABLE IF EXISTS sales\_revenue\_by\_day;

**CREATE TABLE sales\_revenue\_by\_day** 

ROW FORMAT DELIMITED FIELDS TERMINATED BY ','

STORED AS TEXTFILE LOCATION '/user/fchen26/ecommerce/one'

AS

select day, ROUND(SUM(price), 2) AS sales\_revenue FROM ecommerce\_view WHERE event\_type='purchase' GROUP BY day ORDER BY day ASC;

Then, you need to check if the table is created successfully or not:

**SHOW tables;** 

**Step 2:** After the Hive tables are created, you can download it to your lab (or personal PC/Laptop) as follows.

Open another terminal with git bash, minty, or putty, which is to connect the Oracle cloud to download the output file 000000\_0 at the HDFS path "/user/fchen26/ecommerce/one".

First, run the following hdfs command to list what file exists at "/user/fchen26/ecommerce/one" directory that is actually the location of Hive table. It is a file named "000000 0":

Note: Do not forget to change the username.

\$ hdfs dfs -ls ecommerce/one

You can view the contents of the file with the below command:

\$ hdfs dfs -cat ecommerce/one/000000\_0

```
-bash-4.1$ hdfs dfs -cat ecommerce/one/000000_0
1,5611920.0
2,5550036.48
3,5536184.77
4,7714341.94
5.6499835.96
6,5958345.58
7,5537820.9
8.5906031.82
9,5965520.86
10,5819145.11
11.6665365.3
12.6292749.24
13,7287300.74
14.8484248.72
15,7797176.28
16,8729024.75
17.8059677.38
18,7300257.7
19,6737517.05
20,6704844.66
21,7013299.0
22,7082430.03
23,6800579.05
24.6693980.38
25,6366782.23
26,6203638.09
27,6440991.65
28,5827527.92
29,5671987.66
30,5873179.46
31,5735997.89
```

Then, download the file to the local file systems:

```
$ hdfs dfs -get ecommerce/one/000000_0 one.csv
$ ls -al
```

```
-bash-4.1$ hdfs dfs -ls ecommerce/one
Found 1 items
             2 bdcsce_admin hdfs
                                           420 2020-11-23 07:44 ecommerce/one/000000_0
 -rwxr-xrwx
-bash-4.1$ hdfs dfs -get ecommerce/one/000000_0 one.csv
-bash-4.1$ ls -al
total 28
drwx----. 4 fchen26 fchen26 4096 Nov 24 06:47 .
drwxr-xr-x. 42 root
                                 4096 Nov 17 19:49
                        root
-rw-r--r--. 1 fchen26 fchen26 420 Nov 23 18:36 000000_0
             1 fchen26 fchen26 2290 Nov 24 06:29 .bash_history
             2 fchen26 fchen26 4096 Nov 19 09:25 .beeline
2 fchen26 fchen26 4096 Nov 23 01:55 ftest
drwxrwxr-x.
drwxrwxr-x.
-rw-r--r--.
                fchen26 fchen26
                                 420 Nov 24 06:47 one.csv
-rw-rw-r--. 1 fchen26 fchen26
                                    0 Nov 20 13:34 .pig_history
```

Lastly, open another terminal with git bash, minty, or putty in order to read/import the output file using your lab computer (or your PC/Laptop) - you have to download the file to your lab computer (or your PC/Laptop). For example, your output file at the oracle cloud server is located at /home/fchen26/one.csv and remotely copied to the file "one.csv".

```
$ scp fchen26@ipaddress:/home/fchen26/one.csv one.csv
```

Note: Make sure to replace the user name with your username and put the appropriate ip address.

Enter your password to download the file.

**Alternatively**, for Windows users, you may use psftp to download the file. You need to download it at <a href="https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe">https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe</a>.

For example, in order to download 'one.csv' from the server of Oracle Cloud, you have to run psftp as follows. You may read through the commands of *psftp* in the below:

psftp> open [ipaddress]

Login as: fchen26

Enter password...

psftp> Is

Listing directory /home/fchen26

psftp> get one.csv

**Note:** Do not forget to change the username and put the appropriate ip address.

## Analysis 2:

**Step1:** Creating a table and running a query to get the total number of purchases by day and hour.

First, run the below query:

SELECT day, hour ,COUNT(event\_type) AS total\_sales, ROUND(SUM(price), 2) AS total\_sales\_revenue, COUNT(DISTINCT user\_id) AS total\_unique\_buyers FROM ecommerce\_view WHERE event\_type='purchase' GROUP BY day, hour ORDER BY day ASC, hour ASC;

You will see a result similar to below:

+	+	. similar to below: +	<u> </u>	<b>+</b>
day +	hour	total_sales +	total_sales_revenue +	total_unique_buyers
1	0	9	2358.33	i 8
1	2	233	75459.08	196
1	3	625	219014.42	519
1	4	764	280158.54	634
1	5	946	360716.97	775
1	6	1064	375116.81	878
1	7	1087	397378.44	878
1	8	1093	438559.99	913
1	9	1136	445999.59	899
1	10	1053	431171.67	823
1	11	934	344967.48	773
1	12	870	354263.23	720
1	13	815	315840.62	677
1	14	779	288747.23	628
1	15	736	257200.85	619
1	16	721	286455.28	586
1	17	589	218902.79	468
1	18	452	193009.11	344
1	19	327	135474.25	249
1	20	186	80019.02	142
1	21	130	59534.63	96
1	22	85	31731.8	58
1	23	49	19839.87	41
2	0	59	26352.5	49
2	1	137	51090.66	111
2	2	303	97563.46	250
2	3	572	185999.09	484
2	4	820	280122.9	693
2	5	1013	377680.16	819
2	6	1129	433638.78	891
2	7	1036	373391.42	861
2	8	1017	362384.59	845
2	9	1230	472648.41	933
2	10	1144	439243.93	904
2	11	906	340110.82	745
2	12	831	331471.74	658
2	13	744	291001.66	628
2	14	756	277927.15	623
2	15	755	268719.8	611

The below query will create a table using the above query and store the results in hdfs for visualization:

DROP TABLE IF EXISTS total\_purchases\_by\_day\_hour;

```
CREATE TABLE total_purchases_by_day_hour

ROW FORMAT DELIMITED FIELDS TERMINATED BY ','

STORED AS TEXTFILE LOCATION '/user/fchen26/ecommerce/two'

AS

SELECT day, hour ,COUNT(event_type) AS total_sales, ROUND(SUM(price), 2) AS
total_sales_revenue, COUNT(DISTINCT user_id) as total_unique_buyers FROM ecommerce_view

WHERE event_type='purchase' GROUP BY day, hour ORDER BY day ASC, hour ASC;
```

Then, you need to check if the table is created successfully or not:

```
SHOW tables;
```

**Step 2:** After the Hive tables are created, you can download it to your lab (or personal PC/Laptop) as follows.

Open another terminal with git bash, minty, or putty, which is to connect the Oracle cloud to download the output file 000000\_0 at the HDFS path "/user/fchen26/ecommerce/two".

