

Ontrack Guide

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Chapter 1. Introduction

Congratulations in having an Ontrack instance! This guide will get you through all the steps you need to fully take advantage of the capabilities of Ontrack:

- setup of your instance
- starting to collect data from your CI/CD ecosystem
- displaying data & insights

Chapter 2. Setup

So, you get a brand new Ontrack instance. You can login with the default `admin / admin` user and the home page appears desperately empty.

We'll start to feed Ontrack later on, but first, we need to secure and configure the instance.

2.1. Security

2.1.1. Changing the admin password

Log as `admin` (using the `admin` password), and go to the *user menu* on the top right corner, and select *User profile*.

In the *Change password* section, enter `admin` as the old password and setup a new and strong password for the `admin` user.

CAUTION

Take care to store this new password in a safe place (like a password manager) since, as of now, this password cannot be recovered without the help of the Ontrack support.

2.1.2. A better security

Now that the super `admin` user is secured, you may start thinking about the way you will allow other users to authenticate into your Ontrack instance.

Out-of-the-box, Ontrack allows several authentication methods:

- *Built-in authentication*: you manually define groups & users in Ontrack itself. Users can then connect and change their password. While being very simple to start with, this does not really scale and does not integrate with any other authentication method you may have in your organization.
- *LDAP authentication*: Ontrack can use an external LDAP for authentication and group management.
- *Open ID Connect authentication*: Ontrack can use an Open ID Connect compatible identify provider, like [Okta](#) or [Keycloak](#)

2.2. Application properties

On request, and if the package you've bought allows it, you can ask for additional [application properties](#) to be set for your instance.

Create an `application.yaml` file based on the [available configuration properties](#) and provide it to the [support](#). When these application properties have been put in place, your instance will be restarted automatically in the hour with the new parameters.

Chapter 3. Support

Support is only available as a supplementary package to your instance. If you buy some support, the support is valid for all the instances you have bought.

3.1. How to contact the support

- email: ontrack@nemerosa.com
- TBD: Slack
- TBD: Tickets