

Neptune DXP Test Strategy

Revision History

| Date | Version | Author | Description |
|------------|---------|------------------|-------------|
| 27.05.2022 | 1.0 | Rommel Lamanilao | Initial |
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Table of Contents

| 1. INTRODUCTION | 3 |
|---------------------------------|----|
| 1.1. Overview | 3 |
| 1.2. Purpose | 3 |
| 1.3. Definitions and Acronymns | 3 |
| 2. SCOPE AND LIMITATIONS | 4 |
| 2.1. Scope | 4 |
| 2.2. Limitations | 4 |
| 3. TESTING APPROACH | 5 |
| 3.1. Fundamental Test Process | 5 |
| 3.2. Testing Levels | 6 |
| 3.3. Test Types | 7 |
| 3.4. Roles and Responsibilities | 7 |
| 3.5. Issue Reporting | 8 |
| 4. TEST ENVIRONMENT | 10 |
| 4.1. Test Server Setup | 10 |
| 4.2. Devices | 10 |
| 4.3. Browsers | 10 |
| 5. TESTING TOOLS | 11 |
| 6. RELEASE CONTROL | 12 |
| 7. RISK ANALYSIS | 13 |



1. INTRODUCTION

1.1. Overview

This is the Test Strategy for Neptune DXP. This document shall be completed and used by the project test team to guide how testing will be managed for this project. The test effort will be prioritized and executed based on the project priorities as defined in the Test Plan. This document may be revised as the project progresses. The Test Manager, Chief Architect and Engineering Head shall review and approve the final version of this document.

1.2. Purpose

The purpose of this Test Strategy is to help testers and the rest of the testing team define an approach to test Neptune DXP. This approach will eventually lead to an excellent quality of the application.

1.3. Definitions and Acronymns

Application Under Test (AUT)

When the design and coding of the module or application is done, it will be forwarded to the testing team for them to test it. That application will then be called AUT or Application Under Test.

Long Term Support (LTS)

A kind of support that throughout the lifetime of a release there is a commitment to update, patch and maintain the software.

GitHub

A cloud-based service that helps developers store and manage their code, track for issues and control changes to their code.

Test Case

A specific set of test data along with expected results for a particular test objective.

Test Strategy

Describes the scope, approach, resources, and schedule for the testing activities of the project

TestCafe

A Node.js end-to-end free and open source automation tool which is used to test web applications.



2. SCOPE AND LIMITATIONS

2.1. Scope

Testing will mostly cover the following:

- Major functionalities
- New features
- Basic Usability and Accessibility
- Verification of Bug Fixes
- Regression tests

2.2. Limitations

- Performance Testing
- Stress Testing
- Database Testing
- GitHub changes and commits not testable from tester's perspective and only developers can verify such as server configuration files

^{*}Not on regular basis but will be performed if required



3. TESTING APPROACH

3.1. Fundamental Test Process



3.1.1. Test Planning

Define detailed testing information such as:

- Scope of testing
- Test objectives
- Resources and test environments
- Test tools
- · Types of testing
- Schedule

3.1.2. Test Analysis and Design

This stage involves the following activities:

- Design test cases based on the test objectives
- Write test scripts and test data
- Design test automation scripts
- Evaluate the testability of the software based on requirements

3.1.3. Test Implementation and Execution

Activities involve in this stage:

- Group test cases together that have the same set of behaviours
- Execute the developed test cases and scenarios
- Execute necessary automation test scripts
- Re-execute the tests that are failed to confirm the bug fixes
- Verify the actual and expected results of the test cases
- Report any discrepancies in the results

3.1.4. Evaluating Exit Criteria and Reporting

Exit criteria is evaluated on the following:

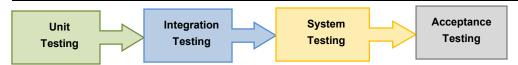
- Executed more test cases with certain pass percentage
- Bug rate is low
- Deadlines achieved
- No critical issues

3.1.5. Test Closure

Test closure happens when the exit criteria is met, and all fixed issues have been verified as fix.



3.2. Testing Levels



3.2.1. Unit Testing

| Purpose | To test the individual configuration to ensure that they function according to the detailed technical specification. A module or component is tested in isolation | |
|--------------------------|---|--|
| Development Phase | Development and Testing | |
| Test Scope | All configurations, code validation | |
| Responsible | Development Team | |
| Exit Criteria | All unit test cases are completed successfully All source code is unit tested No outstanding critical issues All outstanding issues are reported to GitHub | |

3.2.2. Integration Testing

| Purpose | To validate the full operability of interconnected functions, methods or objects within a functional area | |
|--------------------------|--|--|
| Development Phase | Development and Testing | |
| Test Scope | All functional tests mentioned in the Scope section | |
| Responsible | QA Team | |
| Exit Criteria | Test case execution completed with 90% passed All discovered issues are reported in GitHub No outstanding "showstopper or blocker" issues All test results have been documented | |

3.2.3. System Testing

| Purpose | To test the complete integrated application | |
|--------------------------|--|--|
| Development Phase | Development and Testing | |
| Test Scope | Regression testingEnd-to-end testing | |
| Responsible | QA Team | |
| Exit Criteria | Test case execution completed with 100% passed All issues are reported in GitHub No outstanding "showstopper or blocker" issues All test results have been documented | |