First, run the following hdfs command to list what file exists at "/user/fchen26/ecommerce/two" directory that is actually the location of Hive table. It is a file named "000000 0":

Note: Do not forget to change the username.

```
$ hdfs dfs -ls ecommerce/two
```

You can view the contents of the file with the below command:

```
$ hdfs dfs -cat ecommerce/two/000000_0
```

Then, download the file to the local file systems:

```
$ hdfs dfs -get ecommerce/two/000000_0 two.csv
$ ls -al
```

```
bash-4.1$ hdfs dfs -ls ecommerce/two
ound 1 items
             2 bdcsce_admin hdfs
                                      17215 2020-11-24 07:40 ecommerce/two/000000_0
rwxr-xrwx
bash-4.1$ hdfs dfs -get ecommerce/two/000000_0 two.csv
-bash-4.1$ ls -al
total 44
            4 fchen26 fchen26
                                4096 Nov 24 07:42
drwx----
                                4096 Nov
drwxr-xr-x. 42 root
                                            19:49
                       root
                                2290 Nov 24 06:29 .bash_history
              fchen26 fchen26
               fchen26 fchen26
                                            09:25
drwxrwxr-x.
                                4096 Nov
                                         19
               fchen26 fchen26
                                            01:55
drwxrwxr-x.
                                4096 Nov
                                         23
                                                  ftest
              fchen26 fchen26
                                 420 Nov 24 06:47 one.csv
                                            13:34 .pig_history
                                     Nov
               fchen26 fchen26
                                   0
                                         20
               fchen26 fchen26 17215
```

Lastly, open another terminal with git bash, minty, or putty in order to read/import the output file using your lab computer (or your PC/Laptop) - you have to download the file to your lab computer (or your PC/Laptop). For example, your output file at the oracle cloud server is located at /home/fchen26/two.csv and remotely copied to the file "two.csv".

```
$ scp fchen26@ipaddress:/home/fchen26/two.csv two.csv
```

Note: Make sure to replace the user name with your username and put the appropriate ip address.

Enter your password to download the file.

**Alternatively**, for Windows users, you may use psftp to download the file. You need to download it at https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe.

For example, in order to download 'two.csv' from the server of Oracle Cloud, you have to run psftp as follows. You may read through the commands of *psftp* in the below:

psftp> open [ipaddress]

Login as: fchen26

Enter password...

psftp> Is

Listing directory /home/fchen26

psftp> get two.csv

**Note:** Do not forget to change the **username** and put the appropriate ip address.

## Analysis 3:

**Step1:** Creating a table and running a query to get the total number of active users by hour.

First, run the below query:

SELECT hour, COUNT(user\_id) AS users\_active FROM ecommerce\_view GROUP BY hour ORDER BY hour ASC;

You will see a result similar to below:

	a result similar to below	••
+	users_active	-++   
0	178052	Ī
1	327935	j
2	639179	j
3	954463	j
4	1203459	j
5	1346691	ĺ
6	1440298	ĺ
7	1484440	ĺ
8	1514572	
9	1493203	
10	1457419	
11	1395629	
12	1365198	
13	1496143	
14	1687598	
15	1863832	
16	1886350	
17	1675688	
18	1288687	
19	821616	
20	461629	
21	274218	
22	171027	
23	133296	
+	-+	-++
24 rows	selected (127.3	07 seconds)

The below query will create a table using the above query and store the results in hdfs for visualization:

```
DROP TABLE IF EXISTS active_users_by_hour;

CREATE TABLE active_users_by_hour
```

```
ROW FORMAT DELIMITED FIELDS TERMINATED BY ','

STORED AS TEXTFILE LOCATION '/user/fchen26/ecommerce/three'

AS

SELECT hour , COUNT(user_id) AS users_active FROM ecommerce_view GROUP BY hour ORDER BY hour ASC;
```

Then, you need to check if the table is created successfully or not:

```
SHOW tables;
```

**Step 2:** After the Hive tables are created, you can download it to your lab (or personal PC/Laptop) as follows.

Open another terminal with git bash, minty, or putty, which is to connect the Oracle cloud to download the output file 000000\_0 at the HDFS path "/user/fchen26/ecommerce/three".

First, run the following hdfs command to list what file exists at "/user/fchen26/ecommerce/three" directory that is actually the location of Hive table. It is a file named "000000\_0":

Note: Do not forget to change the username.

```
$ hdfs dfs -ls ecommerce/three
```

You can view the contents of the file with the below command:

```
$ hdfs dfs -cat ecommerce/three/000000_0
```

Then, download the file to the local file systems:

```
$ hdfs dfs -get ecommerce/three/000000_0 three.csv
$ ls -al
```

```
-bash-4.1$ hdfs dfs -ls ecommerce/three
ound 1 items
            2 bdcsce_admin hdfs
                                       245 2020-11-24 07:48 ecommerce/three/000000_0
rwxr-xrwx
bash-4.1$ hdfs dfs -get ecommerce/three/000000_0 three.csv
-bash-4.1$ ls -al
total 48
           4 fchen26 fchen26 4096 Nov 24 07:49
drwx----.
drwxr-xr-x. 42 root
                      root
                               4096 Nov 17 19:49
            1 fchen26 fchen26
                               2290 Nov 24 06:29 .bash_history
                               4096 Nov 19 09:25 .beeline
            2 fchen26 fchen26
drwxrwxr-x.
drwxrwxr-x.
              fchen26 fchen26
                               4096 Nov 23 01:55 ftest
              fchen26 fchen26
                                420 Nov 24 06:47 one.csv
              fchen26 fchen26
                                 0 Nov 20 13:34 .pig_history
              fchen26 fchen26
                                245
                                    Nov 24 07:49 three.csv
               fchen26 fchen26 17215 Nov
                                        24 07:42 two.csv
```

Lastly, open another terminal with git bash, minty, or putty in order to read/import the output file using your lab computer (or your PC/Laptop) - you have to download the file to your lab computer (or your PC/Laptop). For example, your output file at the oracle cloud server is located at /home/fchen26/three.csv and remotely copied to the file "three.csv".

```
$ scp fchen26@ipaddress:/home/fchen26/three.csv three.csv
```

Note: Make sure to replace the user name with your username and put the appropriate ip address.

Enter your password to download the file.

**Alternatively**, for Windows users, you may use psftp to download the file. You need to download it at <a href="https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe">https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe</a>.

For example, in order to download 'three.csv' from the server of Oracle Cloud, you have to run psftp as follows. You may read through the commands of *psftp* in the below:

psftp> open [ipaddress]

Login as: fchen26

Enter password...

psftp> Is

Listing directory /home/fchen26

psftp> get three.csv

**Note:** Do not forget to change the **username** and put the appropriate ip address.

#### Analysis 4:

**Step1:** Creating a table and running a query to get the most viewed product categories.

First, run the below query:

SELECT primary\_category, COUNT(event\_type) AS total\_views FROM ecommerce\_view WHERE event\_type = 'view' GROUP BY primary\_category ORDER BY total\_views DESC;

You will see a result similar to below:

```
| total_views
 primary_category
 electronics
                      14745241
 appliances
                     4500365
 computers
                     2199905
                      1124825
 apparel
 auto
                     753578
                     537851
 construction
 furniture
                     534088
 kids
                     416636
 accessories
                     205718
                     151166
 sport
 medicine
                     13349
 country_yard
                     13341
                     5643
 stationery
13 rows selected (106.972 seconds)
```

The below query will create a table using the above query and store the results in hdfs for visualization:

```
DROP TABLE IF EXISTS most_viewed_categories;

CREATE TABLE most_viewed_categories

ROW FORMAT DELIMITED FIELDS TERMINATED BY ','

STORED AS TEXTFILE LOCATION '/user/fchen26/ecommerce/four'

AS

SELECT primary_category, COUNT(event_type) AS total_views FROM ecommerce_view WHERE event_type = 'view' GROUP BY primary_category ORDER BY total_views DESC;
```

Then, you need to check if the table is created successfully or not:

#### show tables;

**Step 2:** After the Hive tables are created, you can download it to your lab (or personal PC/Laptop) as follows.

Open another terminal with git bash, minty, or putty, which is to connect the Oracle cloud to download the output file 000000 0 at the HDFS path "/user/fchen26/ecommerce/four".

