

**Natasha Moses (she/her)**

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**HIGHLIGHTS OF SKILLS AND QUALIFICATIONS**

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- Over 5 years working in a high stress, healthcare environment where you have to adapt quickly.
- Collaborative skills gained by working as part of the Restorative Health Team to provide safe patient care.
- Empathizing with individuals in sensitive environments to gain their trust and confidence.
- Passionate about continuous learning experiences.
- Creative and entrepreneurial skills by starting two sole proprietorships for wire wrapping/silversmithing and beauty products.

**SKILLS**

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**Frontend:**

- HTML
- CSS
- JavaScript
- React.js

**Backend:**

- Node.js
- Express
- MongoDB

**Tools:**

- Git
- GitHub
- Jira
- Zendesk

**EDUCATION**

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**Full-Stack Web Developer Bootcamp - Diploma**

Concordia University - Montreal, QB

May 2022 - Aug 2022

**Occupational Therapy and Physical Therapy Assistant - Diploma**

Eastern College - Halifax, NS

Oct 2014 - Aug 2016

**PROJECTS**

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**MadeLocally**

Repository: <https://github.com/nem67127/madeLocally>

Demo: <https://www.loom.com/share/4e32b47e41b8407aaef72ad50c904bed>

- My final Project for Concordia University Full Stack Web Developer Bootcamp.
- An artisan directory where users can search for local artisans that have signed up based on location.
- Artisans can sign up using Auth0 and create a portfolio that users can find based on a marker on the map using Google Maps API.
- Cloudinary is used to store photos added by the Artisan.

Technologies: React.js, Node.js, Express, MongoDB

## **E-commerce website**

Repository: <https://github.com/nem67127/group-project-ecommerce.git>

- Problem solved and collaborated as part of a 3 person team as part of a group project for Concordia University's Full Stack Web Developer Bootcamp.
- Completed all RESTful endpoints and connected them to MongoDB in the back end.
- Completed search bar function in the front end.

Technologies: React.js, Node.js, Express, MongoDB

## **WORK EXPERIENCE**

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### **Rehabilitation Assistant**

Vancouver Island Health Authority - Victoria, BC

May 2017 - Present

- Liaising with the healthcare team to provide the best care for the patient.
- Instruct patients through exercises both individually and in groups.
- Assisting different units where support is needed.
- Providing therapeutic health services to people in acute care and community care.
- Gaining patient trust by listening to their concerns.

### **Technical Support Specialist**

Checkfront - Victoria, BC

November 2022

- Troubleshooting customer issues.
- Communicating with customers and colleagues through Zendesk.
- Conveying technical information in a customer-friendly way through written instruction and video.

### **Childcare Worker**

St Joseph's Children's Center - Halifax, NS

February 2015 - March 2017

- Cared for children between ages 18 months to 5 years old (ratio of 1 worker to 6 children under 2 or 1 worker to 8 children under 5)
- Prepare and provide activities for the kids
- Teach kids functional tasks (dressing, toilet training, writing...)
- Resolve conflicts between children