3.2.4. User Acceptance Testing

| Purpose | To test the complete, end-to-end business processes to verify that the implemented solution performs the intended functions and satisfies the business requirements | |
|--------------------------|---|--|
| Development Phase | Final Prep / Implementation | |
| Test Scope | Full regressionUAT | |
| Responsible | Business Users | |
| Exit Criteria | Acceptance tests must be completed with a pass rate of 98% No outstanding "showstopper or blocker" issues All test cases have been completed UAT test summary report documented and approved | |

3.3. Test Types

During the QA testing, different types of testing can be performed, and these are:

| Туре | Objective | |
|--------------------|--|--|
| Smoke Testing | Whenever there is a new build, the QA Team will first determine the major functionality in the application to check for "showstopper" or "blocker" issues | |
| Functional Testing | To determine if a piece of component is working in accordance with its requirement | |
| Feature Testing | To verify that all newly added features are working | |
| Regression Testing | To examine the functionality of the entire system after upgrade To identify any errors in the existing functionalities To ensure that the implementation of new features does not interfere with existing components To verify that no side effects are created after the bug fixes | |
| End-to-End Testing | To test the entire product from beginning to end to ensure the application flow behaves as expected | |

3.4. Roles and Responsibilities

| Role | Responsibility |
|-----------------|--|
| Test Manager | Elaborate test plans and test strategiesManage and coordinate test team activities |
| Software Tester | Create manual test cases Execute manual test cases and report for any defects found |



| Automation Tester | Prepare and execute automated test cases Provide test execution reports |
|-------------------|--|
|-------------------|--|

3.5. Issue Reporting

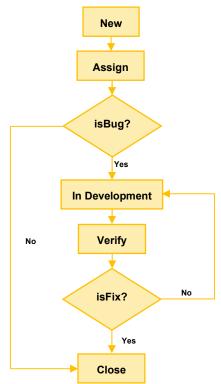
All discovered issues should be reported in GitHub.

3.5.1. GitHub Links

The following links should be used according to Neptune product

- Neptune DXP SAP Edition https://github.com/neptune-software/dxp-sap-edition/issues
- Neptune DXP Open Edition https://github.com/neptune-software/planet9/issues

3.5.2. Issue Management Process





| New | Intial status of the issue is "Open" and marked as "Bug" or "Feature Request" |
|----------------|---|
| Assign | Issue is assigned to a developer. Developer can also self-assign the issue |
| In Development | If issue is indeed a bug then developer starts to fix the issue |
| Verify | The developer marks the issue as " Verify " once the fix is ready to be tested and assign it to the QA Team |
| Reject / Close | Tester verifies the fix and then mark the issue as "Verified" otherwise "Fix Not Working" and assign it back to the developer |

3.5.3. Issue Report Information

| Issue ID | Unique identification number of the issue. GitHub auto-generates this ID after issue is submitted | |
|-------------|--|--|
| Brief Title | Short but descriptive title of the issue | |
| Assignees | Person responsible for the development or for testing | |
| Description | Detailed information about the issue should contain the following: Description/Summary Version Application Steps to Reproduce Actual Behaviour Screenshots/Screen Recording (nice to have) Expected Behaviour | |
| Labels | Labels are used for easy filtering of the issues. These are the commonly used labels: Bug — use this to report a bug found in the system Feature Request — for requesting a new feature Cockpit — for issues related to cockpit Launchpad — for issues related to launchpad App Designer — for issues related to App Designer | |
| Milestone | Refers to the target build release where the fix is included. Leave this field blank for all launchpad and adaptive template related issues. | |



4. TEST ENVIRONMENT

4.1. Test Server Setup

The server to be used for the test is normally being setup and configure by the Chief Architect. A URL will be provided once it is complete.

4.2. Devices

Tests should be executed on the following devices:

- Desktop
- Tablet
- Mobile Phones

4.3. Browsers

Tests should be performed at least on the following browsers:

- Google Chrome
- Mozilla Firefox
- MS Edge
- Safari



5. TESTING TOOLS

The following tools will be used for testing:

| Process | Tool |
|--------------------------|--------------------------------------|
| Test Case Development | Test Unit — Neptune DXP Open Edition |
| Defect Tracking Tool | GitHub |
| Automated Test Execution | TestCafe |
| CI/CD Tool | GitHub Workflow |
| Source Control | GitHub |



6. RELEASE CONTROL

| Activities | Person Responsible |
|--|--------------------|
| QA plan and test cases have been updated | Test Manager |
| QA plan has been completely carried out | Test Manager |
| All discovered issues have been reported to GitHub | Tester |
| All fixed issues have been verified as fixed | Tester |
| QA team is satisfied with the release | QA Team |



7. RISK ANALYSIS

| Risks | Mitigations |
|--|---|
| The shortfall of test resources | Facilitate the hiring or training process |
| Shortage of time to cover all the scope | Focus on the new features and major changesFocus on critical areas |
| Defects are found at a late stage and consumes time to resolve | Defect management plan is in place to ensure prompt communication and fixing of issues |