First, run the following hdfs command to list what file exists at "/user/fchen26/ecommerce/four" directory that is actually the location of Hive table. It is a file named "000000\_0":

Note: Do not forget to change the username.

```
$ hdfs dfs -ls ecommerce/four
```

You can view the contents of the file with the below command:

```
$ hdfs dfs -cat ecommerce/four/000000_0
```

Then, download the file to the local file systems:

```
$ hdfs dfs -get ecommerce/four/000000_0 four.csv
$ ls -al
```

```
-bash-4.1$ hdfs dfs -ls ecommerce/four
ound 1 items
                                        217 2020-11-24 07:54 ecommerce/four/000000_0
 rwxr-xrwx
             2 bdcsce_admin hdfs
bash-4.1$ hdfs dfs -get ecommerce/four/000000_0 four.csv
bash-4.1$ ls -al
total 52
            4 fchen26 fchen26
                               4096 Nov 24 07:56
drwx----
                                            19:49
drwxr-xr-x. 42 root
                                4096 Nov 17
                       root
               fchen26 fchen26
                                2290 Nov 24 06:29 .bash_history
               fchen26 fchen26
drwxrwxr-x.
                                4096 Nov 19 09:25
                                                   .beeline
               fchen26 fchen26
                                 217 Nov 24 07:56 four.csv
               fchen26 fchen26
                                4096 Nov 23 01:55 ftest
drwxrwxr-x.
               fchen26 fchen26
                                 420 Nov 24 06:47 one.csv
               fchen26 fchen26
                                   0 Nov 20 13:34 .pig_history
               fchen26 fchen26
                                 245 Nov 24 07:49 three.csv
               fchen26 fchen26 17215 Nov 24 07:42 two.csv
```

Lastly, open another terminal with git bash, minty, or putty in order to read/import the output file using your lab computer (or your PC/Laptop) - you have to download the file to your lab computer (or your PC/Laptop). For example, your output file at the oracle cloud server is located at /home/fchen26/four.csv and remotely copied to the file "four.csv".

```
$ scp fchen26@ipaddress:/home/fchen26/four.csv four.csv
```

Note: Make sure to replace the user name with your username and put the appropriate ip address.

Enter your password to download the file.

**Alternatively**, for Windows users, you may use psftp to download the file. You need to download it at <a href="https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe">https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe</a>.

For example, in order to download 'four.csv' from the server of Oracle Cloud, you have to run psftp as follows. You may read through the commands of *psftp* in the below:

psftp> open [ipaddress]

Login as: fchen26

Enter password...

psftp> ls

Listing directory /home/fchen26
psftp> get four.csv

**Note:** Do not forget to change the **username** and put the appropriate ip address.

#### Analysis 5:

**Step1:** Creating a table and running a query to get the percentage of each event.

First, run the below query:

```
SELECT count(event_type) FROM ecommerce_view;
```

This will give you the total count of all event types.

You will see a result similar to below:

Save the result and use it in the below query:

SELECT event\_type,count(event\_type) AS number\_of\_events, ROUND(CAST(COUNT(event\_type) AS float)/26560622, 2) AS percentage FROM ecommerce\_view GROUP BY event\_type ORDER BY percentage DESC;

You will see a result similar to below:

The below query will create a table using the above query and store the results in hdfs for visualization:

```
DROP TABLE IF EXISTS percentage_events;

CREATE TABLE percentage_events

ROW FORMAT DELIMITED FIELDS TERMINATED BY ','

STORED AS TEXTFILE LOCATION '/user/fchen26/ecommerce/five'

AS
```

SELECT event\_type,count(event\_type) AS number\_of\_events, ROUND(CAST(COUNT(event\_type) AS float)/26560622, 2) AS percentage FROM ecommerce\_view GROUP BY event\_type ORDER BY percentage DESC;

Then, you need to check if the table is created successfully or not:

```
SHOW tables;
```

**Step 2:** After the Hive tables are created, you can download it to your lab (or personal PC/Laptop) as follows.

Open another terminal with git bash, minty, or putty, which is to connect the Oracle cloud to download the output file 000000\_0 at the HDFS path "/user/fchen26/ecommerce/five".

First, run the following hdfs command to list what file exists at "/user/fchen26/ecommerce/five" directory that is actually the location of Hive table. It is a file named "000000\_0":

**Note:** Do not forget to change the username.

```
$ hdfs dfs -ls ecommerce/five
```

You can view the contents of the file with the below command:

```
$ hdfs dfs -cat ecommerce/five/000000_0
```

Then, download the file to the local file systems:

```
$ hdfs dfs -get ecommerce/five/000000_0 five.csv
$ ls -al
```

```
·bash-4.1$ hdfs dfs -ls ecommerce/five
ound 1 items
             2 bdcsce_admin hdfs
                                          57 2020-11-24 07:56 ecommerce/five/000000_0
rwxr-xrwx
-bash-4.1$ hdfs dfs -get ecommerce/five/000000_0 five.csv
-bash-4.1$ ls -al
total 56
            4 fchen26 fchen26
                                4096 Nov 24 07:57
drwx----
drwxr-xr-x. 42
               root
                       root
                                4096 Nov
                                         17
                                             19:49
              fchen26 fchen26
                                2290 Nov 24 06:29 .bash_history
               fchen26 fchen26
                                4096 Nov 19 09:25
                                     Nov 24 07:57 five.csv
               fchen26 fchen26
               fchen26 fchen26
                                         24 07:56 four.csv
                                 217
                                     Nov
               fchen26 fchen26
                                         23 01:55 ftest
                                4096 Nov
                                 420 Nov 24 06:47 one.csv
               fchen26 fchen26
               fchen26 fchen26
                                   0 Nov 20 13:34 .pig_history
               fchen26 fchen26
                                 245 Nov 24 07:49 three.csv
```

Lastly, open another terminal with git bash, minty, or putty in order to read/import the output file using your lab computer (or your PC/Laptop) - you have to download the file to your lab computer (or your PC/Laptop). For example, your output file at the oracle cloud server is located at /home/fchen26/five.csv and remotely copied to the file "five.csv".

```
$ scp fchen26@ipaddress:/home/fchen26/five.csv five.csv
```

Note: Make sure to replace the user name with your username and put the appropriate ip address.

Enter your password to download the file.

**Alternatively**, for Windows users, you may use psftp to download the file. You need to download it at https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe.

For example, in order to download 'five.csv' from the server of Oracle Cloud, you have to run psftp as follows. You may read through the commands of *psftp* in the below:

psftp> open [ipaddress]

Login as: fchen26

Enter password...

psftp> Is

Listing directory /home/fchen26

psftp> get five.csv

**Note:** Do not forget to change the **username** and put the appropriate ip address.

## Analysis 6:

**Step1:** Creating a table and running a query to get the top 100 primary category, brand and total sales by product category and brand.

First, run the below query:

SELECT primary\_category, brand, COUNT(event\_type) as total\_sales FROM ecommerce\_view WHERE primary\_category IN('electronics', 'appliances', 'computers') AND event\_type ='purchase' GROUP BY primary\_category, brand ORDER BY total\_sales DESC LIMIT 100;

Note: That scope of the query is the top 3 most viewed product categories.

