

Julia Alonso Martínez

Project Manager



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Contact

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Professional Experience

- 05/2022 – Present **Project Manager**
Freelance (self-employed)
- 07/2021 – 12/2021 **Administrative Salesperson**
Gana Energía
- 06/2017 – 07/2021 **Specialist agent in telephone customer service**
Atento España
- 12/2015 – 05/2017 **Agent in telephone customer service**
Atento España

Education

- 2013 – 2015 **Higher Education Training Cycle. Sign Language Interpretation**
CIFP Misericordia. Valencia, Spain
- 2006 – 2011 **Bachelor of Arts (BA), History – Specialty in Ancient History**
Universitat de València. Valencia, Spain

Licenses and certifications

- **Certified Associate in Project Management (CAPM)**
Project Management Institute. July 2022
- **Professional Scrum Master I (PSM I)**
Scrum.org. July 2022
- **OKR Certified Professional OKRCP**
CertiProf. Professional Knowledge. August 2022
- **Foundations of Digital Marketing and E-commerce**
Google – Coursera. August 2022
- **Agile with Atlassian Jira**
Atlassian. June 2022
- **Six courses - Professional Certificate Google Project Management**
May 2022
- **Digitization applied to the productive sector**
CEPYME. December 2021

Courses

- OKR Goal Setting: The Complete Guide to OKRs - Udemy
- Professional English for customer service - Servef
- Técnico de bibliotecas y archivos | Library and Archives Technician

Languages

- **German** – A1 Level of the Common European Framework Reference for Languages (CEFR). German Center (Centro Alemán). July 2017
- **Cambridge First Certificate in English (FCE)** – B2 level of the Common European Framework of Reference for Languages (CEFR). 2016
- **Intermediate Grade in Valencian** – Level C1 of the Common European Framework of Reference for Languages. (CEFR). 2014