You will see a result similar to below:

	t sirrinar to be	
+   primary_category +	+   brand 	++   total_sales   
electronics	samsung	159621
electronics	apple	141394
electronics	xiaomi	44767
electronics	huawei	23220
appliances	samsung	11559
electronics	oppo	10891
computers	acer	6822
appliances	elenberg	5201
appliances	1g	5033
appliances	indesit	5023
computers	lenovo	4126
appliances	beko	3839
appliances	bosch	3407
computers	hp	3201
electronics	artel	3053
electronics	l la	2701
electronics	casio	2660
appliances	midea	2266
appliances	vitek	2252
appliances	dauscher	2219
electronics	nokia	2218
electronics	sony	2153
appliances	tefal	2126
appliances	redmond	2115
electronics	vivo	2025
electronics	haier	1923
electronics	jbl	1912
computers	asus	1804
electronics	meizu	1711
appliances	artel	1664
electronics	kivi	1584
appliances	ariston	1502
appliances	philips	1493
appliances	polaris	1410
computers	epson	1227
appliances	janome	1196
computers	apple	1173
appliances	haier	1121
electronics	prestigio	1101
appliances	braun	1069
electronics	elari	1020
appliances	xiaomi	978
appliances	atlant	931
appliances	scarlett	916
appliances	arg	815
computers	zeta	755
appliances	oasis	737
computers	kingston	720
electronics	tcl	708

appliances	asel	608
appliances	hansa	589
electronics	honor	584
electronics	yasin	578
electronics	texet	554
appliances	electrolux	526
appliances	maxwell	524
computers	samsung	522
appliances	karcher	509
electronics	oneplus	509
electronics	bq	500
electronics	panasonic	485
electronics	pioneer	477
computers	microlab	451
appliances	moulinex	439
electronics	philips	426
computers	pulser	422
appliances	thomas	407
electronics	wonlex	402
appliances	kitfort	402
computers	canon	394
appliances	nika	382
electronics	tp-link	375
appliances	chayka	373
appliances	delonghi	362
electronics	harper	362
computers	defender	347
electronics	lenovo	343
electronics	kicx	341
electronics	yamaha	337
appliances	candy	336
appliances	saturn	322
appliances	willmark	318
computers	gigabyte	314
appliances	gorenje	303
electronics	aimoto	295
appliances	galaxy .	287
appliances	panasonic	283
electronics	garmin	278
appliances	thermex   ballu	276     273
appliances	Dallu   arnica	271
appliances	arnica   msi	271
computers   electronics		255
electronics	changhong   orient	254
computers	pocketbook	251
computers	pocketbook   palit	251
electronics	pairt   cortland	249
electronics	plantronics	249
electronics	inoi	241
computers	sven	234
+		L
100 rows selected (58	3.709 seconds)	

The below query will create a table using the above query and store the results in hdfs for visualization:

```
DROP TABLE IF EXISTS top_primary_categories;

CREATE TABLE top_primary_categories

ROW FORMAT DELIMITED FIELDS TERMINATED BY ','

STORED AS TEXTFILE LOCATION '/user/fchen26/ecommerce/six'

AS

SELECT primary_category, brand, COUNT(event_type) as total_sales FROM ecommerce_view

WHERE primary_category IN('electronics', 'appliances', 'computers') AND event_type ='purchase'

GROUP BY primary_category, brand ORDER BY total_sales DESC LIMIT 100;
```

Then, you need to check if the table is created successfully or not:

#### **SHOW tables:**

**Step 2:** After the Hive tables are created, you can download it to your lab (or personal PC/Laptop) as follows.

Open another terminal with git bash, minty, or putty, which is to connect the Oracle cloud to download the output file 000000 0 at the HDFS path "/user/fchen26/ecommerce/six".

First, run the following hdfs command to list what file exists at "/user/fchen26/ecommerce/six" directory that is actually the location of Hive table. It is a file named "000000\_0":

Note: Do not forget to change the username.

```
$ hdfs dfs -ls ecommerce/six
```

You can view the contents of the file with the below command:

```
$ hdfs dfs -cat ecommerce/six/000000_0
```

Then, download the file to the local file systems:

```
$ hdfs dfs -get ecommerce/six/000000_0 six.csv
$ ls -al
```

```
-bash-4.1$ hdfs dfs -ls ecommerce/six
ound 1 items
            2 bdcsce_admin hdfs
rwxr-xrwx
                                      2255 2020-11-24 08:01 ecommerce/six/000000_0
bash-4.1$ hdfs dfs -get ecommerce/six/000000_0 six.csv
-bash-4.1$ ls -al
total 60
           4 fchen26 fchen26 4096 Nov 24 08:02
drwx-----
drwxr-xr-x. 42 root
                      root
                               4096 Nov 17 19:49
            1 fchen26 fchen26
                               2290 Nov 24 06:29 .bash_history
drwxrwxr-x.
            2 fchen26 fchen26
                               4096 Nov 19 09:25 .beeline
            1 fchen26 fchen26
                                 57
                                    Nov 24 07:57 five.csv
              fchen26 fchen26
                                 217
                                    Nov 24 07:56 four.csv
              fchen26 fchen26
drwxrwxr-x.
                               4096 Nov 23 01:55 ftest
              fchen26 fchen26
                                420 Nov 24 06:47 one.csv
              fchen26 fchen26
                                 0 Nov 20 13:34 .pig_history
              fchen26 fchen26
                               2255 Nov 24 08:02 six.csv
           1 fchen26 fchen26
                                245 Nov 24 07:49 three.csv
              fchen26 fchen26 17215 Nov 24 07:42 two.csv
            1
```

Lastly, open another terminal with git bash, minty, or putty in order to read/import the output file using your lab computer (or your PC/Laptop) - you have to download the file to your lab computer (or your PC/Laptop). For example, your output file at the oracle cloud server is located at /home/fchen26/six.csv and remotely copied to the file "six.csv".

\$ scp fchen26@ipaddress:/home/fchen26/six.csv six.csv

**Note:** Make sure to replace the user name with your **username** and put the appropriate ip address.

Enter your password to download the file.

**Alternatively**, for Windows users, you may use psftp to download the file. You need to download it at <a href="https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe">https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe</a>.

For example, in order to download 'six.csv' from the server of Oracle Cloud, you have to run psftp as follows. You may read through the commands of *psftp* in the below:

psftp> open [ipaddress]

Login as: fchen26

Enter password...

psftp> Is

Listing directory /home/fchen26

psftp> get six.csv

**Note:** Do not forget to change the **username** and put the appropriate ip address.

## Analysis 7:

**Step1:** Creating a table and running a query to get the top 10 users who purchased more than once.

First, run the below query:

```
SELECT COUNT(user_id) as number_of_purchased,user_id FROM ecommerce_view WHERE
event_type ='purchase' GROUP BY user_id HAVING number_of_purchased>1 ORDER BY
number_of_purchased DESC limit 10;
```

You will see a result similar to below:

+	+
number_of_purchased	user_id
+	512386086     523974502     513320236     543312954     519267944     513117637
178	517728689
170	530834332
165	541510103
154	549109608

The below query will create a table using the above query and store the results in hdfs for visualization:

```
CREATE TABLE top_users_most_purchased

ROW FORMAT DELIMITED FIELDS TERMINATED BY ','

STORED AS TEXTFILE LOCATION '/user/fchen26/ecommerce/seven'

AS

SELECT COUNT(user_id) as number_of_purchased,user_id FROM ecommerce_view WHERE

event_type ='purchase' GROUP BY user_id HAVING number_of_purchased>1 ORDER BY

number_of_purchased DESC limit 10;
```

Then, you need to check if the table is created successfully or not:

#### **SHOW tables**;

**Step 2:** After the Hive tables are created, you can download it to your lab (or personal PC/Laptop) as follows.

Open another terminal with git bash, minty, or putty, which is to connect the Oracle cloud to download the output file 000000\_0 at the HDFS path "/user/fchen26/ecommerce/seven".

First, run the following hdfs command to list what file exists at "/user/fchen26/ecommerce/seven" directory that is actually the location of Hive table. It is a file named "000000\_0":

**Note:** Do not forget to change the username.

```
$ hdfs dfs -ls ecommerce/seven
```

You can view the contents of the file with the below command:

```
$ hdfs dfs -cat ecommerce/seven/000000_0
```

Then, download the file to the local file systems:

```
$ hdfs dfs -get ecommerce/seven/000000_0 seven.csv
$ ls -al
```

```
-bash-4.1$ hdfs dfs -ls ecommerce/seven
ound 1 items
-rwxr-xrwx 2 bdcsce_admin hdfs 140 2020-
-bash-4.1$ hdfs dfs -cat ecommerce/seven/000000_0
               2 bdcsce_admin hdfs
                                               140 2020-11-25 04:00 ecommerce/seven/000000_0
22,512386086
288,523974502
242,513320236
93,543312954
183,513117637
183,519267944
178,517728689
170,530834332
165,541510103
bash-4.1$ hdfs dfs -get ecommerce/seven/000000_0 seven.csv
-bash-4.1$ ls -al
total 64
                fchen26 fchen26
                                     4096 Nov
                                                   06:23
                                                17
drwxr-xr-x. 42 root
                                     4096 Nov
                                                   19:49
                          root
                                     3603 Nov 25 06:08 .bash_history
                 fchen26 fchen26
                                                19
                                                   09:25
07:57
                                                          .beeline
five.csv
                 fchen26
                          fchen26
                                     4096 Nov
                 fchen26
                          fchen26
                                           Nov
                                                          four.csv
                                                24
                 fchen26 fchen26
                                      217
                                                   07:56
                                           Nov
                                                23
                 fchen26
                          fchen26
                                     4096
                                           Nov
                                                   01:55
                                                24
                 fchen26 fchen26
                                      420
                                           Nov
                                                   06:47
                                                          one.csv
                 fchen26
                                        0
                                                20
                                                   13:34
                          fchen26
                                                          .pig_history
                                           Nov
                 fchen26
                                                25
                                                   06:23
                          fchen26
                                      140
                                           Nov
                                                          seven.csv
                                                24
                 fchen26 fchen26
                                                   08:02
                                           Nov
                                                          six.csv
                 fchen26
                          fchen26
                                                   07:49
                                           Nov
                                                          three.csv
                 fchen26
                                           Nov
```

Lastly, open another terminal with git bash, minty, or putty in order to read/import the output file using your lab computer (or your PC/Laptop) - you have to download the file to your lab computer (or your PC/Laptop). For example, your output file at the oracle cloud server is located at /home/fchen26/seven.csv and remotely copied to the file "seven.csv".

```
$ scp fchen26@ipaddress:/home/fchen26/seven.csv seven.csv
```

Note: Make sure to replace the user name with your username and put the appropriate ip address.

Enter your password to download the file.

**Alternatively**, for Windows users, you may use psftp to download the file. You need to download it at <a href="https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe">https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe</a>.

For example, in order to download 'seven.csv' from the server of Oracle Cloud, you have to run psftp as follows. You may read through the commands of *psftp* in the below:

psftp> open [ipaddress]

Login as: fchen26

Enter password...

psftp> Is

Listing directory /home/fchen26

psftp> get seven.csv

**Note:** Do not forget to change the **username** and put the appropriate ip address.

## **Analysis 8:**

**Step1:** Creating a table and running a query to get the total number of active users by weekday.

First, run the below query:

```
SELECT week_days.week_day_name as week_day , COUNT(ecommerce_view.user_id) AS
users_active
FROM ecommerce_view JOIN week_days
ON (ecommerce_view.week_day_num = week_days.week_day_num)
GROUP BY week_day_name;
```

You will see a result similar to below:

+	+	-++
week_day	users_active	1
+	+	-++
Monday	3339790	
Tuesday	4207913	ĺ
Saturday	3523134	
Sunday	3669964	
Thursday	4023662	
Friday	3652495	
Wednesday	4143664	
+	+	-++

The below query will create a table using the above query and store the results in hdfs for visualization:

```
CREATE TABLE active_users_by_weekday

ROW FORMAT DELIMITED FIELDS TERMINATED BY ','

STORED AS TEXTFILE LOCATION '/user/fchen26/ecommerce/eight'

AS

SELECT week_days.week_day_name as week_day , COUNT(ecommerce_view.user_id) AS

users_active

FROM ecommerce_view JOIN week_days

ON (ecommerce_view.week_day_num = week_days.week_day_num)
```

```
GROUP BY week_day_name;
```

Then, you need to check if the table is created successfully or not:

```
SHOW tables;
```

**Step 2:** After the Hive tables are created, you can download it to your lab (or personal PC/Laptop) as follows.

Open another terminal with git bash, minty, or putty, which is to connect the Oracle cloud to download the output file 000000\_0 at the HDFS path "/user/fchen26/ecommerce/eight".

First, run the following hdfs command to list what file exists at "/user/fchen26/ecommerce/eight" directory that is actually the location of the Hive table. For some reason it is split into 47 separate files. We run a command to merge them later.

Note: Do not forget to change the username.

```
$ hdfs dfs -ls ecommerce/eight
```

This is the merge command to merge the 47 files into a single file.

```
$ hadoop fs -cat /user/fchen26/ecommerce/eight/* | hadoop fs -put - /user/fchen26/ecommerce/eight/000046_1
```

You can view the contents of the merged file with the below command:

```
$ hdfs dfs -cat ecommerce/eight/000046_1
```

Then, download the file to the local file systems:

```
$ hdfs dfs -get ecommerce/eight/000046_1 eight.csv
$ ls -al
```

```
4096
                       Nov
          root
  fchen26 fchen26 9106
                       Dec 12
                                     .bash_history
  fchen26 fchen26 4096
                           19 09:25
                       Nov
                                     .beeline
  fchen26 fchen26
                   300 Nov 29 06:33 beeline-hs2-connection.xml
                              23:35 eight.csv
  fchen26 fchen26
                   113 Dec 16
  fchen26 fchen26 4096 Nov 23 01:55 ftest
 fchen26 fchen26
                   471 Dec
                            3
                              03:59 high_cost_sites.pig
                               2016 labPigETL
4 fchen26 fchen26 4096
                       Nov 15
1 fchen26 fchen26 1127 Dec
                            3 03:03 .pig_history
```

Lastly, open another terminal with git bash, minty, or putty in order to read/import the output file using your lab computer (or your PC/Laptop) - you have to download the file to your lab computer (or your PC/Laptop). For example, your output file at the oracle cloud server is located at /home/fchen26/eight.csv and remotely copied to the file "eight.csv".

```
$ scp fchen26@ipaddress:/home/fchen26/eight.csv eight.csv
```

Note: Make sure to replace the user name with your username and put the appropriate ip address.

Enter your password to download the file.

**Alternatively**, for Windows users, you may use psftp to download the file. You need to download it at https://the.earth.li/~sgtatham/putty/latest/w64/psftp.exe.

For example, in order to download 'eight.csv' from the server of Oracle Cloud, you have to run psftp as follows. You may read through the commands of *psftp* in the below:

psftp> open [ipaddress]

Login as: fchen26

Enter password...

psftp> Is

Listing directory /home/fchen26

psftp> get eight.csv

**Note:** Do not forget to change the **username** and put the appropriate ip address.

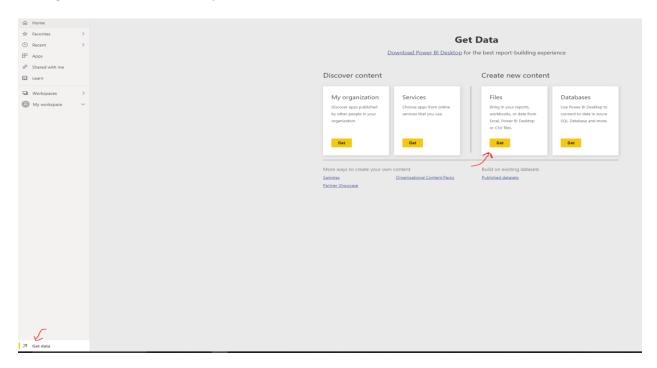
# Step 5: Visualizing Data using Business Intelligence Tools

You will use the results data files (csv files) to create visualizations.

## Visualization 1 and 5: Power BI Line Chart & Pie Chart

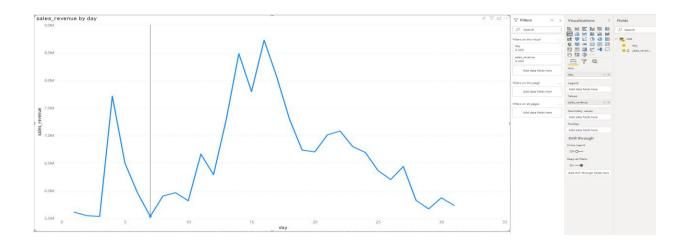
Download and install Power BI Desktop or you can use the Power BI on the web. https://www.microsoft.com/en-us/download/details.aspx?id=58494

**Step 1:** Open PowerBI, import the data into PowerBI by clicking Get Data on the bottom left and then clicking the Get in the Files to import files **one.csv** and **five.csv**.

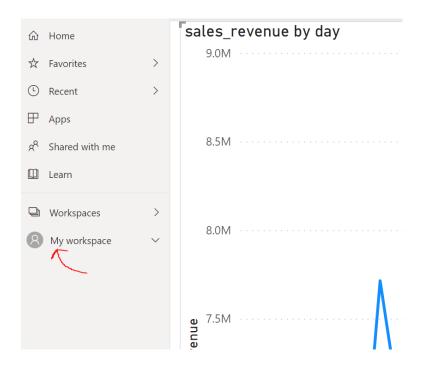


Step 2: PowerBI would prompt you to the dashboard. Double click one.csv.

Choose the line chart from the chart options and move the day field to axis and sales revenue to Values.



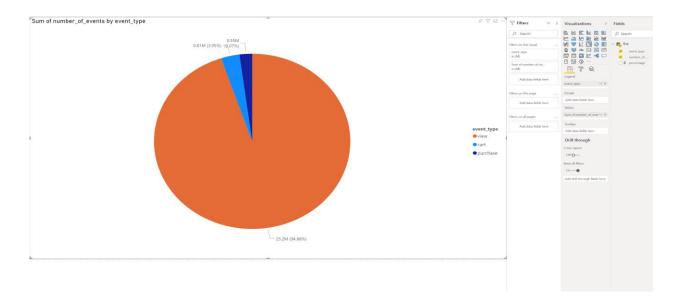
Step 3: Since we already uploaded five.csv, we can access it in My Workspace



**Step 4:** Click **five.csv** and move to the dashboard.

**Step 5**: Choose the Pie Chart from the options and move event type to legend and number of events into values.

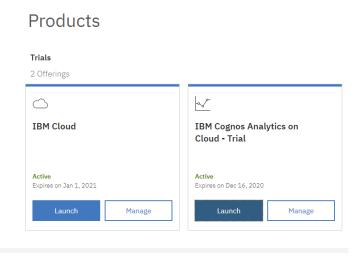
# The Default for the values is *Count* so be sure to change it to *SUM*.



### <u>Visualization 2:</u> Forecasting and Trend Lines in IBM Cognos

#### Step 1: Open two.csv in IBM Cognos.

1. Log into your IBM Cognos Account or Sign Up for a Free 30 day trial. Once you have logged in, you will see a list of your available products.



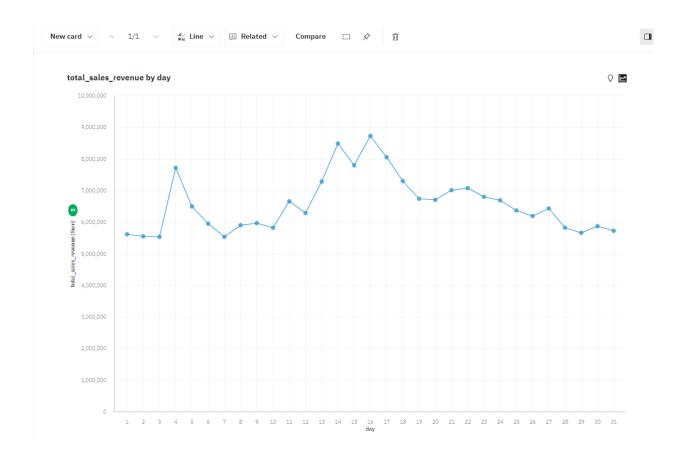
2. Launch IBM Cognos Analytics and select the My Content folder on the left panel. Select the + indicator and choose Upload Files. Search for two.csv on your desktop and open the file.

#### **Step 2:** Prepare the data for visualization.

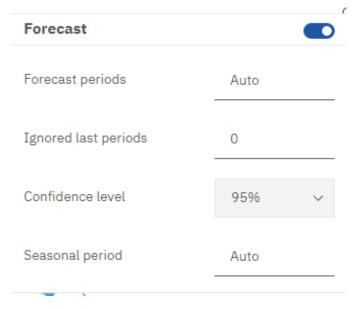
- 1. Return to the Home screen and select New on the bottom of the screen under the Manage tab. Once you select New, select Exploration.
- 2. It will bring you to the My Content folder where you will select **two.csv** and click the Add button.

#### **Step 3:** Use the IBM Cognos Forecasting Feature.

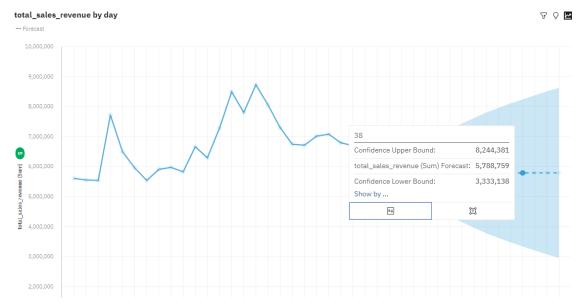
- 1. Select New Card and from the drop down menu, select Single. This will bring you to the Create a visualization page.
- 2. Select Choose a type then choose Line under the Trend section.
- 3. Drag total\_sales\_revenue to the y-axis, and day to the x-axis. This will give you a line graph of the total sales revenue by day.



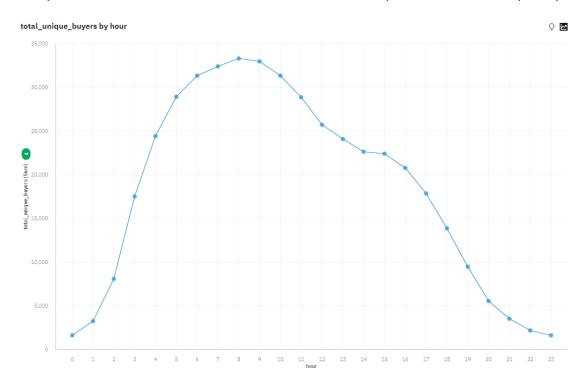
4. Select the black forecasting icon on the upper right corner of the graph and toggle the Forecast to on. Input Forecast periods as 10, a 95% confidence level, and Seasonal period to Auto.



5. Select the 38th day, you will see the Upper Bound and Lower Bound forecast for Sales Revenue on the 38th day.



6. Select New card and follow number 1 and 2 to create a new line graph. Drag total\_unique\_buyers to the y-axis and hour to the x-axis. You will now see an evident peak at hour 8 for unique buyers.



7. Click the blue save icon in the upper left corner to save your worksheet.

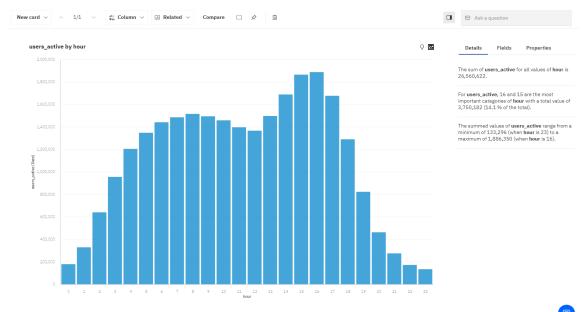
### Visualization 3: Column Charts in IBM Cognos

### **Step 1:** Open **three.csv** in IBM Cognos and prepare for visualization.

- 1. Return the home screen after saving Visualization 3. Select the My Content folder on the left pane and click the + indicator. Upload **three.csv** to your My Content folder.
- 2. Select New under the Manage and tab and choose Exploration. Add three.csv from your My Content folder.

#### Step 2: Create a column chart in IBM Cognos.

- 1. Select a New Card and choose Single. Under the create a visualization screen select Choose a Type. Select Column as the visualization type under the Comparison section.
- 2. Drag users\_active to the Length and hour to the bars. Click on the Details tab on the left to get additional insight on the column chart created. You can see that users are most active between 14:00 and 17:00.

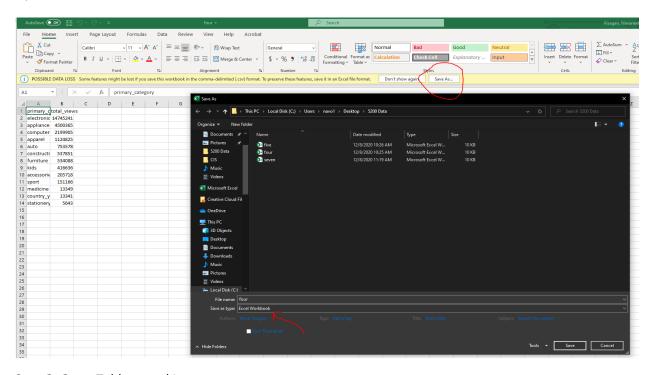


3. Save your card using the blue disk icon in the upper left corner.

# Visualization 4 and 7: Bubble Map and Bar Chart in Tableau

#### **Step 1:** Convert four and seven CSV files into Excel workbook:

Open **four.csv** and **seven.csv** in Excel and save as Excel Workbook.



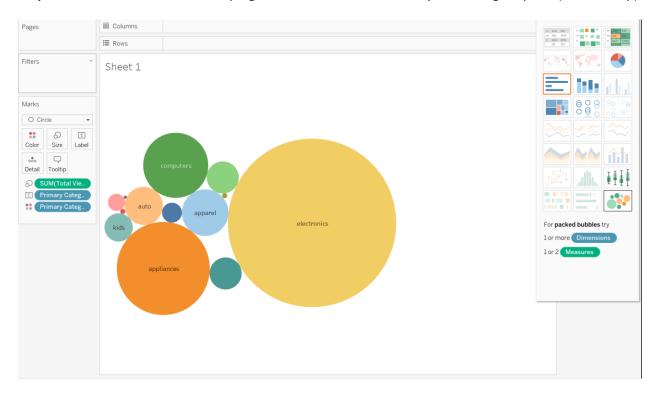
Step 2: Open Tableau and Import:

Open Tableau and choose Microsoft Excel as the data source.

When prompted choose four.xslx and move to Sheet 1.

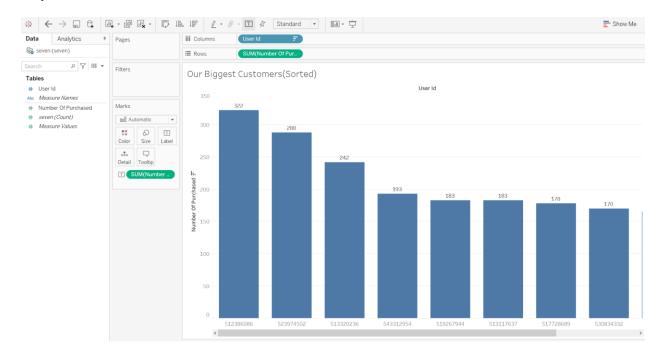
**Step 3**: Move the Primary Category to the Columns and the Total Views into Rows.

Step 4: Click the Show Me on the top right corner and choose the very bottom right option (Bubble Map).



Step 5: Open a new Tableau Workbook and connect the Data Source to seven.xlsx.

**Step 6**: Move User ID to the Columns Tab and Number of Purchased to Rows.



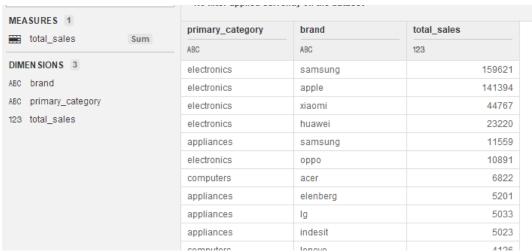
### Visualization 6: Clustering in SAP Expert Analytics

#### **Step 1:** Open **six.csv** in SAP Expert Analytics.

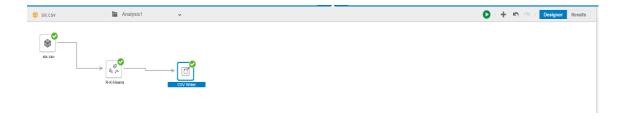
- 1. You must launch SAP Predictive Analytics and select the Expert Analytics tab on the left ribbon. Once you are on the Expert Analytics screen, select Expect Analytics to launch the program.
- 2. In the upper left hand corner, select File and from the drop down menu click new.
- 3. From the Add New Dataset screen, select Text as your source type, then press the Next button. Select the dataset from your desktop and ensure that the separator is toggled on Delimited By and the drop down menu has Comma selected. Click create to create your new worksheet in SAP Expert Analytics.

#### **Step 2:** Prepare the data for visualization.

1. In the Prepare tab, ensure that your data set has the proper measures and dimensions. Total\_sales should be aggregated as a sum, while brand and primary\_category should be ABC.

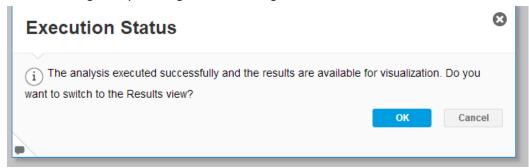


- 2. Select the Predict tab and you should see that **six.csv** is listed as the dataset. In the algorithms panel on the right of the screen, select R-K-Means and drag it to the center of the screen. You will see that it will link to **six.csv**, indicated by a green arrow.
- 3. Click the toggle icon on R-K-Means and select Configure Settings or F5. Denote the number of clusters as 3 and select total\_sales before clicking Done.
- 4. From the right panel, select Data Writers and under File Writers, select CSV Writer and drag it to the center screen. You now have **six.csv**, R-K-Means, and CSV Writer linked.
- 5. Select the toggle icon on CSV Writer, then Configure Settings or F5, and give the file a generic name to be saved locally.
- 6. Your output should look as follows before selecting the green Run button on the upper pane.



#### **Step3:** Configure the visualization.

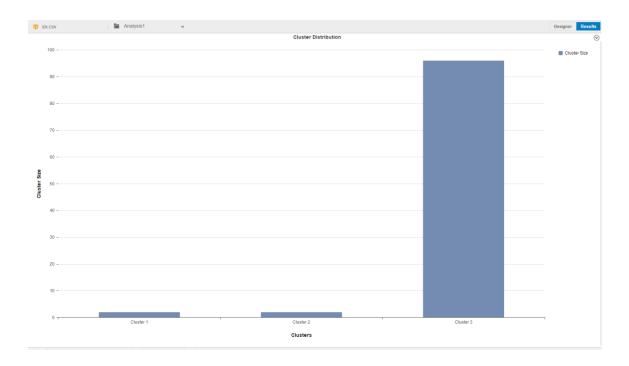
1. After selecting Run, you will get the following notification. Select OK.



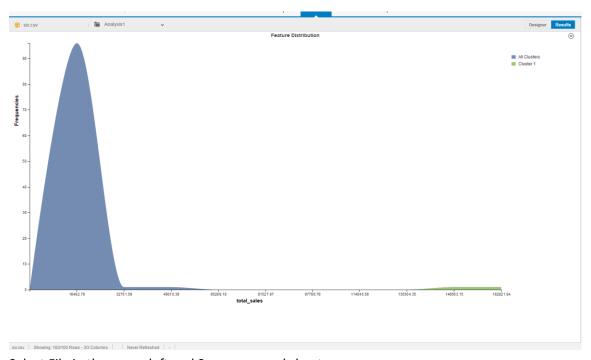
2. On the Results View, you will now see ClusterNumber added as a column to your data set. Select Summary on the right panel to see a summary of the K-Means-Analysis.

```
Summary of the model from R Scripts
Information of the columns used in the algorithm
Independent Column
total_sales : Integer
Summary of the Model
           Length Class Mode
          100 -none- numeric
3 -none- numeric
cluster
centers
            1 -none- numeric
totss
withinss
             3 -none- numeric
tot.withinss
             1
                  -none- numeric
                 -none- numeric
              1
betweenss
size
              3 -none- numeric
iter
              1
                  -none- numeric
            1 -none- numeric
ifault
Centers
 total_sales
1 150507.500
  33993.500
   1392.458
Within cluster sum of squares
[1] 166111765 232136605 352955098
The size of each cluster
[1] 2 2 96
```

3. Select the Bar Column under Cluster Representations to see the distribution of the clusters. As you can see, most of the data lies in cluster 3.



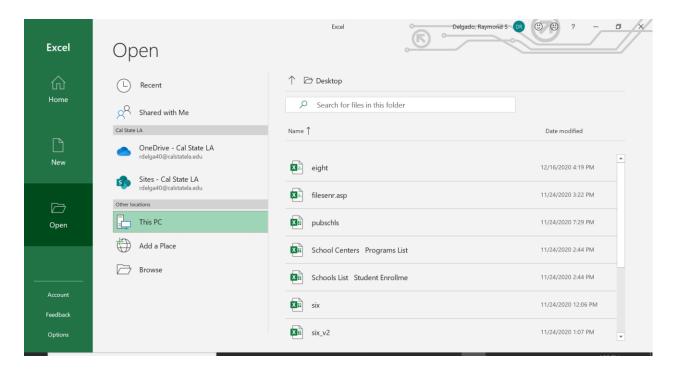
4. Select Feature Distribution under the Cluster Representations tab. You will see that the output is skewed to the left.



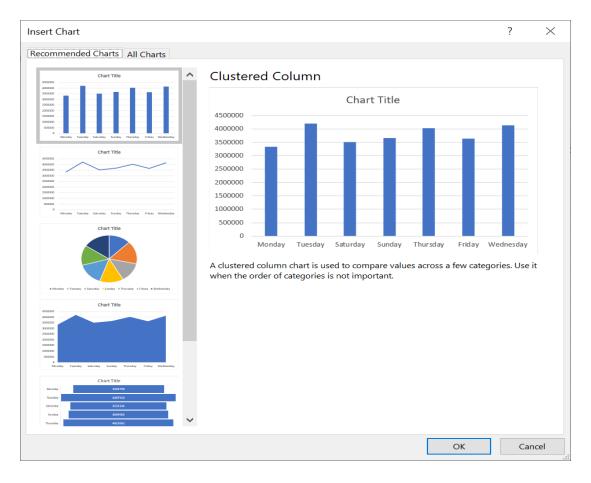
5. Select File in the upper left and Save your worksheet.

# Visualization 8: Column Chart in Microsoft Excel

**Step 1:** Open the "eight.csv" in Microsoft Excel.



**Step 2**: Click on the Insert Tab, then select the recommended chart, and finally select the clustered column chart. Click Ok to confirm your decision.

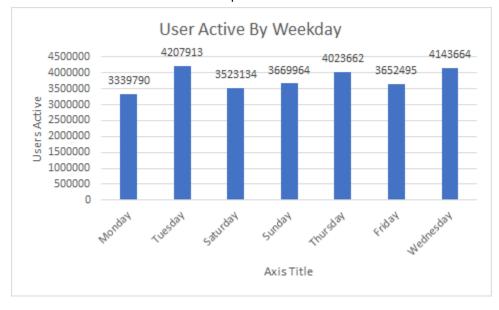


**Step 3**: Click on the green plus(+) icon to add chart elements. The chart elements that we want to add are:

- Axis titles: We are going to name the y-axis as "Active Users"
- Data Label: This will show us the total number of users active per weekday.

Please Note: It is recommended to rename the chart.

Your chart should look similar to the picture below:



# References

- 1. URL of Data Source: <u>eCommerce behavior data from multi category store</u>
- 2. URL of Github: <a href="https://github.com/neltf/CSULA\_CIS\_5200">https://github.com/neltf/CSULA\_CIS\_5200</a>
- 3. URL of References: <a href="https://medium.com/tech4she/visualising-e-commerce-user-behaviours-c833def97cc0">https://medium.com/tech4she/visualising-e-commerce-user-behaviours-c833def97cc0</a>